



Dear Class B Master License Holder (MLH),

The Georgia Lottery Corporation (GLC) is aware of the Primero legacy board timeout issues that are being experienced in the field. Intralot USA has received an overwhelming number of customer calls and they are acting as swiftly as possible to resolve the matter with MLHs. In order to handle this issue as efficiently and effectively as possible and to ensure financial amounts are not affected, the following action **MUST** be taken by Class B Masters License Holders:

- Class B MLHs **MUST** contact Intralot USA at 1(877) 261-6242, **PRIOR TO ANY BOARD CHANGES**, and schedule the upgrade of your legacy boards

Unauthorized board changes may lead to meter exceptions which may ultimately affect financial amounts for Location and Master License Holders. **MLHs must contact Intralot USA at 1(877) 261-6242 to schedule any board changes.**

It is imperative MLHs follow the above procedures in order to ensure accurate reporting of financial data to the Central Accounting System. Failure to comply with these procedures may result in fines up to \$50,000, suspension and/or revocation of the license, and criminal penalties may also apply per GLC RU 13.1.14 (9).

The Georgia Lottery Corporation
Coin Operation Amusement Machine (COAM) Division