# 2022 COAA-TX FALL WORKSHOP

## SEPTEMBER 15-16

Kalahari Resorts and Conventions 501 Kenney Fort Boulevard Round Rock, TX 78665

COAA®
Texas Chapter





# scaling up is not just for fish

what savvy owners do differently to deliver projects at scale





#### speakers



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#### introduction

(01) built a unique team

(02) prioritized communication

03) leveraged disruption





#### project

Zions Bancorporation Technology Campus



#### facility

Midvale, UT

- 400,000 sf
- 2,000 seats



#### details

- construction start: august 2020
- consolidation of 11 local offices
- EPA superfund site
- LEED platinum



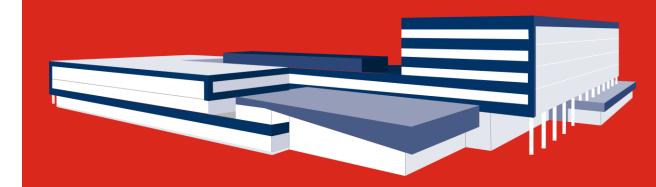


#### pack the cooler

(initiation, planning)

- plan ahead
- understand:
  - workload
  - categories of work
  - operational changes
- set expectations



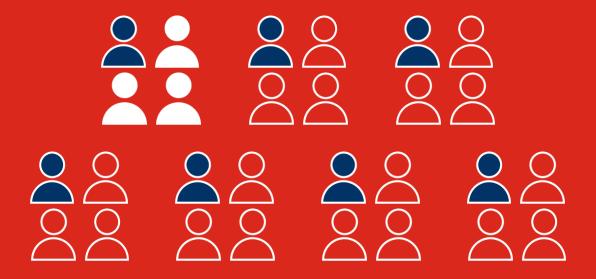


#### pack the cooler

(initiation, planning)

- don't just team-build, build a team
- bring in the right internal resources
- hire (the right) experts







early inclusion



leadership engagement



operations minded



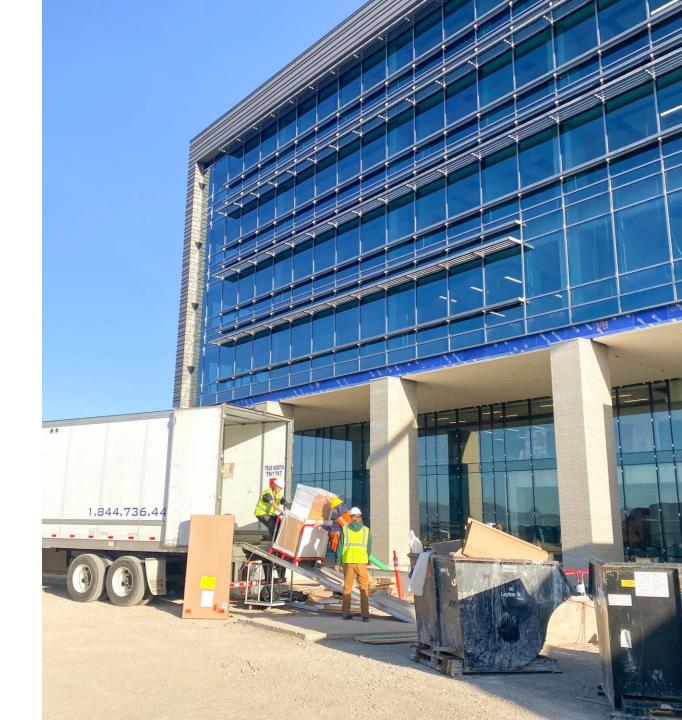
right-sized team

best practices

#### lines in the water

(execution, monitoring, controlling)

- communication
- change management
- document decisions
- expect the unexpected





quantify requirements



prioritize communication



mockups



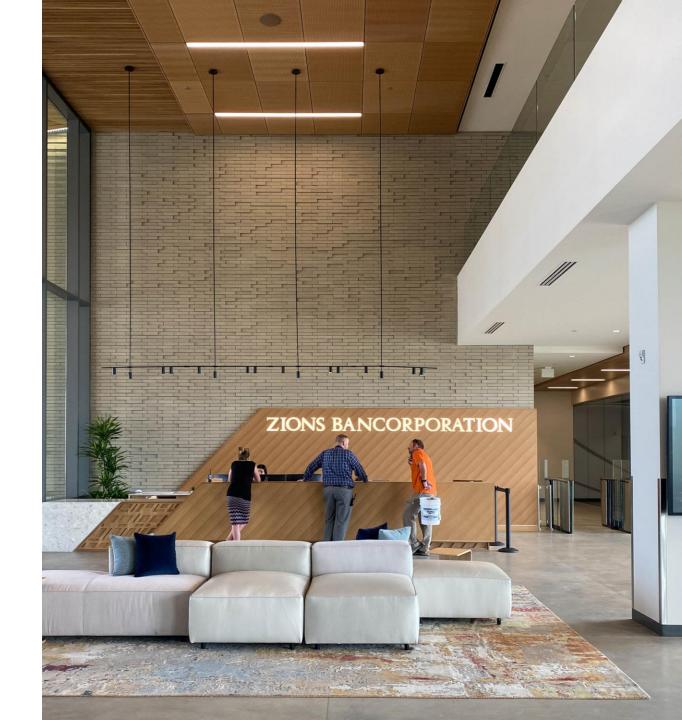
change management

#### best practices

#### tell the tale

(occupancy, closeout)

- policy changes
- space management
- process improvement
- solicit feedback





employee experience



access & attendance



close-out



celebrate

#### best practices

#### recap

- (01) built a unique team
- (02) prioritized communication
- 03) leveraged disruption





questions?

# thank you



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