



IAIABC 109th Convention Schedule of Events

All times in Mountain Daylight Time (times and meetings subject to change)

Registrants of the IAIABC Convention are welcome to attend any committee meeting on the schedule.

Social events and meal functions are highlighted in **blue**.

Sunday, September 10

10:30 AM	3:30 PM	Board of Directors Meeting <i>Maroon Peak</i> The Board of Directors meet to discuss IAIABC strategy and governance.
3:00 PM	5:00 PM	Check-in and Registration <i>2nd Floor Elevator Bank</i>
4:00 PM	5:00 PM	Board of Directors and Joint Committee Council Meeting <i>Colorado Ballroom A</i> Members of the Board of Directors meet with elected committee leaders to discuss IAIABC strategic direction and committee projects and needs.
6:00 PM	9:00 PM	Board of Directors' and Past Presidents' Dinner Sponsored by SFM (invitation only)

Monday, September 11

7:00 AM	5:00 PM	Check-in and Registration <i>2nd Floor Elevator Bank</i>
7:00 AM	5:00 PM	Sponsor Marketplace <i>Colorado Foyer</i> The sponsor marketplace showcases industry leaders in service and technology. Stop by to learn about products and services to help meet your workers' compensation needs.

7:30 AM 8:30 AM Breakfast Buffet Sponsored by Optum

Aspen Ballroom

Menu:

- Chilled Juices (GF, VGN)
- Sliced Melon, Pineapple, and Berries (GF, VGN)
- Pastry of the Day (V)
- Cage Free Scrambled Eggs (GF, DF)
- Hickory Smoked Bacon (GF, DF)
- Chicken Sausage (GF, DF)
- Hash Browns
- Freshly Brewed Coffee, Decaffeinated Coffee, and Tazo Tea Selection served with Half & Half, 2% Milk, Almond Milk, Honey, White Sugar, Stevia, Sugar in the Raw and Splenda

8:30 AM 9:30 AM EDI Medical and ProPay Committee Meeting

Colorado Ballroom A

The EDI Medical and ProPay Committee will receive X12 updates including recent federal activity that will affect workers' compensation and work on updates to the Electronic Medical Billing Model rule and Companion Guide. Finally, the committee will hear updates and concerns from the jurisdictions and stakeholders during a roundtable discussion.

8:30 AM 9:30 AM Regulation Committee Meeting

Colorado Ballroom B

The Regulation Committee will hear a presentation, "Safety First - Protecting Workers before an Accident Happens" from Greg Gress, MEd, CSP - Program Manager of the Colorado State University Health and Safety Consultation Program. He will share about their federally mandated OSHA Consultation Program administered by the Department of Environmental and Radiological Health Sciences (ERHS) at Colorado State University, which provides free-of-charge safety inspections and provides recommendations to employer locations. This presentation will be followed by a roundtable discussion from jurisdictions with similar programs.

Greg Gress, MEd, CSP - Program Manager, Colorado State University Health and Safety Consultation Program

9:30 AM 9:45 AM Coffee Break

Colorado Foyer

9:45 AM 10:45 AM Medical Issues Committee Meeting

Colorado Ballroom B

Participate in a discussion: Medical Issues Committee Members: What Keeps Us Up at Night during this Medical Issues Committee meeting. Come prepared to share challenges your organization is dealing with and learn how other organizations are tackling those issues.

9:45 AM 10:45 AM EDI Proof of Coverage Committee Meeting

Colorado Ballroom A

The EDI Proof of Coverage Committee will consider future changes and needs that may impact the standard. Our WCIO representative will provide a WCPOLS update.

11:15 AM 12:15 PM EDI Claims Committee Meeting

Colorado Ballroom A

The EDI Claims Committee will consider future changes and needs that may impact the standard. The Committee will review current IRRs.

11:15 AM 12:15 PM Work Disability Prevention and Return to Work Committee Meeting

Colorado Ballroom B

The Work Disability Prevention and Return to Work Committee meeting will begin with an update on the education modules for educate@iaiaabc that the subcommittee has been working on. Following this update, Nathan Chobo, Linea Solutions, will share a presentation on change management and its importance as it relates to culture shifts, such as taking the focus of claims processing from compliance to serving the people impacted.

Speaker: Nathan Chobo, Senior Consultant, Linea Solutions

12:15 PM 1:45 PM Lunch (on your own)

1:45 PM 2:45 PM Research and Standards Committee Meeting

Colorado Ballroom B

The Research and Standards Committee will welcome Richard Adu-Asamoah from New Mexico Workers' Compensation Administration who will present on the methodology for pricing cannabis, including both the initial methodology from 2015 and the revised methodology and approach to pricing in a more competitive market. The Committee will also hear an update on the status of the Claims Measures Survey subcommittee as well as get a sneak peek of the 2019 Claims Measures Survey.

Speaker: Richard Adu-Asamoah, Economic Research & Policy Bureau Chief, New Mexico Workers' Compensation Administration

1:45 PM 2:45 PM EDI Systems Committee Meeting

Colorado Ballroom A

The EDI Systems Committee will discuss trading partner tables impacted by IRRs, hear an update on XML, and share updates from the workgroup reviewing the glossary for terms in the standards.

2:45 PM 3:00 PM Refreshment Break

Colorado Foyer

3:00 PM 4:00 PM Dispute Resolution Committee Meeting

Colorado Ballroom A

The featured presentation during the Dispute Resolution Committee meeting will be a spotlight on the Colorado dispute resolution system. The presentation will be followed by a roundtable on law application. The meeting will conclude with updates on upcoming dispute resolution training opportunities.

*Speakers: Amy Kingston, Manager of Claims and Insurance Programs, Colorado Division of Workers' Compensation
Royce Mueller, Pre-Hearing Administrative Law Judge, Colorado Division of Workers' Compensation
Michelle Sisk, Manager of Compensation Compliance, Colorado Division of Workers' Compensation*

3:00 PM 4:00 PM International Committee Meeting

Colorado Ballroom B

The International Committee is excited to welcome Janne Reini from the Finnish Workers' Compensation Center to present an overview of Finland's workers' compensation system. The presentation will be followed by updates and insights from recent international conferences.

Speaker: Janne Reini, Managing Director/CEO, Finnish Workers' Compensation Center (TVK)

4:15 PM 5:00 PM Explore, Connect & Expand Your Network

Colorado Ballroom B

Get ready to embark on a thrilling networking journey where you'll have the opportunity to explore new connections, forge meaningful relationships, and uncover new pathways to success.

5:30 PM 6:30 PM Attendee Happy Hour Sponsored by Verisk

Capitol Peak Ballroom

Connect with friends old and new while enjoying drinks and hors d'oeuvres. Name badges are required for this event. Any guests planning to attend this event will need to purchase a ticket ahead of time.

Menu:

- Potato, Cheese and Truffle Croquette (V)
- Carnitas and Colorado Green Chili Empanada, Salsa Verde (DF)
- Roasted Red Pepper Hummus, Cucumber Cup, Yellow Pepper Twist (GF, VGN)
- Herb Roasted Petit Lamb Chops, Basil Honey (GF, DF)
- Seasonal Selection of Raw and Roasted Vegetables, Fresh Fruit, and Housemade Pickles (GF, VGN)
- Two Selections of Local Artisanal Cheeses and Queso Campesino Fondue (GF, V)
- Elevation Salami, River Bear Coppa (GF, DF)
- Mady Beer Mustard, Colorado Wildflower Honey, Lazo Chimichurri (GF, V)
- Raquelitas Black Bean Tortilla Chips, Artisan Bread, and Flatbread Crackers (V)

7:00 PM 9:00 PM Connection Dinner (additional fee and ticket required)

Henry's Tavern

New to the IAIABC or IAIABC events? Join us for dinner in Denver to build your network of familiar faces. Attendees will meet in the Grand Hyatt Denver lobby at 6:45 pm to walk over to dinner.

Tuesday, September 12

7:30 AM 4:00 PM **Check-in and Registration**
2nd Floor Elevator Bank

7:30 AM 4:00 PM **Sponsor Marketplace**
Colorado Foyer
The sponsor marketplace showcases industry leaders in service and technology. Stop by to learn about products and services to help meet your workers' compensation needs.

7:30 AM 8:30 AM **Breakfast Buffet Sponsored by Healthesystems**
Colorado Ballroom

Menu:

- Chilled Juices (GF, VGN)
- Sliced Melon, Pineapple, and Berries (GF, VGN)
- Pastry of the Day (V)
- Cage Free Scrambled Eggs (GF, DF)
- Hickory Smoked Bacon (GF, DF)
- Chicken Sausage (GF, DF)
- Hash Browns
- Freshly Brewed Coffee, Decaffeinated Coffee, and Tazo Tea Selection served with Half & Half, 2% Milk, Almond Milk, Honey, White Sugar, Stevia, Sugar in the Raw and Splenda

8:30 AM 9:00 AM **Welcome and President's Address**
Colorado Ballroom

Join IAIABC President, Mark Long, Senior Deputy Director, Michigan Workers' Disability Compensation Agency, as he reflects on 2023 and looks toward the future.

9:00 AM 10:00 AM **Keynote: Rowboat in a Hurricane: Dealing with Change and Unexpected Setbacks**
Colorado Ballroom

Julie Angus is a leading adventurer, bestselling author, scientist, and entrepreneur. She was awarded National Geographic's "Adventurer of the Year" award when she became the first woman to row across the Atlantic Ocean from mainland to mainland. She has also cycled across continents, rowed thousands of kilometers of coastlines and rivers, and organized an expedition that sailed the ancient Phoenician trading routes. In her keynote address, Julie shares techniques to deal with changing environments including altering our perception, preparing for the unexpected, assessing risks, and improving communication. She draws on lessons learned in extreme environments to motivate and inspire her audiences to reach their goals and overcome challenges.

Speaker: *Julie Angus, Explorer | Scientist | Bestselling Author*

10:00 AM 10:30 AM **Coffee Break**

Colorado Foyer

10:30 AM	11:30 AM	International Panel: The Future of Work <i>Colorado Ballroom</i> Changes to the physical workplace combined with the exponential growth in technology has contributed to shifting employee expectations and skill development. Hear four jurisdictional leaders from around the world discuss the future of work and adapting to change within their organizations. <i>Moderator: Heather Lore, Executive Director, IAIABC</i> <i>Speakers: Sheri Bowles, Director, Commonwealth of Massachusetts Department of Industrial Accidents, Edmund Cheong, Chief Strategy and Transformation Officer, Social Security Organisation Malaysia, Dave Kramer, Vice President, Workers' Compensation Board of Manitoba, Janne Reini, Managing Director/CEO, Finnish Workers' Compensation Center (TVK)</i>
10:30 AM	12:00 PM	EDI Jurisdictional Forum <i>Aspen Ballroom</i> Hear from regulatory EDI leaders on changes and challenges in data reporting. The updates shared provide essential information for reporters to plan and prepare for future jurisdictional requirements. Attend for a chance to win a \$250 gift card sponsored by Ebix. Notebooks courtesy of Aerie EDI Group will be available during this session.
11:30 AM	1:00 PM	Lunch (on your own)
12:00 PM	1:00 PM	Heads of Delegation Luncheon Sponsored by Concentra (invitation only) <i>Maroon Peak</i>
1:15 PM	2:45 PM	Heads of Delegation and Associate Members' Forum (open) <i>Aspen Ballroom</i> Listen to more than 40 regulatory leaders respond to questions from private sector industry members on what is shaping the future of workers' compensation. Appreciate dialogue between regulators and industry to identify areas of friction and find solutions.
2:45 PM	3:15 PM	Refreshment Break Sponsored by The Black Car Fund <i>Colorado Foyer</i>
3:15 PM	4:45 PM	Heads of Delegation Forum (jurisdictional participation only) <i>Aspen Ballroom</i> Once described as group therapy for regulators. This closed session is an opportunity to ask questions, discuss emerging issues, and share concerns among jurisdictional peers.

3:15 PM	5:15 PM	EDI Claims Modernization Workshop <i>Mt. Sopris</i> Engage in interactive breakout working sessions centered around the future EDI Claims Standard. This initiative aims to streamline the standard, benefiting all stakeholders by enhancing its usability. Join us to acquire insights and collaborate on the enhancement of this exceptional standard.
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5:30 PM	6:15 PM	Board of Directors' and Top Tier Sponsors' Reception (invitation only) <i>Mt. Evans</i>
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7:00 PM	9:00 PM	NextGen Dinner (invitation only) <i>Lucky Strike</i>
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Wednesday, September 13

7:30 AM	4:30 PM	Check-in and Registration <i>2nd Floor Elevator Bank</i>
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7:30 AM	4:30 PM	Sponsor Marketplace <i>Colorado Foyer</i> The sponsor marketplace showcases industry leaders in service and technology. Stop by to learn about products and services to help meet your workers' compensation needs.
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7:30 AM	8:30 AM	Central States Association Regional Breakfast (invitation only) <i>Maroon Peak</i> Menu: <ul style="list-style-type: none"> • Chilled Juice Selection (GF, VGN) • Sliced Melon and Whole Fruit (GF, VGN) • Cinnamon Coffee Cake, Cherry Danish (V) • Banana Buttermilk Pancakes with Whipped Butter and Warm Maple Syrup (V) • Hickory Smoked Bacon (GF, DF) • Coffee, Decaffeinated Coffee, and Hot Tea Selection • Half & Half, 2% Milk, Almond Milk, Honey, White Sugar, Stevia, Sugar in the Raw and Splenda
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7:30 AM	8:30 AM	Western Association of Workers' Compensation Boards Regional Breakfast (invitation only) <i>Mt. Sopris</i> Menu: <ul style="list-style-type: none"> • Chilled Juice Selection (GF, VGN) • Sliced Melon and Whole Fruit (GF, VGN) • Cinnamon Coffee Cake, Cherry Danish (V) • Banana Buttermilk Pancakes with Whipped Butter and Warm Maple Syrup (V) • Hickory Smoked Bacon (GF, DF)
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- Coffee, Decaffeinated Coffee, and Hot Tea Selection
- Half & Half, 2% Milk, Almond Milk, Honey, White Sugar, Stevia, Sugar in the Raw and Splenda

Speaker: *Dan Sung, Manager, Medical Policy, Colorado Division of Workers' Compensation*

7:30 AM 8:30 AM Breakfast Buffet

Aspen Ballroom

Menu:

- Chilled Juice Selection (GF, VGN)
- Sliced Melon and Whole Fruit (GF, VGN)
- Cinnamon Coffee Cake, Cherry Danish (V)
- Banana Buttermilk Pancakes with Whipped Butter and Warm Maple Syrup (V)
- Hickory Smoked Bacon (GF, DF)
- Coffee, Decaffeinated Coffee, and Hot Tea Selection
- Half & Half, 2% Milk, Almond Milk, Honey, White Sugar, Stevia, Sugar in the Raw and Splenda

8:30 AM 10:00 AM EDI Claims Modernization Workshop

3rd Floor: Mt. Yale, Mt. Oxford, Mt. Princeton, Mt. Harvard

Engage in interactive breakout working sessions centered around the future EDI Claims Standard. This initiative aims to streamline the standard, benefiting all stakeholders by enhancing its usability. Join us to acquire insights and collaborate on the enhancement of this exceptional standard.

8:45 AM 9:45 AM Running Dreams – An Immigrant’s Hurdles and Triumphs after Blindness and Amputation

Colorado Ballroom

Carlos Serván, Executive Director of the Nebraska Commission for the Blind and Visually Impaired and author of the book “Running Dreams,” is a passionate, motivational speaker and disability rights advocate. Carlos immigrated to the United States for accident-related medical care, and he was supported in his journey to complete his undergraduate degree, earn a Masters Degree in Public Administration and a Juris Doctor. This presentation will start with Carlos' own journey, including a discussion of strategies he and others have used to assist those facing challenges in returning to work, and conclude with a Q&A session.

Speaker: *Carlos Serván, Executive Director, Nebraska Commission for the Blind and Visually Impaired*

9:30 AM 10:00 AM Coffee Break

Colorado Foyer & 3rd Floor Foyer

10:00 AM 10:45 AM Unveiling the Importance of AI and Data in Workers' Compensation Insurance

Colorado Ballroom

In this enlightening session, Dr. Upegui will delve into the significance of artificial intelligence and data in workers' compensation insurance. Through a basic example utilizing Natural Language Processing, we will explore the interplay between data and AI, emphasizing the importance of digital literacy. This presentation equips participants to engage in

meaningful AI discussions and ignites their ability to shape their AI strategies. Attendees will leave with renewed enthusiasm, poised to navigate this evolving field.

Speaker: *Hector Upegui, MC, Dc, PM, OSHM, Chief Health Officer-CHSO, IBM Cúram Research Institute*

10:00 AM 10:45 AM Severe Injuries Unraveled

Aspen Ballroom

Injured workers who suffer TBIs, burns, and other severe traumatic injuries, while benefiting from improved lifesaving medical technology, often end up in a state of disability that requires extensive resources. The audience will learn about the nature of such injuries, why they occur, how often they occur, and what happens years after the injury occurs. This presentation will provide a conceptual framework for identifying and categorizing severe injuries which can help prioritize safety efforts, and it will discuss medical services required for the types of conditions endured by severely injured workers.

Speakers: *Raji Chadarevian, Executive Director Actuarial Research, NCCI*
Susan Schulte, State Relations Executive- DOL, NCCI

11:15 AM 12:15 PM Breaking the Chain That's Breaking the Bank

Mt. Sopris

Failure to recover as expected after a work injury is often the result of a cluster of factors that we loosely group as "secondary psychological overlay" to the original claim. Fortunately, if we unpack these difficult claims from the "too hard" box, we find a series of opportunities for meaningful regulatory intervention. This presentation will provide a description of the most common areas where regulatory intervention can be helpful, with examples of jurisdictions that have addressed them and some of the techniques available for intervention. Participants are encouraged to bring their challenges to the presenters for discussion.

Speakers: *Les Kertay, Consulting Psychologist, Dr. Les Kertay & Associates LLC*
Robert Aurbach, President and Principal Consultant, Uncommon Approach, Inc.

11:15 AM 12:15 PM A Look at Modernization Across Workers' Compensation Systems

Aspen Ballroom

Two speakers will provide a comprehensive look at modernization across workers' compensation systems in the U.S. and Canada. Matthew Bryant, President of WorkComp Strategies, will discuss data collected from agency project leaders from jurisdictions with direct experience tackling modernization initiatives. Donna Miller-Wallace, Director of Corporate Planning and Operational Performance at WorkSafeNB, will share how New Brunswick will achieve their modernization vision through alignment, accountability, and action during their 5-year journey. The audience will leave with practical strategies from peers on options to address risk, overcome challenges, and make plans for project success.

Speakers: *Donna Miller-Wallace, Director Corporate Planning and Operational Performance, WorkSafeNB*
Matthew Bryant, President, WorkComp Strategies

12:15 PM **1:45 PM** **Awards Luncheon Sponsored by NCCI**

Colorado Ballroom

Menu:

- Crisp Romaine, Grape Tomatoes, Brioche Croutons, Shaved Manchego, Sherry Vinaigrette (V)
- Seared Beef Sirloin, Roasted Garlic Mashed Red Potatoes, Asparagus, Balsamic Glaze (GF)
- Chocolate Torte, Raspberry Sauce (GF, V)
- Dietary Restriction Option: Chickpea and Basmati Stuffed Pepper, Lemon Roasted Eggplant and Brussels Sprout Hash, Roasted Tomato Coulis (GF, VGN)

1:45 PM **2:30 PM** **Injured to Enlightened – Inside a Work Comp Pro’s Personal Journey**

Mt. Sopris

With over 25 years in the industry, Michelle Despres is a seasoned expert in navigating the workers’ compensation system, especially as it relates to injured worker rehabilitation and physical therapy. On February 3, 2022, she suffered a work-related injury that left her bones shattered, her confidence shaken, and her outlook uncertain. Join Michelle as she shares the good, the bad, and the ugly of her personal workers’ compensation recovery journey. The audience will discover better ways to collaborate, educate one another, and ultimately, drive better outcomes.

Speaker: Michelle Despres, VP Product Management, One Call

1:45 PM **2:30 PM** **mCOT: Working Together to Reverse the Opioid Epidemic**

Aspen Ballroom

Washington State Department of Labor and Industry's Jason Fodeman, Associate Medical Director of Innovation and Outreach, and Jaymie Mai, Pharmacy Director, will describe their new pilot: modified Chronic Opioid Therapy (mCOT). The goals of the pilot are to reduce injured workers’ dependence on opioids and improve their quality of life. The audience will leave with information on an innovative way to address chronic pain and expand access to evidence-based treatments for chronic pain in a workers compensation system.

Speakers: Jason Fodeman, Associate Medical Director of Innovation and Outreach, Washington State Department of Labor & Industries

Jaymie Mai, Pharmacy Director, Washington State Department of Labor & Industries

2:30 PM **3:00 PM** **Refreshment Break**

Colorado Foyer

3:00 PM **4:00 PM** **NextGen Ignite**

Colorado Ballroom

The 2023 IAABC NextGen Award recipients will share their experiences through "Ignite" presentations. Each presenter will enlighten and entertain for 5-7 minutes. These unique stories will prompt reflection and inspiration.

Speakers: Harsh Bhasin, Program Director, Invoti, Claudia Byers, Director of Compliance, Tennessee Bureau of Workers’ Compensation, Joel Cummings, Supervisor, Coverage Enforcement, Colorado Division of Workers’

Compensation, Jessica Jones, Business Process and Support Section Manager, Montana Department of Labor and Industry, Katie Leveen, Executive Director-Data Sciences, AES, NCCI, Stephan Marsh, Burg Simpson Eldredge Hersh & Jardine PC, Ann-Katrin Schaefer, Head of International Social Law/European Law, German Social Accident Insurance (DGUV), Amanda Waltemath, Director, Clinical Services, Healthesystems
Moderator: Erin Bishop, Alternative Dispute Resolution Department Supervisor, Commonwealth of Virginia Workers' Compensation Commission

4:15 PM 5:30 PM Associate Member Council Meeting: ChatAMC

Aspen Ballroom

Join the Associate Member Council for a panel discussion on exciting updates across six jurisdictions with representatives from California, Colorado, Florida, Texas, Virginia, and Washington, in addition to an update on the Associate Member Council's Telemedicine paper. You don't need to be an Associate Member to attend; all are welcome! Snacks will also be available for attendees.

Speakers: Aubrey Chigwada, Director, Office of Workers' Compensation, Virginia Workers' Compensation Commission
Brenda Heilman, Deputy Assistant Director, Washington State Department of Labor and Industries
Amy Kingston, Manager of Claims and Insurance Programs, Colorado Division of Workers' Compensation
Jeff Nelson, Commissioner, Texas Department of Insurance, Division of Workers' Compensation
Brittany O'Neil, Assistant Director, Florida Department of Financial Services Division of Workers' Compensation
Jackie Schauer, Attorney, California Division of Workers' Compensation

6:30 PM 8:00 PM President's Reception

Denver Botanic Gardens

Explore and enjoy food and fun at the Denver Botanic Gardens during the IAIABC President's Reception. Name Badges are required for this event. Any guests planning to attend this event will need to purchase a ticket ahead of time. Meet in the Grand Hyatt lobby at 5:45 pm to board buses to the Denver Botanic Gardens. The last bus to the Gardens will leave the Grand Hyatt Denver at 6:15 pm.

Menu:

- "Flow Table" A table display of Fresh and Dried Fruit, Gourmet Cheeses, Olives, Nuts,
- Sliced Cured Meats, Housemade Jam, and an Assortment of Crackers.
- Grilled Peach Salad topped with Rosemary Dressing, Grilled Peaches, Mixed Field Greens and Arugula, Crumbled Goat Cheese and Fresh Herbs, Serendipity Signature Rosemary Vinaigrette
- Balsamic Chicken: Sliced Grilled Chicken Breasts topped with Feta Cheese, Blistered Tomatoes & Basil drizzled with Balsamic Vinegar Reduction
- Marinated Portobello Mushroom "Steak": Stuffed with Herb-Butter Toasted Panko, Roasted Red Peppers and Fresh Herbs (Vegan Option as well)
- Garden Smashed Potatoes: Creamy Potato and Parsnip/Rutabaga Mashed Potatoes
- Green Beans with Lemon, Thyme and Almonds
- Garden Themed Two Bite Sweets such as Mini Cupcakes, Mini Cookies and Verrines (GF)

Thursday, September 14

7:30 AM 10:45 AM Check-in and Registration
2nd Floor Elevator Bank

7:30 AM 8:15 AM Savoring Success: A Breakfast Session on Creating a Highly Connected & Engaged Workplace
Colorado Ballroom A
Organizations often hear that focusing on workplace culture is key to keeping employees happy and productive. But what does that really mean? Where do you start? What are the essential drivers of success in developing an authentic and engaging workplace? Join this diverse group of panelists from Colorado's Division of Workers' Compensation so you can hear about their two-year journey and learn from their real-world experiences in building a better workplace. This session will take place in conjunction with breakfast.

Speakers: *Dan Sung, Manager, Medical Policy, Colorado Division of Workers' Compensation*
Gina Johannesman, Supervisor Medical Pay, Revenue Assessment, Medical Utilization Review, Colorado Division of Workers' Compensation
Blair Isley, Educational Content Coordinator, Colorado Division of Workers' Compensation
Shannon Terrell, Provider Relations Consultant, Colorado Division of Workers' Compensation
Stephanie Nichols, Compensation Insurance Specialist II, DIME Case Manager, Colorado Division of Workers' Compensation
Evan Trowbridge, Supervisor, Education & Outreach Unit, Colorado Division of Workers' Compensation

Menu:

- Chilled Juices (GF, VGN)
- Pineapple and Whole Fruit (GF, VGN)
- Blueberry Danish, Croissant (V)
- Overnight Oats with Cinnamon, Raspberries, Almonds and Maple Syrup (GF, VGN)
- Scrambled Eggs, Chorizo, Caramelized Onions, Sweet Peppers, and Cheddar Cheese (GF)
- Freshly Brewed Coffee, Decaffeinated Coffee, and Tazo Tea Selection served with Half & Half, 2% Milk, Almond Milk, Honey, White Sugar, Stevia, Sugar in the Raw and Splenda

8:30 AM 9:00 AM Annual Business Meeting
Colorado Ballroom B
Members are invited to hear updates on the finances, membership, projects, and programs of the IAIABC. The 2023-2024 Board of Directors election will take place, and new leadership will be sworn in.

9:00 AM 9:15 AM Coffee Break
Colorado Foyer

9:15 AM 10:15 AM Advancing Diversity, Equity, Inclusion, and Accessibility in Workers' Compensation Systems
Colorado Ballroom A

The audience will hear best practices for conducting barrier analyses and how the Office of Workers' Compensation Programs applies these principles to advance equity and improve the experience for OWCP claimants. This presentation will also highlight a state workers' compensation program and the work they are doing to advance DEIA in their system. Following the presentation, a panel will share best practices, lessons learned, and discourse about embedding DEIA into their organizations. The tools and information in this session can be utilized by both jurisdictional and industry stakeholders.

Moderator: Dr. Brian Wilson, Director of Medical and Health Services Research, Ohio Bureau of Workers' Compensation

Speakers: Paige Brown OWCP DEIA Officer, OWCP, U.S. Department of Labor

Troy Haley, Administrator, Tennessee Bureau of Workers' Compensation

Jean Mauss, Transformation Officer, OWCP DEIA Officer

Clarissa Rodriguez, Chair, NYS Workers' Compensation Board

10:30 AM 11:30 AM Trends Impacting Medical Care in Workers' Compensation

Colorado Ballroom A

The unique workers' compensation ecosystem is impacted by ever changing state legislation and regulation. Are these laws and rules providing better access to higher quality medical care and decreasing fraud, waste and abuse? Or are they creating additional hurdles in an already complex system? Are these trends creating unintended consequences ultimately impacting the injured worker's health and recovery? This panel will provide expert insight and real-world scenarios to answer these questions.

The panel speakers, who have a wide range of industry experience, represent different voices that are heard throughout a workers' compensation claim. They will explore a variety of topics, including network adequacy, provider directories, prior authorization, and mental health access. Be sure to bring your own questions to this interactive and informative panel discussion.

Speakers: Kate Farley-Agee, Vice President, Product Management, Enlyte -Mitchell |Genex| Coventry

Adam Fowler, Manager, Public Policy and Regulatory Affairs, Optum Workers' Comp No Fault

Scott Brener, SVP/General Council, CadenceRX

Desiree Tolbert-Render, AVP National Claims Tech Compliance, Sedgwick

10:30 AM 12:15 PM EDI Council Meeting

Colorado Ballroom B

The EDI Council will receive updates from the EDI committee leaders, the XML QA Team, and the Claims Steering Committee. A mid-year status of the EDI training, financials, and membership will be provided.

IAIABC Affiliate Events Policy

As a supporter of the IAIABC and IAIABC event attendee, you are encouraged not to attend or participate in outside events that take away from the education and networking opportunities provided during IAIABC conference programming hours.

Please note that the IAIABC prohibits any organization from hosting private events during conference hours or in conflict with any scheduled IAIABC after-hours events. These times include:

Monday, September 11 – 7:30 am – 12:15pm and 1:45 pm – 6:30 pm

Tuesday, September 12 – 7:30 am – 11:30 am and 1:00 pm – 5:15 pm

Wednesday, September 13 – 7:30 am – 8:00 pm

Thursday, September 14 – 7:30 am – 12:15 pm

Failure to comply with this policy diminishes the value and experience of the IAIABC Convention for all attendees.

Attendees are encouraged to contact events@iaibc.org should they receive an invitation to a private event during these times.