Recent Minn. Penalty Authority

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Improper billing by health care providers

MN Stat. §176.136, subd. 2a: Summary of language

- The Commissioner may assess:
 - Penalties
 - Costs
 - Expenses
- Against a heath care provider who collects or attempts to collect payment from an employee in violation of workers' compensation law.

Summary of language, cont.

- A violation occurs only if the health care provider or representative was informed that the treatment or service was for a claimed injury or that the bill should be submitted to a workers' compensation insurer.
- A violation occurs <u>each</u> time the health care provider attempts to collect payment after the provider is notified that the employee's treatment is for a work comp injury.



Penalties

 A \$1,000 penalty is assessed against the health care provider for:

Each contact made in person, or by US mail, telephone,
text, e-mail, or any other type of contact seeking

payment.



Penalties, cont.

- The penalty amount assessed is \$2,000 for each violation if the provider or their representative:
 - Engages a collection agency or third party to collect from the employee;
 - files a claim in conciliation court;
 - o attaches the employee's tax refund;
 - o submits a report to a credit agency; or
 - o if the employee paid the health care provider as a result of the violation.



Links: Written notification and statute

- Model written notice to provider available on DLI's website.
- MN Stat. §176.136, subd. 2a







Prohibited Practices

Minn. Stat. §176.194: Summary of 2021 updates

- Clarified application of existing workers' compensation prohibited conduct and added two new provisions
- Eliminated warnings before penalizing for specified intentional or egregious prohibited practices.
 - o See Minn. Stat. §176.194, subd. 3

New prohibited practices

- Providing fraudulent written information to the department or an employee
- Failing to pay benefits or correct behavior on a claim if a penalty for the conduct was paid or became a final order.

Clarifications and penalty amount changes

- Legislation clarified two established prohibited practices:
 - for a payer to fail to pay or to deny medical bills within 45 days after the receipt of all information requested from medical providers if the requested information is necessary to make a payment determination; and
 - Not responding to DLI after the department asks about a matter related to benefits, rather than about a specific claim, and requiring that responses to DLI's inquiries to be substantive and actually address the issue raised.
- Mandatory warnings prior to penalty were eliminated for the two new penalties, as well as other intentional or egregious violations.





Campus accounts

Minn. Stat. §176.2612: Campus account requirement

- Work Comp Campus, DLI's workers' compensation claims portal, launched Nov. 2, 2020.
- DLI has statutory authority to require certain persons or entities to create and maintain an account in Campus related to a workers' compensation claim
- Once a person or entity is notified, failure to create or maintain an account may result in a penalty of \$500 for each 30-day period following the notice,
 - o See Minn. Stat. §176.2612, subd. 3



Thank you!

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