

# **Informative Assistance Packet**

### **EPAA Assistance Packet**

We understand that the COVID-19 pandemic could have a financial burden on our community. Therefore, we have provided the following information on third party agencies offering relief.

If you have questions about these assistance programs, please see the attached resource guide. If you need to make payment arrangements, we urge you to contact your property manager and to keep an open line of communication. We are in this together and we will prevail together.

Please check with your apartment leasing office for office hours and we encourage residents to contact their property managers with alternative contact information such as phone, text, email, or appointment if necessary. We will continue to evaluate the impact created by this pandemic in our region and continue to practice protocols that have been set in place by the Center for Disease Control.

Please note that all current lease and payment due dates will continue as normal unless other arrangements are approved by your apartment property management.

# Rental Assistance

### **Third Party Assistance**

### 1. Texas Workforce Commission

To apply visit twc.texas.gov or call 800-939-6631

- Anyone who has been separated from their job or their normal work hours have been reduced.
- Benefit amounts are based on past wages and can range anywhere from \$69 to \$521 weekly.
- Approximately four weeks turnaround time

### 2. The Salvation Army

Apply by calling 211 to create a case. La Posada home will require an eviction notice, bank statements, lease, paystubs and

other identification documents such as social security card, identification card. To apply call 915-54-9811; they will do a screening over the phone

- Only Veterans at this time are eligible to apply
- Will be open to help fund the public once the COVID-19 situation calms down a bit.
- Funds are dispersed in approximately within 15 days
- Documents needed DD214, current lease, SSC, NTV

### 3. El Paso County General Assistance Socorro Rd.

https://www.epcounty.com/famcom/generalassistance.htm https://www.epcounty.com/famcom/documents/GA\_Applicati on.pdf

https://www.epcounty.com/famcom/documents/reg-en.pdf

- Anyone is eligible to apply
- Enough for six months 6 months of rent or funds for the next 6 months? Danny
- Funds are dispersed in approximately in 30 days
- Apply online, link below for website, application, and requirements

### 4. Project Bravo community Action Program

https://www.projectbravo.org/, https://www.facebook.com/ProjectBravoEP/

Central 2000 Texas Ave, El Paso TX 79901 T: (915) 307-4951 F: (915) 307-5109

Westside 7000 5th St, Canutillo TX 79835 T: (915) 877-7694 F: (915) 877-7695

Northeast 8815 Dyer St, El Paso TX 79904 T: (915) 757-0199 F: (915) 751-1844

Eastside 14901 Whitetail Deer, El Paso TX 79938 T: (915) 565-1377 F: (915) 225-5187

Ysleta 8908 Old County Dr, El Paso TX 79907 T: (915) 629-7664 F: (915) 591-1264

Lower Valley 13680 Socorro Rd, San Elizario TX 79849 T: (915) 872-3915F: (915) 225-5187

- Assistance available for families of low income.
- Funds will be available beginning April 2020
- All claims will be processed in order of date received and payments are to be disbursed the last week of the month.
- Application can be printed from the online website and submitted in person or an application can start via telephone.

### 5. Veterans Assistance Office

4641 Cohen Ave. 915-759-7990 ext 1

- Offices are current closed.
- An emergency case can get started with the county by emailing efmontelongo@epcounty.com.

# **Important Websites**

This is a list of important websites, compiled to assist our tenants during our current situation.

### **El Paso Strong**

https://epstrong.org

### Google's COVID-19 Site

https://www.google.com/covid19/

### **The Salvation Army**

https://www.salvationarmyusa.org/usn/covid19/

### El Paso County – COVID-19 Information

http://www.epcounty.com/admin/covid19.htm http://www.epcounty.com/documents/infographi c-cdc- protects-508.pdf

### 211 Services - COVID-19

www.211.org/services/covid19

#### **Texas Gas Service**

TexasGasService.com/special-services/share-the-warmth

### El Paso Electric

https://www.epelectric.com/message-to-customers

### **Texas Workforce Commission**

https://twc.texas.gov/news/covid-19-resources-jobseekers

# **3rd Party Rental Assistance Information**

http://www.needhelppayingbills.com/html/el\_paso\_rent al\_ assistance.html

# El Paso County General Assistance Office

https://www.epcounty.com/famcom/documents/reqen.pdf
https://www.epcounty.com/famcom/documents/

GA Application.pdf

### **Visual Assistance Program**

http://www.elpasodowntownlions.org/file s/WTLEHFApplicationFormrevised09-2017.pdf

### **United Way**

https://www.unitedwayelpaso.org/



# **Employers Urgently Hiring**

**CVS** 

https://jobs.cvshealth.com

**Dollar general** 

https://careers.dollargeneral.com/

**Dominos** 

https://jobs.dominos.com/dominos-careers/

**Albertsons** 

https://www.albertsonscompanies.com/career s.html

**Pepsi-Co** 

https://www.pepsicojobs.com/main/

Walgreens

https://jobs.walgreens.com/

Papa Johns

https://jobs.papajohns.com/search/searchjobs

**Sprouts Farmers Market** 

https://about.sprouts.com/careers/

**Food City Supermarkets** 

https://foodcitycareers.com/#Career-Search

**Peopleready** 

https://www.peopleready.com/careers

Sam's Club

https://careers.walmart.com/stores-clubs/sams-club-jobs

**Burger King | Ampler Burgers** 

http://www.burgerking.com.mx/en/careers

**Firehouse Subs** 

https://www.firehousesubs.com/careers/

**Hungry Howie's Pizza** 

https://www.hungryhowies.com/job-opportunities

**Aventine Hill Communities** 

https://aventinehc.com/careers/

**Blackstone Consulting - Chaparral, NM** 

https://www.blackstone-consulting.com/careers/

**Goodwill Staffing Solutions** 

https://www.goodwillep.org/home/careers/

**Caring Senior Service of El Paso** 

https://www.caringseniorservice.com/el-paso/employment

YWCA El Paso del Norte

https://www.ywcaelpaso.org/about-us/ywca-careers/

Dekko

https://www.dekko.com/careers/



## Free Services & Help

### **Free Public Transportation**

http://www.sunmetro.net/routes/routes-and-schedules

Sun Metro will be waiving all bus fares starting Sunday and will make schedule changes on Monday March 23,2020 in response to the coronavirus outbreak. Will be running on a Saturday schedule only. Attached Link for Sun Metro running schedule.

### **Free Internet Access**

Spectrum Cable Provider, 1-844-579-3743

In an effort to ensure Americans have necessary access to online resources, qualifying households with students can get 60 days of FREE access8 with a Spectrum Internet account. Available for households with K-12 or college students Limited to new accounts who do not already have a Spectrum Internet subscription. Installation fees will be waived

In addition, Spectrum WiFi hotspots will be open for public use.

### **Area Schools Free Meals Service**

### El Paso ISD

https://www.episd.org/, https://www.facebook.com/EIPasoISD/

The district will offer free breakfast and lunch during the week of March 23-27 and March 30-April 3. Breakfast will be served from 8-9 a.m., and lunch will be served from 11 a.m. to 1 p.m. All meals are take-home only. Meals are available to all children ages 1 to 18 regardless of district enrollment.

### **Ysleta ISD**

https://www.yisd.net/, https://www.facebook.com/YsletaISD/

Beginning Monday, March 23, YISD will be offering meals at these selected campuses to any child age 1-18 on a drive-thru basis. Vehicles will be allowed to pull up to the campuses listed below from 7:30 to 10:30 a.m. and receive BOTH breakfast and lunch for children inside the vehicle.

### Canutillo ISD

http://www.canutillo-isd.org/, https://www.facebook.com/CanutilloISD/
The district will offer free breakfast and lunch for any child ages 1-18 in El Paso beginning March 23.
Breakfast is served from 7 a.m. to 9 a.m. and lunch is scheduled from 11 a.m. to 1 p.m

### **Fabens ISD**

https://www.fabensisd.net/, https://www.facebook.com/Fabens-Isd-1544025849061958/
Breakfast and lunch will be provided to students and children 18 years old and younger beginning on March 23.
Break- fast is served from 7:30 – 9 a.m. and lunch is served from 11 a.m. – 1 p.m.

### Clint ISD

https://www.clintweb.net/, https://www.facebook.com/ClintISD/

Clint ISD will provide breakfast and lunch service March 23-27 and again on March 30-April 3.

The meals will be made available at all schools in Clint ISD to pick up and take home, officials said. Clint ISD said to assist families who cannot walk/drive to the schools, Clint ISD buses will stop at specific locations to drop off meals.

# **Local Food Pantries**

North East	Katie's Pantry	4801 Sun Valley	Mon-Fri - 10am-2pm
Central	Kelly Center For Hunger Relief	915 N.Florence	Tues-Fri - 10am-2pm
Lower Valley	Camino De Vida	7822 San Jose Rd.	Mon-Fri - 10am-2pm
Socorro/Clint/San Elizario	El Pasoans Fighting Hunger	9541 Plaza Circle	from 9am-3pm
West	Abundant Living Faith Center West	7100 N.Desert Blvd	Mon-Fri - 10am-2pm