

## Making the Most of Your Member Benefits

Utilize the Member Compass and the Member Directory to make the most of your membership benefits with the Greater Fayetteville Apartment Association. As part of our member management software, Novi AMS, these features allow you to quickly and conveniently manage your membership information.

### The Member Compass

The Member Compass is where members can manage their membership information. Upon logging into the website, you'll be redirected to the Member Compass. Update your individual information, company contact information, view membership activity such as event registrations, view and pay open invoices, and more.

**Access Levels:** Logged in users are able to see their personal Dashboard that displays their membership status, their transactions, event history, order history, and their own personal profile information. You may also see information about your company, depending on your access level.

- If you are the *Primary Contact*, *Billing Contact*, or have been granted *Management Access* for your Company, you will be able to update Company information, including the contact information, updating custom fields, and adding or removing staff. In addition, members with these permissions can see and pay transactions for the company and related contacts. Note: if your company name needs to be updated, please [Contact Us](#) for assistance.

**Dashboard:** This serves as the home page for your Member Compass. Click this at any time to get back to this main screen.

The dashboard displays timely information from GFAA, in addition to the number of open invoices and the number of upcoming events you're registered for. Note: If you're not registered for any events, and/or if you don't have any outstanding invoices, the corresponding information doesn't display.

To pay open invoices, click on the **Pay Balance** tab. From here you can choose to pay your entire balance, overdue balance, or choose specific invoices. If you'd like to view past transactions or print receipts, click on the **Account History** tab. This section shows detailed information on your invoice history.

The **My Events** tab shows events that you are currently registered for. Use the Add to Calendar link to the right of the event name to add it to your calendar. You'll also be able to see a list of other upcoming events and past events on this page, if applicable.

**My Orders:** If you've made a product purchase, those orders will be shown here.

To update your individual profile, select the **Profile** tab. From here, you can update your profile to include credentials, headshots, social media links, and other information.

Use the **Login & Password** tab to update your login credentials, and **Payment Methods** to make changes to your saved payment methods (if applicable).

**Company/Staff:** Those with certain permissions can update the company's online profile and staff. Updates made here are reflected in the member directory, so we encourage you to take this opportunity to the fullest by completing your directory profile!

If the Company Name needs to be updated, [contact us for assistance](#).



The screenshot shows the GFAA Member Compass dashboard. At the top, there is a navigation bar with the GFAA logo, a search icon, and links for 'logout' and 'CONTACT US'. Below the navigation bar, there are links for 'ABOUT', 'COVID-19', 'EVENTS & EDUCATION', and 'MEMBERSHIP'. The main content area is titled 'Member Compass' and features a sidebar with navigation options: Dashboard, Pay Balance, Account History, My Events, My Orders, Profile, Login & Password, Payment Methods, Companies, and Staff. The main content area displays a welcome message, a notification to update profile information, and a prominent red box indicating '2 OUTSTANDING INVOICES' with a 'VIEW YOUR INVOICES' link. A membership renewal badge for 'Sample Company' is also visible, showing 'MEMBERSHIP VIA Sample Company' and 'MEMBER SINCE 2020' with a renewal date of 'DUES RENEWED UNTIL September 5, 2021'.

# NAA Webinar: Mental Health Awareness Week

## Mental Health Awareness Week: Mitigating BURNOUT Wednesday—Burnout Happens, Self-Care Can Help

Wednesday, May 4, 2 PM EST

Do you or others you know describe stress as your “new normal”? Maintaining mental wellbeing is a critical part of sustaining our families, workplaces and communities. But it’s up to us to learn the symptoms of stress and burnout in ourselves and others, create mentally healthy daily routines, and find out where to get help when things get overwhelming. Join licensed clinician, Amelia (“Ami”) Roeschlein, DSW, MA, LMFT, as we share innovative strategies of self-care. These strategies can be implemented immediately to safeguard, support and manage staff and colleagues through difficult emotions and challenging times.



Learn how to bounce back from burnout by:

- Understanding of the signs and impact of stress on general functioning
- Observing how to set up daily routines of self-care
- Learning tools and techniques to help manage stress and promote mental health and resilience

[Register at NAA](#)

## Mental Health Awareness Week: Tools for COPING Thursday—How to Cope and Manage Onsite Challenges Thursday, May 5, 2 PM EST

Onsite teams encounter many daily challenges to maintaining their mental health. From pet regulations to plumbing disasters and residents who lose their cool, onsite teams must face each issue with a strategic mind and calm disposition. Even the best property managers need help sometimes. Join us as we wrap up NAA’s Mental Health Awareness Week by exploring coping tools for maintaining mental wellness and sustaining property-manager roles over time. Hosted by senior onsite professionals, Pete Regules of CORT Business Services and John Sons of Burling Capital Properties, we will have an open discussion about coping techniques that mitigate burnout, promote stress management, and build self-care and resilience.

We want to hear from you and help you develop skills like:

- Prioritizing mental wellness at the same level as physical health
- Making time for yourself and taking time for others
- Understanding that you're not in it alone and sharing the positivity
- Recognizing that “it’s O.K. to not be O.K.”

[Register at NAA](#)



# Apartment Association of North Carolina

## AANC 2022 Education And Legislative Conference

Monday, May 16 - Wednesday, May 18, 2022  
Raleigh Convention Center

The AANC Education & Legislative Conference is the annual gathering of our statewide membership to participate in a variety of educational sessions, networking with peers, and advocating for important industry issues at the North Carolina Legislature. 6 CEC's.

**Opening Keynote Speaker: Dr. David M. Arrington**  
**Closing Keynote Speaker: Dr. Debbie Phillips**

**Online registration is closed. Members can register onsite, \$339.**

## AANC PAC Raffle Tickets Are On Sale!

Donate to AANC's PAC now through May 17 at 1 PM and be entered to win a number of exclusive prizes!

## Participation is easy.

Donate to AANC PAC and winners will be announced during AANC's Education & Legislative Conference. The winners will be announced live on May 17 at 5:30 PM in the Legislative Issues Briefing session.

Support the AANC PAC and enter to win great prizes.

- \$20.00 for 1 entry
- \$50.00 for 3 entries
- \$75.00 for 5 entries
- \$100.00 for 7 entries



2022 PAC RAFFLE			
	<b>SHIMBUMI SHADE &amp; BEACH CHAIRS</b>		<b>\$300 VIRGIN EXPERIENCE GIFTS</b>
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	<b>CUSTOM WOODEN AMERICAN FLAG</b>		<b>KATE SPADE</b>

**For a chance to win these prizes and more:**  
**Text AANCPAC to 50155**



# My GFAA Cares: 2022 Charity of the Year

## FAPS - Fayetteville Animal Protection Society

The mission of Fayetteville Animal Protection Society, Inc. (FAPS) is to provide a licensed, No-Kill shelter for homeless animals until adopted into a loving and caring lifetime environment; to reduce the population of stray animals; and to promote responsible pet ownership. Fayetteville Animal Protection Society, Inc. (FAPS) is the only Cumberland County No-Kill, non-profit animal shelter supported by volunteers, grants, and individual contributions. FAPS receives no state or federal funding to operate and relies solely on the community to support its mission in rescuing and successfully placing companion animals in their forever homes.

Running a non-profit animal shelter and caring for so many animals each year is expensive. FAPS is always in need of the following items and grateful for the outpouring of support from the public. Donations of food and supplies help keep the shelter running and overhead costs down 365 days a year!



[Learn more about volunteer opportunities and purchasing items off the FAPS wishlist at MyGFAA.org.](https://www.mygfaa.org)

## GFAA Committees

Do you want to be more involved in the Greater Fayetteville Apartment Association? Consider joining a committee and be a part of strategic planning in your favorite area of interest; have your voice and ideas heard! Email us at [info@mygfaa.org](mailto:info@mygfaa.org) for your invitation to the next meeting.

### Attendance Policy

Committee Members should not miss more than (3) consecutive meetings. If attendance is not consistent, a committee person can be removed by the Chairperson for lack of participation. Meetings may be in-person, virtual or hybrid, depending on the current metrics of COVID.

[Learn more at MyGAA.org.](https://www.mygaa.org)



**GFAA JOB BANK**

## MEMBERS POST YOUR JOBS FOR FREE

[LEARN MORE](#)

If your community or business is in need of assistance, please email your employment ad(s) to [info@mygfaa.org](mailto:info@mygfaa.org). As one of our valued members, we will post your ad for FREE!

## GFAA 2022 Sponsors



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- Increased resident satisfaction

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**Kristen Micallef**

Community Development Manager - NC

📞 (734) 658-2042

✉️ [kristen.micallef@metronetinc.com](mailto:kristen.micallef@metronetinc.com)

[metronetinc.com](http://metronetinc.com)



1 Source: Fiber to the Home Council, June 13, 2019



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# 2022 Fayetteville Voter Guide

**Fayetteville voters: make your voice heard in this year's election for Mayor & City Council!**

## About the 2022 Fayetteville Election

This year's primary election for Fayetteville Mayor & City Council will coincide with the statewide primary election on Tuesday, May 17. Polls will be open 6:30 a.m. – 7:30 p.m. on Election Day.

- Early voting runs April 28 – May 14.
- Winners of the May 17 primary will advance to the July 26 election for Fayetteville Mayor & City Council.

## What Does the City Council Do?

The Mayor and the other members of the Fayetteville City Council make a wide range of decisions affecting your life. The City Council sets policies and priorities and oversees the many functions of local government, including:

- The Police & Fire Departments
- Economic & Community Development
- Anti-Discrimination Ordinances
- Tax Rates & the City Budget
- Streets, Sidewalks & Road Repair
- Historic Preservation
- Zoning & Building Code Enforcement
- Affordable Housing
- Recreation, Parks & Arts Programs
- Water & Waste Disposal
- City Govt. Employee Wages & Benefits
- Appointments to Boards & Committees



Members of the Fayetteville City Council are elected in nonpartisan races. The Mayor is elected citywide, while the other members are elected from districts.

[View the candidates and learn more including finding your early voting site and which district you live in.](#)

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## Greater Fayetteville Apartment Association

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Website: <http://www.mygfaa.org>

Click here to engage with our social media:

