



## IAIABC 107<sup>th</sup> Convention Schedule of Events

*All times in Eastern Daylight Time (times and meetings subject to change)*

### Monday, October 18, 2021

2:00 - 3:00 pm

#### **Crafting New Connections**

Join your fellow attendees before the Convention for a virtual networking session. Craft new connections or catch up with old colleagues during this session hosted in Meetaway.

### Monday, October 25, 2021

1:00 - 4:00 pm

#### **Board of Directors' Meeting**

### Tuesday, October 26, 2021

10:00 - 10:45 am

#### **User Guide: Crafting Your 107<sup>th</sup> Convention Experience - Live Q&A**

This session will serve as your convention user guide. Learn about the program and technology to craft your best conference experience.

11:00 – 12:00 pm

#### **Float Like a Butterfly, Sting Like a Bee: Lessons from Muhammed Ali**

Learn the story of Muhammad Ali's incredible life and hear about the six core principles that fueled his journey.

12:00 – 12:30 pm

#### **Discussion Session: Float Like a Butterfly Sting Like a Bee: Lessons from Muhammed Ali**

1:30 - 3:00 pm

#### **EDI Council Meeting**

- 2:15 – 3:15 pm      **Discussion Roundtables**  
 Appreciate informal discussion with peers on today's hot topics! Held live, up-to 13 attendees will join a video room with a discussion leader to talk about challenges and share ideas and solutions on specific issues.
- 3:30 - 5:00 pm      **Associate Member Council Meeting**
- 5:00 - 5:45 pm      **Workers' Comp: The IAIABC Musical Watch Party**  
 Bring some popcorn and your favorite drink for a viewing of Workers' Comp: The IAIABC Musical.

**Wednesday, October 27, 2021**

- 7:00 am - 8:00 am      **Wellness Session: 5K Run/Walk**  
 Join SFM and your fellow IAIABC attendees for a 5K run or walk during the week of the IAIABC 107th Convention. Share your steps, run, or walk on social media. Use #IAIABC107 on Twitter or @IAIABC on Facebook to be featured on the "Social Wall". Thank you to SFM for sponsoring this opportunity to get up and move during the Convention.

**Sponsored by**  The Work Comp Experts

- 9:00 - 9:45 am      **Welcome and President's Address**  
*Speakers: Ron Dressler, Utah Labor Commission, IAIABC President*  
*Robert Walker, Kentucky Department of Workers' Claims*  
*Jennifer Wolf, IAIABC*

- 10:00 am - 12:00 pm      **EDI Jurisdictional Forum**  
 Gain insight on injury coding and reporting requirements for COVID-19 and Vaccinations. Hear from more than 30 regulatory EDI leaders on changes and challenges in data reporting. The updates shared provide essential information for reporters to plan and prepare for future jurisdictional requirements.

**Giveaway sponsored by** 

- 11:00 - 12:00 pm      **Discussion Session: The Black Car Fund: A Covered Driver's Perspective**

**Sponsored by** 

12:15 - 1:15 pm

### **Awards Ceremony**

Join us in congratulating the recipients of the 2021 President's Awards and NextGen.

*Speaker: Ron Dressler, IAIABC President*

**Sponsored by**



1:30 - 3:00 pm

### **Heads of Delegation and Associate Members' Forum (Open)**

Listen to more than 35 regulatory leaders on what is shaping the future of workers' compensation in their jurisdiction. Appreciate dialogue between regulators and industry to identify areas of friction and find solutions.

*Moderators: Tom Glasson, AIG*

*Sandy Shtab, Healthsystems*

3:00 - 3:30 pm

### **Coffee & Connect Scavenger Hunt**

Grab your beverage of choice and join Optum for a fall themed scavenger hunt. Connect with other attendees while searching your office. Each round the attendee who comes back with the item the fastest will receive a coffee shop gift card.

**Sponsored by**



3:30 - 4:30 pm

### **Wellness Session: Mindfulness**

Join SFM for a virtual mindfulness session. Learn about mindfulness and participate in mindful movement during this session. If you can, please bring a chair with no arms for the movement section of this session.

**Sponsored by**  The Work Comp Experts

3:30 - 5:00 pm

### **Heads of Delegation Forum (Jurisdictional participation only)**

Once described as group therapy for regulators. This closed session is an opportunity to ask questions, discuss emerging issues, and share concerns among jurisdictional peers.

## Thursday, October 28, 2021

- 9:45 - 10:45 am **Keynote: John Quiñones, Lessons on Listening and the Power of Empathy**  
Throughout his career as a journalist and television host, John Quiñones, seeks out the quiet and forgotten voices. When we listen to those who are "moved and shaken," we can better understand. Using this as a lesson, Mr. Quiñones's story will begin a day focused on the voices of workers' compensation.
- 11:00 - 11:45 am **A Fireside Chat on Recovery, Rehabilitation and Return to Work**  
This conversation between a vocational rehabilitation professional and a worker who has experienced an injury at work will share the real journey of recovery, rehabilitation, and return to work. The story will highlight motivations, uncover barriers, and share strategies that lead to successful outcomes following an injury or illness at work.  
*Speakers: Laurel Burditt-Creek, Rainier Case Management*  
*Robyn Caynak, Rainier Case Management*
- 11:00 - 11:45 am **Lessons Learned from the NASI Publication Workers' Compensation Benefits, Costs, and Coverage**  
Learn about key national trends in workers' compensation. Hear estimates of the number of workers covered, benefits paid to workers, and the cost of coverage to employers across U.S. jurisdictions. This information provides important insight for system advocates evaluating the direct impacts of occupational injuries and illnesses in the U.S. economy.  
*Speakers: Griffin Murphy, National Academy of Social Insurance*  
*Jay Patel, National Academy of Social Insurance*
- 11:00 - 11:45 am **EDI Claims Standard: Alaska's Transition to 3.1, XML, and Applying Net-to-Zero**  
This session is pre-recorded from the EDI Claims Committee Meetings. This will cover the Alaska 3.1 Discussion, Net to Zero, and XML.
- 12:15 - 1:15 pm **Voices of Those Who Aid, Assist, and Advocate**  
There are many roles that aid, assist, and advocate throughout the workers' compensation process. Perspectives from claims, ombuds, and attorneys will spotlight common challenges and frustrations. These discussions will identify opportunities to improve communication and resources to make the system work more effectively.  
*Moderator: Liz Crum*  
*Speakers: Jay Hicks, Tennessee Bureau of Workers' Compensation*  
*Robert Walker, Kentucky Department of Workers' Claims*

- 12:15 - 1:15 pm **NextGen Ignite**  
 Hear the unique voices and experiences of the 2021 IAIABC NextGen recipients. Told through "Ignite" presentations, each presenter will enlighten and entertain for seven minutes. These unique stories will prompt reflection and inspiration.  
*Speakers: Cody Allen, SFM Mutual*  
*Vincent Bell, The Black Car Fund*  
*Cindy James, Virginia Workers' Compensation Commission*  
*Kyle Jones, Tennessee Bureau of Workers' Compensation*  
*Petyah "Tia" Pierre, Broward County Sherriff's Office*  
*Jina Qu, Workplace Safety and Insurance Board (WSIB)*
- 12:15 - 1:15 pm **EDI Medical Standard: Jurisdictional Benefits of eBilling and Medical State Reporting**  
 This session is pre-recorded from the EDI Medical and ProPay Committee Meeting. Learn about the benefits and ROI of ProPay with Medical State Reporting.
- 1:30 - 2:30 pm **The Employer View: Investing in an Effective Workers' Compensation System**  
 Employers can often see workers' compensation as a cost not an investment. Perspectives from employers will share opportunities to enhance the benefits and value of workers' compensation to an organization's culture, productivity, and employee well-being.  
*Moderator: Suzanne McTeague, Sedgwick*  
*Panelists: Nathan Fraley, The Kroger Co.*  
*Andrew Cortese, United Airlines, Inc., IAIABC NextGen 2021*
- 1:30 - 2:30 pm **Canadian Spotlight: Hosted by the International Committee**  
 Leaders from three Canadian provinces will join us to discuss how the workers' compensation system in their province or territory including what different mandates exist for such key areas as enforcement and prevention. The panelists will also share current and further organizational challenges and opportunities.  
*Moderator: Terrance D'souza, Workplace Safety & Insurance Board*  
*Speakers: Anne Naser, WorkSafeBC*  
*Phil Germain, Saskatchewan Workers' Compensation Board*  
*Kurt Dieckmann, Yukon Workers' Compensation Health and Safety Board*
- 1:30 - 2:15 pm **EDI Proof of Coverage Standard: Changing the POC Standard**  
 This session is pre-recorded from the EDI Proof of Coverage Committee Meeting. This presentation walks through the steps / process of introducing a change (new DN) to the standard.

2:45 - 3:30 pm

**Global Perspectives on Delivering Care: Hosted by the Medical Issues Committee**

The most successful outcomes occur when there is a trusting relationship between the care provider, worker who was injured, and employer. Providers will discuss how policy, practice, and reimbursement are shaped by different healthcare environments. These perspectives will offer strategies on how to promote recovery and return to work.

*Speakers: Dr. Petrina Casey, State Insurance Regulatory Authority, New South Wales, Australia*

*Dr. Hafez bin Hussain, SOCSCO Rehabilitation Centre Malaysia*

*Dr. med. Sebastian Vahrmeyer, UBS, Germany*

2:45 - 3:30 pm

**Texas Department of Insurance Compliance Spotlight: Hosted by the IAIABC Regulation Committee**

Compliance programs create fairness across employers and protect employees within a jurisdiction. The Compliance Spotlight Series describes different approaches and techniques to enhance compliance programs of all sizes.

*Speaker: Debra Knight, Texas Department of Insurance, Division of Workers' Compensation*

2:45 – 3:30 pm

**EDI Systems: A Walk-through the Trading Partner Documents**

This session is pre-recorded from the EDI Systems Committee Meeting. This presentation is a walk-through of the Trading Partner Tables and how they are used within the standards with examples.

3:30 - 4:00 pm

**IAIABC Annual Business Meeting**

The IAIABC Board of Directors will report on the Association's membership, financials, programs, and resources and members will have the opportunity to provide feedback. The 2021-2022 Board of Directors election results will be announced and new leadership sworn-in.