



Lead Service Line Inventory FAQs

What information must be submitted to DEP for the Lead Service Line Inventory?

The completed EPA Inventory Spreadsheet was required to be submitted to FDEP by October 16, 2024. This is a link to the Spreadsheet Form: https://www.epa.gov/system/files/documents/2022-08/Inventory_Template_FINAL_0.xlsx

What assistance will FRWA be providing?

For systems that have more than 15 and less than 300, FRWA will pay the Worker or Business chosen by the Utility to do computer and field work required for the Lead Service Line Inventory. Employees of the Utility are not eligible to be recommended workers. The chosen Worker or Business must be approved by FRWA based on proven successful experience with Lead Service Line Inventories and must have General Liability Insurance.

What if our Utility has more than 300 service connections?

For assistance with Lead Service Line Inventory costs, you can apply for FDEP State Revolving Fund (SRF) loan financing.

How do we sign up for the FRWA assistance?

Contact FRWA at LSLI@FRWA.net. You will receive an Agreement to be signed by your Utility for the FRWA assistance. With the signed Utility Agreement, you will need to provide the name of the Worker or Business that you are proposing to do the Lead Service Line Inventory. FRWA will make Agreements directly with your workers or businesses and pay them directly. Requirements for the Worker or Business are listed above.

What if we end up with service lines that are unknown, we have no documented evidence to show what they are?

You must notify the customers that their service line status is unknown within 30 days of completing the inventory or by November 15, 2024, whichever comes first. This notification must include Mandatory Health Effects language, steps that can be taken to reduce lead in drinking water and opportunities to verify the material of the service line. This notification will have to be repeated annually until the lead service line material can be documented as a material other than lead or GRR.

What are the requirements for notifying customers who we find have lead service lines?

If a service line is found to be lead, GRR (a galvanized service line that is or was at any time downstream of a lead service line or is currently downstream of an unknown service line) or lead status unknown, people served by these lines must be notified **within 30 days** after completing the inventory. The notification must be repeated annually until the service lines are replaced.

The following information must be provided in the Notice:

For LSLs, the notice must include:	For GRR service lines, the notice must include:	For lead status unknown service lines, the notice must include:
<ul style="list-style-type: none"> • A statement that the service line material is lead • Mandatory health effects language • Steps that consumers can take to reduce exposure to lead in drinking water • Opportunities for LSL replacement opportunities • Information about any available financing • A statement that the water system must replace its portion if the property owners notify the system they are replacing their portion 	<ul style="list-style-type: none"> • A statement that the service line material is GRR • Mandatory health effects language • Steps that consumers can take to reduce exposure to lead in drinking water • Opportunities for service line replacement 	<ul style="list-style-type: none"> • A statement that the service line material is lead status unknown • Mandatory health effects language • Steps that consumers can take to reduce exposure to lead in drinking water • Opportunities to verify the material of the service line

The required Mandatory Health Effects language is in 40CFR 141.85(a)(ii) as follows:

Health effects of lead. Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

What are the public notification requirements after we complete the inventory?

The Inventory must be made publicly available and include a location identifier for Lead Service Lines and Galvanized Requiring Replacement (GRR) service lines. GRR is a galvanized service line that is or was at any time downstream of a lead service line. Water systems serving more than 50,000 people must provide inventories online. For Community Water Systems (CWSs) the annual Consumer Confidence Report must include a statement that the service line inventory has been prepared and instructions on how to access it.

What happens if a customer replaces their lead service line?

If the Utility service line is also lead or GRR, the Utility must replace their service line within 45 days of customer replacement. As an option, the Utility can provide a water filter or Point of Use device with replacement cartridges until the Utility service line is fully replaced.

Do we have to replace lead service lines that are on the customers side of the meter?

Utilities are not required to bear the cost of replacing the portion of the service line that is not owned by the utility.