WATER AND WASTEWATER SYSTEM TRAINING Tentative Agenda

- 8:30 am 9:00 am Registration
- 9:00 am 10:00 am Resolving Customer Complaints
- 10:00 am 12:00 pm Emergency Response
- 12:00 pm 1:00 pm Lunch

On Your Own

- 1:00 pm 2:00 pm Sampling Do's and Don'ts
- 2:00 pm 3:00 pm Water and Wastewater Operator Roundtable

CEU INFORMATION

This Class provides .5 CEUs for water, wastewater, or distribution operators and 6.0 PDHs for Professional Engineers. Registration must be submitted to FRWA if you wish to attend the training class. There is no charge for those not wishing to receive CEUs, however if you wish to receive CEUs there is an Administrative Fee of \$35.00 for FRWA members and \$65.00 for non-members. Engineers must pay the PE fee of \$75.00 to earn PDHs. If the administrative fee is paid less than five days prior to, or within ten days after the seminar, the fee will be \$85.00 for members and \$115.00 for non-members. No payments will be accepted at the seminar or over the phone. You may fax your registration to 850.893.4581, or mail it to FRWA at 2970 Wellington Circle, Tallahassee FL. 32309. FRWA must receive your written registration in order to reserve your seat. This class is subject to cancellation if registration is less than 10 attendees within 5 working days of the class. If the class is cancelled, FRWA will notify you and may only refund one half of your registration fee due to administrative cost. Please be sure to provide your correct email address on the registration form so we can contact you in case of cancellation. FRWA encourages the utility where the training class is to be held and all attendees who register to contact others to register for the training class to prevent cancellation

You may register online at www.frwa.net. If you do not wish to earn CEUs, you may fax this form to 850.893.4581 or email it to Admin@frwa.net To pay by check, please complete this form and mail it with your company check to FRWA, 2970 Wellington Circle, Tallahassee FL 32309. The fee is payable by money order, cashiers check, or member system company check. (No personal checks or purchase orders will be accepted through fax or the mail.)

FRWA will make every effort to comply with social distancing guidelines as outlined by the CDC to protect attendees. Hand sanitizer and Clorox wipes will be available for your safety. Masks are suggested and will be provided.

Due to problems associated with CEU forms, all forms must be obtained, completed, and submitted at the end of each session to be accepted.

Seating is limited to 30 attendees and pre-registration is required.

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WATER AND WASTEWATER SYSTEM TRAINING

Presented by

Florida Rural Water Association 2970 Wellington Circle Tallahassee FL 32309 850-668-2746



0.5 DW, WW or DS CEUs/6 PDHs

September 29, 2020 Cairo GA

SEMINAR OBJECTIVE

This Class will provide the attendee the knowledge and information on how to respond and deal with customer complaints, emergency response and sampling issues for your system along with an open forum roundtable for you to discuss the emerging issues you deal with on daily and allow you to lean new ideas from each other on how to handle these issues.

FRWA will make every effort to comply with social distancing guidelines as outlined by the CDC to protect attendees. Hand sanitizer and Clorox wipes will be available for your safety. Masks are suggested and will be provided.



DRIVING DIRECTIONS

FRWA Warehouse Training Center 207 4th Street NE

Cairo GA 39828

From I-10 Take Kerry Forest Pkwy/US 319 Thomasville Hwy towards Thomasville Ga. Travel 13.4 miles and turn left onto GA-93 towards Cairo Ga. Travel 12.5 miles and turn left onto 1st Ave. NE. In 100 yards turn right onto 4th Street NE. The facility is on the corner of 4th St. and 2nd St. It is the large grey building.