



IAIABC 111th Convention Schedule of Events

All times in Central Daylight Time (times, topics, and meetings subject to change)

Registrants of the IAIABC Convention are welcome to attend any meeting unless noted as invitation only.

*Social events and meal functions are highlighted in **blue**.*

Sunday, October 5

9:00 AM	12:00 PM	Board of Directors Meeting
The Board of Directors meet to discuss IAIABC strategy and governance.		
3:00 PM	5:00 PM	Check-in and Registration
4:00 PM	5:00 PM	Board of Directors and Joint Committee Council Meeting
Members of the Board of Directors meet with elected committee leaders to discuss IAIABC strategic direction and committee projects and needs.		
6:00 PM	9:00 PM	Board of Directors' and Past Presidents' Dinner Sponsored by SFM (invitation only)

Monday, October 6

7:00 AM	5:00 PM	Check-in and Registration
7:00 AM	5:00 PM	Sponsor Marketplace
The sponsor marketplace showcases industry leaders in service and technology. Stop by to learn about products and services to help meet your workers' compensation needs.		
7:30 AM	8:30 AM	Breakfast Buffet Sponsored by Sedgwick

Menu: Coffee, tea, decaffeinated coffee, half and half, lemon, sugar, biscotti, honeycomb, orange juice, cranberry juice, apple juice, whole seasonal fruit, two seasonal berry varieties, prepared fruit dish, two fresh-cut fruits, freshly baked croissants, two muffin varieties, Greek yogurt, house-made granola, sweet cream butter, fruit preserves, scrambled eggs, bacon, sausage, golden Pfister skillet breakfast potatoes

8:30 AM	9:30 AM	EDI Claims Committee Meeting
8:30 AM	9:30 AM	Work Disability Prevention and Return to Work Committee Meeting
9:30 AM	9:45 AM	Coffee Break
9:45 AM	10:45 AM	EDI Proof of Coverage Committee Meeting
9:45 AM	10:45 AM	Medical Issues Committee Meeting
11:00 AM	12:00 PM	Regulation Committee Meeting
11:00 AM	12:00 PM	EDI Medical and ProPay Committee Meeting
12:00 PM	1:30 PM	Lunch (on your own)
12:00 PM	1:30 PM	Central States Association Regional Lunch (invitation only)
12:00 PM	1:30 PM	Western Association of Workers' Compensation Boards Regional Lunch (invitation only)
1:30 PM	2:30 PM	International Committee Meeting
1:30 PM	2:30 PM	EDI Systems Committee Meeting
2:30 PM	2:45 PM	Refreshment Break
2:45 PM	3:45 PM	Dispute Resolution Committee Meeting
2:45 PM	3:45 PM	Research and Standards Committee Meeting
4:00 PM	5:00 PM	Creating Connections

Join fellow IAIABC attendees for an exhilarating speed networking session where professionals meet, exchange ideas, and expand their business contacts in a dynamic and fast-paced environment. Come prepared to meet new attendees and broaden your network.

5:30 PM 6:30 PM Attendee Happy Hour

Unwind after a day of sessions at the Attendee Happy Hour. Engage in lively discussions, make new connections, and indulge in a variety of appetizers and drinks. Name badges are required for this event. Any guests planning to attend this event will need to purchase a ticket ahead of time.

Menu: Wisconsin Cheese Display

Aged sharp cheddar cheese, smoked fontina cheese, fresh local mozzarella cheese, house-made goat cheese spread, Carr Valley triple cream blue cheese, grapes, apricot jam, artisan crostini, flatbread

Artichoke Beignet with herb cream sauce

Whipped Brie with brandied cherry spoon

Honey Mustard Chicken with bacon satay

Tuesday, October 7

7:30 AM 4:00 PM Check-in and Registration

7:15 AM 4:00 PM Sponsor Marketplace

7:15 AM 8:15 AM Breakfast Buffet Sponsored by The Black Car Fund

Menu: Coffee, tea, decaffeinated coffee, half and half, lemon, sugar, biscotti, honeycomb, orange juice, cranberry juice, apple juice, whole seasonal fruit, two seasonal berry varieties, prepared fruit dish, two fresh-cut fruits, freshly baked croissants, two muffin varieties, Greek yogurt, house-made granola, sweet cream butter, fruit preserves, scrambled eggs, bacon, sausage, golden Pfister skillet breakfast potatoes

8:30 AM 9:00 AM Welcome and President's Address

9:00 AM 10:00 AM Keynote

Join Petra Velzeboar - global TEDx speaker, psychotherapist, author, and CEO of mental health consultancy PVL - as she brings expertise on topics that impact employees, managers, and C-suite leadership to evolve our workplaces and cultures for the new world of work. Born and raised in a notorious cult, Petra knows firsthand what a toxic culture feels like and what it takes to build resiliency and take responsibility for good

mental health. Her angle on wellbeing in a world of change focuses on positive psychology, elite performance, and fostering dynamic teams - creating a future of work that is good for our health and sustainable for long term success.

10:00 AM 10:30 AM Coffee Break

10:30 AM 11:30 AM NextGen Ignite

IAIABC NextGen Award recipients from 2025 will share "Ignite" presentations, short insights on the topic of their choosing. Always a fun and informative session, come to celebrate these innovative and inspirational leaders in workers' compensation.

11:30 AM 1:00 PM Awards Luncheon Sponsored by NCCI

Menu: Pfister Garden Salad (GF, DF, Veg) Mixed baby greens, heirloom tomatoes, shaved carrots, radish, cucumber, mushroom, banana peppers, kalamata olives, white balsamic vinaigrette
Beef Tenderloin Medallions (GF, DF) Shaved Brussels sprout and carrot slaw, rosemary demi-glace
Vegan Entrée TBA
Mixed Berry Tart

1:00 PM 2:00 PM Associate Member Council Meeting

2:30 PM 3:30 PM Connecting with Stakeholders

Join as the Minnesota Department of Labor and Industry's Workers' Compensation Division shares how they identify and connect intentionally with stakeholders to ensure appropriate response to their needs and to address as many of their issues as possible. Learn more about the Department's team of staff that support the Work Comp Campus system and its stakeholders and users, which has earned the Department kudos from insurers and other entities for the support they provide.

2:30 PM 4:30 PM EDI Claims Modernization Workshop 1

3:45 PM 4:45 PM Mental Health is Not Simply the Absence of Mental Illness: Implications for Workers' Compensation Systems

Mental health is top of mind for workers, workplaces, and workers' compensation systems. However, most of the discussion about mental health focuses on the absence of mental illness. Many workers who do not have a mental illness are nonetheless experiencing poor mental health, which can affect performance, productivity,

and return-to-work. During this session, Dr. Kathleen Dobson and Dr. Michael Lacroix will describe the nuance between mental illness and mental health, discuss Dr. Dobson's recent findings regarding how these different constructs are associated with wage replacement claim durations in the Ontario workers' compensation system, and then lead a discussion on the implications for workers' compensation regulators.

5:00 PM 5:45 PM Board of Directors' and Top Tier Sponsors' Reception (invitation only)

8:00 PM 11:00 PM Karaoke Connection

Wednesday, October 8

7:30 AM 4:30 PM Check-in and Registration

7:30 AM 4:30 PM Sponsor Marketplace

7:15 AM 8:15 AM Breakfast Buffet Sponsored by Optum

Menu: Coffee, tea, decaffeinated coffee, half and half, lemon, sugar, biscotti, honeycomb, orange juice, cranberry juice, apple juice, whole seasonal fruit, two seasonal berry varieties, prepared fruit dish, two fresh-cut fruits, freshly baked croissants, two muffin varieties, Greek yogurt, house-made granola, sweet cream butter, fruit preserves, scrambled eggs, bacon, sausage, golden Pfister skillet breakfast potatoes

8:30 AM 9:00 AM Annual Business Meeting

Members are invited to hear updates on the finances, membership, projects, and programs of the IAIABC. The 2025-2026 Board of Directors election will take place, and new leadership will be sworn in.

9:15 AM 10:45 AM EDI Claims Modernization Workshop 2

9:15 AM 10:45 AM Heads of Delegation and Associate Members' Forum

Workers' compensation regulators and agency heads from around the world address major policy and regulatory challenges impacting the industry in this session. This is a highlight of the IAIABC Convention; over 40 different jurisdictions are expected to participate! Be in the room where it happens and attend this informative session.

10:45 AM 11:00 AM Coffee Break

11:00 AM	12:30 PM	Leveraging Partnerships to Transform and Improve Claims Management <p>This session explores two approaches to modernizing workers' compensation claims management through strategic partnerships and innovative models. First, learn how the Workers' Safety and Compensation Commission of the Northwest Territories and Nunavut (WSCC) is pioneering a new case management model—integrating private sector expertise with internal teams to enhance capacity while retaining critical decision-making. Then, discover how the Workplace Safety and Insurance Board (WSIB) in Ontario is co-developing tailored technology solutions with Guidewire to transform claims operations. This collaboration has allowed product development to meet the unique demands of workers' compensation, reducing costly customizations and enabling sustainable functionality. Attendees will gain insights into governance, partnership dynamics, and see a demonstration of key features shaping the future of claims management.</p>
11:15 AM	12:30 PM	EDI Jurisdictional Forum <p>Hear from regulatory EDI leaders on changes and challenges in data reporting. The updates shared provide essential information for reporters to plan and prepare for future jurisdictional requirements. Attend for a chance to win a \$250 gift card sponsored by Ebix. Notebooks courtesy of Aerie EDI Group will be available during this session.</p>
12:30 PM	2:00 PM	Lunch (on your own)
12:45 PM	1:45 PM	Heads of Delegation Luncheon sponsored by Concentra (invitation only) <p>Buffet: Cannellini Bean and Vegetable Soup (GF, DF, V) Contemporary Caesar Salad- Romaine lettuce, oven-roasted tomatoes, cilantro, shaved parmesan, torn herb garlic croutons, creamy house caesar dressing Curry Cauliflower Quinoa Salad (GF, DF, V) Arugula, quinoa, red cabbage, roasted curry cauliflower, dried apricot, cucumber, cilantro, sesame lime dressing Baked Great Lakes Whitefish (GF, DF) with tomato olive relish, lemon caper sauce Honey Buttermilk Fried Chicken Breast with Seasonal grilled vegetables Lemon tarts</p>
2:00 PM	2:45 PM	A Model Program: Worker Occupational Safety and Health Training and Education Program <p>Join this session to learn about the Worker Occupational Safety and Health Training and Education Program (WOSHTEP), California's statewide effort aimed at reducing job-related injuries and illnesses among workers. The presentation will describe the components of WOSHTEP, highlight WOSHTEP's accomplishments, and provide information on training materials developed through this program.</p>

2:00 PM	2:45 PM	Navigating CMS's Changing MSA Landscape <p>Medicare Set-Asides (MSAs) continue to present several challenges for workers' compensation claimants and insurers. Understanding core MSA principles and new Centers for Medicare & Medicaid Services' (CMS) updates is critical to improve best practices, stay compliant, and settle claims. This session breaks down MSAs from a practical claim perspective with a focus on key MSA compliance issues and examines CMS's new Total Payment Obligation to Claimant (TPOC)/MSA reporting requirements.</p>
2:45 PM	3:00 PM	Refreshment Break
3:00 PM	4:00 PM	EDI Council Meeting
3:00 PM	4:00 PM	The Economy and Workers' Compensation <p>Join Stephen Cooper of NCCI as he examines the state of the economy and its impact on the workers' compensation industry.</p>
4:15 PM	5:00 PM	Marijuana in Workers' Compensation <p>As marijuana laws and patterns of use continue to evolve, workers' compensation professionals face growing challenges in understanding its medical applications, legal complexities, and potential risks. This session will provide an evidence-based update on the role of marijuana in work-related injuries, particularly in the treatment of pain. Attendees will examine the latest research, controversies, adverse events, and future implications for claim professionals, nurses, and medical providers.</p>
4:15 PM	5:00 PM	Early Skill Enhancement Training During Vocational Recovery <p>In 2024, Washington State introduced Skill Enhancement Training (SET) to help injured workers build basic skills earlier in the vocational referral process. SET supports motivation, self-confidence, and work readiness to increase likely success in a training plan for those who ultimately need further vocational skills to return to work. Representatives from Washington's Department of Labor & Industries will share program details and insights from its first year.</p>
6:00 PM	8:00 PM	President's Reception <i>Lakefront Brewery</i>