



PINNACLE OF EXCELLENCE- CATEGORY REQUIREMENTS

INDIVIDUAL ACHIEVEMENT AWARDS

*** IF A FINALIST, INTERVIEW WILL BE REQUIRED

INDIVIDUAL: Maintenance Supervisor of the Year - Individual Site***

This individual oversees staff at one location or community.

The winner will be determined by an interviewer(s) with a standardized set of questions and criteria for each candidate AFTER the finalists are determined by an initial written submission or video answering pre-determined questions.

INDIVIDUAL: Maintenance Supervisor of the Year - Multi-Site***

This individual oversees multiple maintenance teams at multiple locations.

The winner will be determined by an interviewer(s) with a standardized set of questions and criteria for each candidate AFTER the finalists are determined by an initial written submission or video answering pre-determined questions.

INDIVIDUAL: NAA Emerging Leader

This award strives to recognize a professional with fewer than 10 years of service who has made noteworthy contributions to his or her organization and the apartment industry at large.

All NAA Emerging Leader Award nominees must be GIAA members in good standing to apply, and are open to owner/manager members, corporate staff, supplier members, and property staff.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's noteworthy contributions.

INDIVIDUAL: Apartment Maintenance Technician of the Year

This award recognizes an onsite maintenance professional that has demonstrated outstanding efforts and contributions to their community and education.

Maintenance supervisors who oversee maintenance at numerous apartment communities are not eligible for this award.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's outstanding efforts and contributions.

INDIVIDUAL: Apartment Leasing Professional of the Year***

This award recognizes a leasing professional that has demonstrated outstanding efforts and contributions to their community and education. This individual must be an onsite leasing professional or Assistant Manager who has spent at least 80% of their time over the last 12 months performing leasing and marketing activities.

The winner will be determined by an interviewer(s) with a standardized set of questions and criteria for each candidate AFTER the finalists are determined by an initial written submission or video answering pre-determined questions.

INDIVIDUAL: Apartment Manager of the Year***

This award recognizes an apartment community manager that has demonstrated outstanding efforts and contributions to their community and education. This individual must be an apartment community manager. If the nominee's job description is to manage more than one community, he or she is eligible if he or she is the sole manager at those communities and not a property or portfolio supervisor.

The winner will be determined by an interviewer(s) with a standardized set of questions and criteria for each candidate AFTER the finalists are determined by an initial written submission or video answering pre-determined questions.

INDIVIDUAL: Apartment Portfolio Supervisor (Regional Manager) of the Year***

This award recognizes an apartment portfolio supervisor that has demonstrated outstanding efforts and contributions to their communities and education. This individual must manage a portfolio of AT LEAST 4 apartment communities.

The winner will be determined by an interviewer(s) with a standardized set of questions and criteria for each candidate AFTER the finalists are determined by an initial written submission or video answering pre-determined questions.

INDIVIDUAL: Rookie of the Year in the Role of Onsite Maintenance

This award is the opportunity to recognize maintenance team members who have excelled within their first year and demonstrated a strong potential for long-term success in our industry. This person must have less than one years' experience in property management.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's potential for success by nominating individual.

INDIVIDUAL: Rookie of the Year in the Role of Onsite Office

This award is a great opportunity to recognize onsite office team members who have excelled within their first year and demonstrated a strong potential for long-term success in our industry. This person must have less than one years' experience in property management.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's potential for success by nominating individual.

INDIVIDUAL: Rookie of the Year in the Role of Supplier Representative

The Rookie of the Year in the Supplier Representative Role award is given to those who go above and beyond for the communities they support. Those that show care and compassion helping others will make perfect candidates for this award. Rookie of the year is less than one year of experience with their supplier company.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's potential for success by nominating individual.

INDIVIDUAL: Supplier Sales Professional of the Year:

This award recognizes a sales professional who best exemplify the characteristics of professionalism, service, and expertise.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's potential for success by nominating individual.

TEAM/PROPERTY AWARDS

***** IF A FINALIST, INTERVIEW WILL BE REQUIRED**

TEAM/PROPERTY: Affordable Community of the Year

The Community of the Year Award represent the very best in the apartment housing industry. This award recognizes excellence in a range of rental property styles, sizes, and ages. Service is a very important component of this award, service to the resident, and service to the community. Financial performance will also be considered. Community must be a member in good standing to be eligible for this award.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's community regarding excellence, service, financial performance, and any collateral materials as submitted by nominee.

TEAM/PROPERTY: Community Amenities - Original Built After 2000

This category recognizes a property that has the best amenities that provide entertainment and/or all-around value built after year 2000.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's community regarding their amenities and to include photos of the mentioned amenities.

TEAM/PROPERTY: Community Amenities - Original Built Before 2000

This category recognizes a property that has the best amenities that provide entertainment and/or all-around value built before year 2000.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's community regarding their amenities and to include photos of the mentioned amenities.

TEAM/PROPERTY: Community Crisis Response of the Year

The Community Crisis Response of the Year Award recognizes an apartment community that effectively managed a one-time crisis or ongoing critical issue within their community during 2021 and/or 2022. Community must be a member in good standing to be eligible for this award.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's crisis and to include photos of the mentioned crisis (if applicable).

TEAM/PROPERTY: Community of the Year (151+ Units)

The Community of the Year Award represent the very best in the apartment housing industry. This award recognizes excellence in a range of rental property styles, sizes, and ages. Service is a very important component of these awards, service to the resident and service to the community. Financial performance will also be considered. Community must be a member in good standing to be eligible for this award.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee’s community regarding excellence, service, financial performance, and any collateral materials as submitted by nominee.

TEAM/PROPERTY: Community of the Year (Less than 150 Units)

The Community of the Year Award represent the very best in the apartment housing industry. This award recognizes excellence in a range of rental property styles, sizes, and ages. Service is a very important component of these awards, service to the resident and service to the community. Financial performance will also be considered. Community must be a member in good standing to be eligible for this award.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee’s community regarding excellence, service, financial performance, and any collateral materials as submitted by nominee.

TEAM/PROPERTY: Rehab Community of the Year

The Rehab Community of the Year Award recognizes a recently renovated apartment community (completed after April 1, 2021) that excels in service both to the resident and community. Communities must be a member in good standing with GIAA to be eligible for this award.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee’s community regarding the scope of their rehab PLUS before and after photos, and any other collateral materials as submitted by nominee.

TEAM/PROPERTY: New Construction Community of the Year

The New Construction Community of the Year Award recognizes a new apartment community (opening after April 1, 2021) that excels in service both to the resident and community. Communities must be a member in good standing with GIAA to be eligible for this award.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee’s new construction community regarding the scope of their new build PLUS any photos or collateral materials which showcases their community as submitted by nominee.

TEAM/PROPERTY: Resident Activities - Conventional Community

Please list and enclose photographs of all resident activities you have hosted from April 1, 2021 through May 1, 2022.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's resident activities, photos, and any other activity materials as submitted by nominee.

TEAM/PROPERTY: Resident Activities - Senior Community

Please list and enclose photographs of all resident activities you have hosted from April 1, 2021 through May 1, 2022.

The winner will be determined by an interviewer(s) who will read a written submission of the nominee's resident activities, photos, and any other activity materials as submitted by nominee.

TEAM/PROPERTY: Property Management Company of the Year

This award will go to the Property Management with the most first place winners in all categories combined.

If there is a TIE, the tiebreaker will be determined by the most second place winners in all categories combined and so forth (third place winners, etc.) until a winner is determined.