

## IAIABC 2025 Advanced Mediators' College Detailed Schedule

**Prior to February 21:** Watch the Welcome Video, complete the Topic Selection Survey, and review the materials for your February 21<sup>st</sup> pre-selected topic. All materials can be found in the 2025 Advanced Mediators' College educate@iaiaabc course.

February 21, 2025		
Time (CST)	Topic	Facilitator
10:00 – 11:00 AM	Meet and Greet	Brian Holmes
11:00 – 11:30 AM	Breakout #1 – Setting the Stage (Choose One)	
	<ul style="list-style-type: none"> <li>Getting to Know Each Other: A discussion regarding leveraging the power of unity.</li> </ul>	Leslie Bowman
	<ul style="list-style-type: none"> <li>Pre-Mediation Work: A discussion regarding how we prepare the parties and ourselves for mediation. How do we provide better contrast to settlement options?</li> </ul>	Theresa McGowan-Sroczyk
	<ul style="list-style-type: none"> <li>Trust and Rapport: A discussion regarding how we establish trust and rapport with a wide range of parties. What are ways to do this through an interpreter?</li> </ul>	Doug Gott
11:30 AM – 12:00 PM	Whole Class Discussion – Setting the Stage	Brian Holmes
12:00 – 12:30 PM	Break	
12:30 – 1:00 PM	Breakout # 2 – Practice of Mediation (Choose One)	
	<ul style="list-style-type: none"> <li>State Regulations Regarding Mediations: A survey of how you do it, why, and what you are required to do.</li> </ul>	Brian Holmes
	<ul style="list-style-type: none"> <li>Zoom Mediations: A discussion about what we like, what we don't, how we do, what do we find helpful, what to avoid, and how we can improve the experience.</li> </ul>	Michelle Sisk
1:00 – 1:30 PM	Whole Class Discussion – Practice of Mediation	Brian Holmes

**Homework:** Review materials for your February 28<sup>th</sup> pre-selected topic.\*

**February 28, 2025**

Time (CST)	Topic	Facilitator
10:00 – 11:00 AM	Breakout #1 – Topical Discussions (Choose One)	
	<ul style="list-style-type: none"> <li>• How to Ask Great Questions: A presentation followed by discussion on questions we like to ask and how we massage questions to get the information we need.</li> </ul>	Patrick Pendleton
	<ul style="list-style-type: none"> <li>• Evaluative, Facilitative, and Transformative Mediation: A presentation followed by discussion on personal preferences and the ways we think of ourselves, the parties, and meeting their needs.</li> </ul>	Jennifer Poole
	<ul style="list-style-type: none"> <li>• Use of Persuasion and Influence: A presentation followed by a discussion on how to use the principles of liking, unity, reciprocity, authority, social proof, scarcity, and consistency.</li> </ul>	Jason Parker
11:00 – 11:30 AM	Whole Class Discussion – Topical Discussions	Brian Holmes
11:30 AM – 12:00 PM	Break	
12:00 – 1:00 PM	Breakout # 2 – The Hard Stuff (Choose One)	
	<ul style="list-style-type: none"> <li>• Higher Level Negotiation: A discussion on social security, unemployment, MSA, subrogation, job resignation.</li> </ul>	Patrick Cummings
	<ul style="list-style-type: none"> <li>• Getting Beyond Impasse: A discussion regarding ways we break the deadlock and overcome impasse.</li> </ul>	Doug Gott
	<ul style="list-style-type: none"> <li>• Mental Illness: A discussion about how stress impacts the mediation process and what we as mediators do to reach agreements, despite the pressure.</li> </ul>	Jennifer Poole
	<ul style="list-style-type: none"> <li>• Trauma-Informed Mediation: A discussion about the article and strategies mediators can use.</li> </ul>	Leslie Bowman
1:00 – 1:30 PM	Whole Class Discussion – The Hard Stuff	Brian Holmes

**Homework:** Review materials for your March 7<sup>th</sup> pre-selected topic.\*

March 7, 2025		
Time (CST)	Topic	Facilitator
10:00 – 11:00 AM	Breakout #1 – Ethics (Choose One)	
	<ul style="list-style-type: none"> <li>• Inter-cultural communication: An honest, safe discussion regarding the ethics, biases, interpreters, and barriers we face.</li> </ul>	Michelle Sisk
	<ul style="list-style-type: none"> <li>• Implicit Bias: A discussion regarding how we view ourselves, the parties, and how we recognize our biases and whether we help the parties recognize theirs.</li> </ul>	Theresa McGowan-Sroczyk
	<ul style="list-style-type: none"> <li>• Ethical Dilemmas: A discussion regarding common ethical dilemmas and how we navigate them; how we walk the fine line between informing and advising to give legal knowledge without giving advice.</li> </ul>	Patrick Cummings, Leslie Bowman, & Jennifer Poole
11:00 – 11:30 AM	Whole Class Discussion – Ethics	Brian Holmes
11:30 AM – 12:00 PM	Break	
12:00 – 1:30 PM	Whole Class Discussion – Process Evaluation <ul style="list-style-type: none"> <li>• The Future of Mediation: A discussion regarding the role of AI in the future of mediation.</li> <li>• Constructive Feedback: A discussion regarding quality improvement processes.</li> </ul>	Brian Holmes

**Homework:** Please complete the program survey!

\*If you do not remember which topic you selected, please email [events@iaiaabc.org](mailto:events@iaiaabc.org).