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NAA
NATIONAL APARTMENT ASSOCIATION
Education Institute

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Continuing Education Credits Available on Visto.

Course	Recommended For	Credits
Air Conditioning Maintenance and Repair Suite		2
Appliance Maintenance and Repair Suite		1.5
Electrical Maintenance and Repair Suite		1
Ensuring Accessible Housing		1
Fair Housing and Beyond		3
Heating Maintenance and Repair Suite		1
Interior and Exterior Maintenance and Repair Suite		1
NAA Click, Lease, and Learn		1
NAAEI & Orkin Integrated Pest Management		1
Plumbing Maintenance and Repair Suite		1.5
Rewind: NAA Conference Session Recordings		3-6

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Continuing Education Credits Available on Visto.

Course	Recommended For	Credits
Advanced Closing Techniques		1.5
Advanced Telephone Techniques		2
Battling Bedbugs <i>Lucha contra las chinches (ES)</i>		1
Building a Team Culture		1
Business Ethics		1
Business Etiquette		1
Creative Marketing Promotions		1
Crisis Management Series		1
Curb Appeal		1
Dealing with Difficult People <i>Tratando con Personas Dificiles (ES)</i>		1
Defeating the Mold Monster <i>Derrotar al Monstruo de Moldes (ES)</i>		1
Employee Coaching		1
Hoarding		1
Interviewing Skills		1
Maintenance and the Resident Experience		1
Maintenance for Office Staff		1
Performance Management		1
Preventative Maintenance		1
Traffic Generation		1

Credential programs available on Visto:



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