

# Be the Difference, Master Emergency Response

## AGENDA

8:00 am -	8:30 am	<b>REGISTRATION/WELCOME/ANNOUNCEMENTS</b> Coffee and Doughnuts No payments will be taken at the Workshop.
8:30 am -	9:00 am	<b>INTRODUCTION TO FLAWARN</b> Dyana Stewart Florida Rural Water Association
9:00 am	10:00 am	<b>EMERGENCY PREPARATION/RESPONSE/RECOVERY</b> Jim Cagno Florida Rural Water Association
10:00 am -	12:00 pm	<b>WORST CASE SCENARIOS (REAL LIFE EXPERIENCES/LESSONS LEARNED)</b> FRWA staff with Attendee Participation
12:00 pm -	1:00 pm	<b>LUNCH</b> On Your Own
1:00 pm -	2:30 pm	<b>WORST CASE SCENARIOS (REAL LIFE EXPERIENCES/LESSONS LEARNED/EMERGENCY PLAN- NING)</b> FRWA staff with Attendee Participation
2:30 pm -	3:30 pm	<b>WATERTRACKER &amp; CLOSING COMMENTS</b> Dyana Stewart Florida Rural Water Association

## CEU INFORMATION

This class provides 0.6 DW/DS or WW CEUs/6 PDHs. You must preregister for this class if you wish to attend in order to reserve your seat. This class is subject to cancellation if registration is less than 10 attendees within 5 working days of the class. If the class is cancelled, FRWA will notify you and may only refund one half of your registration fee due to administrative cost. Please be sure to provide your correct email address on the registration form so we can contact you in case of cancellation. FRWA encourages the utility where the training class is to be held and all attendees who register to contact others to register for the training class to prevent cancellation.

You may register online at [www.frwa.net](http://www.frwa.net) or email it to [Admin@frwa.net](mailto:Admin@frwa.net). To register by mail, please complete this form and mail it to FRWA 2970 Wellington Circle Tallahassee, FL 32309.

Due to problems associated with CEU forms, all forms must be obtained, completed, and submitted at the end of each session to be accepted.

***Make plans to attend this Workshop. We welcome operators and managers of small and large water and wastewater systems!***

<b>Be the Difference, Master Emergency Response (111225CO)</b>														
<b>You may register online at <a href="http://www.frwa.net">www.frwa.net</a> or you may fax this form to 850.893.4581 or email it to Admin@frwa.net.</b>														
PERSON COMPLETING THIS FORM (IF PAYING BY CREDIT CARD NPME AS IT APPEARS ON CARD)										COMPANY (IF ANY)				
ADDRESS (IF PAYING BY CREDIT CARD USE ADDRESS ON CARD)										CITY	STATE	ZIP		
PHONE										EMAIL ADDRESS FOR RECEIPT (MANDATORY)				
<b>ATTENDEES INCLUDE WITH THIS REGISTRATION (INCLUDE YOURSELF IF YOU ARE ATTENDING)</b>														
NPME	LICENSE CHECK ONE IF ATTENDING FOR CEUS							LICENSE NUMBER (IF ANY)						
	DW	DS	WW	PDH										
	DW	DS	WW	PDH										
	DW	DS	WW	PDH										
<b>Session #</b>	0	1	0	0	1	4	7	4	Date	1	1	1	2	5
<b>TOTAL ENCLOSED</b>														

# Be the Difference, Master Emergency Response

**Florida Rural Water Association**  
**2970 Wellington Circle**  
**Tallahassee FL 32309**  
**850-668-2746**



**0.6 DW/DS or WW CEUs/6 PDHs**

**November 12, 2025**  
**FRWA Warehouse**  
**Training Center**  
**Cairo, GA**

## Workshop Objectives



This workshop was designed to give Water and Wastewater Utility staff hands on training in Emergency Preparedness, Response, and Recovery.

Items covered will include:

- ⇒ How to update Emergency Response Plans
- ⇒ Provide experiences and lessons learned from past natural or man-made emergencies

This workshop will also provide training in the Water-Tracker Program used during an Emergency Response.

Items covered will include:

- ⇒ How to update Emergency Contacts
- ⇒ How to post needs and/or available resources during an emergency event
- ⇒ How to complete and upload a Mutual Aid Agreement

## Materials Suggested

Attendees are encouraged to bring a copy of your utility's Emergency Response Plan(s). A laptop, tablet or smart phone with access to internet will also be needed to work in WaterTracker.

## Driving Directions

**FRWA WAREHOUSE**  
**Training Facility**  
**1207 4th Street NE,**  
**Cairo, Georgia 39828**

**From Tallahassee:** Take Thomasville Road to GA-93 N. Continue onto US-319 N. Continue on GA-93 N. Turn left onto GA-93 N. Continue straight onto 5<sup>th</sup> Street SE. Turn left onto 11<sup>th</sup> Ave NE. Turn right onto 4<sup>th</sup> Street NE.