WATER TRACKER

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Division of Water Resource Management / Source Drinking Water Program
Florida Department of Environmental Protection
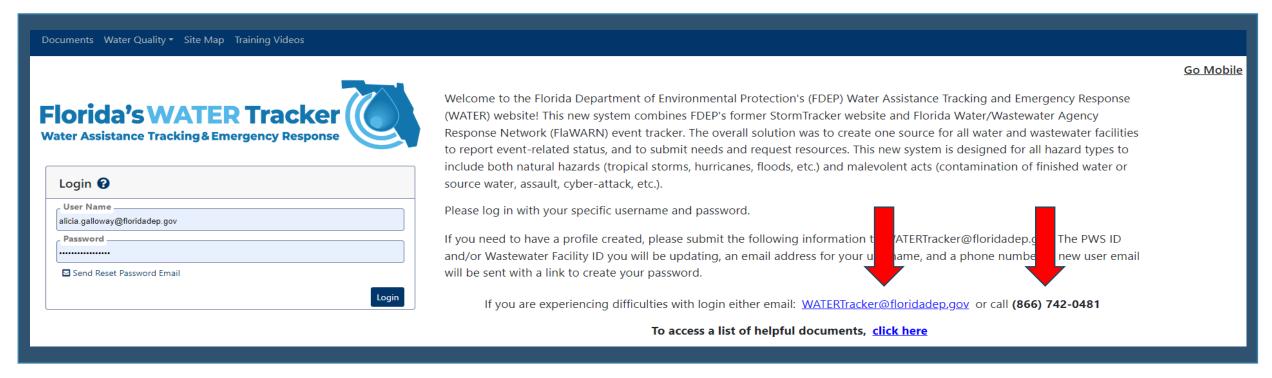
Focus On Change | 2024

WHAT IS WATER TRACKER?

- Platform for all water and wastewater facilities.

  o Report event-related status.

  o Submit needs and request resources.

- Used for emergency events.

  o Tropical storms.

  o Hurricanes.

  o Floods.

  o Contamination of source water.

  o Cyber-attacks.

- Used during what we call "Blue Sky" events (a need is requested outside of an emergency related event).
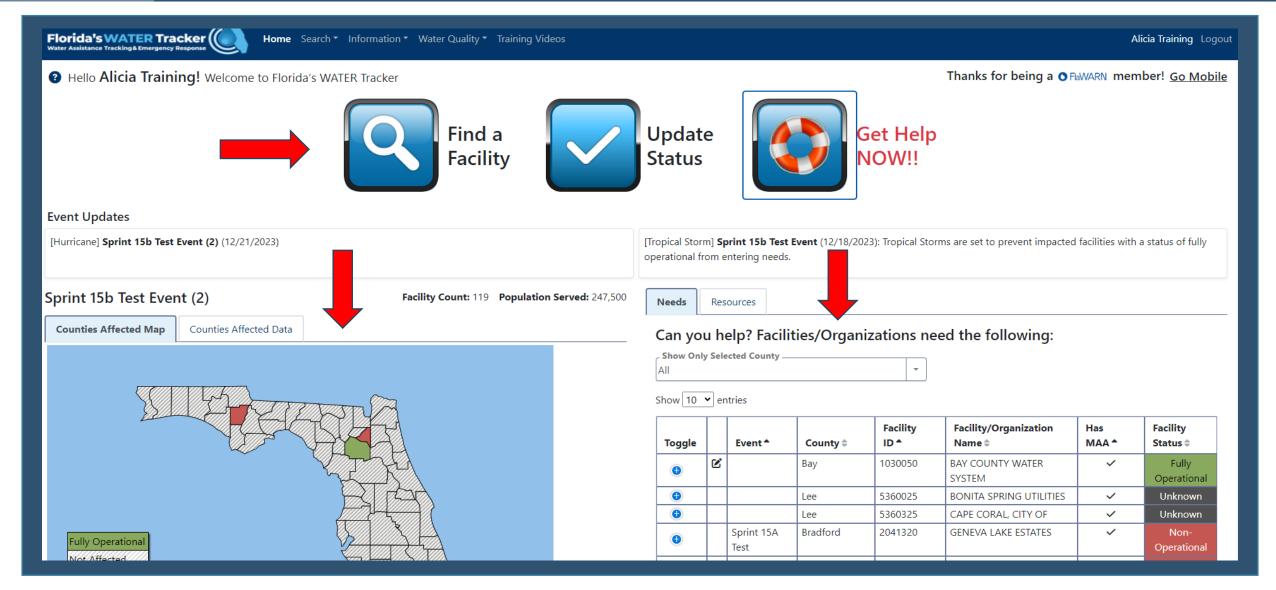
NEED A WATER TRACKER LOGIN?

- Go to https://flwatertracker.com.
- Email WATERTracker@FloridaDEP.Gov or call (866) 742-0481 and provide information.
  - Facility identification number.
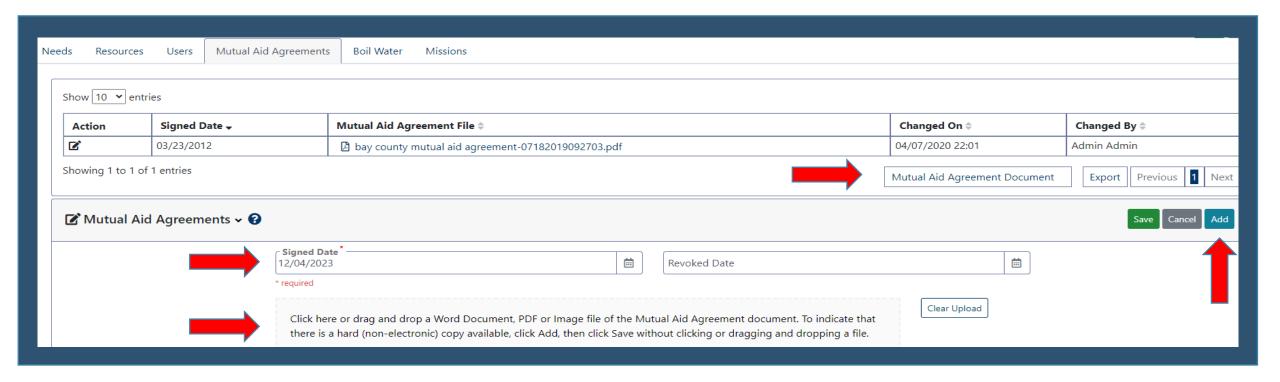 - Name.
  - Email address.
  - Phone number.
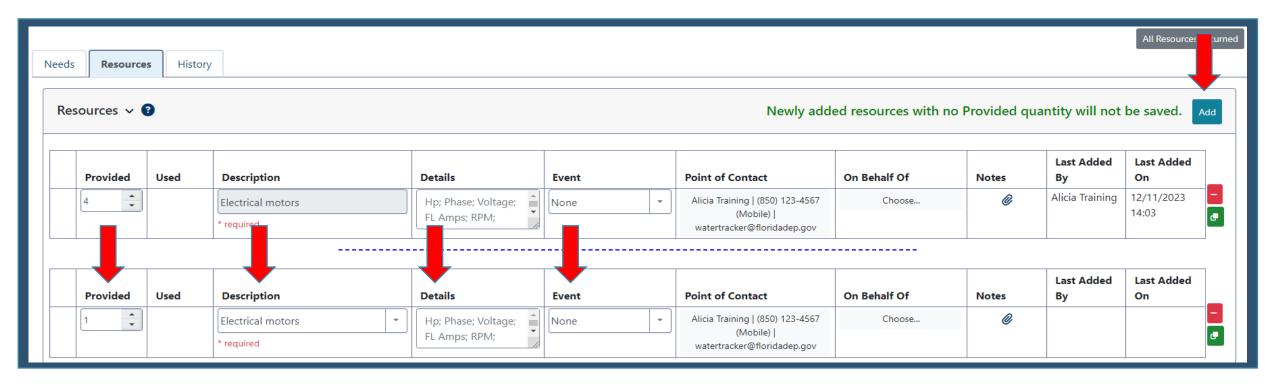
HOME PAGE

MUTUAL AID AGREEMENTS

- Upload Mutual Aid Agreements (MAA) as soon as you create your account.
- Quicker response for any needs.
- Utilities are more likely to provide resources for your need due to MAA.
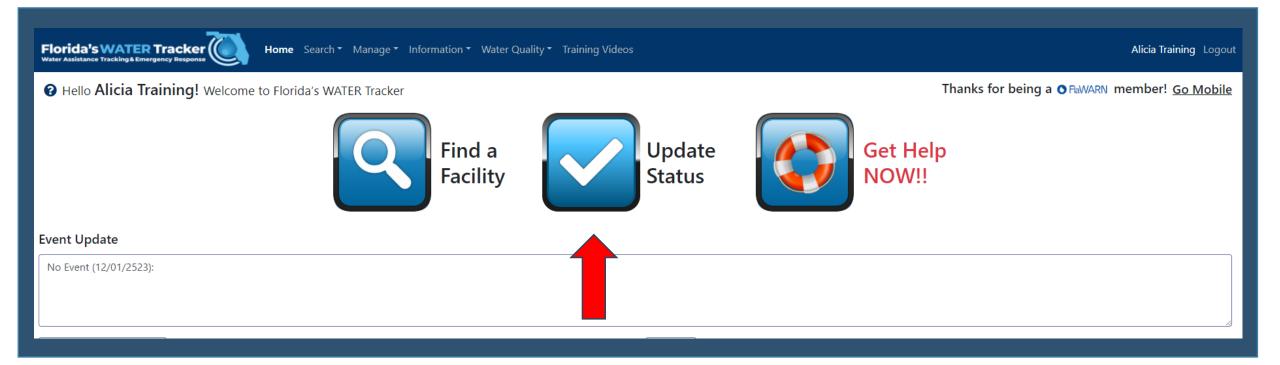
ENTERING RESOURCES

- Add resources you can provide as soon as possible.
- Resources will be assigned to corresponding needs requested.
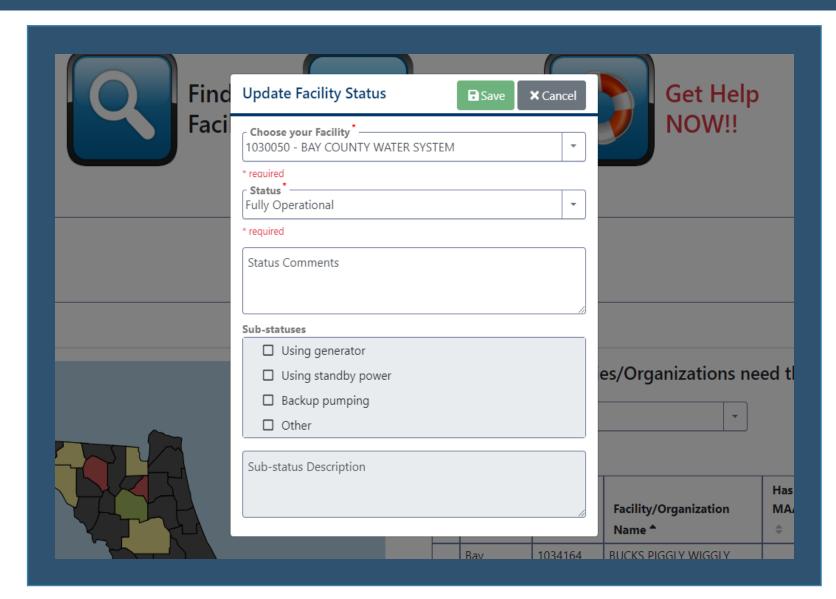
UPDATE STATUS ICON

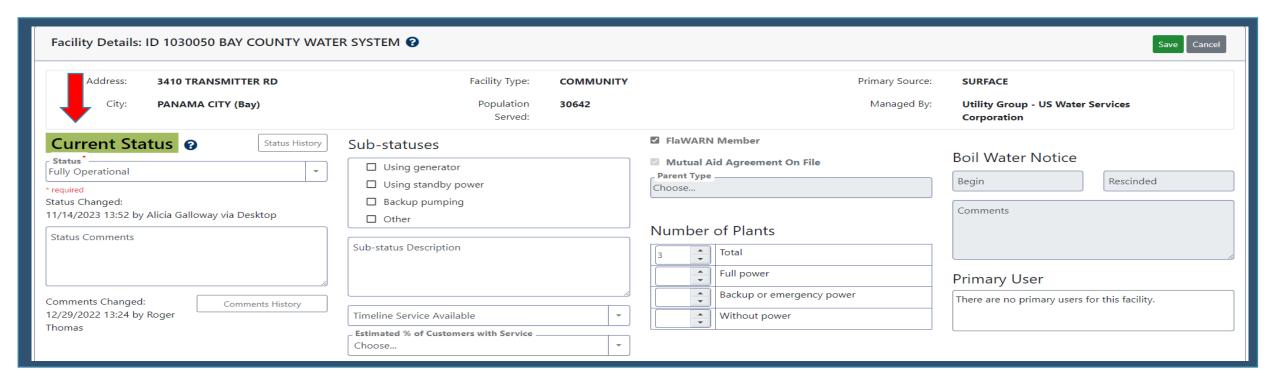- **Update Status** icon: Quick link.

- **Update Status** Pop-up: Fill in the fields.

UPDATING STATUS

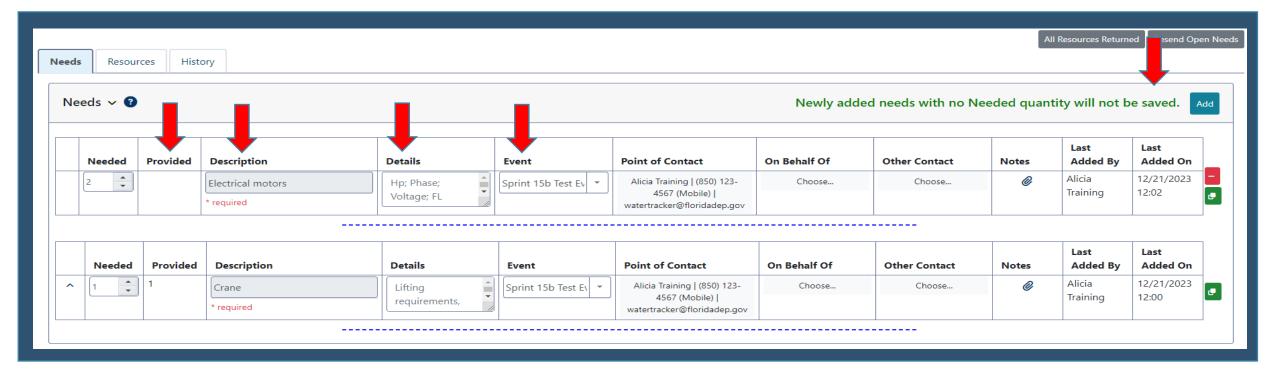- Update your **Status**.
- Add **Status Comments**.
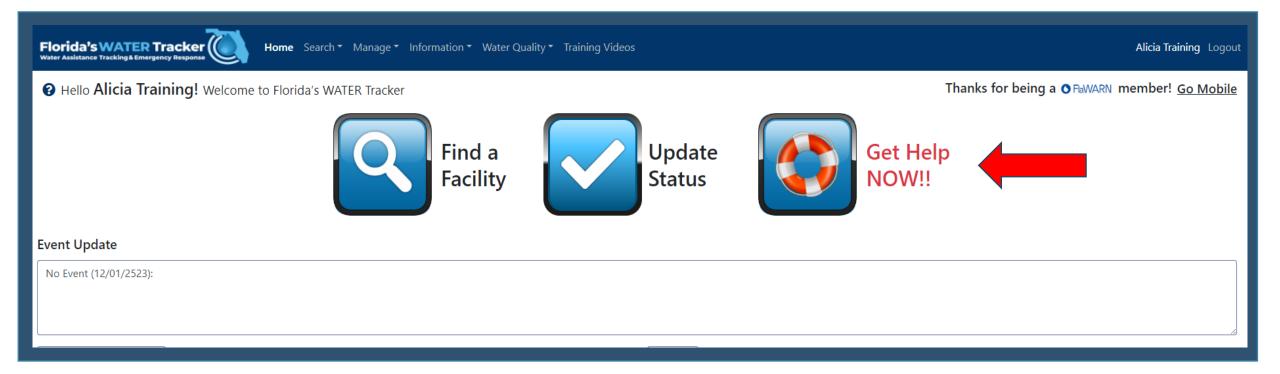- Partially Operational? Check a **Sub-status**.

ENTERING NEEDS

- Click **Add.**
- Enter the **quantity** of the need(s).
- Add **Description** and any **Details** to describe your need.
- Select an **Event** (if applicable) – this will default to the current event.
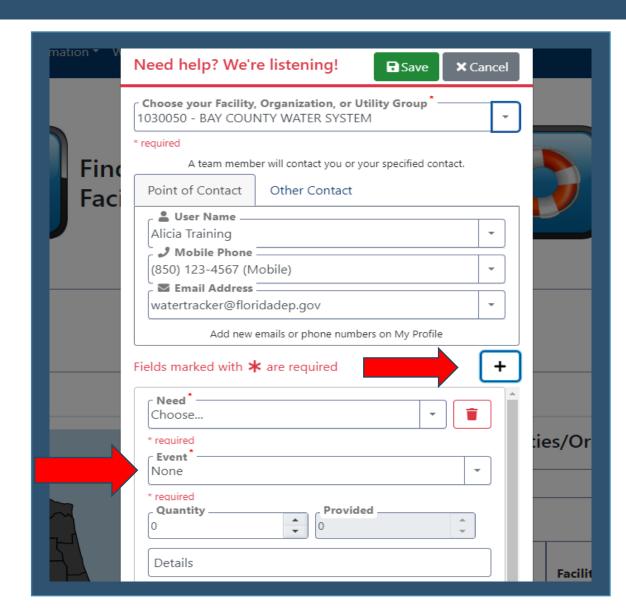
GET HELP NOW ICON

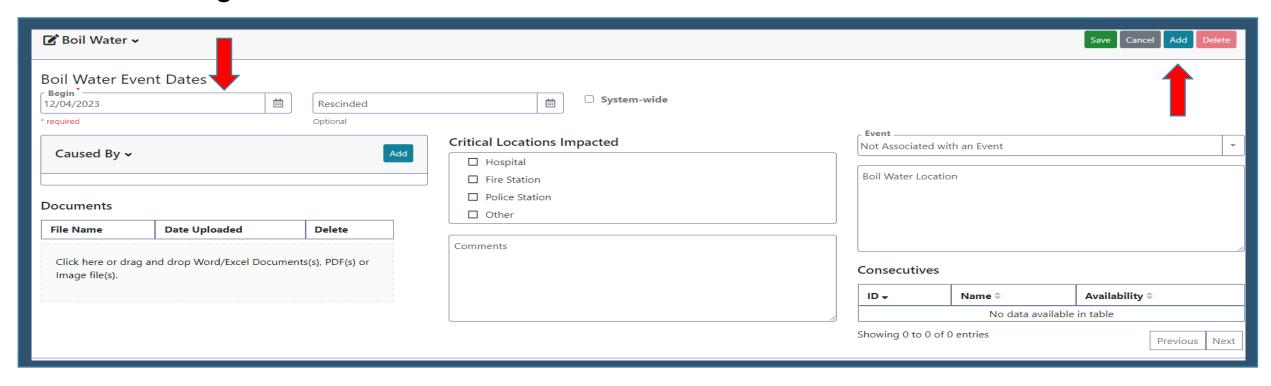- **Get Help NOW** icon: Quick link.

- **Get Help NOW** Pop-Up: Fill in the fields.
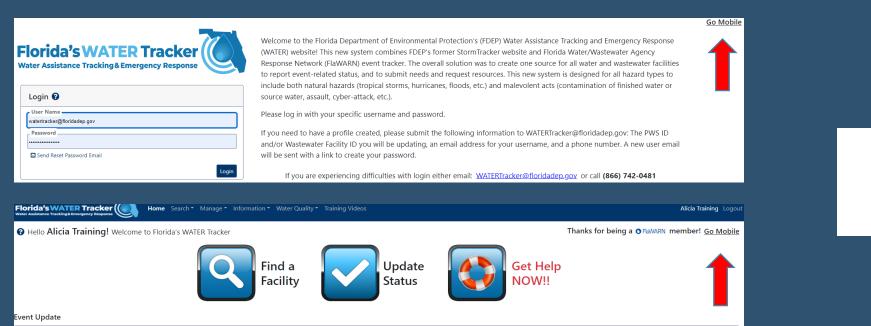
BOIL WATER NOTICES

- Enter **Begin** date.

- Add a **Caused By-Reason**.

- Upload Boil Water Notice document.

- Don't forget to add a **rescinded** date.

GO MOBILE

- Click **Go Mobile**.
  - o Link location.
    - Login page.
    - Home page.
- **m.flwatertracker.com**

MOBILE SITE

TEXT UPDATES

- Check **Send texts to this number**.
- Respond to series of texts with your updates and needs.
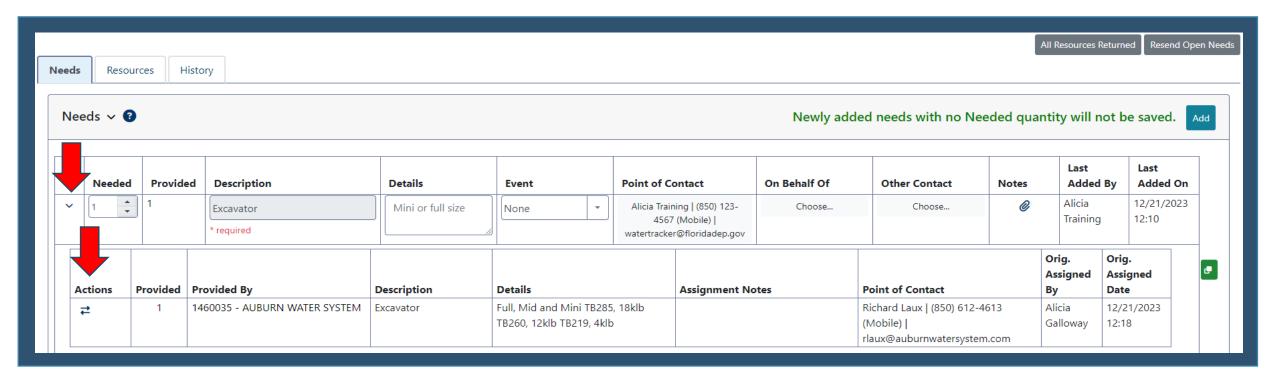- WATER Tracker will be updated.

RETURNED RESOURCES

- Resource has been returned to the provider.
- Click the caret to bring up the **double arrow icon**.
- Click the **double arrow icon**.
- **Confirm** return.

QUESTIONS?

THANK YOU

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