

# PEOPLE, PURPOSE, PASSION



2016 VOLUNTEERS OF THE YEAR

# APARTMENT ASSOCIATION OF GREATER ORLANDO

## Management Volunteer of the Year



### Joseph Rosenwasser, Meadow Wood Property Company

Joseph Rosenwasser, this year's Management Volunteer of the Year, is an exemplary leader who supports all facets of AAGO's mission. Joseph shares his many talents with the association as the chair of AAGO's Education Advisory Council. This select group of volunteers is responsible for advising the association regarding the apartment industry's ever evolving training needs, which benefits every student at AAGO. Additionally, Joseph supports AAGO's philanthropic efforts as the vice chair of the Friends of the Foundation Committee. In this role, he organizes fundraising events such as the annual golf tournament, directs other volunteers to achieve committee objectives, and motivates his peers to give back to the local community in a meaningful way. Furthermore, Joseph goes above and beyond to encourage other members of his team to become involved with the association. As a result, many of his team members participate in AAGO activities such as the Certified Apartment Manager (CAM) designation program, Summer Party Fundraiser (Rock N' Bowl) and Business Exchange. In addition to his leadership capabilities, Joseph serves as a trusted volunteer on AAGO's Communications and Branding Committee, which helps develop the association's communications strategy for the website and the Key Magazine. These important efforts play a critical role in enhancing the association's ability to communicate with and serve its members. It is for these many reasons that AAGO nominates Joseph Rosenwasser for the Management Volunteer of the Year Award without reservation.

## Associate Volunteer of the Year



### Erin Toung, ET&T Distributors Inc.

Erin Toung, this year's Associate Volunteer of the Year, is an enthusiastic and steadfast supporter of AAGO. It is no secret that Erin's can-do attitude and positive spirit are an inspiration for others in the association. Throughout the year, Erin demonstrates her commitment to AAGO by offering to photograph many of the association's events. In this role, Erin willingly sacrifices her time at a networking or educational event to capture lasting memories that are featured in AAGO's Key Magazine or on social media pages. In addition to her artistic talents, Erin sets a positive example for other associate members by sponsoring numerous AAGO events. This practice not only demonstrates her overall commitment to the association but her sincere interest in the success of the apartment industry as a whole. Similarly, Erin is well renowned for her warm personality and ability to encourage others to become more involved with the association. Erin further demonstrates her commitment by serving as a dedicated volunteer on the Special Events Committee. In this capacity Erin brings her creativity and membership engagement abilities to the table to enhance association events. AAGO is thankful to have an inspirational volunteer like Erin who demonstrates a strong commitment to all aspects of the association. For these many reasons, AAGO is honored to nominate Erin Toung for the Associate Volunteer of the Year Award.

## BAY AREA APARTMENT ASSOCIATION

### Management Volunteer of the Year



#### Lisa Dailey, Balfour Beatty

Lisa has fully embraced her leadership position with BAAA. She has spent countless hours of her own time working with other leaders and staff to put systems in place that improve member services and increase financial stability. She has undertaken rewriting the BAAA budget template and enhanced the reserve account in effort to strengthen our financial position. She is a catalyst to our renewed partnership with IREM and continually promotes attendance and educational events. She has taken the lead on creating a new sponsorship program coming out for 2017 and she has been a key player in the revisions of the bylaws. BAAA could not have met all of our goals without her. As an Executive Committee Member, she exemplifies what a volunteer leader is and can accomplish.

### Associate Volunteer of the Year



#### Lisa LaVigne, For Rent Media Solutions

Lisa has gone above and beyond for our association this year. She has co-chaired three committees which combined netted over \$25,000 for BAAA and increased our membership numbers to an all-time high, meeting our goals by the month of August. She has stepped into her role with the Associates Council and will lead them next year as their president. Her position as an officer will provide valuable feedback and guidance for future years. She is a true cheerleader for our industry and promotes our events and education classes to all her clients. She mentors other volunteers and prepares them to take active roles on committees. Although she has won this in the past she stands out with her bright smile and contagious attitude and for that we are grateful. Thank you.

## BAY COUNTY MULTI-HOUSING ASSOCIATION

### Management Volunteer of the Year



#### Shalonda Taylor, Stonemark Management

Shalonda just relocated to our area last year and quickly became an active part of the association. This year she has served as a board member and was selected to lead our strategic planning committee and serves as our membership committee chair. Through her active visitation of communities and vendors, participation has increased at all of our events within the association.

### Associate Volunteer of the Year



#### Allison Smith, HerbaFex

Allison has been an active part of our association for many years and has served on the Vendor Trade Show committee, Vendor Trade Show Committee Chair, APAC Bowling Tournament Committee, and Golf Tournament Committee. Allison continually promotes the association and all of its benefits throughout the county and has personally signed up most of our new vendor members this year.

## CAPITAL CITY APARTMENT ASSOCIATION

### Management Volunteer of the Year



**Cassie Johnson, Verandas at Southwood, MAA**

Cassie's involvement with the CCAA continues to grow through the years. Even though she is our current sitting president, she never backs down from a challenge. Cassie was the energy behind making our second CAM certification happen this year as well as our very first CAMT, with major contributions on scheduling the instructors and the sponsorship for meals so our students were never hungry. Cassie is also heavily involved with the fundraising efforts of the CCAA Annual Charity Golf Tournament. CCAA would like to say, thank you Cassie, we appreciate everything you do for the association.

### Associate Volunteer of the Year



**Geoff Willoughby, Lifestyle Flooring**

Although Geoff was just recently selected to be on the CCAA Board of Directors, he and his company, Lifestyle Flooring, have always been willing and available to assist anyway they can. Whether it be a sponsorship for a luncheon, charity golf tournament, etc or assistance at numerous events, Geoff is always there to help. We are glad that Geoff is involved now as a director and can't wait to see what the future holds. CCAA would like to thank Geoff and Lifestyle Flooring for their continued support

## EMERALD COAST APARTMENT ASSOCIATION

### Management Volunteer of the Year



**Lisa McLemore, Progressive Management of America**

Lisa is dedicated to the ECAA and works diligently day in and day out to make sure that the association operates smoothly. She invests her time and talent in every event or meeting that the association hosts. The association is better because of her service. Because of this, our association has selected Lisa McLemore as Management Volunteer of the Year 2016

### Associate Volunteer of the Year



**Nathan Spitsbergen, CORT Furniture**

Nathan has been a pivotal part of our programs committee this year. He has changed the format in order to make our events better attended, fast-paced, and exciting. Nathan regularly enlists others to help out, which inspires up and coming members to feel involved and recognized. Because of this, our association has selected Nathan Spitsbergen as Associate Volunteer of the Year 2016.

## FIRST COAST APARTMENT ASSOCIATION

### Management Volunteer of the Year



#### Ken Furtaw, WRH Realty Services

Ken Furtaw's contributions to FCAA are many: board member, committee chair, and advocate. The role that is dearest to Ken's heart, however, is that of "teacher." He gives selflessly of his time to share his knowledge and experience with FCAA members. He is always available to teach a class or fill in for someone who can't. He is, indeed, the backbone of FCAA's education program. Ken's dedication to the association and to the industry has been a driving force behind FCAA's successes this year. He serves as an inspiration to FCAA's members and volunteers, and we are proud to name him Management Volunteer of the Year.

### Associate Volunteer of the Year



#### Rick Biermann, Redi Carpet

Wildly enthusiastic, energetic, committed, and maybe just a little crazy describes Rick Biermann. His quirky sense of humor, dependability, and "can do" attitude are evident in everything he does. Rick's hard work as Associate Vice President of FCAA, Tradeshow Chair, and active member of the Special Events Committee result in well-planned, highly attended events. Rick's cheerful, positive attitude serves as an inspiration to all. This is Rick's second time as Associate Volunteer of the Year, and what was true the first time is still true now. His smile and wonderful sense of humor make the sun shine on a rainy day, and we are delighted that he is part of our association.

## NORTH CENTRAL FLORIDA APARTMENT ASSOCIATION

### Management Volunteer of the Year



#### Rick Windenburg, Landmark Properties

The North Central Florida Apartment Association has chosen Rick Windenburg as our Management Volunteer of the Year. Rick has emerged as a respected leader and mentor to the service professionals in our community. Through his willingness to share his time and his skills, Rick has demonstrated to the board and to the organization that he fully supports our mission to serve and support the professional owners, managers, and providers of multifamily housing in North Central Florida. We especially appreciate his tireless work and effort on our 2016 "Maintenance Mania" event and for all that he did to make this year's trade show a tremendous success. He has been a key contributor to the success of our association and we are delighted to be able to recognize him today as our Management Volunteer of the Year.

### Associate Volunteer of the Year



#### Shelley Dehne, BG Staffing

The NCFAA is pleased to give the Volunteer of the Year award for an associate member to Shelley Dehne. Shelley, through her many hours of service, continually goes above and beyond the call of duty to serve the NCFAA and its members. She has been a huge part of our success this past year. Shelley stepped up and volunteered to co-chair our 2015 holiday party and A.C.E. awards event. Through her efforts we received more nominations, presented more awards, and had more people attend this event than ever before in our history. As if that weren't enough, she also graciously volunteered to chair our annual trade show as well when the expected chair could not serve. This event's success was largely due to her leadership and willingness to serve. We are honored to recognize Shelley Dehne for this prestigious award.

## SOUTH EAST FLORIDA APARTMENT ASSOCIATION

### Management Volunteer of the Year



#### Johnny De La Espriella, KW Property Management and Consulting

Serving as a board member, membership committee chair and young professional committee co-chair. SEFAA doubled membership during Johnny's term. It is for this and many other reasons that SEFAA selects Johnny De La Espriella as our FAA Volunteer of the Year recipient for 2016.

### Associate Volunteer of the Year



#### Jamison Gavin, Premium Trash Services

Chairing the inaugural Young Professionals Committee and engaging our next generation of multi-housing members, volunteers, and leaders. It is for this and many other reasons that SEFAA selects Jamison Gavin as our FAA Associate Volunteer of the Year recipient for 2016.

## SOUTHWEST FLORIDA APARTMENT ASSOCIATION

### Management Volunteer of the Year



#### Jennifer Kennedy, Preston-Giuliano Capital Partners

The Southwest Florida Apartment Association has selected Jennifer Kennedy as 2016 Management Volunteer of the Year. As this year's vice president, she has also spent countless hours volunteering to help with financials during our treasurer transition. As chair of both the Education and Finance Committees, she is always eager to share her experience in leadership to better the association. Congratulations, Jenn.

### Associate Volunteer of the Year



#### Curtis Grant, Chadwell Supply

The Southwest Florida Apartment Association has selected Curtis Grant as 2016 Associate Volunteer of the Year. Curtis has served on various committees this year. He helped select new board members through his work on the nominating committee. He played a huge role in making both Maintenance Mania and Maintenance Appreciation Night at the Ballpark events successful. He even served as ringmaster at our circus-themed trade show. But most of all, Curtis serves as a great ambassador and cheerleader for the association, always promoting our values and growth. Congratulations, Curtis.

# SPACE COAST APARTMENT ASSOCIATION

## Management Volunteer of the Year



### Cindy Riffin, Lake in the Woods

Cindy Riffin with Lake in the Woods, a RAM property, has served on the SCAA Board of Directors for over 10 years. Cindy is a past president for the SCAA and currently serves as the SCAA 2016 treasurer. Cindy takes on a job that most do not wish to have when it comes to numbers. Cindy actually looks at the QuickBooks reports and studies them and creates a quarterly report for our board.

Cindy also volunteers for everything and is always asking how she can help the association. She without a doubt has an infectious attitude and will totally get into whatever theme we come up with. Cindy is definitely a leader in the industry and the SCAA is proud to recognize her efforts and nominate her for 2016 Management Volunteer of the Year Award.

## Associate Volunteer of the Year



### Jessica Romero, BG Staffing

Jessica Romero with BG Staffing started attending SCAA events in 2015 and since that time, Jessica has helped start a SCAA Young Professionals Committee. Jessica chairs this committee and also started a Facebook page for the SCAA Young Professionals. Jessica sets up meetings for her committee at a different SCAA Community every month. Jessica sets up meetings and takes initiative while also checking in with the SCAA to ensure we are good with all of their ideas and efforts. Jessica also serves as a director on the SCAA Board of Directors and makes every effort to attend our quarterly meetings. Jessica always has good ideas, questions and will step in and take meeting minutes if our secretary is out of town. Jessica is the kind of board member everyone should want. The SCAA is proud to recognize Jessica Romero for the 2016 Associate Volunteer of the Year Award.

# TRI-CITY APARTMENT ASSOCIATION

## Management Volunteer of the Year



### Loretta Ortiz, Aaron Lake Apartments

It is with great pleasure that TCAA recognizes Loretta Ortiz as Management Volunteer of the Year. Loretta has been an active member of TCAA for several years and has stepped up as an officer for the Board of Directors. She has become an asset to the association. As a board member and multiple committee member, she has unquestionably stepped up to do whatever is asked of her. Her willingness to reach out and promote the association has also been invaluable. She works very hard to bring in new members, along with coming up with new ideas of how to market the association to nonmembers. The membership has grown in part because of Loretta. Loretta deserves the honor of TCAA Volunteer of the Year. She really has such a strong commitment to the apartment industry and we would like to honor her for her time and effort given to TCAA.

## Associate Volunteer of the Year



### Angela Miller, RentPath

TCAA would like to recognize Angela Miller as Associate Volunteer of the Year. Angela has become involved with TCAA from the beginning, as well as being a dedicated board member. She is willing to lend a helping hand and to spread the word with any event in the social media arena. Angela has participated on several committees. She has also been a strong force in helping with developing the young professionals group and events for TCAA. We again would like to honor her for all she has done and given to TCAA this past year. Congratulations Angela.



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