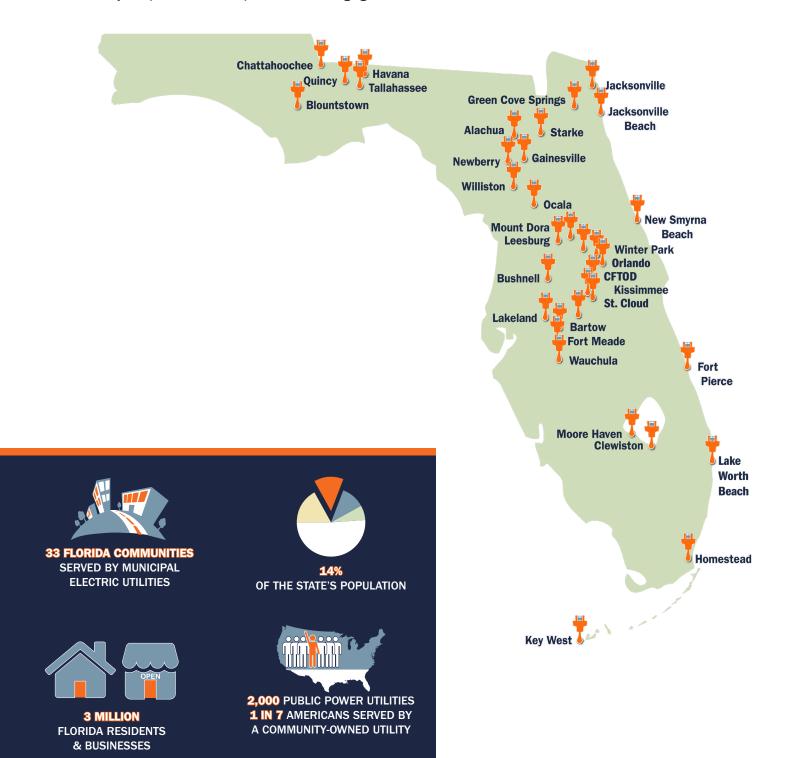


Florida's **municipal electric utilities** have provided **safe, reliable, and competitively-priced electricity** to **millions of Floridians** for more than a century.

As **locally owned**, **locally operated**, **and locally controlled entities**, **municipal electric utilities** are fully responsive, transparent, and engaged with the **customers and communities we serve**.



### Investing in Infrastructure for the Future

 100 percent of revenues are invested locally in electric utility systems and infrastructure upgrades and in communities served by municipal electric utilities.



 Municipal utilities are planning for their energy future, spending tens to hundreds of millions of dollars every year to bolster reliability, boost resiliency and build a nextgeneration smart grid. These investments strengthen the electric system and help it better manage fast-growing demands while reducing outages.



# Florida's Municipal Electric Utilities Deliver High Reliability

In just 5 years, the investments in our systems are paying dividends for our service reliability:

- Average duration of outages is 34% shorter
- Outages occur 28% less frequently
- Restore power 8% faster when outages do occur



Florida Municipal Electric Utilities Average Outage Duration

Source: Florida Municipal Power Agency

Compared to Florida's investor-owned utilities, Florida municipal electric utility customers experience fewer power outages and are restored faster when there are outages.

In 2022, Florida municipal electric utilities had better service reliability on average across all major industry metrics than our IOU counterparts:

- Municipal utility outages were 32% shorter than IOU outages
- Municipal utility customers experiences less frequent averages
- Municipal utility restored outages an average of more than 16 minutes faster than IOUs





#### **Lower Rates, Not for Profit**

 Florida's municipal electric utilities are rate competitive with other utilities. Currently, municipal electric utilities in Florida are on average \$37 cheaper than Florida's investor-owned utilities per 1.000 kWh.



1,000 kWh 1,500 kWh Non-Demand

Source: FMEA Electric Bill Comparison, August 2023

Commercial Bills

 Florida's customer-focused municipal utilities provide affordable, reliable electricity and invest revenues right back into the local community it serves, rather than transferring them to shareholders out of state or even out of the country.

Residential Bills



## **Hurricane Response: Fewer Outages, Faster Restoration**

- On average, municipal electric utilities restore power 1-2 days faster during hurricanes than other utilities serving customers in the same Florida counties.
- Year over year, impacted areas are experiencing fewer outages during storm season, directly attributable to resiliency efforts and hardening our systems.
- Municipal utilities have a robust nationwide mutual aid network. The last few storm seasons have seen nearly 30 states provide mutual aid to Florida public power utilities, totaling thousands of mutual aid resources helping to restore power.



- During Hurricane Idalia, peak outages for Florida's municipal utilities reached just over 42,000 of the more than 288,000 statewide.
- Because of the around-the-clock efforts of Florida's public power utilities and our outof-state mutual aid partners, we restored all outages in less than 48 hours.





### **Key Features of Municipal Electric Utilities in Florida**













**Public Ownership** 

Local control

**Nonprofit Operations** 

Low-cost Structure

**Customer Focused** 

**Fully Transparent** 

### Florida's Municipal Electric Utilities At-A-Glance

MUNICIPAL ELECTRIC UTILITIES: 33

NUMBER OF CUSTOMERS: 1,570,761

NUMBER OF EMPLOYEES: 5.374

**SMALLEST UTILITY:** 

City of Moore Haven - 1,093 customers

LARGEST UTILITY:

JEA - 503,934 customers

MEDIAN UTILITY SIZE: 67,722

OLDEST UTILITY:

City of Starke - 1890

YOUNGEST UTILITY:

City of Winter Park - 2005

UTILITIES WITH GENERATION UNITS: 10

**COUNTIES WITH MUNICIPAL ELECTRIC UTILITIES: 24** 

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