



# Community Manager Questionnaire

**Congratulations on your CCAA Industry Awards Nomination.** The following questions must be completed for your nomination to be considered. Answers can be submitted on a separate sheet of paper if needed. Altering this form in any way will result in disqualification of your nomination. **Please email your completed questionnaire to [admin@ccapartments.org](mailto:admin@ccapartments.org).**

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**Name:**

**Company:**

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**List 3 things you have done to retain residents.**

**What is the most difficult lesson you have learned this year?**

**What have you done to promote team motivation?**

**What have you accomplished at your property that you are most proud of this year?**

**How do you address and resolve resident complaints or conflicts?**

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