



Remote Learning & Work Webinar

May 6, 2020

Glenn Osako
Account Director

Libbi Garrett
Resource Program Specialist

Our mission is to empower every individual & every organization on the planet to achieve more



Agenda

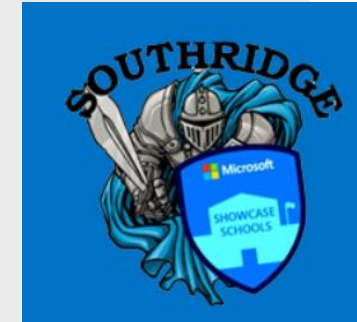
- Introductions
- Remote Learning at Southridge Middle School
- Remote Work at Orange USD
- Q & A
- Resources

Introductions



Roy Rogers
Principal

Southridge Middle School, Fontana USD



Tam Nguyen

Director of Information Technology
Orange Unified School District



HOME OF THE KNIGHTS



Microsoft Teams

ONE TEAM
ONE GOAL
ONE VISION



SOUTHRIDGE

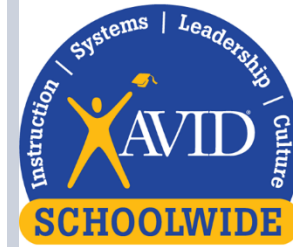
MIDDLE SCHOOL

Facts about us:

- Title 1 Public School
- Grades 6th-8th
- Students: 1050
- Educators: 51

“Our goal is to provide equity in education by encouraging Southridge students to become innovators and critical thinkers through access to and development of 21st century skills.”

Roy L. Rogers Ed.D.
Principal of Southridge



SOUTHRIDGE TECH MIDDLE

FONTANA, CA

Check out Southridge's [Transformation Journey!](#)



PEOPLE

This is our reality:

- some students have access to technology
- some students currently are not living with their parents
- some students live with one parent one week and the parent the next
- some students live in abusive homes
- some students have family members who have disabilities
- some students must supervise their siblings
- some students have no excuse

Either way, remember to be gracious, empathetic, and patient

SHELTER IN PLACE



Shelter in Place Order

Learning Outcomes

Our leadership team identified the following learning objectives during the implementation of distance learning.

PBiS

- Established an Online Distance Learning Expectations Matrix
- Recognize students who exhibited our schoolwide expectations

Candidate School for IB

- Provide professional development to prepare staff to create the Units
- Collaborate with PLC members to build IB units

Virtual Showcases & Promotion

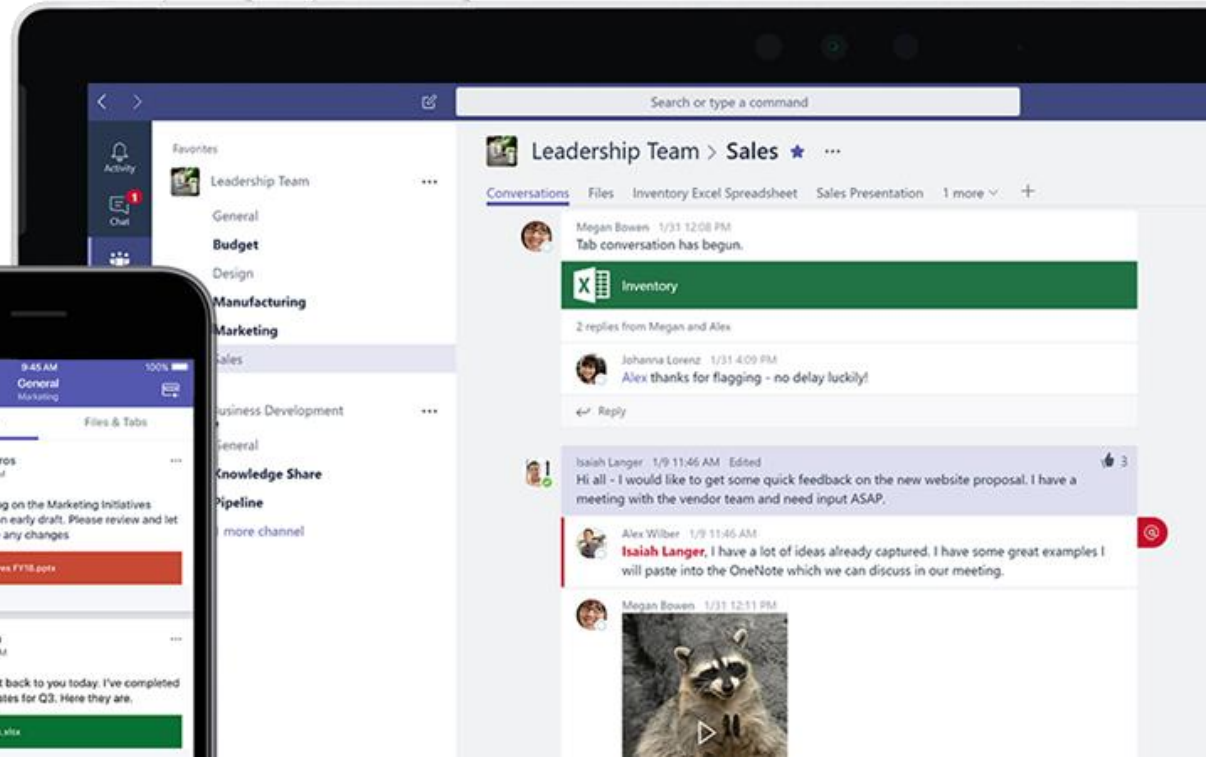
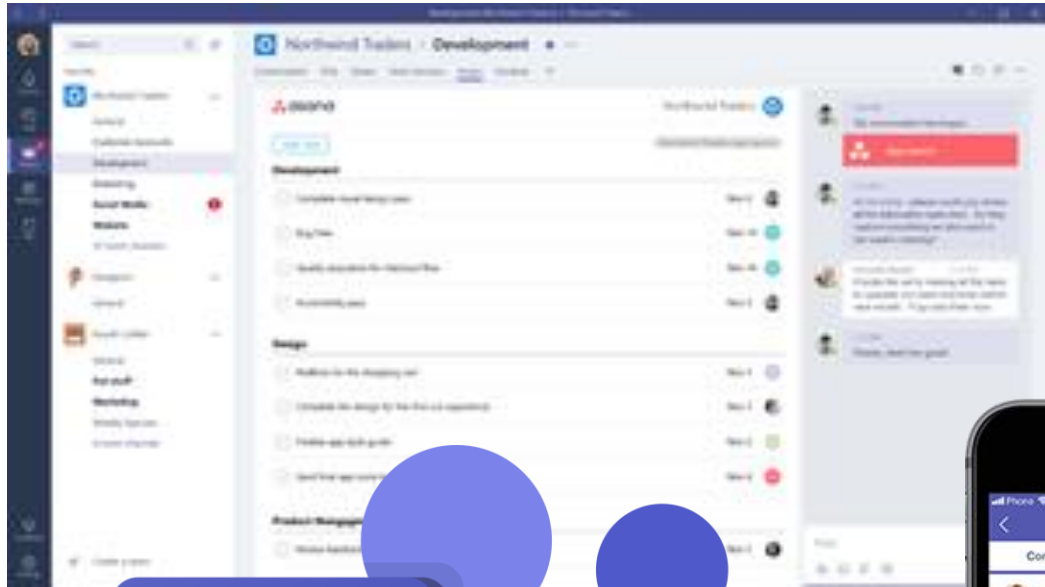
- Develop virtual showcases to highlight student work
- Develop a virtual promotion to recognize our promoting students.

Southridge Tech Middle School Online Learning Expectations

Be Safe	Be Respectful	Be Responsible
<ul style="list-style-type: none"> • Use academic language when you speak and post comments on discussion boards, chats, and open forums. 	<ul style="list-style-type: none"> • Give everyone a chance to be part of the discussion; one well worded comment, funny GIF, or emoji is enough. 	<ul style="list-style-type: none"> • Check the General page EVERY DAY for announcements and instructions.
<ul style="list-style-type: none"> • Give everyone a chance to participate. If you have the ability, do not disable the audio/video of another participant. 	<ul style="list-style-type: none"> • Be open-minded. Listen to the opinions of others and remember everyone has their own strengths. 	<ul style="list-style-type: none"> • React with a thumbs up or smile emoji to let your teacher know you've viewed a post.
<ul style="list-style-type: none"> • make sure your recording area and clothing are appropriate for others to view if using a camera. 	<ul style="list-style-type: none"> • Use the comment bar to ask questions and request for your microphone to be turned on. 	<ul style="list-style-type: none"> • Leave the meeting when you are asked.
<ul style="list-style-type: none"> • Remember, online meetings CAN be recorded so think before you post or speak. 	<ul style="list-style-type: none"> • When in doubt, check with your instructor for clarification or feedback. 	<ul style="list-style-type: none"> • Value the privacy of others.



MICROSOFT TEAMS



Communication is Key

Teamwork in Microsoft 365

- Each PLC, College Team, special group has a collaboration space and uses team to meet.
- PLC record and develop curriculum and resources for students
- Students initiate conversations and discussions for a “variety” of topics.
- It has provided some normalcy in a time of uncertainty.



Chat from anywhere

- The set-up and features provides within chat and channels allow for formal and informal dialogue.

Meet from Anywhere

- Teams has allowed us to quickly move from a group chat to video conference with ease.
- Teams allows us to instantly communicate with teachers, district personnel, and students quickly.

Collaborate from Anywhere

- Because our documents are housed in Microsoft Teams, we can search and share files with ease not to mention we can access, share, and edit Word docs, PowerPoint, and Excel files in real time.

Communication 

Training

Professional Development



Certificated



STAFF



Training for Classified Staff

We required our classified staff to earn Microsoft Badges from the [Microsoft Education Center](#); we took the following steps:

- required each classified staff member to make a list of their job duties and responsibilities
- determine which task can be completed at home and which were required or necessary that they be on campus
- required them to earn badges related to their specific task and duties during the school closure as well as what time they return
- upload and communicate their progress in Microsoft Teams Chat

[Microsoft Education Center](#)



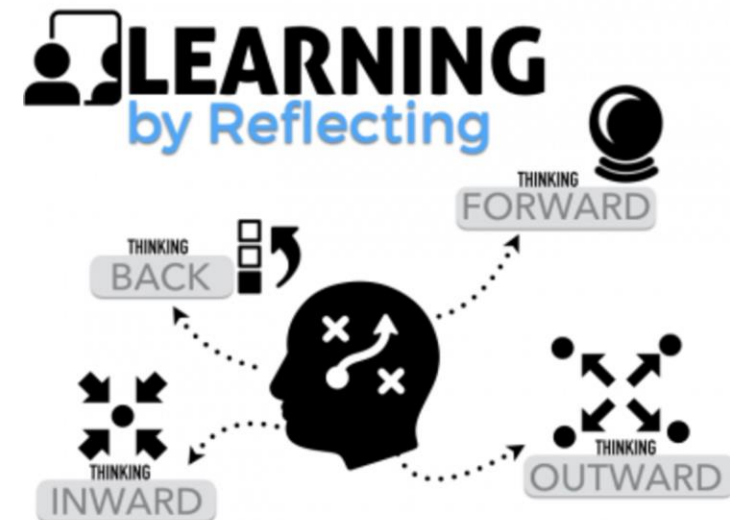
Training for Certificated Staff

Socrates once said, "...each individual can only do one thing well. He can't do lots of things. If he tries, he will be jack of all trades, and master of none." His quote simply translates to: Do not try to do everything. Do one thing well.

Task: Select one Microsoft Office 365 Application or curriculum-based technology platform from the list below that you will focus on implementing to make the most impact on student learning in your class

Develop one technology specific smart goal and one instructional specific smart goal that you will focus on this semester. Use a platform such as SWAY, PowerPoint, or Video Editor to document towards your goal.

Each teacher will be provided five additional hours to use towards time spent planning and engaging in their PD.



[Microsoft Education Center](#)

based on Four Dimensions of Reflective Learning by Karen Barnstable

Silvia Rosenthal Tolisano - globalyconnectlearning.com



ORANGE UNIFIED

Orange County, Southern California

- 28,000 students
- 3,000 full time employees
- 40 school sites

Deployed 6,500 computing devices

Deployed 1,300 + 450 internet hotspots

Our Information Technology team consists of 34 staff members supporting the Student Information Systems, Financial System, infrastructure, data integration, and end-user technical support. Orange USD is currently on CAMSA.

CITE MICROSOFT



WHERE TO START

Orange USD's challenges with Remote Learning

How do we support 3,000 employees to work remotely overnight and maintain business operations while working from home.



01

ONLINE COLLABORATION SPACE

How do we organize communication, file sharing, and bring users into the digital workplace?

02

COMMUNITY CONNECTIVENESS

How does the community safely contact our staff?

03

SECURITY AND IDENTITY

How do we secure our applications and students?

04

OPERATIONAL CHALLENGES

How do users log into Active Directory computers

VOICE COMMUNICATIONS

Microsoft Teams Voice Public Phone Numbers

MICROSOFT TEAMS VOICE

Enabled Orange USD to address communication barriers between staff and the community in collaboration with the teachers union

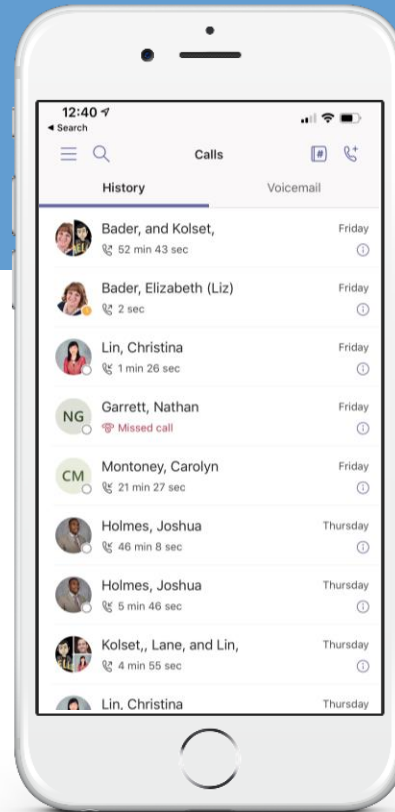
INSTANT DEPLOYMENT

Configured 2055 public phone numbers to employees overnight, addressing union concerns



CALL GROUPS AND FOWARDING

Simple configuration of call groups and forwarding to receive community calls as a team



- ▶ No complicated PBX, SIP configuration
- ▶ Accountability and analytics



TURN KEY SOLUTION

Voice services automatically show up for end users, voicemail integrates into Outlook



UNIFIED COMMUNICATIONS

Communicate from the web, smartphone, or desktop

BOARD MEETINGS

Replicating board meetings via Microsoft Teams Live Events

MICROSOFT TEAMS LIVE EVENTS

Utilizing Microsoft Teams, we were able to satisfy the requirements of security and increase accessibility.

Key Advantages



10,000 live attendees, professionally produced quality without special IT assistance



Closed captioning, Spanish translation, recording



Fine control over attendee interaction and presentations from outside of the organization



Q & A

Remote Work/Learning via Teams Browser or App (iOS, Mac, ChromeBook, Windows, Android)

Free / A1



Teacher to Student Direct Calling via Teams App or Browser

Free / A1



Join Teams Audio / Video Meeting w/ Content via Browser or App

Paid / A3



Live Teams Event, up to 10K attendees

Paid or Trial A5



Only if no cell or wifi, provide dial-in via landline
(lacks rich video & content experience,
requires additional licensing for meeting owner only)

Free Office 365 A1 Delivers Rich Remote Learning w/ Video, Audio & Content



Microsoft Runs on Trust

Delivering the Advanced Security and Compliance you expect.

- Data privacy focused: **you own your data**.
- **Identity-driven** experience provides the security and control you expect.
- **Secure external collaboration** while maintaining internal security policies.
- Custom word lists to **block** offensive and hateful language. ^(A5)
- Maintain legal and regulatory **compliance** in one unified platform.

<https://www.microsoft.com/en-us/microsoft-365/blog/2020/04/06/it-professionals-privacy-security-microsoft-teams/>

YOU OWN YOUR DATA

Customer data is only used to provide agreed upon services.

[Data Privacy](#)

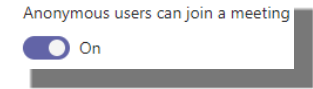
NO DATA MINING

We will **NOT** use your chats, email, files, or personal content to target advertisements at you.

[Data Privacy](#)

POLICY DRIVEN

Easily manage anonymous and external access to meetings.



[Advanced Compliance](#)

IDENTITY FOCUSED

Azure AD provides a robust and consistent SSO experience leveraging enterprise grade security capabilities.



SECURE EXTERNAL COLLABORATION

Azure B2B securely extends collaboration to external and guest organizations while maintaining control over your data.



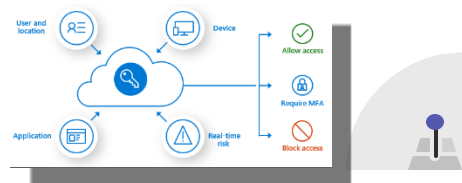
COMMUNICATION COMPLIANCE POLICIES

Machine learning and artificial intelligence to identify harassment and bullying.



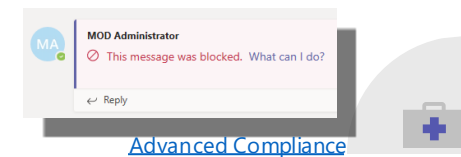
CONDITIONAL ACCESS

Make access decisions and enforce organizational policies like MFA.



DATA LOSS PREVENTION

Protect sensitive information
Prevent and block offensive and hateful language.



[Advanced Compliance](#)

RETENTION

Manage the information you keep to comply with regulations or internal policies.

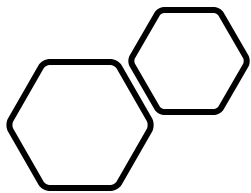
Delete data that's considered a liability or no longer required to maintain.



Introducing
Surface Book 3,
Surface Go 2,
Surface Earbuds
& Surface
Headphones 2!!!



Reach out to your Surface Specialist, Melanie Bennetts or your Softchoice Account Manager for more information.



Upcoming Webinars

Customer Immersion Experience (CIE) with Softchoice

These sessions are scheduled every Friday:

9:00 am PT – 11:00am PT

11:30am PT – 1:30pm PT

(Sessions are assigned on a first-come basis.)

[More Information](#) [Register Here](#)

How Windows Virtual Devices can help your staff & students

[5/13 at 11am PT - Register Here](#)

Microsoft Teams Virtual Trainings for Teachers

[Multiple sessions - Register Here](#)

Classroom in the Cloud: Virtual Labs for Distance Learners

[5/7 at 10-11AM PST - Register Now](#)

Enabling Remote Learning with Windows Virtual Desktop on Azure

[5/14 at 10-11AM PST - Register Now](#)

Thank You!

Questions & CAMSA info:

Softchoice

camsa@softchoice.com

Glenn Osako

Microsoft Account Director

gosako@microsoft.com

Libbi Garrett

CITE Resource Program Specialist

libbi.garrett@cite.org

