





Reducing Risk. Building Resilience.



## MUTUAL AID WITH REIMBURSEMENT IN MIND

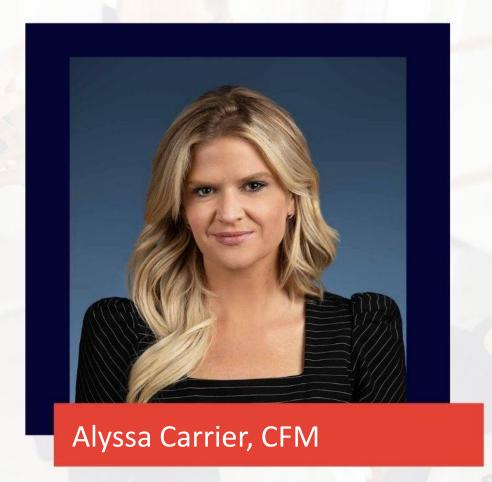
Understanding documentation requirements to ensure FEMA reimbursement

## INTRODUCTIONS



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Director
Florida Division of Emergency
Management



Founder and CEO
AC Disaster Consulting

## F-ROC: (THE

#### Compliance

Reduces OIG findings by addressing risk

**Obligation** 

A better product means quicker, safer obligations.

Accuracy

Focus on digital entry will reduce errors and prepare for AI



Forms based on EEI's will improve accuracy and speed

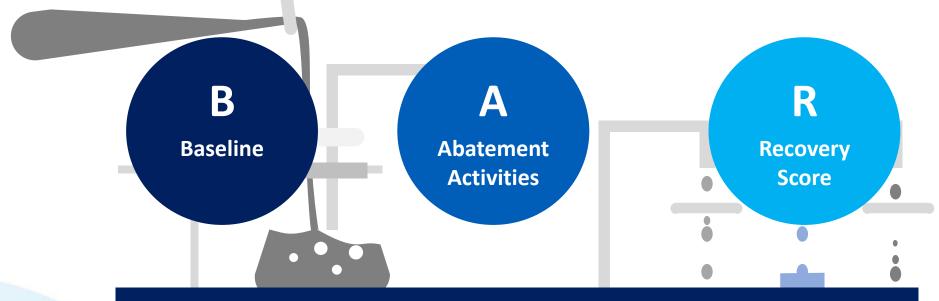
**Standardization** 

Raises awareness of the nexus between Recovery and Mitigation while maximizing HMGP funding potential

**HMGP** 

## THE F-ROC FORMULA

The purpose of F-ROC is to reduce applicant risk and simplify the Public Assistance Process by following a simple formula.



OUR #1 GOAL:

RAISE THE B.A.R. **B**aseline – 20% Pre-obligation validation by FEMA.

Abatement – a set of specific actions an applicant may take based on the assessment to help increase their score.

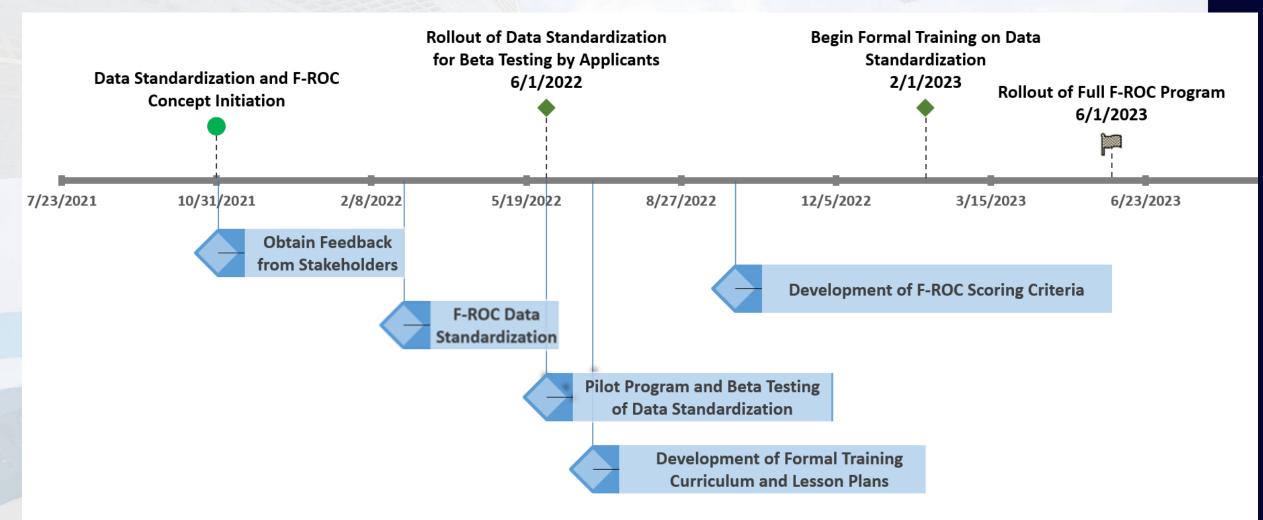
**Recovery Score** – the rating that drives post disaster pre-audit payout.

# EXAMPLES OF F-ROC CRITERIA

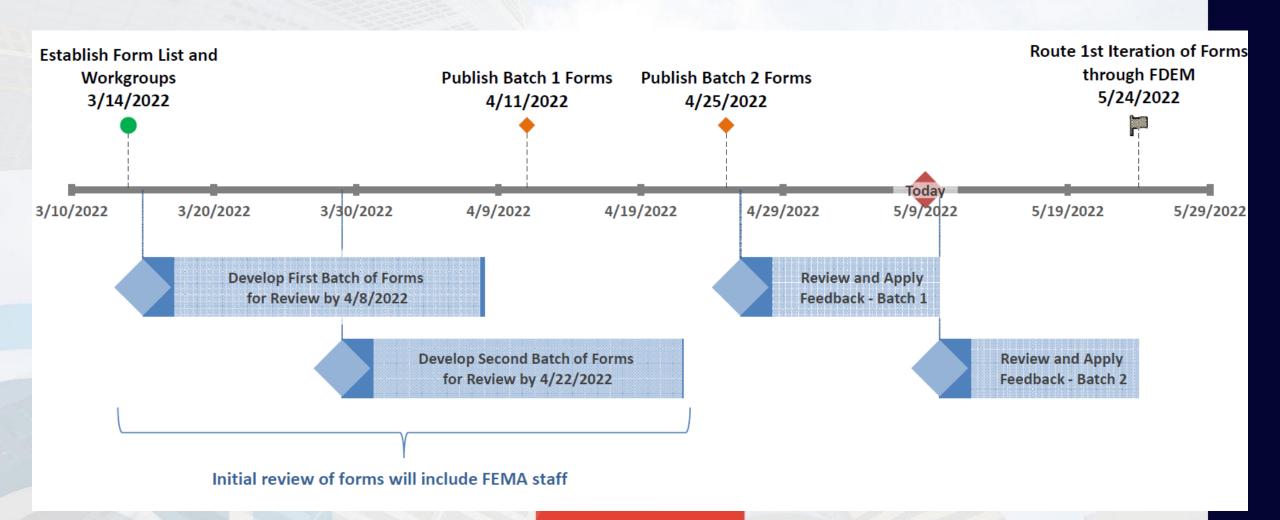
### **ABATEMENT**

- SVI/Equitable Distribution
- Execution of relevant plans
  - Response
  - Recovery
  - Mitigation
  - Long-Term Recovery
- Use of standardized forms
- Contracts Compliance with
- Policies
- Implementation of processes
- Training
- 406 Mitigation Projects

## PROJECTED F-ROC TIMELINE OF EVENTS



## F-ROC DATA STANDARDIZATION: CAT A & B



## REQUEST FOR QUOTES F-ROC TRAINING



### **Training Objectives**

- Develop F-ROC Form and Project Formulation Training Materials
- Provide world class training on FDEM PA Forms/Project Formulation in <u>ALL</u> Florida Counties



#### **Timeline**

- 4/29/2022: Distribute RFQ
- 5/20/2022: Contractors Provide Quotes
- Early 2023: Training Begins



#### **Next Steps**

- Participate in Training Offerings
- 2022 F-ROC Pilot Program
- Stay up to date through
   F-ROC@em.myflorida.com

## F-ROC "BETA TEST" PROGRAM



### **Goal #1: Diverse Applicant Pool**

- Small/medium/large counties, Municipalities, PNP's
- FDEM PA Forms will be available to everyone

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### **Goal #2: Identify the Bugs**

- Every new process has flaws
- Beta Testing will find and resolve them quickly

### **Goal #3: Improve the Process**

 An essential component of the F-ROC process is continuous improvement

## **HOW CAN I STAY INFORMED?**

Have feedback or ideas?



Want to receive updates?

Want to implement a similar program?

Please send an email to F-ROC@em.myflorida.com.

## F-ROC FORM STANDARDIZATION



#### Reducing risk. Building Resilience.

A bedrock of the F-ROC Concept, we'll show you real forms that are currently in development with FEMA.

## DRAFT: INDIVIDUAL DAILY LOG

Cat. D – Water Control Facilities Cat. G – Recreational & Other  Cat. E – Building and Note: If conducting to this time.  Event Hours Worked (Military Time Only)  Detailed Descr	EMPL Protective Measures Cat. C -	Utility Systems site, please utilize Cat B
First, Last:  Cat. A – Debris Removal Cat. D – Water Control Facilities Cat. G – Recreational & Other  Cat. B – Emergency P Cat. E – Building and Note: If conducting to this time.  Event Hours Worked (Military Time Only) Start End Total  Cat. B – Emergency P Cat. E – Building and Note: If conducting to this time.	Protective Measures Cat. C – Equipment Cat. F – emporary repairs to a Cat C – G	ID:  Roads and Bridges Utility Systems site, please utilize Cat B
Cat. D – Water Control Facilities Cat. G – Recreational & Other    Cat. G – Recreational & Other   Note: If conducting to this time.	Equipment Cat. F – <u>emporary</u> repairs to a Cat C – G	Utility Systems site, please utilize Cat B
Cat. (Military Time Only) Detailed Descr	iption of Event Work Perform	Work Location
Cat. Start End Total	·	
TOTAL EVENT HOURS: = the sum o	of disaster hours (listed above) t	or today.
PURCHASES MADE / MATERIALS		
Cat. Quantity Item Descript	tion	stock ID Invoice #
VEHICLE AND EQUIPMENT ACT	IVE USAGE (DRIVER / OPERA	ATOR ONLY)
Cat. Hours Vehicle / Equipment Do	·	Equipment ID#
I CERTIFY THE INFORMATION	ON ON THIS FORM IS ACCUR	ATE
EMPLOYEE SIGNATURE:	r.	ATE:

## DRAFT: TEAM DAILY LOG

#### **TEAM DAILY ACTIVITY REPORT (214)**

	n Name:				Team ID:		
Cat. A – Debris Removal Cat. D – Water Control Facilities			Measures Cat. F – Utility Systems  D – Water Control Cat. E – Building and Equipment Cat. F – Utility Systems				
at. G -	- Recreati	onal & O	ther	Note: If conducting temporary repairs for this time.	to a Cat C – G site, pleas	e utilize Cat B	
		er Hours tary Time		Detailed Description of			
Cat.	Start End Total		Total Hours	Detailed Description of Disaster Work Performed	Work Loca	Work Location	
	ster Hours			TEAM MEMBERS			
(M	ster Hours ilitary Time End Time			TEAM MEMBERS Name – Last, First		Employee ID	
(M Start	ilitary Time End	Only)				Employee ID	
(M Start	ilitary Time End	Only)				Employee ID	
(M Start	ilitary Time End	Only)				Employee ID	
(M Start	ilitary Time End	Only)				Employee ID	
(M Start	ilitary Time End	Only)				Employee ID	
(M Start	ilitary Time End	Only)				Employee ID	
(M Start	ilitary Time End	Only)				Employee ID	

quipment Operator	Equip ID	Vehicle / Equipment Description	Hours
1	_4		
			_

Quantity	Item Description	Stock ID	Invoice #

I CERTIFY THE INFORMATION	ON THIS FORM IS ACCURATE
EMPLOYEE SIGNATURE:	DATE:

## DRAFT: FRINGE BENEFITS

#### FLORIDA DIVISION OF EMERGENCY MANAGEMENT FORCE ACCOUNT LABOR FRINGE BENEFIT CALCULATION WORKSHEET (BY INDIVIDUAL) Applicant/Subgrantee or Mutual Aid Claimant For FA: Category Declaration# For MA: EIN# State EOC Msn# Location/Site of Work Description of Work: **REGULAR TIME PAY** FRINGE BENEFIT OVERTIME PAY (Employer's Cost) (By Percent) (By Percent) Social Security 7.65 Retirement Workers Compensation Insurance Unemployment Insurance Health Insurance Benefits N/A Life Insurance Benefits N/A Annual (Vacation) Leave N/A Holiday Leave N/A Average Used Sick Leave N/A Other (Specify Below): N/A TOTAL (% of Annual Leave) 7.65 0.00

#### Instructions

The following steps will assist in calculating the percentage of fringe benefits paid on an employee's salary. Note that items and percentages will vary from one entity to another.

- 1) The normal year for most employees consists of 2,080 hours (52 weeks x 5 workdays/week x 8 hours/day). Police and firefighters often exceed over 2,900 hours. This does not include holidays and vacations.
- 2) Determine the employee's basic hourly pay rate (e.g., annual salary/2,080 hours.)
- 3) Fringe benefit percentage for Vacation time: Divide the number of hours of annual vacation time provided to the employee by 2,080 (e.g., 80 hours/2,080 = 3.85%)
- 4) Fringe benefit percentage for paid Holidays: Divide the number of paid holiday hours by 2,080 (e.g., 64 hours/2,080 = 3.07%.)
- 5) Retirement pay: This measure varies widely; use only the percentage of salary matched by the employer

- 7) Insurance: This benefit varies by employee. Divide the amount paid by the city or county by the basic pay rate determined in Step 2.
- 8) Workman's Compensation: This benefit varies by employee. Divide the amount paid by the city or county by the basic pay rate determined in Step 2. Use the rate per \$100 to determine the correct percentage.

CALCULATION

#### Comments (i.e., Explain Other Specified Benefits):

The above information was obtained from time records that are available for audit.

Dertified Title

Date

## DRAFT: LABOR ROSTER

abor Ros	ter Last Name			_					Date:	
nployee ID	Last Name	First Name	Department	Position Title	Classification	Hourly Rate (Reg)	Fringe Rate (Reg)	Hourly Rate (OT)	Fringe Rate (OT)	Note
		e.g. Fire, Poli	ce, Public Works, etc.			(.tog)	(9)	(01)	(3.)	
	1									

## DRAFT: DONATED RESOURCES EMERGENCY WORK CHECKLIST

#### Donated Resources Guide - Emergency Work

The Applicant may apply the offset if all of the following conditions are met:

- The donated resource is from a third party. A third party includes private entities or individuals, including individuals that are normally paid employees of the Applicant or Federal, State, Territorial, or Tribal government, but are volunteering as unpaid individuals and not on behalf of the employer)
- . The donated resource is necessary and reasonable
- The Applicant uses the resource in the performance of eligible work189 and within the respective Project's period of performance
- The Applicant or volunteer organization tracks the resources and work performed, including description, specific locations, and hours. The Applicant must track the donated resources for Permanent Work to the specific Project for which it is associated.

However, the value of a donated resource is ineligible as an offset toward the non-Federal cost share if the resource is:

- · Donated by a Federal agency
- · Donated by another federally funded source
- Funded through a Federal award
- . Used as an offset to any other Federal award
- Used for ineligible work

#### **Documentation Requirements**

The Applicant needs to submit the following to support donated resources (not an all-inclusive list):

#### For each individual:

		Sign-in sheet
		Name
		Title and function (required for professional services)
		Days and hours worked
		Location of work and work performed
re	eacl	n piece of equipment:
		Type of equipment and attachments used, including year, make, and model
		Size/capacity (e.g., horsepower, wattage)
		Locations and days and hours used; should include usage logs
		Operator name (required when requested)
		Schedule of rates, including rate components (if not using FEMA rates)

#### Purchased equipment: Invoices or receipts

Locations and days and hours used
Who donated each piece of equipment
Supplies or materials:

#### Quantity used

	Who donated
	Location(s) us

Invoices or other documentation to validate claimed value

#### **Determining the Offset Amounts**

FEMA applies values to donated resources as follows:

- Volunteer Labor: The offset is based on the same straight-time hourly labor rate, and fringe benefits, as a similarly qualified person in the Applicant's organization who normally performs similar work. FEMA does not offset volunteer labor based on overtime or premium rates. If the Applicant does not have employees performing similar work, FEMA credits the non-Federal share based on a rate consistent with those ordinarily performing the work in the same labor market that the Applicant would otherwise compete for that type of work
- Equipment: The offset is based on equipment rates and must not exceed the fair rental value (if loaned) or the fair market value of equipment that is in similar age and condition at the time of donation (if donated with a transfer of title).
- Supplies or Materials: The offset is based on current commercial rates which FEMA validates based on invoices from previous purchases or information available from vendors in the area. The amount must not exceed the fair market value at the time of departing.
- Buildings or Land: For buildings or land donated permanently (i.e., with a transfer of ownership), the offset is based on the fair market value at the time of donation as established by an independent appraisal and certified by the Applicant.
- Space: For building or land space donated for temporary use, the offset is based on the fair rental value of comparable privately-owned space in the same locality as established by an independent appraisal.
- Logistical Support: Reasonable logistical support for volunteers doing eligible work, such as donations warehousing and management related to eligible work, may be eligible either for funding (if the Applicant provides the logistical support) or as a donated resource offset (if a third party provides the logistical support), subject to approval by FEMA.

## DRAFT: SIGN-IN SHEET

Sign In Sheet Date:	Start Time:	End Time:	Purpose:	
ime	Position Title	Entity	Contact Information	

## DRAFT: PROCUREMENT/ COMPLIANCE CHECKLIST

#### Public Assistance Applicant Procurement Compliance Checklist

#### Purpose

Checklist for Reviewing Procurements under Grants by States, local and tribal governments, institutions of Higher Education, Hospitals, and private non-profit organizations - 2 C.F.R. pt. 200. Revised on 11/21/18.

#### **Complementary Resources:**

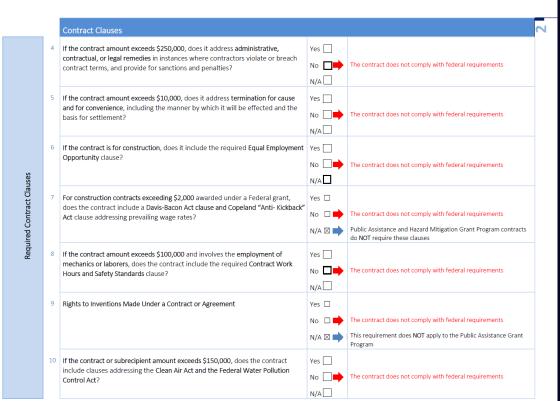
Procurement Rules Online: www.ecfr.gov

2 C.F.R. 200.317-326 can be viewed in its entirety at this website.

Title 2→ Subtitle A→ Chapter II → Part 200 → Subpart D → Procurement Standards

<u>Field Manual</u> and <u>Supplement</u> available at <u>www.fema.gov/procurement-disaster-assistance-team</u>

	Applicant Name:		
	Reviewer Name:		Date Reviewed:
	Type of Entity Conducting the Procurement		
	The term "non-Federal entity" (NFE) below refers to the entity that is conducting the proc government, or private-non-profit entity).	urement action	(i.e., the state, local, territorial or tribal
1	Is the NFE a State as defined by 2 C.F.R. § 200.90?	Yes  No  No	The NFE must comply with 2 C.F.R. 200.317, 200.322, and 200.326  The NFE must comply with 2 C.F.R. 200.318 through 200.326
2	Does the <b>procurement</b> comply with the State's own procurement laws, rules, and procedures? §200.317	Yes No	The procurement does not comply with federal requirements
3	Does the <b>procurement</b> comply with the requirement to make maximum use of recovered/recycled materials? § 200.317, § 200.322	Yes No No N/A	The procurement does not comply with federal requirements  Work does not involve the use of materials (e.g., debris removal or otherservices) or the NFE is not a political subdivision of a State





## DRAFT: PROCUREMENT/ COMPLIANCE CHECKLIST

	11	Does the contract include a <b>Suspension and Debarment</b> clause?	Yes	
auses	12	Does the contract include a Byrd Anti-Lobbying clause?	Yes 🔲	The contract does not comply with federal requirements
Required Contract Clauses	13	For contracts exceeding \$100,000, have bidders submitted the required Byrd Anti-Lobbying Certification?	Yes No	The contract does not comply with federal requirements  The contract does not comply with federal requirements
Require	14	Does the contract include a clause requiring the contractor to maximize use of recovered/recycled materials?	N/A ☐  Yes ☐  No ☐ →  N/A ☐ →	The contract does not comply with federal requirements  Work does not involve the use of materials (e.g., debris removal or other services) or NFE is not a political subdivision of a State
	15	Does the contract include a clause allowing for <b>changes or modifications</b> to the contract?	Yes No No	The contract does not include provisions recommended by FEMA
Recommended Contract Clauses	16	Does the contract include a clause requiring the contractor and any subcontractors to comply with applicable provisions governing Department and FEMA access to records?	Yes No N/A	The contract does not include provisions recommended by FEMA
commended C	17	Does the contract restrict any contractors and subcontractors from using DHS's seal, logo, or flag without express permission?	Yes No N/A	The contract does not include provisions recommended by FEMA
Re	18	Does the contract contain a clause requiring the contractor to comply with all applicable federal law, regulations, executive orders, and FEMA policies, procedures and directives?	Yes No	The contract does not include provisions recommended by FEMA



### **MUTUAL AID ELIGIBILITY**



- Defined by FEMA as 'a non-binding agreement between SLTT entities, where one entity desiring assistance is the 'Requesting Entity', with the jurisdiction providing the aid is the 'Providing entity'
- Providing Entity's straight-time and overtime labor are eligible, including fringe benefits
- Backfill of Providing Entity's overitime is eligible- Straight time for backfill personnel is not eligible
- When the Requesting Entity is a SLTT government and the Providing Entity is another division within the same SLTT government, Straight time is not eligible
- FEMA Reimburses Equipment time based on the Mutual Aid agreement, or FEMA Equipment Rates
- FEMA will pay to repair damaged equipmentif properly Documented

## MUTUAL AID REQUIREMENTS

Minimum Components for Inclusion Within Mutual Aid Assistance (MAA) Frameworks:

- Agency POCs
- Liability for parties
- Compensation
- Reimbursement
- Credentialing and qualifications
- Licensure and certification
- Mobilization
- Termination Language
- Documents for MA proof:
  - Written agreement
  - Services requested and received
  - Listed information of labor, supplies or equipment
  - Invoices



#### Benefits:

- Broadens available resources in terms of equipment and labor
- Ensures needed resources are deployed to locations most needed

## ENSURING FEDERAL REIMBURSEMENT



## MAA-related costs are <u>eligible</u> within PA Grants when used for:

- Emergency Work (A-B)
- Emergency utility restoration (regardless of Cat-B or F)
- Grant Management Activities (as defined per <u>FEMA Recovery Policy FP</u> <u>104-11-2, Public Assistance</u> <u>Management Costs (Interim)</u>)

## MAA-related costs are <u>ineligible</u> when used for:

- Resources preparing to deploy; (prepositioning is eligible, with caveats)
- Dispatch operations outside the receiving State, Territory, or Tribe;
- Training and exercises; and
- Support for long-term recovery and mitigation operations.

## PROCESS AND DOCUMENTATION

- Mutual Aid Agreements pre-event are critical!
- Post Incident Agreements
  - When the Requesting and Providing Entities do not have a written agreement, OR where such an agreement exists but is silent on reimbursement, the entities may verbally agree on the resources to be provided and on the terms, conditions, and costs of such assistance.
    - Should be consistent with best practices described in FEMA NIMS Mutual Aid Guidelines (2017)
    - PAPPG v4 doesn't specify a specific timeframe for signing an "afterthe-fact" MAA other than prior to funding, but it should be done as quickly as possible.
    - Prior to funding, the Requesting Entity must document the verbal agreement in writing, have it executed by an official of each entity with the authority to request and provide assistance, and submit it to FEMA (preferably within 30 days of the Applicant's Briefing).



## COMMON ISSUES IN REIMBURSEMENT

- Temporary Work vs. Permanent Work
- 214's and timesheets not matching
- Documentation not matching mutual aid agreements



## **THANK YOU!**

**Questions? Comments?** 



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### We want your feedback!

F-ROC@em.myflorida.com