

Community Manager of the Year

Congratulations on your CCAA Industry Awards Nomination

To receive the most accurate total score, each of the following sections must be answered completely. Answers to the questions must be submitted on a separate sheet of paper and attached to the original form. Please re-state the question before your answer and include your property name on the additional pages(s). **Please email your completed questionnaire to admin@ccapartments.org.**

All judging will be done by Executive Directors of other Apartment Associations.

Name:

Community:

- 1. What marketing strategy did you personally implement during the last year?**
- 2. What is the hardest and most difficult lesson you've learned this year?**
- 3. How did you handle a conflict between 2 residents?**
- 4. What have you done to promote team effort?**
- 5. What have you accomplished at your property that you're most proud of in the last year?**
- 6. What sets you apart as a Community Manager from other Community Managers?**
- 7. How do you measure success?**
- 8. List 3 things you have done to retain residents?**

Signature _____ Date _____