

IAIABC Annual Business Meeting Minutes Thursday, September 15, 2022 | 8:30 am MT IAIABC 108th Convention | Scottsdale, AZ

Voting Representatives in Attendance

Name	Organization
Karl Aumann	Maryland Workers' Compensation Commission
Matthew Carey	Rhode Island Department of Labor & Training
Terrance D'souza	Workplace Safety & Insurance Board (WSIB)
Robert Doucette	New Mexico Workers' Compensation Administration
Ron Dressler	Utah Division of Industrial Accidents
Phil Germain	Saskatchewan Workers' Compensation Board
Chris Godfrey	U.S. Department of Labor Office of Workers' Compensation Programs
Jackie Jackson	Colorado Division of Workers' Compensation
Pamela Lewis	Missouri Division of Workers Compensation
Gregor Kemper	German Social Accident Insurance
Mark Long	Michigan Workers' Disability Compensation Agency
Wesley Marshall	Virginia Workers' Compensation Commission
Brittany O'Neil	Florida Division of Workers' Compensation
Steve Peters	Wisconsin Worker's Compensation Division
Brian Prindle	Mashantucket Pequot Tribal Nation, Workers' Compensation
	Commission
Jill Schroeder	Nebraska Workers' Compensation Court
Allison Stein	Delaware Office of Workers Compensation
Scott Weiant	Pennsylvania Department of Labor and Industry
Matt West	Oregon Workers' Compensation Division
Bill Wheeler	Montana Employment Standards Division

Guests in Attendance

Name	Organization
Jennie Aldredge	Prime Health Services, Inc.
Brian Allen	Enylte
Angie Andresen	SFM Mutual Insurance Company
Cassondra Aufenthie	North Dakota Workforce Safety & Insurance
David Babcock	Origami Risk
Neera Bahl	Georgia State Board of Workers Compensation
Alexander	AmTrust North America
Bardzilauskas	
Timothy Blood	Washington Board of Industrial Insurance Appeals
Caitlin Breitbach	Oregon Department of Consumer and Business Services
Delece Brooks	Georgia State Board of Workers' Compensation

Jose Castillo	Kansas Division of Workers' Compensation
Joy Corder	Prime Health Services, Inc.
Christy Culkin	Colorado Division of Workers' Compensation
Beth Drake	Liberty Mutual Insurance
Jill Dulich	Self-Insurers' Security Fund
Jessica Faust	IAIABC
Aaron Galarowicz	Wisconsin Worker's Compensation Division
Donald Gallogly	Oregon Department of Consumer and Business Services
John Garza	Texas A&M University System
Audrika Gavins	Industrial Commission of Arizona
Thomas Glasson	AIG
Deanne Hall	Liberty Mutual Insurance
Erin Hanson	Utah Division of Industrial Accidents
Brian Holmes	Tennessee Bureau of Workers' Compensation
David Jones	Maryland Workers' Compensation Commission
Stacy Jones	California Workers' Compensation Institute
Jeremy Jordan	Walmart Claims Services
Allen Kassebaum	Nebraska Workers' Compensation Court
Kate Lange	Missouri Division of Workers Compensation
Chiu-Miao Lin	Taiwan (ROC) Occupational Safety and Health Administration
Heather Lore	IAIABC
Keri Lore	IAIABC
Gregg Lutz	IAIABC
Bela Malhotra	Missouri Division of Workers Compensation
Evelyn McGill	Virginia Workers' Compensation Commission
Joe Moreth	Wisconsin Worker's Compensation Division
Jennifer Norleen-	Saskatchewan Workers' Compensation Board
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Deb Norsten	SFM Mutual Insurance Company
Cameron Nudleman	IAIABC
Jim O'Malley	Wisconsin Worker's Compensation Division
Cathy Ostrand-	Oregon Workers' Compensation Division
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Tracey Palmaioli	Berkshire Hathaway GUARD Insurance Companies (AmGUARD)
Zachary Pfeiffer	Rhode Island Department of Labor and Training
Ben Qualls	Missouri Division of Workers Compensation
Heather Reinard	Travelers
Jennifer Reno	Berkshire Hathaway GUARD Insurance Companies (AmGUARD)
Doug Roope	Montana Employment Standards Division
Brianna Schumann	IAIABC
Ann Shelnutt	USAble MCO/Arkansas Blue Cross and Blue Shield
Jason Simmons	Rhode Island Department of Labor and Training
Kamerron Slay	Idaho Industrial Commission
Katie Sutherland	Michigan Workers' Disability Compensation Agency
Scott Willhite	Arkansas Workers' Compensation Commission
Pauline Williams	FAIR Health, Inc.
Brian Wilson	Ohio Bureau of Workers' Compensation

Call to Order and Roll Call

Brianna Schumann, IAIABC, conducts the membership roll call.

Strategic Planning

The IAIABC Board of Directors has engaged a consulting firm, Essentiam, to develop a new strategic plan for the Association. The Board of Directors plans to involve the Association membership in strategic planning discussions. The Board of Directors will meet in person November 9-10 for strategic planning.

Reports

Financial Report

The Convention is projected to lose money due to hotel room night attrition. Educational programs performed higher than budgeted. EDI is performing slightly below budget. The IAIABC applied for Employee Retention Credits and has received three of four payments. There were a significant number of EDI Licensing write-offs, but the process has been improved to reduce the debt on our financial statements. The IAIABC is in good financial health overall.

Membership Report

Membership has grown, with 20 new members overall in 2022 and 3 of which are jurisdictions. North Carolina is the only canceled jurisdictional member. All US jurisdictions are members besides Hawaii and North Carolina. Currently there are 245 member organizations in total, with high membership engagement.

Education

The IAIABC launched educate@iaiabc earlier this year and there has been a high number of organizations using the platform. Content will continue to be added, including programming from the Convention. The EDI Medical ProPay digital credential is being released soon. This year was the largest cohort of Foundations since its inception, with 49 participants from across the US.

EDI

The IAIABC has been working on XML transition from the ACORD XML standard and moving organizations to IAIABC XML format. We are hoping all states will be on IAIABC XML by the end of next year. The Claims Modernization Project that started in 2017 but paused due to XML initiative has been relaunched with an analysis over the summer including a level-set and discussion of what modernization means to our stakeholders. A 3.1 SWOT analysis was conducted during the Convention.

Election of Officers and Members of the 2022-2023 Board of Directors

Ron Dressler, Immediate Past President, reads the slate of candidates:

President: Mark Long, Michigan

President-Elect: Robert Doucette, New Mexico

Vice President: Anna Hui, Missouri

Secretary Treasurer: Bill Wheeler, Montana

Immediate Past President: Gregor Kemper, Germany

Members At-Large
Dr. Mohammed Azman, Malaysia
Shannon Bishop, Louisiana

Sheri Bowles, Massachusetts Terrance D'souza, Ontario Phillip Germain, Saskatchewan Wesley Marshall, Virginia William Massey, Rhode Island Dr. Brian Wilson, Ohio

Nominations from the floor are opened; hearing none, nominations from the floor are closed.

A motion to accept the slate of candidates is made and seconded. Motion passes.

Swearing In of the 2022-2023 Board of Directors

Ron Dressler conducts the Board of Directors oath of office and the 2022-2023 Board of Directors is sworn-in.

Other Business

Mark Long, President, thanks Karl Aumann and Gregor Kemper for assisting with IAIABC is building its international focus since 2016. He thanks Ron Dressler and Evelyn McGill for their service to the Board of Directors.

A motion to end the meeting is made and seconded. Meeting adjourned.

Minutes taken by IAIABC staff.