



# Data Security is an affinity program of your State and National Rural Water Association

## Breach Claim Examples

### Water & Sewer Department in Southern California

A dishonest employee accessed customer account files, including Social Security numbers, and stole the identities of two individuals.

### A City in Mississippi

Video surveillance cameras caught 2 intruders stealing hard drives from 18 computers June 23. Data files contained names, addresses, and SSNs of current and former city employees and registered voters as well as bank account information for employees paid through direct deposit and water system customers who paid bills electronically.

### Water Treatment Plant in North Carolina

A laptop stolen from the water treatment facility holds the names and SSNs of city volunteer firefighters.

### Department of Water and Power in Southern California

A computer was stolen from a contractor on February 11, 2008. Compromised information included name, Social Security number, date of birth, employee identification number, salary, work location, deferred compensation balances, insurance plan coverage and health care benefits selection for all active employees who were members of the DWP Retirement Plan during 2006 and 2007. Nineteen organizations were affected by the breach.

### Municipal Water District in California

Two computers were stolen from the district office. One included names and credit card numbers of customers.

### Water Department in Connecticut

Documents with the names and Social Security numbers of 26 people were found scattered by the Quinnipiac River.

### Water and Sewer Commission in Massachusetts

A contractor working for the Water and Sewer Commission misplaced a hard drive. The hard drive may have contained customer names, account numbers, meter numbers, phone numbers, addresses, and other information the utility organization recorded. Residents were also warned to be aware of possible calls from people pretending to be from the Commission.

### Water District in California

A Water District recently were made aware that a Cal-PERS payment document containing Social Security numbers with corresponding employee and former employee names had inadvertently been made accessible to the public on the City's website on or about May 13, 2014 to July 3, 2014.



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