



# 2025 Indiana Housing Conference

# **Bridging the Gap: Support Services & Affordable Housing**

# Panelist



**Angie Garland**

*Managing Director,  
Indiana Quadel*



**Susan Jo Thomas**

*Executive Director,  
Covering Kids and  
Families of Indiana*



**Ron Rice**

*Director of Veterans  
Services, City of  
Indianapolis*



**Joe Gilles**

*IMPACT Business  
Solutions Manager,  
Equus*

# Quadel

We firmly believe that government and communities have an important role in solving the housing needs of low-income families and special populations. Our mission is to join dedicated public and non-profit organizations in making housing programs achieve their full potential because everyone deserves a safe and affordable place to call home.



# Quadel

**General Inquiries:** 1-866-640-1019  
info@quadel.com







# Covering Kids & Families Of Indiana



Covering Kids and Families of Indiana (CKF) is an organization that helps all Hoosiers apply for and understand healthcare coverage programs. Some of these programs include the Healthy Indiana Plan (HIP), Hoosier Healthwise, Medicaid and Marketplace plans. Our goal is to simplify the process for getting covered and staying covered, helping you every step of the way.

# Want Coverage? Have Coverage Questions?

Connect with Covering Kids & Families through our online scheduler below to be partnered with a certified Indiana Navigator, or call our toll-free phone line at [1-888-975-4253](tel:1-888-975-4253).

Online Scheduler: <https://www.ckfindiana.org/need-coverage/#map-section>







# Office of Veteran Services

City of Indianapolis

# Office of Veteran Services

## City of Indianapolis

The Veterans Service Office exists to connect veterans with the resources and opportunities available through the city's public and private partners. Our team of nationally accredited VSO's (Veteran Service Officers) serve the over 56,000 Marion County veterans with assistance for their disability claims, benefits and pensions as well as burial benefits. We also foster and promote community relationships, between veteran and non-veteran partners, to increase resource availability and awareness for our veterans throughout the city of Indianapolis.



# Office of Veteran Services

City of Indianapolis-Office of the  
Mayor

Email: [veteran.services@indy.gov](mailto:veteran.services@indy.gov)

Ph: 317-327-VETS(8387)

Website: [veteran.indy.gov](http://veteran.indy.gov)





# IMPACT

**Indiana Manpower Placement and Comprehensive Training**

# IMPACT

## Indiana Manpower Placement and Comprehensive Training

IMPACT provides employment resources and support to Hoosiers receiving SNAP or TANF. We are much more than a job training service. Our team provides services based on your unique needs and skills to help you find a job, advance your career, and be competitive in your job search.



# Our Activities

**01**

## **EMPLOYMENT**

- Job Search
- Referrals
- Job Readiness
- Work Experience
- Community Work Experience

**03**

## **EDUCATION**

- High School Equivalency
- Adult Basic Education
- English as Second Language

**02**

## **TRAININGS**

- Vocational Educational Training
- Job Skills Training
- FSSA Funded Job Skills Training



# Our Services



# Contact Us

IMPACT is excited to learn about other resources in the community to find where there are synergies in partnerships and how we can work collectively to better serve families that we share.

If you would like more information about the IMPACT program, please join our email list to get current news and information about IMPACT and how it can help you and your organization.

To sign up for the email list, please scan the QR code:



If you want to enroll in IMPACT, please contact this number:

- **Call 800-403-0864**, press 3 to speak with someone from IMPACT.

## **Panelist Questions (15 mins)**

1. Talk about a best practice or success story related to collaboration among service providers, governmental entities, and how these provide support accessing or maintaining housing, etc.
2. Talk about opportunities for housing professionals to partner with your organization.

## **Audience Questions (15 mins)**

1. Do you see other opportunities for our organizations to partner?
2. How best do you like to receive information about program updates or to share with the people you serve?
3. What other questions do you have for our panelists?



**THANK YOU!**