



IAIABC Annual Business Meeting
Thursday, September 26, 2024 | 8:30 am ET
IAIABC 110th Convention | Toronto, Ontario

- I. Meeting called to order by Robert Doucette at 8:30 am.

Roll call by Brianna Schumann.

- II. IAIABC Reports

a. Financials

Overall, financials are in a good place. The IAIABC has seen increased investment revenue and has a healthy reserve fund balance.

b. Membership

The IAIABC has a 90% retention rate for 2024 membership renewals. IAIABC membership as of September 4, 2024 includes 51 US jurisdictional members, 16 Non-US jurisdictional members, 132 EDI member organizations, and 39 Associate member organizations.

2025 membership renewals will be sent in October.

c. Education

Since The Forum 2024, the IAIABC has hosted 4 events: Virtual EDI Claims Release 3.1 Training; Foundations of Workers' Compensation Program; Ombuds Training; Dive In Discussion on Data Visualization Pt 2.

Upcoming programs include the Judicial Program with NAWCJ and CWCL and an Advanced Mediators College in early 2025. educate@iaiaabc is available on the website and has a lot of great learning materials including short videos and webinars.

d. Events

The Forum 2024 welcomed 222 attendees from 49 industry organizations and 39 jurisdictions.

The 110th Convention had 306 registrants from 74 industry and 36 jurisdictional organizations. Of the 306 registrants, 143 were first-time attendees. Convention had a total of 19 sponsors this year and is trending above budget for registration and sponsorship income.

The Forum 2025 will be held in Oklahoma City, Oklahoma, April 14-16, 2025.

The 111th Convention will be October 6-8 in Milwaukee, Wisconsin.

e. EDI

A new Standards Development and Outreach Director has been hired and will begin in early October. The IAIABC is looking forward to welcoming them to the staff and introducing them in-person to the membership at The Forum 2025.

The biggest project in the EDI program is the years-long EDI Claims Standard modernization project. There is a Claims Steering Committee (of about 10 people) leading the charge. The group has been working hard on developing a new Claims Standard and held multiple workshops this week with a plethora of great discussion. Good progress is being made on the development of the new Standard.

All Standards are stable right now with minimal activity, meaning there are fewer changes for jurisdictions and trading partners to make.

III. Strategic Plan Update

The IAIABC strategic plan began July 1, 2023 and goes through December 31, 2026 and contains four main focus areas. Staff has been collecting data on member engagement and participation in programs, products, and services.

- IV. Proposed bylaws changes were distributed to IAIABC members. The Bylaws Committee was established and lead by Jeff Nelson (Texas) and considered a number of changes, all aimed at improved governance, promoting quicker and more fluid opportunities for leadership, inclusion, and diversity.

Motion to approve the bylaw changes by Wes Marshall, second by Anna Hui. Motion carries.

Thank you to those present and the IAIABC staff and all who participated in discussions on the vision of the organization.

- V. Election of Officers and Members of the 2024-2025 Board of Directors
Slate of Candidates read by Anna Hui. Anna calls for any floor nominations. Hearing none, *Dr. Brian Wilson moves to approve the slate of candidates. Terrance D'souza seconds. Motion carries. Ann-Kathrin Schaefer is asked to fill the newly created NextGen ex-officio role on the 2024-2025 Board of Directors and accepts.*

- VI. Evelyn McGill reads oath and swears in 2024-2025 Board of Directors.

VII. Other Business

Anna Hui thanks the membership for their support and looks forward to working with everyone. She aims to improve communication and transparency across the association and refreshing opportunities for different types of engagement. As a community, there are going to be ups and downs which require member support. The goal is continue to provide value through virtual formats and expansion of programming for members. Thank you to Robert for rethinking the financial strategy, increasing transparency, and encouraging dissent but collaboration and moving forward together while also mentoring new Board members. As the industry comes together at The Forum, Convention, or virtually, please stay plugged in and bring value back to your organizations. Continue to reach out to Board

members and staff to make sure what the IAABC delivers is relevant to what you do every day and that you have a stake in the future of the association.

Terrance moves to adjourn, Rob seconds. Motion carries.

Meeting adjourned.

Minutes taken by IAABC staff.