

The National Dairy FARM Program:

Farmers Assuring Responsible Managementsm



CONNECTIVITY Creates Confusion

- ✓ Consumers increasingly concerned about the food they purchase
- ✓ Sources of information coming from the Internet through sites like YouTube and Facebook with blogs, photos and videos
- ✓ Activists utilize web pages and email to get signatures for petitions and letters to Congress and local governments



WHY National and WHY Now?

Bolster trust and confidence in the U.S. dairy industry and demonstrate the industry's commitment to the highest levels of animal care and quality assurance

- √ Consumers
- √ Food Processors
- ✓ Retailers
- √ Restaurant Chains



PROGRAM Management

- ✓ Directed by the National Milk Producers Federation, with support from Dairy Management, Inc.
- ✓ Nationwide, verifiable animal well-being program providing consistency and uniformity to best practices in animal care and quality assurance
- √ 10-member advisory panel named to help guide the program's development



THREE-STEP Approach

- ✓ Education
 - ➤ Animal Care Manual, Quick Reference User Guide, Animal Care DVD
 - ➤ All materials available online in English and Spanish
- ✓ On-Farm Evaluation
- ✓ Third-Party Verification

Voluntary and available to all producers



ANIMAL Care Manual

- ✓ Developed by Technical Writing Group
 - Overseen by NMPF Animal Health and Welfare Committee
- ✓Industry-wide Review
 - Cooperatives, Producer Associations, Processors
 - AABP Animal Welfare Committee
 - > AVMA Animal Welfare Committee
 - Beef Quality Assurance Program
 - American Humane Certified Scientific Advisory Committee
 - > Dr. Temple Grandin, Colorado State University



ABBREVIATED Table of Contents

Chapter 1 – Introduction

Chapter 2 – On-Farm Evaluations

Chapter 3 - Management: SOP, Training, Record Keeping

Chapter 4 – Newborn

Chapters 5 – 8 Lifecycle from Weaning to Maturity

- ✓ Nutrition
- ✓ Animal Health
- ✓ Environment and Facilities
- √ Handling, Movement and Transportation

Chapter 9 – Special-Needs Animals

Chapter 10 – Dairy Beef

Chapter 11 – Third-Party Verification



Animal Care DVD

- ✓ Chapter by Chapter to coincide with Animal Care Manual
- ✓ English and Spanish
- ✓ Available online at <u>www.nationaldairyfar</u> m.com

VIDEO

Videos en Español

National Dairy FARM Program



The National Dairy FARM Program is a nation-wide, verifiable program that addresses animal well-being. Third-party verification ensures the validity and the integrity of the program to our customers and consumers.

> View Video

Dairy Animal Care

Chapter 1 - Introduction

Chapter 2 - On-Farm Evaluations

Chapter 3 - Management

Chapter 4 - Newborn Calves

Chapter 5 - Nutrition

Chapter 6 - Animal Health

Chapter 7 - Environment and Facilities

Chapter 8 - Handling, Movement and Transportation

Chapter 9 - Special-Needs Animals

Chapter 10 - Dairy Beef

Chapter 11 - Third-Party Verification

Chapter 1 - Introduction



The National Dairy FARM Program was created to demonstrate and verify that U.S. milk producers are committed to providing the highest levels of animal care and quality assurance.

> View Video



Evaluator Training

- ✓ Over 50 FARM trainers certified
- √ 300+ evaluators certified to complete on-farm evaluations
- ✓ More training sessions to be held in November and December
- ✓ Train-the-Trainer sessions to be scheduled for 2011



Third-party Verification

- ✓ Participating farms chosen through statistical sampling
- ✓ Designed to demonstrate the integrity of the program
- ✓ Provide statistically verified data confirming that proper animal care is expectation
- ✓ Annual process



PROGRAM Timeline

October 2009

✓ Program launched to industry, customers and consumers

2Q 2010 (on-going)

✓ Evaluator training

3Q 2010 (on-going)

✓On-farm evaluations

2011

✓ Third-party verification



Participation

- ✓ Open to cooperatives, proprietary processors and independent producers
- ✓ Fee to cover Third-Party Verification – no checkoff funds
- √ 45% of nation's milk supply covered in the program





OUTREACH to Retailers

Working with Center for Food Integrity (CFI)

- ✓ Established in 2007 to increase consumer trust and confidence in the contemporary U.S. food system
- ✓ Convened over 45 retailers to talk about animal well-being programs in October 2009
- ✓ Exhibited at the International Dairy Show



OUTREACH to Retailers



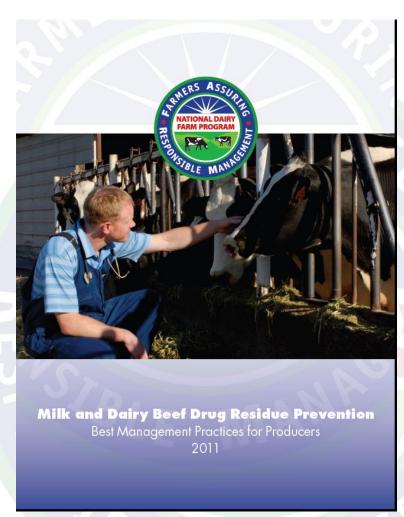






Milk and Dairy Beef Drug Residue Prevention

- ✓ New educational manual available online
- ✓ Developed by NMPF technical writing group
- ✓ Covers best management practices for use of antibiotics
- ✓ Not produced with checkoff funds





National Dairy FARM Program Farmers Assuring Responsible Management

www.nationaldairyfarm.com



Latest Videos: Animal Care Program



Click Here to Learn How to Particpate in FARM!

View the Animal Care Video in English or Spanish

NATIONAL DAIRY FARM PROGRAM

Consumers want to purchase food from sources they know will take care of animals, and operate in a way that is consistent with their values and expectations. Dairy farmers have a longstanding commitment to doing what is right. The National Dairy FARM Program: Farmers Assuring Responsible

Management[™] provides consistency and uniformity to best practices in animal care and quality assurance in the dairy industry.

The dairy industry is committed to ensuring the well-being of the animals in our care. The National Dairy FARM Program™ is a nation-wide, verifiable



program that addresses animal well-being. Third-party verification ensures the validity and the integrity of the program to our customers and consumers. The dairy industry has an excellent track record of responsible management practices; this national effort simply brings consistency and uniformity to on-farm care and provides reassurance to consumers.

Our Mission

To demonstrate and verify that U.S. milk producers are committed to providing the highest standards of animal care and quality assurance.



MORE Information

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