

2022 HURRICANE & STORM PREPAREDNESS FORUM

Wednesday, May 18, 2022 · Gainesville, FL













FMEA Hurricane Forum

Amy Zubaly
Executive Director



Jacksonville Jacksonville **Green Cove Springs** Beach Alachua • Gainesville Williston Ocala New Smyrna Leesburg • • Mount Dora Winter Park Orlando Bushnell • Reedy Creek Kissimmee \$ St. Cloud Lakeland Bartow Fort Meade Wauchula Fort Pierce Moore Haven Clewiston • Lake Worth Beach Homestead Key West

Florida Public Power

- 33 municipal electric utilities
- 1.5 million customer meters ~3 million Floridians
- 14% of Florida's population
- Large Utilities
 - JEA (Jacksonville): 500,000 customers
 - OUC (Orlando): 266,000 customers
 - Tallahassee: 126,000 customers
- Small Utilities
 - Moore Haven: 1,015 customers
 - Chattahoochee: 1,135 customers



Chattahoochee

Ouincy •

Blountstown

Tallahassee



Public Power Mutual Aid Playbook

A Guide to Response & Recovery for the Nation's Public Power Utilities

VERSION 2.0 AUGUST 2016



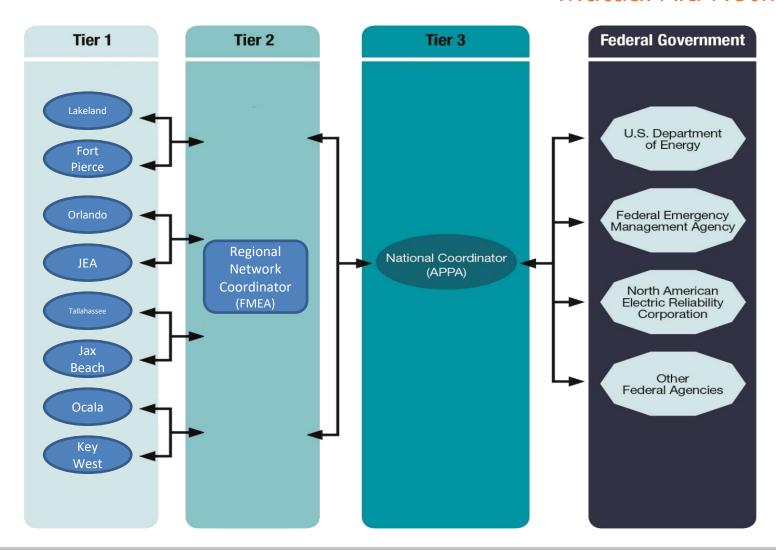
Public Power Mutual Aid

- APPA Mutual Aid Working Group
- Network Coordinators identified in each state or region
- Meet in-person
 - Share best practices
 - Table-top workshops



Public Power

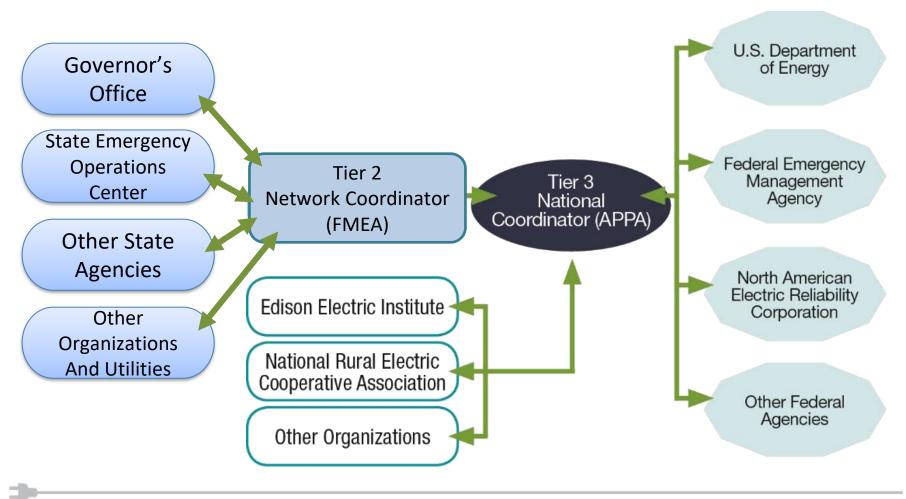
Mutual Aid Network





Public Power Mutual Aid

Process and Procedures





APPA MAWG Google Doc

State	Utility\JAA	Availability	Total Personnel	Where they are going/scheduled/deployed	# of Damage Assessors	Transmission Crews	Distribution Crews
Deployed	Scheduled to Deploy	Ready to Deploy	Released from Mutual Aid	Deployed to IOU or Coop			
	Greg Labbe, LUS:						
Contacts:	Jason Miller, LUS:						
AL	Riviera/ECA	Pending	TBD				
AL	Dothan/ECA	Available	8				8 crew members w
AL	Andalusia/ECA	Available	6				3 lineman and 3 gr
AL	Cullman/ECA	Pending	TBD	Ruston, LA requested 4 line crews on standby			
AL	Opelika/ECA	Available for AL MA					
AL	Troy/ECA	Available	TBD	New Roads, LA requested 2 line crews on star	ndby.		
FL	Tallahassee	Deployed	11	LUS /Houma			2 4-man and 2 serv
FL	JEA	Released	29	LUS for Monday arrival			4 6-man crews and
FL	Lakeland	Released	12	LUS for Monday arrival			2 4-man and 2 serv
FL	Orlando	Released	12	LUS for Monday arrival			2 5-man crews
FL	Kissimmee	Released	10	LUS for Monday arrival			2 5-man crews
FL	Fort Pierce	peployed/being released 9/2	5	Plaquemine, LA			1 3-man and 1 2-m
FL	New Smyrna Beach	peployed/being released 9/2	6	Plaquemine, LA			1 4-man crew
GA	LaGrange	Released	7	Kaplan, LA			1 4-man line crew
GA	Acworth	Released	2	Abbeville, La arriving Saturday			1 2-man crew
GA	Griffin	Deployed	4	Morgan City, LA			1 4-man crew
GA	Calhoun	Deployed	9	Morgan City, LA			1 7-man line crew
							4



State Outage Reporting

5am, 8am, 11am, 2pm, 5pm, 8pm Mandatory!



Report an Outage for Your Company

~	Provider and County	Current Number Out Current Unable to Receive Power		Outage Percentage Percent With		Number of Customers	Estimated Restore Time	
1	Chattahoochee Electric - GADSDEN	0		0.00%	100.00%	1,135	TBD	▼
	City of Blountstown - CALHOUN	0		0.00%	100.00%	1,319	TBD	
	City of Clewiston - HENDRY	0		0.00%	100.00%	4,177	TBD	
	City of Bushnell - SUMTER	0		0.00%	100.00%	1,639	TBD	
	City of Alachua - ALACHUA	0		0.00%	100.00%	4,506	TBD	
	City of Bartow - POLK	0		0.00%	100.00%	12,074	TBD	
	City of Newberry - ALACHUA	0		0.00%	100.00%	2,342	TBD	
	City of Moore Haven - GLADES	0		0.00%	100.00%	1,012	TBD	
	City of Quincy - GADSDEN	0		0.00%	100.00%	4,768	TBD	
	City of Fort Meade - POLK	0		0.00%	100.00%	3,000	TBD	
	City of Starke - BRADFORD	0		0.00%	100.00%	2,792	TBD	
	City of Mount Dora - LAKE	0		0.00%	100.00%	6,110	TBD	
	City of Havana - GADSDEN	0		0.00%	100.00%	1,455	TBD	
	City of Leesburg - LAKE	0		0.00%	100.00%	27,629	TBD	
	City of Tallahassee - LEON	0		0.00%	100.00%	126,309	TBD	

TBD
<24
24
48
72
>72
>5 days
Rebuid
Restored

Source: Florida Emergency Operations Center





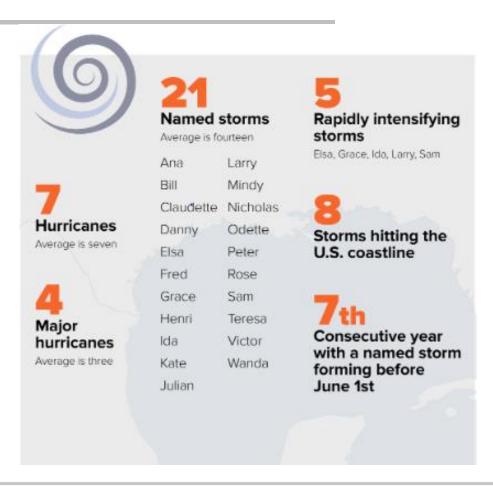
State Outage Reporting

5am, 8am, 11am, 2pm, 5pm, 8pm (Reports come out 1 hour after)

mutualaid@flpublicpower.com



2021 Hurricane Season





FMEA IS YOUR MUTUAL AID COORDINATOR

- If Florida is under potential threat of storm, FMEA will begin sending storm monitoring emails
- Let FMEA know if you want to prestage crews
 - Standby vs Request
- Once Florida is locked in storm cone and there is threat to FMEA members, FMEA will hold daily mutual aid calls



Lessons Learned – Requesting Resources

- Pre-planning, depending on storm and impact zone, is imperative
- You may not get your request # crews
- Request and standby are two different things
- Once request is in and crews are assigned, you are financially obligated
- Consider travel times
- What if crews are not needed?



Lessons Learned – Requesting Resources

- Provide Assisting Utility:
 - Primary contact, road/circuit map, description of work
 - Necessary safety instructions and equipment
 - 3 meals a day, lodging, laundry, fuel and oil
- Consider other types of mutual aid
 - Substation techs, assessors, engineers
- Release crews once assistance in no longer needed
 - Let FMEA know first to reassign in case others are in need!!
- Reimburse expenses incurred by Assisting Utility in timely manner





Lessons Learned – Requesting Resources

- Logistics are key!!!
 - Do you have a catering contract in place?
 - Are they self-sufficient? (Do they need electricity?)
 - Lodging
 - Hotels
 - Community centers, schools, churches cots
 - Consider evacuees and shelters
 - Plan for worst case
 - What if you bring in 5x your crew size? Or more?





Lessons Learned – Sending Resources

- Be prepared for worst-case scenario
- Some may have never used mutual aid before
- Back-up fuel
- Lodging may be destroyed/limited
- Food may be limited
- Make sure crews have credit card/cash
- Bring sleeping bag, pillow, towel
- Law enforcement









Ocala Electric Utility

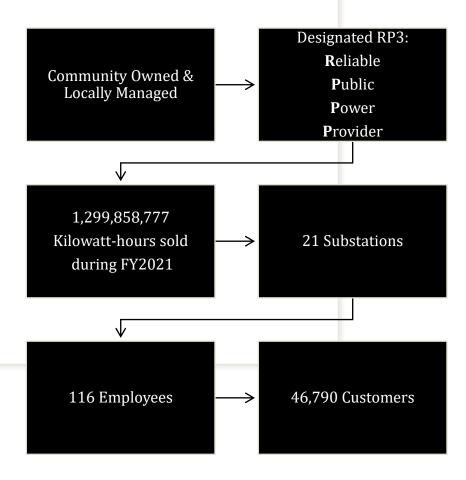
Public Power Mutual Aid Processes and Activation

Chris Henry

Supervisor, Transmission & Distribution, OEU



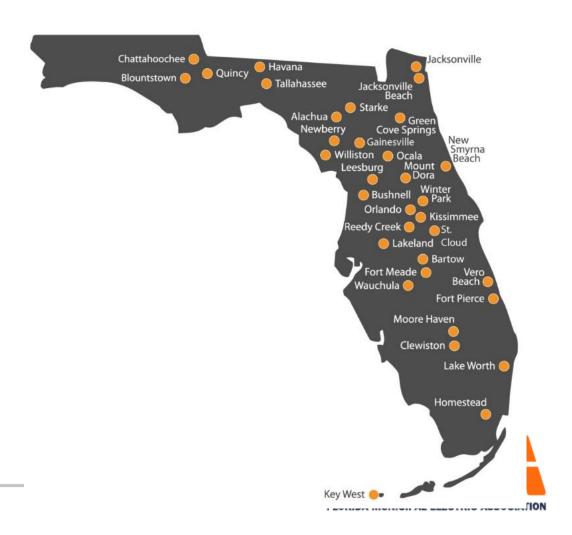






Where does MUTUAL Aid begin?

- Preparation is Key!
- Questions we will cover:
 - How do you know when you will need mutual aid?
 - When to pull the trigger for mutual aid?
 - If the storm is not going to impact your utility and you have crews available to assist, what do you do?



Hurricanes – things to consider prior to storm

- How to estimate the number of crews needed?
- What type of crews will you need (construction buckets, service trucks, transmission)?
- How to estimate for possible damage?
- What mutual aid forms do you need to prepare?

Consider also:

- Safety Briefings
- Arriving Utility Requirements
- COVID Precautions if applicable
- Misc. Limitations
- Room Requirements





Hurricane Irma 2017

- 41,698 customers out of power (out of approximately 52,000 customers)
 - About 90 percent of our system down; worst storm since 1996.
- 12 Utilities were activated to OEU for mutual aid, cost was \$1.39 million.
- OEU doubled our utility size from 52 to over 100-line workers
- 30 extra tree trimmers





PRIOR TO STORM – Continued

- Make sure all Mutual Aid contracts/contacts are current and up to date.
- Acquire any extra stock. We as a rule (when available) have larger stock during storm season.
- Make sure all Emergency Response Procedures are in place: food, housing, staging areas, fuel.

If all resources are strained or not available, what is the plan?



When to contact FMEA?

Call Amy Zubaly with request: how many crews and what type.

1. Get contact information of crews that will being assisting you.

2. Coordinate with those crews on logistics, rosters and staging. (It is important to have logistics on your end in place before contacting mutual crews.)

3. Discuss lodging needs and any COVID or additional safety polices the Utility may require.

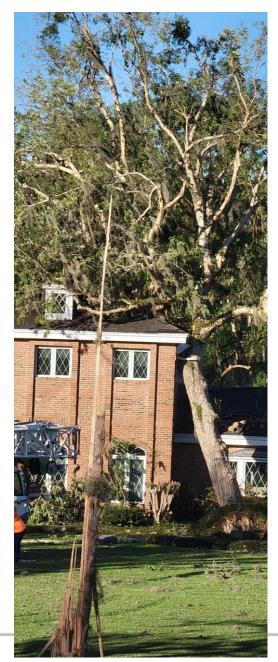
4. Ideal to receive rosters prior to Mutual Aid arriving.

5. Take pics of personnel and equipment



DURING THE STORM

- DOCUMENT, DOCUMENT, DOCUMENT!
- Pictures are your friend.









SENDING Mutual aid

- If mutual aid is requested by another Utility, FMEA will send out an email asking if you have crews available to be activated.
- Contact FMEA with the availability of crews and equipment you can send.
- Again, make a roster on mutual aid forms with all contact numbers, position of crew members, equipment numbers. Pics are always helpful.



Responding Utility Name	Address							
Gainesville Regional Utilities	4747 N Main Street Gainesville, FL 32609							
Home Office Contact Person(s)	Title	Office #	Cell#	Fax#	email			
Eric Harris	T&D Manager				harrised@gru.com			
Shian Sparks	Mutual Aid Liasion				sparkssa@gru	ı.com		
Accounting/Financial Contact(s)	Title	Office #	Cell#	Fax#	email			
Sharon Causey	Analyst Sr				causeysy@gru.com			
Traveling Foreman / Superintendent	Title	Office #	Cell#	Fax#	email			
Ray Jordan	Operations Mgr				jordanrp@gru.com			
Gary Sutton	Operations Mgr				suttongw@gr	suttongw@gru.com		
Destination	Ocala, FL							
Deployment Date	4/2/2022							
Deployment Time	16:20							
Crew General Information	Number		Equipment	Number				
Total number of people traveling	10		# Line Trucks	4				
Crew Size (# people per crew)	4		# Service Trucks					
# of Line Crews	2		# Digger Derricks	2				
# of Service Crews	0		# Tree Trimming					
# of Tree Crews	0		# Pick Up Trucks	2				
			Other	2				
Administrative Overhead Rate			Other					
			Storm Role/Title					
			(ex. Foreman,					
Employee	Employee		Journeyman,	Hourly			Vehicle Rate or	Requires
Last Name	First Name	Cell #		Billable Rate		Vehicle ID	FEMA Cost Code	Lodging (Y/N)
Jordan	Ray		Manager			U1906	8809	N
Sutton	Gary		Manager		1/2 Ton Pickup 4X4	U1875	8808	N
Moore	Alvin		Lineworker	65.7942	55' Material Handler	U1652	8703/8487	N
Fagan	Kyle		Lead Lineworker			U1752	8703/8487	N
Neiss	Aaron		Apprentice		55' Material Handler	U2103	8703/8487	N
Mincey	Brandon		Apprentice	29.8557	55' Material Handler	U2042	8703/8487	N
Brooks	Gene		Lead Lineworker		Digger Derrick/Pole Trailer		8703/8711	N
Morrow	Chris		Lineworker		Digger Derrick/Pole Trailer	U1846/U1138	8703/8711	N
Dickerson	Justin		Lineworker	47.1064				N
Austin	Jamie		Lineworker	65.7942				N







