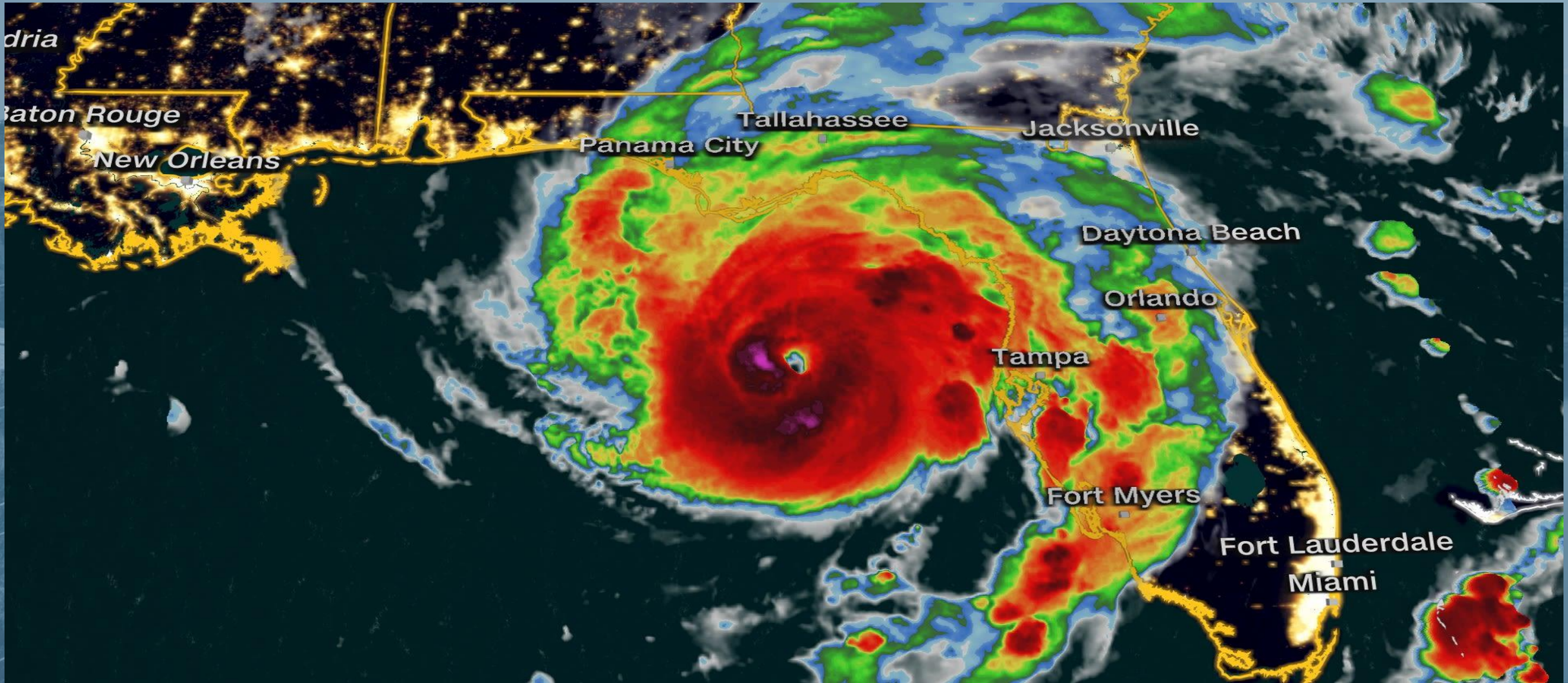
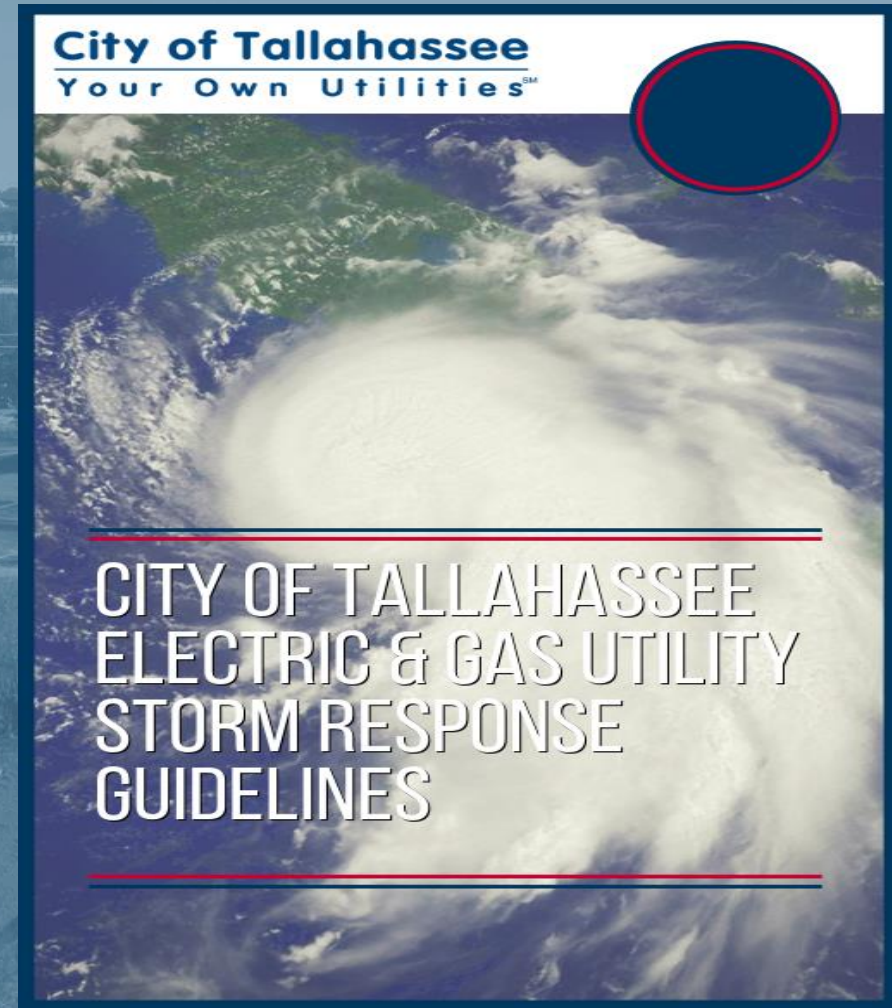


Idalia: How Tallahassee restored the city and still had time to help the neighbors



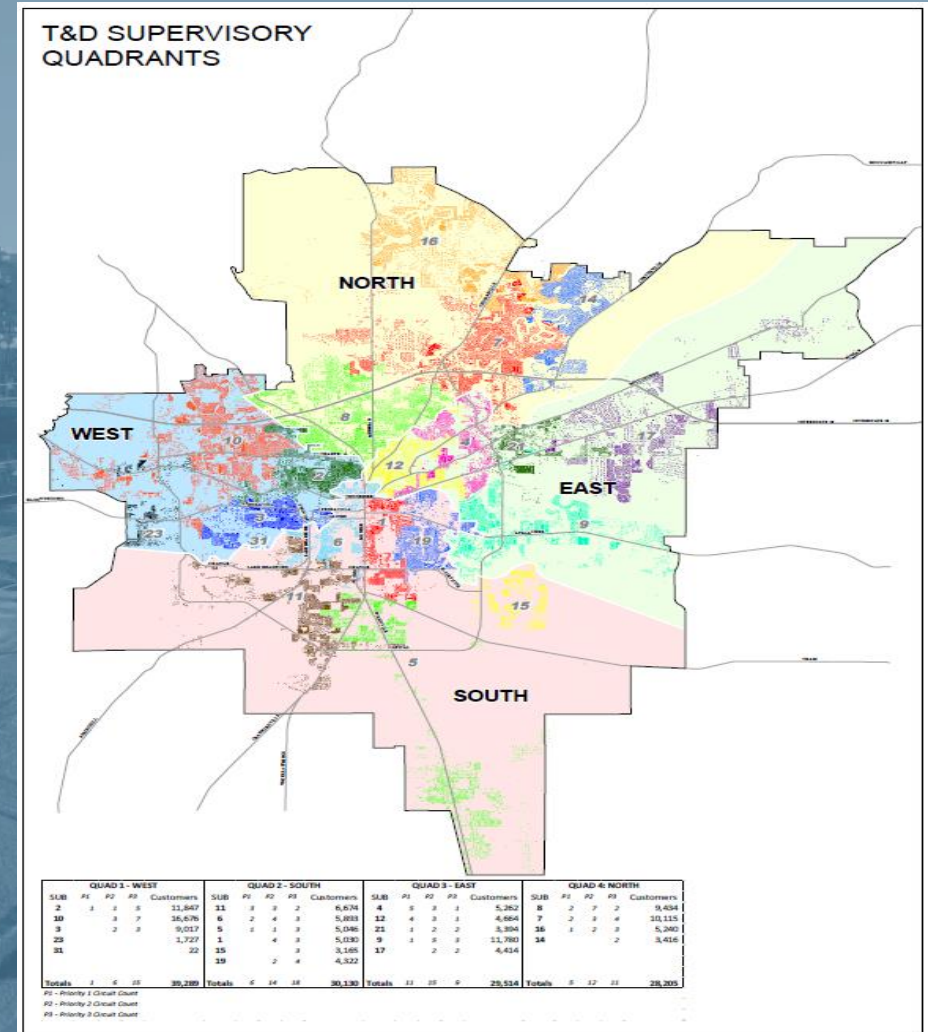
Restoration Begins Prior to Landfall:

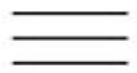
- Review of the COT storm response guidelines
- **Conduct Damage Assessment Training/ Team Assignment**
- Storm stock
- Review contracts/ contact hotels
- Supplemental Staffing Updates
- Hurricane & Storm Preparedness Forum



Leading to Landfall

- Patrol critical circuits
- Review assigned areas
- Initiate contact with Hotels/Food Vendors
- Communicate, Communicate, Communicate





Tallahassee, Fla.



Phil Sears/Associated Press

LIVE COVERAGE

Sunday 8/27

(3 Days Before Landfall)

Louisiana

- Lafayette Utility System

Kentucky

- Paducah Power Systems
- Owensboro Municipal Utilities

Ohio

- City of Lebanon
- City of Westerville



Monday 8/28

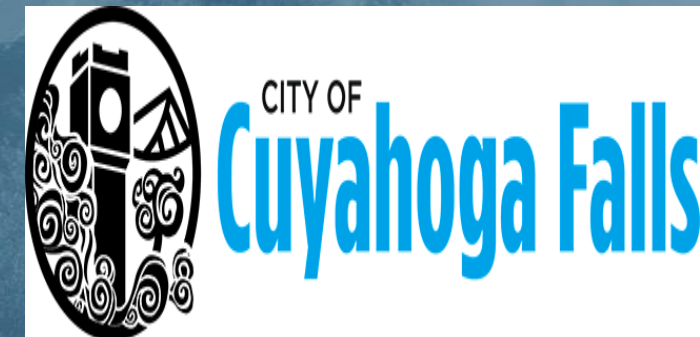
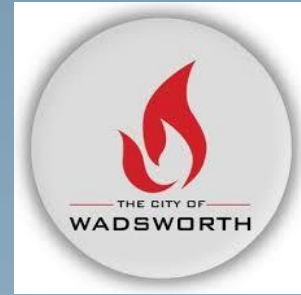
(2 Days Before Landfall)

Ohio

- City of Orrville
- City of Cuyahoga Falls
- Bowling Green Municipal Utilities
- City of Wapakoneta
- City of Wadsworth
- Bryan Municipal Utilities
- Wyandottemi Municipal Utilities

Oklahoma

- GRDA
- City of Skiatook
- Omaha Public Power District
- Edmond Electric



Tuesday 8/29

(1- Day Before Landfall)

- On-Boarding Mutual-Aid
- Implement Night Crews
- Stock/Fuel Trucks
- Patrol Transmission
- Check Equipment
- **SAFETY**

Wednesday 8/30

(Landfall)

- Crews arrived at 6am
- Briefings and situational awareness
- Official Landfall 7:35am Keaton Beach
- Crews began restoration efforts
- Florida crews deployed for mutual aid
- 38,000/35% of system
- SAFETY



Thursday 8/31

- 6am Foreman Meeting
- 90% Restored
- SAFETY
- First Wave of Mutual Aid Released



Friday 9/01

- 6am Foreman Meeting
- 99% Restored
- SAFETY
- Second Wave of Mutual Aid Released

Saturday 9/02

- Restoration Completed
- Mutual Aid Released
- Internal Crews Departed

Lessons Learned from Previous Events



Opportunities

- Damage assessment teams
- Reduce duplicate outage tickets



Questions