Certified Hospitality Supervisor® Training

Hilton Denver Inverness, 200 Inverness Drive West, Englewood, CO 80112 Phone: (303) 799-5800

Meeting Times (Attendance is required ALL four days)
Mondays: May 1, May 8, May 15, May 22, 2023
9:30 a.m. to 4:00 p.m.*

Supervisory Skills Builders Course

Recognized worldwide, the CHS® designation is the industry's highest acknowledgement of professionalism for supervisors in the hospitality industry. This is CHLA University's most popular course.

Certification Overview: You are an effective hospitality supervisor because you know how to lead, manage time and communicate well with everyone around you. You motivate your employees and make sure they meet property standards and the needs of your guests. This nine-module course builds upon and enhances your current knowledge, skills, ability, experience, and commitment to professionalism, resulting in your earning the Certified Hospitality Supervisor® designation. You will have opportunities to share and discuss best practices in an engaging group setting each day. All books, materials, and the certification exam will be provided to you. Successful candidates will receive a certificate, lapel pin, and global recognition of their accomplishment.

Who should attend this course? New and current hospitality supervisors. There is a ***prerequisite*** for becoming certified: Applicants must have been currently employed in a ***supervisory*** position at a hospitality-related business for a minimum of three months (90 days) by the starting date of this course and successfully complete this course. However, please contact Kim with questions regarding applicants who are close to meeting this time in position requirement for any possible options.

Trainer Contact Information: Kimberly A. Tranter, MBA, CHE, CHIA- AI, Founding Managing Director of CHLA University and Associate Professor, The College of Professional Studies, Johnson & Wales University
Email: kim@chla.com Cell: (720) 369-8709 or Voice Mail Center (303) 346-4478
Please call or email Kim with any questions.

Please Register by 6 pm. on Friday, April 28, 2023: by visiting www.chla.com → Click on Events → Click on Calendar → Click on May 1, the course starting date.

Colorado Hotel & Lodging Association: P.O. Box 36298, Denver, CO 80236 US
Tel: (303) 297-8335 www.chla.com