

## Remote Team Management

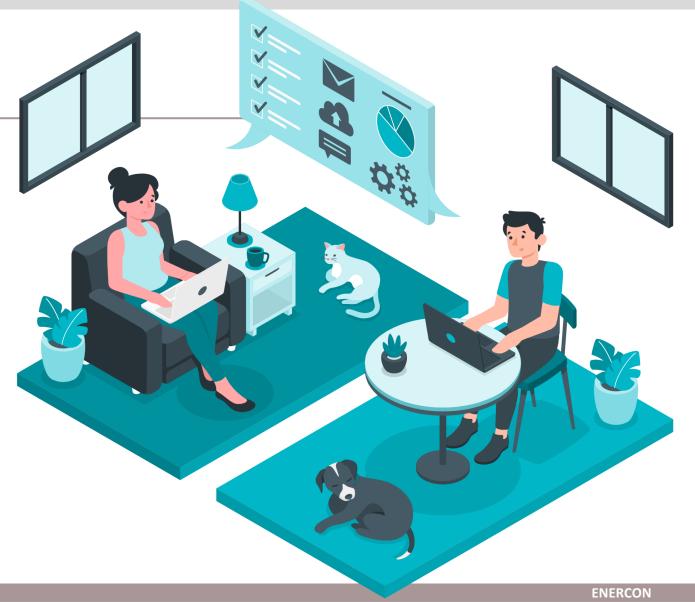
Wednesday, November 3<sup>rd</sup>





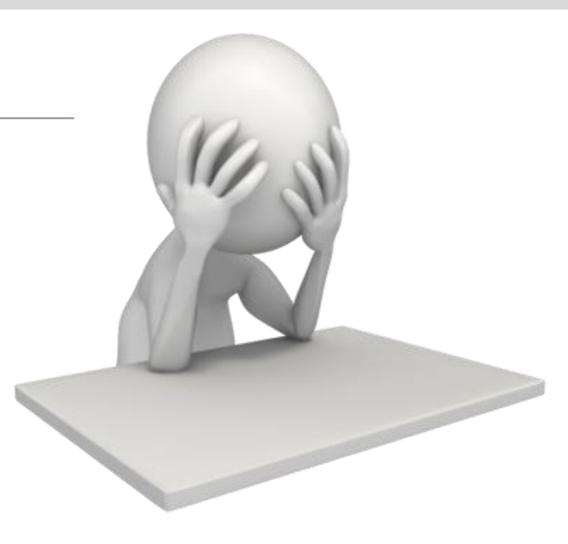
## Purpose of Session

- Discuss typical challenges we are facing
- Identify good practices for running our business and caring for our people
- Discuss next steps to share good practices



## **Typical Challenges**

- Unplugging After Work / Working Too Much
- Too Many Calls / Meetings
- Time Zone / Work Hours
- Social Isolation / Loneliness
- Collaborating / Communication
- Maintaining Culture / Quality
- Technology Issues
- Onboarding Issues (especially early career)
- Motivating Team (especially when work is slow)
- Distractions
- Macro/Micromanagement



## Which of these do you think contributes most of a challenge to your team?

Unplugging After Work / Working Too Much

Time Zone / Work Hours

Social Isolation / Loneliness

Collaborating / Communication

Technology Issues

Onboarding Issues (Especially Early Career)

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## Remote Management: How do you feel your team's supervision is working?

Too Much Micromanagement (Hands-On)

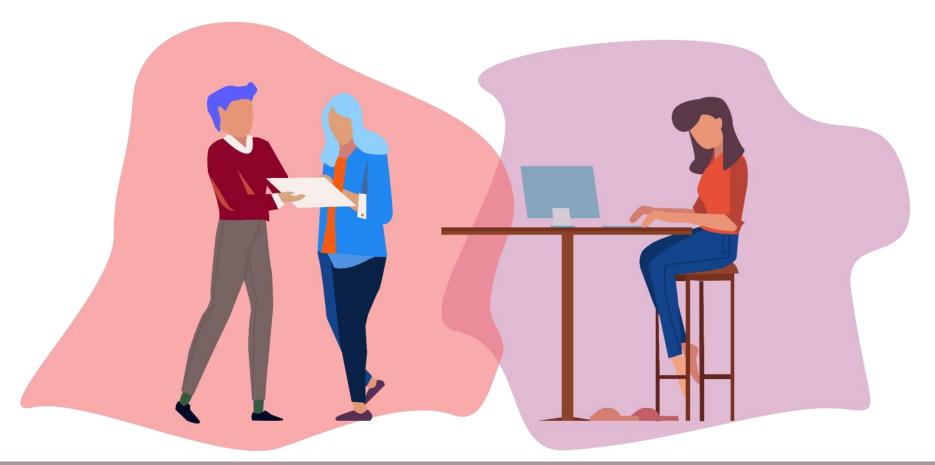
Too Much Macromanagement (Hands-Off)

> Equal Balance/Getting it Right!

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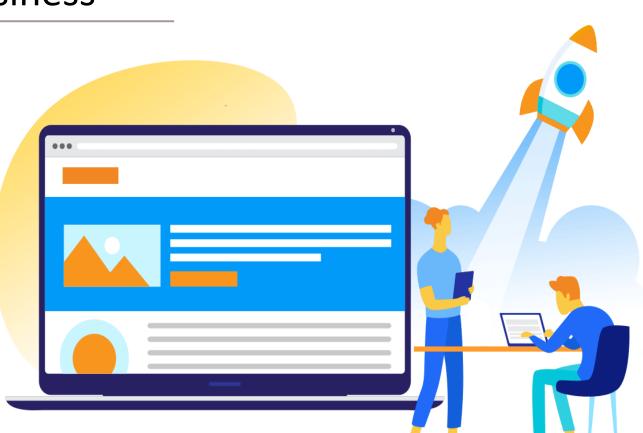


#### Best Practices – Running the Business and Caring for our People



### **Best Practices: Running Our Business**

- Core Hours
- Enhanced Communication
- Establishing Expectations
  - Meeting Expectations (Mute/Unmute)
- Understanding Priorities
  - Task Lists
  - Plan Of The Day Meetings
  - Buddies/Contacts for Younger Staff







#### Which of these are your groups doing?

Daily "Plan of the Day" Type Meeting

Daily/Weekly Task List (who is working on what)

Both a Plan of the Day and Daily/Weekly Task List

Neither a Plan of the Day and Daily/Weekly Task List

### Best Practices: Caring For Our People

- Culture of Shutting It Off Without Guilt
- Teambuilders/Virtual Social Outings
- One-on-One Interactions
- Stress Reducers
- Motivators





#### **Best Practices: Caring For Our People**



**Team Recognition Outings!** 





- Group Spirit Weeks!
- Coffee Time!

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# Have you conducted any teambuilder activities with your group while working remotely?

Never

1-2 Times

We do these monthly

We do these more frequently than monthly

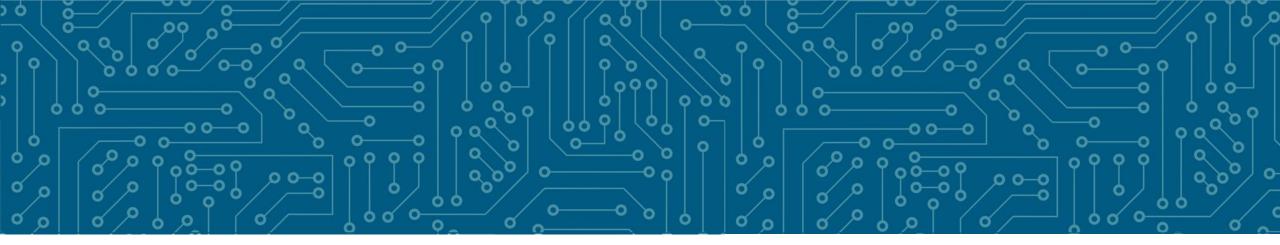
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### Final Thoughts/Quotes on a Distributed Workforce\*

\*Matt Mullenweg The Way We Work - Ted Talk. Jan, 2019

- "Distributed workforce ideal for technology companies" what do we think about this model for our company?
- Some key elements to successful distributed working:
  - Document everything
  - Find the right tools
  - Enable the flexibility
- As of beginning 2019 (pre-COVID-19):
  - "just a few companies distributed first;"
  - "fast forward 1-2 decades 90% of companies changing the world will function this way;"
  - "They will evolve to be distributed first, or they'll be replaced by those that are."
- ENERCON focused on learning lessons from COVID working experience to evolve and grow stronger.



# THANK

YOU



