

# PUZZLED BY PROJECT MANAGEMENT?

COAA'S OWNER TRAINING INSTITUTE® CAN HELP!



## PROJECT MANAGEMENT - AN OWNER'S PERSPECTIVE

Learn how to lead and motivate a project team to achieve project success. Tools, strategies, and options will be shared, including:

- An in-depth discussion of the Owner Project Manager's role and how it differs from the PM role in design and construction firms.
- Proven methods to manage budget, scope, schedule, and quality.
- Strategies to engage stakeholders including O&M colleagues to manage their expectations.
- Tools to assess, minimize, and manage the owner's risk.
- Measures to avoid or moderate disputes

### Learning Objectives:

1. How to lead and motivate a project team to achieve project success.
2. What makes a "good" Owner and what's unique about being the Owner's Project Manager (PM)?
3. Proven methods to manage budget, scope, schedule, and quality.
4. Tips for effective communication and meeting management.
5. Strategies to engage stakeholders, end-users, and O&M staff.
6. Measures to manage risk and avoid or mitigate disputes.

## COURSE OUTLINE

1. Overview of Role of the Owner's Project Manager
2. Characteristics of the "Good Owner" and why any Owner should aspire to be one
3. Communications - Importance, What Research Tells Us, and Standards
4. Leadership - Value, Characteristics, and Team Building Strategies
5. Project Management Tools and Best Practices

## AIA CEUs

Earn 12 AIA Learning Units



## DURATION

Twelve Hours Over Two Days

## MORE INFORMATION