

Night of Networking!

Join us on Wednesday, June 23, 2021 from 6:00 p.m. - 8:00 p.m. at

The Twisted Grape - enclosed patio
54 Melody Lane
Cameron, NC 28326

The first two Nights of Networking sold out quickly.....reserve your seat today!

Appetizers (one per person) and non-alcoholic beverages are complimentary of the GFAA.

Check out the menu and sign up [here](#).

Supplier Members - if you are interested in sponsoring a future Night of Networking, please contact us via email at info@mygfaa.org.

**Only sponsors of this event may solicit and bring marketing materials.*



This event is sponsored by:



Monthly Memo from the GFAA President

Dear GFAA Members,

What an amazing May we had with our membership! We certainly had a full schedule with multiple educational opportunities. We kicked off the month with committees working diligently on setting up events for the remainder of the year and starting to plan for 2022. Thank you to all those who serve on a committee and give back to our association. If you are interested in becoming more involved reach out to Jennifer Scott at info@mygfaa.org. We are always looking for new and innovative ideas and topics to bring to our membership!



We had our 2nd in person Night of Networking at Huske Hardware on May 20th that was sold out! It was an evening full of fun and conversation. We cannot wait to see you at our next in person Night of Networking in June. Check the cover of this newsletter for more details.

The AANC Education and Legislative Conference kicked off virtually on May 24 with their "Illuminate Your Monitor" series that was completely game changing and inspiring. From Marketing to Maintenance to Legal, Legislative, and Leadership; our state association put together some amazing speakers and sessions that had great take-aways. The awards celebration brought forth an amazing group of emerging leaders in our state and we are proud to support and cheer on everyone in our industry!

As always, I personally thank our local sponsors, suppliers, IRO's, communities and management companies for continuously supporting our industry.

Hope to see you in person at our next event!

Sincerely,

Jennifer Pittman, CAPS, CAM
GFAA 2021 President
gfaapresident2020@gmail.com



Upcoming Educational Opportunities

New Member Orientation

Wednesday, June 16, 2021 from 10:00 a.m.- 11:00 a.m. at
Addison Ridge
1000 Antietam Creek Drive
Fayetteville, NC 28303

Registration is open until 6/14/21 at 12:00 p.m.



This breakfast meeting is FREE to all new members of the GFAA, and any other current member that wants to learn more about:

- Their 3 in 1 membership with the GFAA, AANC and NAA
- How the GFAA benefits your business
- How the GFAA benefits your personal development
- How to use the new Member Compass (portal), and what it includes
-and more!

The Membership Committee will be hosting these quarterly. Prospective members are also welcome to attend! Moderators are Brenda Leidholdt, Membership Chair; and Jennifer Scott, Executive Director.



Debt Collection Issues In The Time Of COVID with Chris Loeb sack

Thursday, June 17, 2021 via Go To Meeting
10:00 a.m.- 11:00 a.m.

Registration is open until 6/15/21 at 5:00 p.m.

In this webinar you will learn about the new Federal developments, NC State law refresher, updates; and have an opportunity for Q&A. 1 CEC.

About the Instructor:

Chris is the founder and Managing Partner of the law firm Loeb sack & Brownlee, PLLC. Chris is a 1996 graduate of Duke University School of Law (J.D.) and a 1993 graduate of Clemson University (B.S.). He has two sons, Joseph and Thomas, and currently resides in Charlotte, NC. Chris' legal practice focuses primarily on representing national Multifamily & Single Family Operator property management companies, but he regularly handles construction law and commercial litigation matters, as well. Also, Chris is a Certified Mediator who regularly mediates Business and Construction Litigation cases for other attorneys. In 2009, Chris was named to the NC Super Lawyers' "Rising Stars" list for his Business Litigation work, and in 2011, Chris again made the "Rising Stars" list in the area of Construction Litigation. In 2013, Chris was named a member of NC "Legal Elite" by Business North Carolina magazine in the area of Business Litigation. In 2016, Chris was again named to the NC Super Lawyers list in the area of Business Litigation and in both 2017 and 2018, he was honored to make the list in the area of General Litigation. Finally, Chris volunteers much of his spare time in service of several non-profit entities. He has been a member of the Board of Directors for Charlotte Preparatory School since 2014, and part of the Humanities Advancement Board of Clemson University since 2015.



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Did I Say that Out Loud? Fair Housing Unmasked

Thursday, June 24, 2021
8:45 AM - 12:00 PM
Highland Country Club
1105 Highland Country Club Drive
Fayetteville, NC 28305

About the Course:

Join other industry professionals for this humorous Fair Housing refresher that will highlight how we unintentionally send the wrong messages that lead to Fair Housing complaints. Attendees will leave equipped with the basic “do’s and don’ts” of the applicable laws well as the knowledge and understanding needed to steer clear of Fair Housing violations.

Class price includes plated breakfast, 3 CEC’s. [Sign up for Fair Housing here!](#)

About the Instructor: Terry Ragland:

Terry Ragland has worked in the property management industry for 30 years at the property, regional and corporate levels. As Director of Management Services with Blue Ridge Companies she continues to oversee a portfolio of properties and also focuses on generating and servicing third party accounts. She does this while taking every opportunity to give back to an industry from which she has received so much. She has served as President of both the Triangle Apartment Association and Triangle Apt Association Education Foundation boards and has served on the Apartment Association of NC Board of Directors. She teaches NAA designation classes for associations across the state, serves as a Subject Matter Expert for the NAA Education Institute, and nationally on NAAEI’s Curriculum Development Committee as well as state wide on the Education Committee for the Apartment Association of NC.



Terry was recently elected to serve on the 2020 National Apartment Association Education Institute Board of Directors, representing Region IV and currently serves as a board member for both TAA’s New Lease on Life and Education Foundation boards well as the board for Raleigh’s Institute of Real Estate Management chapter.

Terry graduated with a BA in Speech Communications from UNC-Greensboro, holds her CAM, CAPS and CPM industry designations and is a Licensed NC Real Estate Broker.



EPA/CFC certification with John Riggs - virtual!

Monday, June 14, 2021

9:00 AM - 1:00 PM

Go To Meeting - [Register here](#) for log in information.

Course Details:

The CFC/EPA license allows personnel to work on systems that contain Freon as well as handle Freon. Students will understand and practice troubleshooting to the individual component level. This will reduce troubleshooting time in the field and develop efficiency in system diagnostics. Everyone will receive their ESCO book prior to the class via email to study. Testing will be set up through the Instructor.

About the Instructor: John Riggs

John started his career in the apartment industry in 1975. He has been a certified instructor for the National Apartment Association (NAA) since 2009.

In 2001, John started with a newly developed multi-family management company as a service technician and was later promoted to Service Manager in 2002. John was promoted to Senior Service Manager in 2012. John was Service Manager of the year in 2006 and received the Positive Impact Award in 2010. John currently serves on the Education Committee with the Wilmington Apartment Association. John has been a key mentor to service personnel since 2011. He teaches maintenance related classes for Piedmont Triad Apartment Association (PTAA), Wilmington Apartment Association (WAA), Triangle Apartment Association (TAA) and Greater Charlotte Apartment Association (GCAA). He co-authored HVAC Best Practices for local apartment associations. John has a degree in Horticulture from NC State University.

John's certifications include: NSPF Certified Pool Operator, (CAMT) Certified Apartment Maintenance Technician, Certified Storm Water BMP Inspections & Maintenance, EPA Universal and R-410A. He is a certified R-410A Instructor and a Certified Appliance Technician (CAP) for Whirlpool, Maytag, Frigidaire and General Electric.

John resides in Richlands, NC and his hobbies include boating, fishing and playing musical instruments.



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*Source: Fiber to the Home Council, June 13, 2016



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July Sneak Peak

- **7/4/2021** Independence Day
- **7/7/2021** Bidding and Budgeting for Suppliers Webinar with Mindy McCorkle 10 a.m. 1 CEC
- **7/14/2021** Wellbeing: How to Respond, Support & Care for Today's Teams Webinar with Amy Dilisio 10 a.m. 1 CEC
- **7/21/2021** Evolutionary Leadership in Multifamily Webinar with AANC 10 a.m. 1 CEC
- Vendor Appreciation Bowling Night, **date TBA**
- **7/31/2021** Certified Apartment Leasing Professional (CALP) registration deadline, classes start 8/11/2021.

For more information, check out our [website's calendar!](#)

Greater Fayetteville Apartment Association

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Email: info@mygfaa.org

Website: <http://www.mygfaa.org>

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