

THE  
BROADMOOR



A PARTNERSHIP OF

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**CHLA**  
UNIVERSITY  
LIFELONG LEARNING

## **Certified Restaurant Server (CRS) Certified Restaurant Server Class Schedule Beginning Monday, June 12, 2023**

**Classroom Training: The Broadmoor**  
1 Lake Avenue, Colorado Springs, CO 80906 Phone: (719) 634-7711

**Meeting Times (*Attendance is required BOTH days*):**  
**Monday, June 12 and Monday, June 19, 2023**  
**9:30 a.m. to 4:00 p.m.**

<b><i>Class Meeting Dates:</i></b>	<b><i>Module Content:</i></b>
<b><i>Week #1:</i></b> <u>Monday,</u> June 12, 2023 9:30 a.m. to 4:00 p.m.	Introduction to the Course <ul style="list-style-type: none"><li>• Overview and Introductions</li><li>• Employee Responsibilities &amp; Property Knowledge</li><li>• Safety and Security of Guests and Employees</li><li>• Restaurant Server Specific Knowledge (Part 1)</li></ul>
<b><i>Week #2:</i></b> <u>Monday,</u> June 19, 2023 9:30 a.m. to 4:00 p.m.*	Position Specific Knowledge <ul style="list-style-type: none"><li>• Quality Service and Professionalism</li><li>• Restaurant Server Specific Knowledge (Part 2)</li><li>• Job Breakdowns</li><li>• Short Exam Review Session</li><li>• Students to Take Certified Restaurant Server (CRS) Exam</li></ul> <p>*Note: Students may leave as they complete the exam.</p>

Registrants are on their own for lunch and parking each day. Complimentary break beverages will be provided.

Trainer Contact Information: Kimberly A. Tranter, MBA, CHE, CHIA- AI, Founding Managing Director of CHLA University and Associate Professor, The College of Professional Studies, Johnson & Wales University  
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***Please Register by 6 p.m. on Friday, June 9,*** by visiting [www.chla.com](http://www.chla.com) → Click on Events → Click on Calendar → Click on the course starting date – Monday, June 12, 2023.



**Colorado Hotel & Lodging Association:** 1700 California Street, Suite L-1061, Denver, CO 80202  
Ph: (303) 297-8335 Website: [coloradolodging.com](http://coloradolodging.com).