



Dear Class B Master License Holder (MLH),

In order to better serve you and ensure errors in meters are minimized and financial data is accurate, MLHs **must** contact Intralot when the following issues are encountered:

- MLH upgrades a machine's Transitional Device to full SAS; or
- MLH replaces a machine's SAS Board with another SAS Board

If either of these issues are encountered, the MLH will take the following action:

- When on site at the Location and **before** the above indicated changes are made to the machine board(s), the MLH must contact the Intralot Support Line at **1(877) 261-6242** and inform them of the board upgrade (Transitional to SAS) or board replacement (SAS to SAS)
- Intralot will decommission the old machine board
- MLH will proceed with the upgrade or replacement of the machine board
- Intralot will commission the new machine board
- MLH will perform a coin test on the machine(s) with the board upgrade/replacement
- Intralot will confirm the coin test results

It is imperative MLHs follow the above procedures in order to ensure accurate reporting of financial data to the Central Accounting System. Failure to comply with these procedures may result in fines up to \$50,000, suspension and/or revocation of the license, and criminal penalties may also apply per GLC RU 13.1.14 (9).