



Assistant Community Manager Questionnaire

Congratulations on your CCAA Industry Awards Nomination. The following questions must be completed for your nomination to be considered. Answers can be submitted on a separate sheet of paper if needed. Altering this form in any way will result in the disqualification of your nomination. **Please email your completed questionnaire to admin@ccapartments.org.**

Name:

Company:

Describe how you support the community manager and team. Provide specific examples.

How do you address and maintain the overall delinquency of the property?

How do you contribute to a positive work environment?

How do you manage relationships with residents and ensure their satisfaction?

Describe an instance where you provided exceptional customer service to a resident.
