

# **BOARD POLICIES & PROCEDURES MANUAL**

Current Policies Reflecting Actions through June 30, 2024

# **CALIFORNIA SOCIETY OF ASSOCIATION EXECUTIVES**

# **BOARD POLICIES & PROCEDURES MANUAL**

# **TABLE OF CONTENTS**

ITEM .	PA	GE#
PREFA	NCE	1
<b>CHAP</b> 7	FER I - INTRODUCTION	2
A.	Name	2
B.	Vision, Mission, & Goals	2
C.	Background & History of CalSAE	2
<b>CHAP</b> 7	rer II – Membership	3
Α.	Membership Classifications	3
B.	Membership Eligibility	4
C.	Termination of Membership	4
D.	Honorary Membership	4
	Consultant Pricing	
	rer III – Dues	
	TER IV - MEMBERSHIP MEETINGS	
	FER V – BOARD OF DIRECTORS	
	Preamble	
В.	Position Description	
C.	Governance Structure	
	Objectives	
E.	Code of Conduct	
F.	Conflict of Interest	
G.	Joint Venture Policy	
	Whistleblower Policy	
I.	Affinity Programs	
J.	Diversity	
K.	Press Relations	
L.	Financial Roles & Responsibilities	
	Investment Policies	
	List Use Policy	
	Document Retention & Destruction Policy	
	Administration FER VI – OFFICERS & DUTIES	
	Chair of the Board	
	Vice Chair & Secretary of the Board	
Б. С.	Immediate Past Chair	
D.	Industry Partner Vice Chair	
E.	Treasurer	
г. F.	Inability to Serve	
	FER VII – CHIEF EXECUTIVE STAFF OFFICER	
	Roles & Responsibilities – Governance	
	Roles & Responsibilities – Financial	

C.	Roles & Responsibilities – Staff	33
D.	Roles & Responsibilities – Members & Outside Publics	33
E.	Roles & Responsibilities – Relationship with the Board of Directors in Area of	
	Monitoring Executive Performance	33
F.	Performance Review Process	
G.	Pay for Performance	35
	rer <sup>°</sup> viii – voting	
СНАРТ	FER IX – EXECUTIVE COMMITTEE	36
A.	Composition	36
	General Responsibilities	
C.	Budget Responsibilities	36
СНАРТ	FER X - LEADERSHIP DEVELOPMENT COMMITTEE	
A.	Committee Recruitment & Composition	37
	Nominations Process	
СНАРТ	FER XI - VOLUNTEER LEADERSHIP DEVELOPMENT PLAN	41
A.	Leadership Development Planning	41
B.	Volunteer Leadership Development Plan	42
C.	Development Process	42
СНАРТ	FER XII - COMMITTEES	45
A.	Committee Leadership & Structure	46
B.	Committee Responsibilities	47
C.	Conflict of Interest	47
D.	Committee/Task Force Principles	47
E.	Legislative Policies	47
F.	Awards Committee - Honors & Awards	48
G.	Liaisons with Related Organizations	51
Н.	Audit Committee – Composition, Charter & Policies	51
	Volunteer Policies	
<b>CHAPT</b>	FER XIII - REGIONS	53
A.	Definition	53
B.	Regional Council	
C.	- Production of the contract o	
D.	Regional Staff	54
<b>CHAPT</b>	FER XIV - AMENDMENTS TO BYLAWS	54
CHADT	FED VI/ DISCOLLITION	E/

Note: Policies listed throughout written in bold typeface are typically annual action items.

### **PREFACE**

As authorized by the Bylaws, the Board of Directors has established policies and procedures for the California Society of Association Executives, Inc (CalSAE). Proposed policy amendments will be considered at a regularly called meeting of the Board of Directors. Under certain circumstances, policies may be approved by letter ballot.

This Board Policies & Procedures Manual ("Manual") is intended to aid the implementation of the Bylaws of CalSAE by listing and explaining officially adopted practices as well as procedures for administering and implementing policy. It contains only directives and statements of policy that have been officially adopted.

The Manual is maintained by staff and the Board of Directors for reference by members of the Society. Individual policies and procedures will be reviewed at the times specified in the Manual to ensure that it remains current. Additions, deletions, and amendments to the Manual will be adopted in June of each year, or as otherwise directed.

"If the articles of incorporation are viewed as an agreement between the association and the state, and if the bylaws are viewed as an agreement between the association and its members, this manual of policies and procedures might be viewed as an agreement between the association and its professional management staff. It is really more than that, however. The manual covers basic decisions - for example, broad resolutions - made previously by an association." Jerald Jacobs, in *Association Law Handbook*.

A policy is a definite course of action or position adopted by a board of directors or any other authorized voting body of the association.

A procedure is a set method of conducting and managing a business.

### **CHAPTER I - INTRODUCTION**

# A. Name

The name of the Society is the California Society of Association Executives, Incorporated (CalSAE).

All Policies & Procedures stem from the vision, mission, and goals of CalSAE which incorporate the following:

# **B. Vision, Mission, & Goals**

### **VISION**

We inspire, empower, and connect the best association professionals!

### **MISSION**

Advancing the association profession through knowledge, valued relationships, and trusted resources.

### **GOALS**

In an effort to fulfill this mission and realize this vision at the highest levels of excellence, CalSAE will pursue the following goals:

- 1. Build a community among members with a culture and environment that produces valued relationships.
- 2. Create opportunities for members to exchange knowledge and resources.
- 3. Provide learning opportunities that are responsive to the changing dynamics of the association and not-for-profit management professions.
- 4. Run CalSAE as a model effective business.

# C. Background & History of CalSAE

CalSAE is a nonprofit organization representing and fostering the educational and professional needs of the association community in California with the core purpose of enhancing contributions of Associations to society.

CalSAE was originally established as the Sacramento Society of Association Executives in 1979 and is classified by the Internal Revenue Service as a nonprofit organization under Section 501(c)(6). On January 1, 2002, the Society merged with the San Diego Society of Association Executives and the Southern California Society of Association Executives. The California Society was the surviving corporation as a result of the merger, and appropriate documents were filed with the Secretary of State. The Bay Area region was formed in 2005 by a vote of the membership to add the fourth region.

CalSAE is the third-largest local Society of Association Executives in the nation. Within the association industry, there are cultural associations representing the arts and civic activities, trade associations representing businesses, scientific and professional societies representing their respective professions, and alliances of various groups with one or more common interests.

Most CalSAE members fall into one of two categories: Association Professional and Industry Partner. Association Professional members are individuals contracted by an Association Management Company or employed by associations or non-profit organizations in the state of California. These staff members of associations include CEOs, executives, managers, and administrative personnel within trade, professional, technical, educational, philanthropic, or similar nonprofit organizations.

Industry Partners represent suppliers of goods and services to associations. These individuals come from the business sector and represent such diverse industries as hospitality and convention services, banking and finance, insurance, technology, marketing, consulting, publishing, and many more.

# **CHAPTER II - Membership**

# **A.** Membership Classifications

Within the Society, there will be the following membership classifications: Association Professional, Industry Partner, Affiliate, and Honorary members.

- <u>Association Professional</u> membership in the Society is limited to individuals who spend more than half their working time in executive, managerial, or administrative functions within trade, professional, technical, educational, philanthropic, or similar nonprofit organizations.
- <u>Industry Partner</u> membership is available to individuals who represent a firm or corporation providing or offering products, services, or consultation to organizations of the nature set above. Industry Partners will be entitled to all privileges of membership, including voting, and holding elected office as prescribed in the Bylaws, or as otherwise governed by the rules and regulations established by the Board of Directors.
- <u>Affiliate membership</u> may be granted by the Board of Directors to individuals not otherwise eligible for membership but who have a bona fide interest in the field of association management. Affiliate members are not entitled to vote nor to hold elective office.
- <u>Honorary membership</u> may be conferred by the Board of Directors upon current and past members or non-members who have given exemplary service to the association management profession. Nominations for Honorary membership will be submitted to the Board of Directors. Honorary members will have all rights and privileges of this Society except they are not entitled to hold office, serve in

committee chair positions, or vote unless otherwise qualified by an active membership. They are exempt from the payment of dues.

# **B.** Membership Eligibility

- Membership in CalSAE is limited to individuals.
- If a member changes membership status for any reason, the current dues status will be retained until the next scheduled dues billing.
- The Board of Directors may award no more than one Honorary membership per year.

# C. Termination of Membership

The Board of Directors, after consultation with Bylaws Sections 2.3 and 2.4 and legal counsel, may recommend that any member be expelled from the Society. The Board of Directors may recommend that any member be expelled from the Society for conduct detrimental to the image of CalSAE and/or the profession. In this case, the following will take place:

- 1. Any Board member may send written recommendation to the Chair of the Board at least 10 business days prior to a regularly scheduled Board meeting.
- 2. The Chair will include the recommendation on the agenda of the next regularly scheduled Board meeting.
- 3. The member will be given an opportunity to be heard in his/her own defense at the next Board meeting after a written recommendation for termination has been presented to the Board.
- 4. After having given the member an opportunity to present the reasons why he/she should not be expelled, the Board will vote on the question of whether the member will be expelled.
- 5. A two-thirds affirmative vote will be necessary to expel a member.
- 6. The result of the vote will be mailed to the member within five business days of the conclusion of the Board meeting.

Any member who resigns or is expelled remains liable for any charges due at the time of the resignation or expulsion.

# D. D. Honorary Membership

# Criteria for Honorary Membership

The Board of Directors may award no more than one Honorary membership per year, and it is the discretion of the Membership Advisory Group to confirm which candidates meet the eligibility requirements. CalSAE staff will check in annually with Honorary members to make sure they are still engaged with CalSAE and want to continue to receive the benefit.

### **Eligibility Criteria:**

- Current Member of CalSAE
- CalSAE Member for a minimum of 10 years

### **Evaluation Criteria:**

- Contributions to CalSAE
- Contributions to CalSAE membership growth
- Achievement on behalf of the employing organization
- Service and leadership in other professional, civic, or charitable organizations

### **Guidelines for Review of Nominations**

Review of nominations will consist of two phases: <u>Phase One</u>: Numerical rating of all candidates; <u>Phase Two</u>: Review and selection of the top candidate.

# Phase One - Selection Criteria (numerical rating of all candidates)

Using a scale of 1 to 5, with 5 being the highest, nominees will be evaluated using the following template:

# **Priority 1 - Contributions to CalSAE and the association management profession**

- Level and amount of volunteer contribution to CalSAE
- Level and extent of leadership in the association management profession

# **Priority 2 - Achievements in the association management profession**

- Extent to which nominee's certifications/professional accreditations and accomplishments contributed to the betterment of the association management profession.
- Scope of positions held within the association management profession.

### **Sample Rating Format**

PRIORITY 1	Rating Scale (1-5, 5 being highest)
Contributions to CalSAE (q #5)	
Service and leadership in association management (q #4)	
PRIORITY 2	
Certifications/professional accreditations/achievements (q #3)	
Positions held, organizations, employment history (q #2)	
TOTAL	

**Priority 1:** Question 5 takes priority over question 4 **Priority 2:** Question 3 takes priority over question 2

### Phase Two - Review & Selection Top Candidate

Scores will be tabulated and used as the initial assessment for Honorary member winners. Additionally, the committee/task force should then discuss the scores and the overall criteria as part of its deliberations in determining the final winner.

**Tiebreaker:** Review submitted letters of recommendation or accolades in the association management profession.

## E. Consultant Pricing

Consultants are Industry Partner members who perform work for associations or AMCs that are similar in scope to the work of other association professionals, such as strategic planning, facilitation, management consulting, meeting planning and event services (independent or third-party meeting planner), communications, consultants, and others.

- Event Pricing: Pricing for events is the same as for Association Professionals.
- Products & Services: If there is a difference in price between member categories, this policy will be reviewed on a case-by-case basis and decided by the President/CEO. Pricing policy will generally have a bias toward AP pricing.

### **CHAPTER III – Dues**

- The Board of Directors will establish membership dues rates.
- Membership dues will be discounted for the second member from the same organization or company for both Association Professionals and Industry Partners. This membership rate will be determined by the organization in which the individual chooses to be affiliated.
- The fiscal year of the Society is July 1 to June 30.
- All members will be billed for membership dues by April 21.
- Membership dues are delinquent if not received by July 1.
- Membership may be terminated for failure to pay dues by July 31.
- Members joining after January 1 are eligible to pay prorated dues of 50% of the full year's dues.
- Members joining between October 1 and January 1 are eligible to pay prorated dues of 75% of the full year's dues.
- Members joining after April 1 may pay full year's dues and receive 15 months of membership for the price of 12 months.
- Prospective members that attend Seasonal Spectacular and join within two weeks will receive 18 months of membership for the price of 12 months.
- All members who fail to renew their membership prior to the deadline established by the Board of Directors will be ineligible to participate in offers extended to new member prospects to join the Society at reduced rates.
- No dues or portion thereof shall be refunded to any member unless approved by a two-thirds vote of the Board of Directors.
- Membership stays with the individual if the member changes employers.

- If the member leaves the employer, the employer will be provided a complimentary membership for the remainder of the fiscal year.
- All members changing employers will be required to notify CalSAE of the change.
- A dues increase will be considered annually by the Board of Directors.
- CalSAE should raise dues by a minimum of 3% annually.

# **CHAPTER IV – Membership Meetings**

**Annual Meeting & Notice.** This Society will hold membership meetings at such time and place as determined by the Board of Directors and will provide at least 10 days and no more than 90 days notice in writing to members prior to each business meeting. One meeting each year will be designated as the Annual Meeting and will occur in the fourth quarter of the fiscal year. Such notice shall specify the date, time, place, and purpose of such meeting and provide sufficient information so that members can form a reasoned judgment as to the business to be transacted at this meeting.

Notice of meetings shall be sent by one or more of the following methods: inperson, mail, or email. In the case of notice by email, the Society shall have on file a consent form from each member allowing electronic communications of this sort from the Society.

**Special Meetings.** A majority of the Board of Directors, the Chair, or five percent or more of the voting members may call a special meeting for any purpose.

- The members wishing to call a special meeting will deliver a written petition, stating the reason for the meeting to the Chair of the Board, signed by at least five percent of the members.
- The Chair shall call the meeting no fewer than 15 days or more than 30 days from the date of receipt of the petition.
- Notice may be given by any means practical no fewer than 10 days prior to the meeting. The notice shall include the time, date, location, and a general description of the items of business for which the meeting is called.

### **Establishment of a Quorum**

A quorum exists of a simple majority of the Board or Committee members present, either in person or via conference call. The quorum for the annual or any special meeting of the members shall be 50 voting members or one-third of the voting membership, whichever is lower.

### **Proxy & Absentee Voting**

Proxy or absentee voting is not allowed for any Society meeting.

### **Mail Balloting Procedures**

If a mail ballot is the voting process, then a mail ballot will be sent to all voting members of the Society. The vote will be valid if at least ten percent of, or 20 voting members', ballots are returned.

### **CHAPTER V - Board of Directors**

#### A. Preamble

The Board is the governing body of the Society and has authority and responsibility for the supervision, control, and direction of the Society. As such, the Board will identify and address strategic issues, set policy, and provide fiscal oversight.

The CalSAE Board of Directors is committed to identifying and clarifying its own operations and its relationship to the Society's Chief Executive Officer.

The Board's goal is to provide clear direction while encouraging creativity and innovation within the Society.

The Board believes that it is important to identify the leadership and management principles under which it wishes to operate. Through this identification, the Board determines the culture and direction of the Society.

By clarifying these principles and directions, new Board members, as well as ongoing members, will recognize and understand the Board's policies on matters of major importance.

It is the intent of the Board that these principles be used on an ongoing basis, subject to changes that reflect the culture and principles of the current leadership.

The Board is committed to careful and prudent monitoring of its "big picture" responsibility and will clarify its beliefs through these Board policies.

# **B.** Position Description

The Board is the governing body of the Society and has authority and is responsible for the supervision, control, and direction of the Society and as such shall identify and address strategic issues, set policy, and provide fiscal oversight.

A Director represents the entire membership of CalSAE, not any particular constituency within CalSAE.

Directors are bound by law to perform the duties of the position and act in the best interests of CalSAE. Directors must be informed about the affairs of CalSAE to properly act in the best interests of CalSAE. Directors should read all relevant society literature, particularly all informational material provided with a meeting agenda. Directors should be familiar with the Bylaws of CalSAE, paying particular attention to Articles 4 and 5. Directors also should listen to members about their

concerns and follow an appropriate path to resolve concerns. However, Directors should avoid making a particular promise on behalf of the Board to a member, as an individual Director has no individual authority to do so.

Directors will attend all meetings of the Board unless it is not possible to do so in an individual instance. He or she may not designate an Alternate Director.

Directors will not participate in any association decision in which they have a material interest, without first informing the Board of the interest and following proper procedures. Proper procedures are outlined in the Conflict of Interest policies, Chapter XI, Section C.

### C. Governance Structure

The Board of Directors is the governing body of this Society, responsible to supervise, control and direct the affairs of the Society. The Board may adopt such rules and regulations for the conduct of its business as will be deemed advisable, and may, in executing the powers granted, delegate certain of its authority and responsibility to the Executive Committee.

The Board shall appoint and remove all of the corporation's officers and agents, prescribe powers and duties for them, set their compensation, and require from them security for the faithful performance of their duties.

- There are 12 members of the Board. The Board will consist of the Chair, Vice Chair & Secretary, Industry Partner Vice Chair, Treasurer, Immediate Past Chair, and seven at-large Directors.
- A majority of the Board will be Association Professional members.
- Newly elected Directors will take office at the beginning of the fiscal year.
- Board members serve two-year terms, with half the Board rotating off each
  year. A Director who has served two consecutive full two-year terms is not
  eligible for re-election until one year has intervened between the end of that
  term and the beginning of the new term. Each Director will hold office until the
  expiration of the term for which elected or until a successor has been elected
  and qualified. The terms of the Directors shall be staggered so that no more
  than one-half of the Directors' terms expire in any given year.
- A majority of the Board of Directors then in office constitutes a quorum for the transaction of business. A meeting at which a quorum is initially present may continue to transact business, despite the withdrawal of Directors, if any action taken or decision made is approved by at least a majority of the required quorum for that meeting.
- The Board shall meet at least four times a year and held at a time and place designated by the Chair.

- The Board of Directors has established the current edition of Robert's Rules of Order, Newly Revised, as the parliamentary authority to be used for conducting the Society's deliberations.
- The Chair may call meetings of the Board of Directors with ten days notice of such meetings.
- Any meeting or action of the Board may be, to the extent allowed by law, held by electronic or other means.
- The Chair, Vice Chair & Secretary, or the Treasurer, or any two Directors may call a special meeting of the Board for any purpose at any time.
- Notice of the time and place of regular and special meetings of the Board shall be given to each Director by whatever means practical at least ten days prior to the meeting.
- Any action required or permitted to be taken by the Board under any provision
  of law may be taken without a meeting if all members of the Board shall
  individually or collectively consent in writing to such action in the manner
  specified in the California Nonprofit Corporation Law.
- A vacancy on the Board shall exist in the occurrence of the following:
  - 1. The death or resignation of any Director.
  - 2. The declaration by resolution of the Board of a vacancy in the office of a Director who has been declared of unsound mind by an order of the court, convicted of a felony, or found by final order or judgment of any court to have breached a duty under Article 3 of Chapter 2 of the California Nonprofit Public Benefit Corporation Law.
  - 3. Removal of a Director.
  - 4. Increase of the authorized number of Directors, or
  - 5. Failure of the members, at the meeting of members at which any Director or Directors are to be elected, to elect the number of Directors to be elected at such meetings.
- Any vacancy in a Board position shall be filled by a majority vote of the
  Directors at a regular or special meeting called for that purpose, or by the
  unanimous written consent of the Directors, or by a sole remaining Director.
- No reduction of the authorized number of Directors shall have the effect of removing the Director before that Director's term of office expires.
- A Director so appointed to fill a vacancy will serve only until the next Annual Meeting. At that time, the Director position will be filled in accordance with the Bylaws.

- Unexcused Absences. A Board member will be subject to expulsion from the Board if there is more than one unexcused absence from regularly scheduled meetings of the Board during the fiscal year.
- The Board of Directors may, at its discretion, remove any Officer or Director by a vote of two-thirds of its members. Expulsion Procedure:
  - 1. Staff will report to the Board if there is a member with more than one unexcused absence.
  - 2. At the next regularly scheduled meeting of the Board, the member will be given an opportunity to be heard in his/her defense after a written recommendation for expulsion has been presented to the Board.
  - 3. After having given the Board member an opportunity to present the reasons why he/she should not be expelled, the Board will vote on the question of whether to expel the Board member.
  - 4. A two-thirds affirmative vote is necessary to expel a Board member.

# **D.** Objectives

The Board will lead the Society toward the desired outcomes and ensure that they occur. The Board's specific contributions are necessary for proper governance and management.

In addition, the Board will:

- Be the link between the Society, its members, the association community, and the community in which it operates.
- Assure the effective performance by the Chief Executive Officer as delegated to the Executive Committee.
- Focus chiefly on intended long-term goals while delegating to staff the administrative or programmatic means of attaining those ends.
- Direct, control, and inspire the Society by establishing the Broad organizational values and policies.
- Govern with excellence and apply appropriate self-discipline in matters of attendance, policy-making principles, respect for clarified roles, speaking with one voice, and any tendency to stray from governance adopted in Board policies.
- Serve the entire membership of the Society and not any single segment. The statesmanship of the Board members is measured by their ability to judge and plan on the basis of the overall consideration of the entire membership structure of the Society.

- Be accountable to the membership for competent, conscientious, and effective accomplishments of its obligations as a body. No officer, individual, or advisory committee of the Board will usurp this role or hinder this commitment.
- Monitor and regularly discuss the Board's own process and performance.
- Annually conduct a self-evaluation.
- Ensure the continuity of its governance capability by continuous Board development and training.
- Support and participate in as many CalSAE programs as possible.

### E. Code of Conduct

The Board expects of itself and its members ethical and business-like conduct. This commitment includes proper use of authority and appropriate decorum in group and individual behavior when acting as Board members.

- Board members must represent, with un-conflicted loyalty, the interests of the membership. This accountability supersedes any conflicting loyalty such as that to advocacy or interest groups and membership on other Boards or staff. This accountability supersedes the personal interests of any Board member acting as an individual consumer of the Society's services.
- Board members must avoid any conflict of interest with respect to their fiduciary responsibility.
  - There must be no self-dealing or any conduct of private business or personal services between any Board members and the Society except as procedurally controlled to assure openness, competitive opportunity, and equal access to "inside" information.
  - 2. Board members must not use their positions to obtain for themselves, family members, or close associates, employment within the Society.
  - 3. Should a Board member be considered for employment by the Society, he or she must temporarily withdraw from Board deliberations, voting, and access to applicable Board information.
- Board members and members at large may not attempt to exercise individual authority over the Society or staff except as explicitly set forth in Board policies.

### F. Conflict of Interest

• All current and former Officers, Directors, and Committee Members of the Society shall scrupulously avoid any conflict between their own respective

individual interests and the interests of the Society, in any and all actions taken by them on behalf of the Society in their respective capacities.

- This policy is enacted to formalize, record, clarify and re-emphasize the previous policy that has governed the Society.
- A "material financial interest" in a proposed transaction exists whenever there is a consideration by the Society to purchase goods or services from one who either deal in such goods or services or is employed by or is an owner or principal of the seller; a material financial interest does not exist when the individual is merely a shareholder in a large corporation.
- When a committee is involved in making a decision or developing a
  recommendation in which there exists a material interest of any of its members,
  the decision or recommendation will be identified as a potential conflict of
  interest by the staff, the Chair of the committee, or another member of the
  committee, or the individual(s) involved in the potential conflict. A material
  interest may exist in but is not limited to, the purchase or exchange of goods or
  services with CalSAE, selection of event sites, or choosing conference or
  education speakers.
- If a material interest is perceived to exist for any current or former member of the Board, or any committee, task force, etc., the following shall occur:
  - 1. The committee will be notified by the Chair or by staff that the committee will be involved in making a "material" recommendation or decision.
  - 2. Any member of the committee who is associated with the relevant service or product or would directly or indirectly benefit from the decision will identify him/herself as having a potential conflict of interest.
  - 3. If the committee member is either unaware or unable to identify the conflict of interest or disagrees that there is a conflict, the Committee Chair will be the final authority in determining whether a conflict exists.
  - 4. If a potential conflict of interest exists or is determined, the committee member will not receive materials or participate in any discussion that is involved in making the relevant decision or recommendation.
  - 5. Once the relevant decision or recommendation is made, the committee member will be informed of the decision or recommendation and will then return to full participation in all other aspects of the committee's work and deliberations.

Members of the Board of Directors of CalSAE, officers, volunteers, and key employees must act at all times in the best interests of CalSAE. Members of the Board, officers, volunteers, and key employees shall disclose all potential and actual conflicts of interest to the Board of Directors and as required, remove themselves from all discussion and voting on any related matter. Specifically, members of the Board, officers, volunteers, and key employees shall:

- Avoid placing self-interest or the interests of a third party above the interests of CalSAE and avoid the appearance of placing self-interest or the interests of a third party above the interests of CalSAE;
- Refrain from using CalSAE's staff, services, equipment, materials, resources, or property for personal or third-party gain and from representing to third parties that authority as a Board member extends any further than that which it actually extends;
- Not engage in any outside business, professional conduct, or other activities that may be directly or indirectly adverse to the interests of CalSAE;
- Not solicit or accept gifts, gratuities, free travel, or any other item of value from any person or entity as a direct or indirect inducement to provide special treatment with respect to matters pertaining to CalSAE without fully disclosing such an exchange to the Board of Directors;
- Provide goods or services to CalSAE as a paid vendor to CalSAE only after full
  disclosure to, and advance approval by, the Board of Directors and pursuant to
  any related procedures adopted by the Board;
- Not persuade any employee of CalSAE to leave the employ of CalSAE or to become employed by any person or entity other than CalSAE; and
- Not persuade or attempt to persuade any member, exhibitor, advertiser, sponsor, subscriber, supplier, contractor, or any other person or entity with an actual or potential relationship with CalSAE to terminate, curtail, or not enter into its relationship with CalSAE or to reduce any benefit that may be provided to CalSAE with respect to such relationship.

# Each director, principal officer, and chair of a council or committee shall annually complete the Acknowledgement and Disclosure Form statement and provide the form to the President & CEO at the beginning of each fiscal year.

The Acknowledgement & Disclosure Form shall include:

- i. has received a copy of the conflict of interest policy;
- ii. has read and understands the policy;
- iii. has agreed to comply with the policy;
- iv. understands the Organization is charitable and in order to maintain its federal tax exemption must engage primarily in activities which accomplish one or more of its tax-exempt purposes; and
- v. has read, understands, and agrees to complete the conflict of interest Disclosure Form.

# The President & CEO shall then prepare and provide a report to the Board at its first meeting of each fiscal year that:

- Confirms each board member and chair submitted the form
- Identifies any potential conflicts of interest that were self-identified by Board members

The beginning of each Board of Directors meeting, committee meeting, or regional council meeting shall begin with the following:

i. The Chair shall review the agenda

- ii. The Chair shall request whether any volunteer has a potential conflict of interest with any items on the agenda.
- iii. If a potential conflict is announced, the proper procedure shall be followed as stated in the conflict of interest policies.
- iv. Such request, any subsequent announcements, and procedural actions shall be duly recorded in the minutes of that meeting.

# **G. Joint Venture Policy**

It is the policy of the California Society of Association Executives (hereinafter referred to as "CalSAE" or "Organization") to evaluate its participation in contracts, collaborations, and other business arrangements to ensure that those contracts, collaborations, and business arrangements are consistent with the state and federal tax exemptions held by the Organization. Certain such joint activities (i.e. activities involving both this Organization and one or more persons or entities other than this organization), if inconsistent with the tax exemption of the Organization, could threaten its tax exemptions, or result in unanticipated taxes or other penalties.

This policy does not necessarily prohibit collaborations and other business ventures; it merely requires evaluation of those arrangements and avoidance of those arrangements that pose unreasonable risks to the Organization. It applies to any joint ownership or contractual arrangement through which there is an agreement to jointly undertake a specific business enterprise, investment, or exempt-purpose activity as further defined in this policy.

- 1. **Joint ventures or similar arrangements with taxable entities**. For purposes of this policy, a joint venture or similar arrangement (or a "venture or arrangement") means any joint ownership or contractual arrangement through which there is an agreement to jointly undertake a specific business enterprise, investment, or exempt-purpose activity without regard to: (1) whether the Organization controls the venture or arrangement; (2) the legal structure of the venture or arrangement; or (3) whether the venture or arrangement is taxed as a partnership or as an association or corporation for federal income tax purposes. A venture or arrangement is disregarded if it meets both of the following conditions:
  - (a) 95% or more of the venture's or arrangement's income for its tax year ending within the Organization's tax year is excluded from unrelated business income taxation [including but not limited to: (i) dividends, interest, and annuities; (iii) royalties; (iii) rent from real property and incidental related personal property except to the extent of debt-financing; and (iv) gains or losses from the sale of property]; and
  - (b) the primary purpose of the Organization's contribution to, or investment or participation in, the venture or arrangement is the production of income or appreciation of property.
- Safeguards to ensure exempt status protection. The Organization will:

   (a) negotiate in its transactions and arrangements with other members of the venture or arrangement such terms and safeguards adequate to ensure that the

Organization's exempt status is protected; and (b) take steps to safeguard the Organization's exempt status with respect to the venture or arrangement. Some examples of safeguards include:

- (a) control over the venture or arrangement sufficient to ensure that it furthers the exempt purpose of the organization;
- (b) requirements that the venture or arrangement gives priority to exempt purposes over maximizing profits for the other participants;
- (c) that the venture or arrangement does not engage in activities that would jeopardize the Organization's exemption; and
- (d) that all contracts entered into with the organization be on terms that are arm's length or more favorable to the Organization.

## **H. Whistleblower Policy**

This Whistleblower Policy of CalSAE: (1) encourages staff and volunteers to come forward with credible information on illegal practices or serious violations of adopted policies of the Organization; (2) specifies that the Organization will protect the person from retaliation; and (3) identifies where such information can be reported.

- 1. Encouragement of reporting. The Organization encourages complaints, reports, or inquiries about illegal practices or serious violations of the Organization's policies, including illegal or improper conduct by the Organization itself, by its leadership, or by others on its behalf. Appropriate subjects to raise under this policy would include financial improprieties, accounting or audit matters, ethical violations, or other similar illegal or improper practices or policies. Other subjects on which the Organization has existing complaint mechanisms should be addressed under those mechanisms, such as raising matters of alleged discrimination or harassment via the Organization's human resources channels unless those channels are themselves implicated in the wrongdoing. This policy is not intended to provide a means of appeal from outcomes in those other mechanisms.
- 2. Protection from retaliation. The Organization prohibits retaliation by or on behalf of the Organization against staff or volunteers for making good-faith complaints, reports, or inquiries under this policy or for participating in a review or investigation under this policy. This protection extends to those whose allegations are made in good faith but prove to be mistaken. The Organization reserves the right to discipline persons who make bad faith, knowingly false, or vexatious complaints, reports, or inquiries, or who otherwise abuse this policy. The discipline of persons who make bad faith, knowingly false, or vexatious complaints or reports or who otherwise abuse this policy shall be handled by the Chair of the Board, Vice Chair & Secretary of the Board, or the CEO, in consultation with legal counsel. Such discipline, up to and including termination of employment and/or membership with CalSAE, shall be final, provided the action is taken in compliance with applicable California laws and CalSAE Bylaws.

- 3. Where to report. Complaints, reports, or inquiries may be made under this policy on a confidential or anonymous basis. They should describe in detail the specific facts demonstrating the basis for the complaints, reports, or inquiries. They should be directed to the Organization's President & CEO or Chair of the Board of Directors; if both of those persons are implicated in the complaint, report, or inquiry, it should be directed to the Vice Chair & Secretary of the Board. The Organization will conduct a prompt, discreet, and objective review, or investigation. Staff or volunteers must recognize that the Organization may be unable to fully evaluate a vague or general complaint, report, or inquiry that is made anonymously.
- 4. **Results of Investigation.** A written report of the investigation and its results arising from any complaint, report, or inquiry covered by this policy will be prepared. A written summary of this report will be given to the whistleblower and the Chair of the Board of Directors.

# I. Affinity Programs - CalSAE Affinity Partnership Guidelines

The Board of Directors and President/CEO are empowered to recommend products and services co-sponsored for members and their employees.

There are two types of partnerships: "Strategic" and "Operational"

- Strategic Partnerships. The Board shall approve Affinity Programs that are
  considered strategic partnerships. These partnerships may provide a
  substantial member benefit, require significant staff time, generate
  significant revenue, and/or require substantial marketing and brand
  management. When the agreement is under consideration, any variance
  from the "guidelines" will be noted in the report to the Board along with the
  reasons for the variance.
- Operational Partnerships. The President/CEO shall be empowered to approve operational revenue-sharing partnerships. These partnerships would likely generate modest revenue, not require significant staff time, receive limited marketing, and/or have a partial or targeted benefit to members. The Board shall be informed of such partnerships.

**Determination of Operational vs. Strategic Partnerships**. When the President/CEO is unclear whether a potential partnership is strategic or operational, the President/CEO shall consult with the Executive Committee to make that determination.

**Affinity Program Due Diligence**. The Membership Committee or other committee or task force as designated by the Board will conduct due diligence work on services or products that may be beneficial to members and make a recommendation(s) to the Board. The recommendation(s) to the Board will include due diligence findings, including other CalSAE members, who may be competitors to the affinity partner. The committee or task force will follow established guidelines when considering the implementation of such services.

These guidelines are used in determining future CalSAE Affinity Programs considered Strategic Partnerships.

- The service or product must be viewed as a valued/needed member service designed to provide benefits to CalSAE members and, in turn, the member's association.
- 2. The service or product should benefit CalSAE members and their associations. Non-member pricing should be available.
- 3. Provider's service or product should be generally available statewide. It should be noted if the service is available in Hawaii, Arizona, Nevada, and Oregon.
- 4. Provider should offer better products, services, and/or delivery prices than competitors and is generally available from other sources.
- 5. There should be a guaranteed product/service price for the length of the contract, to be modified only by mutual consent.
- 6. Shipping and handling charges must be approved by the parties and included in the contract.
- 7. The proposed candidate should have three written references, preferably from CalSAE members.
- 8. To be a CalSAE Affinity Partner, participation in the following or a contribution of equivalent value is recommended:
  - i. Advertising in the annual CalSAE Membership Directory (minimum ¼ page)
  - ii. Advertising in the CalSAE magazine, *The Executive* (minimum ¼ page 3X per year)
  - iii. Purchase of at least one booth at Seasonal Spectacular *and one tabletop* at the Annual Conference
  - iv. CalSAE membership, and
  - v. Compliance with all applicable laws and regulations
- 9. The Partner should supply promotional material for distribution to CalSAE members on a periodic basis at no cost to CalSAE.
- 10. CalSAE must receive a royalty, commission, dividend, significant discount returned to the member, or a profit-share to generate non-dues income for the Society.
- 11. A signed agreement will be used to clarify the expectations and benefits to each party. Such agreements will be reviewed by legal counsel and include consequences when a Partner is deemed by CalSAE to be "out of compliance" or significantly breaches the terms of the agreement.

Decisions regarding *Affinity Partner* status will be made at the sole discretion of the Board of Directors of CalSAE.

# J. Diversity

- In principle and practice, CalSAE values and seeks a diverse and inclusive membership. All eligible people, regardless of race, gender, creed, age, sexual orientation, national origin, or disability, will be granted full participation.
   Diversity also includes member type, organization demographics, competencies, etc.
- CalSAE will commit time and resources to develop and implement a plan to include under-represented groups and to expand access to leadership opportunities.
- The Society will use gender-neutral language in its publications and proceedings.
- The Society will be sensitive in its publications and proceedings to persons with disabilities, including the usage of the first-person language.

### K. Press Relations

- Press representatives may attend CalSAE events to cover the event for their publications.
- Press representatives must provide appropriate press identification to attend CalSAE functions.
- CalSAE reserves the right to deny admission to the staff of publications. Publications staff may attend functions upon approval of the President/CEO, which has never covered a CalSAE event, may attend functions upon approval of the President/CEO or the Director of Education.

# L. Financial Roles & Responsibilities

- 1. The President/CEO has, by delegation from the Board of Directors, the authority to:
  - Receive and expend funds through accounts of the Society maintained at approved financial institutions consistent with the approved annual budget.
  - Maintain adequate and up-to-date financial records for all programs and related activities.
  - Reimburse employees of the Society and others for authorized expenses incurred on behalf of the Society.

- Require specific financial reports on the Society's activities and programs, as deemed necessary and/or appropriate.
- Establish a line of credit for the Society.
- Require interim audits of the financial records for any and all Society programs and activities as the Board may deem necessary and/or appropriate and/or upon the termination of the Society President/CEO.
- 2. The Board of Directors of the Society will designate the official representative(s) of the Society with respect to all financial transactions and negotiations as follows:
  - The official signatories of the Society in financial transactions will be the President/CEO and any or all members of the Executive Committee.
  - All required tax and legal forms will be prepared and signed by the President/CEO.
  - The President/CEO will negotiate with outside contractors for services and supplies necessary to carry out the activities of the Society. The President/CEO will contract with suppliers on behalf of the Society and be the primary signer on contracts pertaining to the Society and financial instruments of the Society.
  - Secure in the name of the Society adequate fidelity bond upon all members
    of the Board of Directors, as necessary, and employees of the Society, and
    upon all others who are authorized to administer or process any and all
    assets of the Society.
  - Approve monetary contributions to charitable organizations or other nonprofits.

### M. Investment Policies

# 1. Reserve Policy - Member Equity Reserve Fund

To ensure its financial viability, CalSAE will seek to maintain Member Equity Reserve Fund based on unrestricted reserves specifically designated on an annual basis in conjunction with the preparation of year-end financial statements.

The purpose of the Member Equity Reserve Fund is to enable CalSAE to withstand the impact of economic downturns, both internally and/or externally generated. To achieve this stability, CalSAE will seek to maintain an amount equal to six months, or 50%, of planned annual operating expenses. This amount will be calculated at the end of each fiscal year, based on the budget for the upcoming year. Amounts needed to increase the Member Equity Reserve Fund will come from undesignated net assets. Until CalSAE's goal of six months, or 50%, of planned annual operating

expenses is reached, an amount equal to or greater than two and a half percent of the annual operating expenses will be contributed to the fund each year.

Once CalSAE achieves its goal of a six-month operating reserve, additional funds may be made available for major business initiatives requiring significant developmental or start-up costs. Establishing a six-month operating reserve will be the highest priority of the Member Equity Reserve Fund.

# 2. Investment Policy

- a. <u>PURPOSE</u>. The purpose of this policy is to ensure the investment of Society funds is accomplished safely and securely, particularly with respect to limiting the exposure of the Society to unnecessary risk. It is also to provide for adequate liquidity to cover expenditures and other obligations as they occur.
- b. <u>POLICIES & RESTRICTIONS.</u> The Board of Directors establishes the investment policy of the Society. The Society Treasurer and the President/CEO are authorized to make the day-to-day investment decisions within this investment policy. The Board of Directors reserves the right to amend or terminate this investment policy at any time.
- c. <u>MANAGEMENT OF THE FUNDS.</u> The Treasurer and President/CEO investment strategy will be to adhere to the concept of minimizing idle cash balances while at the same time matching amounts maturing to meet the Society's obligations as they become due. Specifically, investment maturities will be staggered to ensure that the Society has access to the funds as necessary without a penalty.
  - Safety of the principle and liquidity will prevail in all investment decisions. A high yield, though important, ranks third in the priorities of investment decisions.
  - Decisions on purchase and sales of approved investments are within the duties and authority of the Treasurer and President/CEO. In the absence of the Treasurer, such decisions and actions will be within the purview of the President/CEO. The Treasurer and President/CEO may consult with outside consultants regarding any such decisions, either informally or through a formal meeting. If the Treasurer and President/CEO deem it appropriate, the Treasurer may submit the matter to the CalSAE Executive Committee for consideration.

The approved investments are as follows:

i. Certificates of Deposit - Negotiable certificates of deposit issued by a nationally or state-chartered bank or savings and loan association and insured by the Federal Deposit Insurance Corporation (FDIC) or Federal Savings and Loan Insurance Corporation (FSLIC), rated no less than "AB" by one of the following: Fitch, Moody's, or Standard & Poor's rating service at the time of purchase

- ii. Money Market Accounts managed by a domestic bank and insured by the FDIC
- iii. Domestic bank savings accounts
- iv. Domestic bank sweep accounts (interest-bearing checking)
- v. Federal Agencies & U.S. Treasury Obligations Bonds, notes, certificates of indebtedness, or other interest-bearing obligations for which the faith and credit of the Unites States has been pledged

### Investment limitations:

- All deposits must be fully insured by the FDIC, FSLIC, or otherwise collateralized with government securities (110%) or mortgages (150%)
- ii. Investment maturities will not exceed two years unless stipulated otherwise
- iii. Investments in the instruments fully guaranteed by the Federal Government will be placed only through the Society's service bank or a broker/dealer approved by the Board of Directors
- d. <u>OBJECTIVES OF THE POLICY.</u> The objectives of the CalSAE investment policy are to achieve reasonable returns while minimizing risk. The Treasurer's and the President/CEO's greatest concerns should be maintaining sufficient cash assets for the potential immediate needs of CalSAE. The Treasurer will review the portfolio and its performance quarterly, and the CalSAE Board of Directors will review the portfolio and its performance at least annually.

For each amount invested, the report will include:

- i. Description of security
- iv. Amount invested
- v. A current market value and interest rate
- vi. Date of purchase, date of maturity
- vii. Recommendations concerning investment strategy for the succeeding year

The Treasurer will review the investment report to ensure that all investments have been made in accordance with this investment policy. The review of the investment report will be a matter of record in the minutes of each meeting of the Board of Directors when reviewed.

# Safekeeping and Society Internal Controls:

- i. Where applicable, investments will be held in safe keeping by a third-party custodian.
- ii. Investment transactions will be formally documented by written correspondence from the Society or third party to the investment institution.
- iii. Proceeds from interest payments, principal payments, and other receipts of cash will be in the name of the Society, promptly deposited in the interest-bearing bank account, and not held as cash or transferred to any second party. The proceeds should be "rolled"

- over" into the principal of the investment (CDs, MMAs) when possible and practical.
- iv. All transactions will be approved by the Society's Treasurer or another Officer and President/CEO.
- v. All investments will be in the name of the Society or as otherwise required by the safekeeping institution.
- e. <u>OTHER ASSETS.</u> The Treasurer and President/CEO will not purchase assets other than those mentioned above without prior approval by the Board of Directors of CalSAE.
- f. <u>APPROVAL AND REVIEW.</u> These investment policies, restrictions, guidelines, and philosophies represent a prudent investment policy that provides for growth in assets while limiting the risk CalSAE accepts. **The Board of Directors must review this policy at least annually for the express purpose of assuring that this policy meets the current needs of CalSAE.**

# 3. Bank Account, Credit Card & Investment Account Policy

### a. Establishment of Accounts

The President/CEO and/or Treasurer are authorized to establish one or more deposit accounts with various and sundry commercial banks, savings and loan institutions, and investment firms, in the Society's name.

### b. Authorization to Draw on Accounts

The President/CEO and Treasurer are authorized to draw on the Society's deposit accounts.

The President/CEO is authorized to determine which employees are authorized to draw on the Society's deposit accounts.

### c. Approvals Required:

All disbursements from CalSAE's deposit accounts up to and including \$5,000 require the approval or signature of only one of the authorized signers. Disbursements greater than \$5,000 (such as a check or credit card transaction) require approval from one member of the Executive Committee, typically the Treasurer. The request for approval to an Executive Committee member can be made electronically, such as by email, and should contain the appropriate documentation and reason for the expense.

In addition, it is the expectation that any expense in excess of \$5,000 will be the subject of a due diligence process (such as an RFP). The said process should be described in the request for approval of the expense. If such a process was not used, an explanation for why a due diligence process was not used should be stated.

### N. List Use Policy

The mission of CalSAE is to ensure the personal and professional growth of its members as well as to advance the association and not-for-profit management profession through networking, education, shared knowledge, and advocacy. As part of this mission, CalSAE creates and maintains membership and other lists and committee rosters containing names, addresses, affiliations, and other information about its members (the "Lists"). CalSAE encourages members to use the Lists for communicating with other members for purposes that advance CalSAE's mission and in conducting the business of CalSAE. The Lists appear in CalSAE's membership directory and other publications and/or on the CalSAE website.

The Lists are valuable proprietary assets of CalSAE. This List Use Policy is enacted to protect CalSAE's value in the Lists by ensuring CalSAE's active control of the Lists and preventing any unauthorized use of the Lists.

- No part of the Lists or their contents may be reproduced, copied, disseminated, entered into a database, or used as part of marketing communication to some or all CalSAE members unless specifically authorized by CalSAE. A "marketing communication" is a mail, fax, or email communication for the purpose of marketing or advertising a product or service. Unless the user has entered into an agreement with CalSAE to use a List as provided below, any use of a List in violation of this paragraph shall constitute unauthorized use.
- 2. CalSAE shall implement a procedure by which a member may request that a marketing or other communication be sent by CalSAE to some or all CalSAE members. Any such use will be subject to payment of a fee to CalSAE for each one-time use. The procedure shall include a review by CalSAE for the appropriateness of the communication, at its discretion.
  - Approved electronic communications will be disseminated by CalSAE (such as via a CalSAE "email blast"), not by the member, on a one-time basis. The procedure shall not permit the List user to access or to obtain a copy of the List.
  - CalSAE shall also implement a procedure by which members may purchase a mailing list of CalSAE members for one-time mailing of an approved marketing or other communication. The procedure shall not permit the List user to retain a copy of the List for future use. Any actions by the List user to scan or photocopy the list, allow anyone else to use the list or any part thereof, extract any information from the list and place it into a computer database, or otherwise attempt to store or re-use the information on the list in any form or manner or by any means will constitute unauthorized use.
- 3. The Board of Directors of CalSAE shall have the power, in its discretion, to impose penalties for any unauthorized use of a List. Depending upon the severity and frequency of the unauthorized use, such penalties may range from verbal warnings to the imposition of fines to loss of CalSAE membership

privileges. In any matter relating to the use of a List that is brought before the Board, any Director with a material interest in the proposed marketing communication must comply with the Board's Conflict of Interest Policy.

- 4. CalSAE shall implement a procedure in which members may purchase mailing labels of CalSAE members for marketing and communications purposes. The list will be used on a one-time basis and will not be reproduced or copied for additional use.
- 5. CalSAE reserves the right to modify this Policy at any time.

# O. Document Retention & Destruction Policy

The CalSAE documentation retention and destruction policy identifies the record retention responsibilities of staff, volunteers, members of the Board of Directors, and outsiders for maintaining and documenting the storage and destruction of the Organization's documents and records.

 Rules. (a) The President/CEO will be responsible for the retention and destruction of official organizational documents listed in the policy; (b) all other paper documents will be destroyed after two years; (c) all other electronic documents will be deleted from all individual computers, data bases, networks, and back-up storage after one year; and (d) no paper or electronic documents will be destroyed or deleted if pertinent to any ongoing or anticipated government investigation or proceeding or private litigation.

### 2. Terms for Retention.

- a. Retain Permanently:
  - Governance records Charter and amendments, Bylaws, other organizational documents, governing board, and board committee minutes.
  - Tax records Filed state and federal tax returns/reports and supporting records, tax exemption determination letter and related correspondence, files related to tax audits.
  - *Intellectual property records* Copyright and trademark registrations and samples of protected works.
  - Financial records Audited financial statements, depreciation schedules, attorney contingent liability letters.
  - Pension and benefits records Pension (ERISA) plan participant/beneficiary records, actuarial reports, related correspondence with government agencies, and supporting records.
  - Government relations records State and federal lobbying and political contribution reports and supporting records.
- c. Retain for seven years:
  - Employee/employment records Employee names, addresses, social security numbers, dates of birth, INS Form I-9, resume/application materials, job descriptions, dates of hire and termination/separation,

evaluations, compensation information, promotions, transfers, disciplinary matters, time/payroll records, leave/comp time/FMLA, engagement and discharge correspondence, documentation of the basis for independent contractor status (retain for all current employees and independent contractors for <u>seven</u> years after the departure of each individual).

- Lease, insurance, and contract/license records Software license agreements, vendor, hotel, and service agreements, independent contractor agreements, employment agreements, consultant agreements, and all other agreements (retain during the term of the agreement and for <u>seven</u> years after the termination, expiration, nonrenewal of each agreement).
- Financial records Accounts payable and receivable ledgers and schedules (invoices/payments/receipts)
- d. Retain for three years:
  - Financial records Bank statements and reconciliations
- e. Retain for two years:
  - All other electronic records, documents, and files Correspondence files, past budgets, publications, employee manuals/policies and procedures, survey information.
- 3. **Exceptions.** Exceptions to these rules and terms for retention may be granted only by the Organization's chief staff executive or Chair of the Board.

### P. Administration

The Society shall keep all required records including, but not limited to, Minutes of Board and Membership meetings, Financial and Audit records, and records of current members. Members shall have the right of inspection thereof as required under the law.

The Society will prepare an Annual report within 120 days of the close of the fiscal year and notify members in a manner determined by the Board that the report is available upon written request.

The Society shall purchase and maintain adequate insurance on behalf of its agents against any liability asserted against or incurred by one while acting as agent for the Society.

The Society will indemnify, defend, and hold harmless officers, directors, and employees to the fullest extent permitted by law for expenses incurred in the defense of any action brought against them by reason of their being officers, directors, or employees of the Society. This may include advancing costs and expenses incurred with the defense of any such action. However, such indemnification will not be permitted in cases where the officer, director, or employee has been adjudged by competent authority to be liable for gross negligence or is guilty of misconduct.

None of the Directors or Officers of the corporation shall be liable in any manner whatsoever for the debts, liabilities, or obligations of the Corporation.

The President/CEO shall annually provide to the Board an administrative schedule that lists all of the insurance and benefits plans with their administrators and contact information. Policy and account numbers may be redacted.

### **CHAPTER VI - Officers & Duties**

All officers of the Society must be members. The officers are Chair, Vice Chair & Secretary, Industry Partner Vice Chair, Treasurer, and Immediate Past Chair. Each officer also will serve as a member of the Board and the Executive Committee.

The period of office will match the fiscal year of the Society. Officers will hold office for one year or until a successor takes office and shall not be subject to term limits. No person shall hold more than one office, except in case of emergency.

Any vacancy in an Officer position shall be filled by a majority vote of the Directors at a regular or special meeting called for that purpose. Any Director may put forth nominations for filling a vacancy.

### A. Chair of the Board

- The Chair of the Board is the chief elected officer of the Society and presides at all meetings of the Society, including the Board of Directors. The Chair of the Board will perform all of the actual duties requisite to the office and suggest such actions to the Board of Directors as may be appropriate to improve the Society and be beneficial to all its members.
- The Chair shall, subject to the control of the Board, supervise and direct the business of the Society.
- The Chair shall preside at all meetings of the members, Board, and the Executive Committee. With the approval of the Board, the Chair shall be an exofficio member of all committees except the Leadership Development Committee (formerly, Nominating Committee).
- The Chair shall be the Chair of the CEO Review Committee as outlined in Chapter VII, Section 5.
- The Chair of the Board makes reports to the Board and the membership of the Society on behalf of the Board, as appropriate.
- The Chair of the Board is primarily responsible for the integrity of the Board's process and secondarily for occasional representation of the Board to

outside parties. The Chair is the only Board member authorized to speak for the Board unless the Chair delegates another officer/Board member.

- The Chair must ensure that the Board behaves consistently with both its own rules and those legitimately imposed upon it from outside the organization.
- The authority of the Chair is limited to managing decisions on behalf of the Board that falls within the Board Governance Structure.

### B. Vice Chair & Secretary of the Board

- The Vice Chair & Secretary will act in the place of the Chair when the Chair is not available.
- The Vice Chair & Secretary shall keep or cause to be kept an appropriate book of minutes, appropriate membership records and notices, and the corporate seal.
- The Vice Chair & Secretary will perform such other duties as are necessarily incident to the office and as may be prescribed by the Chair of the Board of Directors.

### C. Immediate Past Chair

 The Immediate Past Chair shall participate in the annual performance review of the CEO/President and shall be the Chair of the Leadership Development Committee (formerly Nominating Committee).

# D. Industry Partner Vice Chair

• The Industry Partner Vice Chair will be an Industry Partner member and shall be a liaison to Industry Partners. The Industry Partner Vice Chair will represent the unique needs and interests of Industry Partners and represent their interests on the Board.

## E. Treasurer

- The Treasurer shall keep or cause to be kept adequate and correct books and records of accounts of the properties and business transactions of the Society.
- Deposit or cause to be deposited appropriate monies and valuables to the credit of the Society and such depositories as are designated by the Board.
- The Treasurer will receive a copy of CalSAE's bank statement and the CalSAE check register each month.

- The Treasurer shall make appropriate reports to the Board, which may require the Treasurer to be bonded as it specifies.
- The Treasurer will have general supervision of the financial affairs of the Society. The Treasurer also will review, on a quarterly basis, the President/CEO's expenses as well as the Chair's expenses. Documentation will be required for any item over \$25.
- The Treasurer will receive a copy of the CEO's credit card statement each month, including receipts and reasons for each purchase.
- The Treasurer will provide general quarterly summarized financial reports to the Board of Directors.
- The Treasurer will supervise the preparation and presentation of the annual Society budget to the Board of Directors.
- The Treasurer will act as Chair of the Board in the event of the absence or disability of the Chair of the Board and the Vice Chair & Secretary or vacancy in both offices.
- The Treasurer shall receive a copy of all statements for any credit card used by the President & CEOs for CalSAE business. Statements shall be provided monthly and include all appropriate receipts.
- The Treasurer shall receive a copy each month of the CalSAE check register, showing the date, amount of the check, and the vendor to whom the payments were made. Any out-of-sequence checks not included in the register will be explained.

# F. Inability to Serve

In case of death, resignation, or inability of any officer to serve, the Board of Directors may appoint a successor for the balance of the un-expired term, except in the case of the Chair, in which case the successor will be the Vice Chair & Secretary.

### **CHAPTER VII - Chief Executive Staff Officer**

The President/CEO of CalSAE is the chief staff executive of the Society. The President/CEO is responsible for managing the day-to-day activities of the Society, including hiring and dismissals of other staff of the Society. The President/CEO sets salaries and benefits for the other staff.

The Board of Directors is empowered to retain the chief staff executive to carry out the functions of this Society. The title of the chief staff executive will be determined by the Board of Directors. Duties will be assigned by the Chair and/or Executive Committee.

The current chief executive staff officer title is President/CEO.

# A. Roles & Responsibilities – Governance

- The lines of authority for the management of the Society will pass through the President/CEO, who is the connecting link between the Board of Directors and all other employee personnel. The Board shall specify the duties of the President/CEO by way of a written agreement. The Board requires full and complete information from the President/CEO about all matters concerning the management of the Society as set forth in the approved policy.
- Efficient management of the Society can exist only through mutual understanding and complete cooperation and information exchange between the Board and the President/CEO.

The President/CEO will:

- In consultation with the Chair of the Board, act in the best interest of the Society in areas in which specific authorization or directives are lacking and direct all management operations and activities of the Society in accordance with the Bylaws and policies set by the Board of Directors.
- Report to the Board of Directors through written or oral reports at all Board meetings and written reports at other times that the President/CEO may deem advisable, or the Board may direct or desire.
- Be responsible for setting all fees for Society activities, programs, and publications.
- Assure that committee chairs receive all pertinent files, materials, and
  information concerning their responsibilities. Information files and materials
  provided include but are not limited to: committee memberships; minutes and
  reports of meetings; records and correspondence concerning the committee's
  past, ongoing, and recommended activities; and budget and financial records.
  Board minutes will be distributed to committee chairs, as the President/CEO
  deems appropriate.
- Develop an emergency disaster plan covering fire, flood, and natural disasters.
- Perform the duties of the office within the context of commonly accepted association ethics as well as adhere to applicable governmental laws and regulations.
- Inform the Board of relevant trends affecting the Society.

- Report directly to the Chair of the Board, acting on behalf of the directors. The Board will intercede only in two circumstances: (a) if it is the judgment of both the President/CEO and Chair that the involvement of the Board is needed or (b) if the President/CEO becomes incapacitated. The Chair will, at each Board meeting, report significant policy-related actions taken on the Board's behalf by the President/CEO.
- Annually review the President/CEO position description and recommend revisions. Revisions may take place when the President/CEO contract is renegotiated or otherwise by mutual consent between the President/CEO and the Board.

# B. Roles & Responsibilities – Financial

The President/CEO will:

- Prepare or supervise the preparation of reports as required by the Board of Directors, such as quarterly financial statements, annual audits, membership reports, and minutes of Board and Executive Committee meetings.
- Respond in writing to the Board of Directors regarding the outside Auditor's management letter to justify, explain, and address any recommendations made. Auditor's recommendations will be carried forward from year to year.
- In a timely manner, propose an annual budget for adoption by the Board that reflects the priorities established by the Society's Strategic Plan.
- Maintain a balanced budget unless otherwise approved by the Board.
- Conduct an audit every fourth year, and conduct a financial review in the years between audits.
- A written report of such audit or review is to be presented to the Board. The
  Auditors also will provide a management letter to the Board of Directors that
  provides recommendations for providing improvements that could be made to
  the financial operations of the Society. Any reportable conditions should be part
  of the formal audit report.
- Collect and disburse funds for the Society within the confines of the established annual budget.
- Provide quarterly reports to the Board on the status of the annual budget and financial condition of the Society.

- Report to the Board any substantial deviation (five percent of the net or larger) from the established budget or change in the financial condition of the Society.
- Maintain adequate insurance against theft, casualty losses, and liability claims.
- Assure that assets are adequately maintained and protected and not risked unnecessarily.
- Not acquire, encumber, or dispose of any real property without the approval of the Board.
- Abide by the financial procedures and investment policies established by the Board. These will include:
  - 1. The fiscal year of the Society shall be from July 1 to June 30.
  - 2. Financial accounting methods consistent with generally accepted accounting practices.
  - 3. A modified accrual basis accounting system.
  - 4. Disbursing Society funds using checks drawn upon the appropriate depository account of the Society, made payable to the designated recipient of the funds, and in the amount of funds authorized and approved.
  - Storing all financial records of the Society to assure confidentiality, safety, security, and integrity.
  - 6. Not removing financial records from the premises of the Society except as provided by law.
  - 7. Not disclosing general financial information developed from the financial records of the Society without the express permission of the Board of Directors, except as provided by law.
- Rewards programs credit cards.
  - 1. Any credit card account intended to be used exclusively for CalSAE business will be established in the name of the President/CEO. The rewards points generated would be used for CalSAE benefit, to be determined by the President. Use of points for personal benefit by the President should not occur unless approved by the Executive Committee.
  - 2. In the event the President leaves employment with CalSAE, the points or rewards on the account should be transferred to another CalSAE officer.
  - 3. Other corporate credit card accounts to be used by other employees may be opened at the discretion and supervision of the President/CEO.

- 4. CalSAE policy already calls for the President's credit card statements to be provided to the Treasurer.
- Other rewards programs. Rewards accounts established in the name of individual employees may be allowed to accrue to the personal benefit of that employee. The President/CEO may use discretion to establish other policies that allow rewards benefits to accrue to CalSAE when CalSAE purchases are the basis of those rewards.

# C. Roles & Responsibilities - Staff

The President/CEO will:

- Assign all duties of Society staff and retain ultimate responsibility for the timely completion of such tasks approved by the Executive Committee.
- Abide by the standard Equal Employment Opportunity (EEO) and Affirmative Action (AA) policies of the Society, as well as applicable governmental laws and regulations, including all labor laws. These policies are kept on file at the Society headquarters.
- Assure that the staff responsible for handling the Society's funds and assets is bonded.

# D. Roles & Responsibilities - Members & Outside Publics

The President/CEO will:

- Serve as the staff liaison with ASAE and other associations with similar interests and represent the Society at all appropriate meetings of those organizations.
- In coordination with the Chair of the Board, serve as chief liaison with governmental agencies regarding the interests of the Society and its members.
- Coordinate communications between the Society and its members and others, including the number and frequency of publications and their content.
- Attend all official Society functions when appropriate, including functions of other organizations at which the President/CEO represents the Society, such as the American Society of Association Executives (ASAE)'s annual and mid-year meetings and other functions as approved by the Chair of the Board. All normal business expenses will be reimbursed.
- Serve as the lead spokesperson for the organization to the press, along with the Chair. If the President/CEO and the Chair of the Board for the Society are not available, the Vice Chair & Secretary will answer press questions.

# E. Roles & Responsibilities — Relationship with the Board of Directors in the Area of Monitoring Executive Performance

- The Board delegates responsibility for monitoring executive performance to the Executive Committee of CalSAE. The Executive Committee will, however, seek input from the Board, Committee, and Council Chairs during the review process of the President/CEO.
- Monitoring Executive Performance process of the CEO. The following information items will be supplied to the Chair each year for the President/CEO's evaluation:
  - 1. The President/CEO's Evaluation of Self
  - 2. Accomplishments pursuant to the Strategic Plan
  - 3. Copy of Contract
  - 4. Copy of Incentive Policy
  - 5. Salary History
  - 6. Copy of Prior Year's Evaluation
  - 7. Copy of Form for Current Year's Evaluative Purposes
  - 8. Timeline for Action to Review the President/CEO
  - 9. Schedule Showing Salary and Benefits of Staff (for informational purposes only)
- The Chair of the Board shall research and compile comparative salary data as part of the President/CEO's evaluation process.
- The Chair of the Board may call a special meeting of the Executive Committee to review current issues or seek additional direction at any time.
- The Chair of the Board will be responsible for the Board's compliance with the President/CEO's contract. Contract discussions and negotiations will be conducted between the Chair of the Board and the President/CEO.
- **F. Performance Review Process.** The schedule for the President/CEO Planning and Performance Review Process is outlined below.

Action	Date Due
President/CEO drafts annual goals and objectives for	July 30
the next fiscal year for the Executive Committee.	
Executive Committee reviews goals.	August 30
Goals presented to Board for approval.	September
	Board Meeting
President/CEO distributes mid-year report on	December
accomplishment of goals.	Board Meeting
A formal mid-year discussion between the	January
President/CEO and Board Chair is scheduled to review	
performance and results.	

Board Chair reports results of the President/CEO meeting discussion.	February Board Meeting
President/CEO distributes year-end report on accomplishment of goals.	May 1
Board Chair begins the process to solicit input from the Board and Committee/Council Chairs for the President/CEO year-end performance evaluation.	May 1
President/CEO provides self-evaluation to the Board Chair.	May 1
Executive Committee meets to jointly complete President/CEO year-end performance evaluation and develop compensation and/or contract changes.	May 30
Board Chair reports results of the evaluation to the Board.	June Board Meeting
Board Chair requests Board approval of compensation and/or contract changes.	June Board Meeting
Board Chair meets with President/CEO to conduct year-end performance review and compensation/contract modification.	June 30
New compensation goes into effect in the first pay period in July.	July 1

# G. Pay-for-Performance/Incentive Plan

The Executive Committee will determine annually the amount of money to be budgeted for utilization for any and all CalSAE incentive pay.

### CEO

The Executive Committee shall recommend to the Board any bonus or incentive plan annually for the CEO. If an incentive plan is to be utilized, it shall be developed and mutually agreed upon by the Executive Committee and President/CEO within the first quarter of the applicable fiscal year.

# CalSAE Staff

The President/CEO has the authority to develop and/or provide a staff incentive plan based on the availability of funds and approved annually within the adopted budget.

#### **CHAPTER VIII - Voting**

- Every member of the Society is entitled to cast one vote in any matter voted on by the membership or in any election of an officer or director.
- Unless otherwise provided, the Board of Directors may submit any matter to the membership for a vote at any association meeting or by written ballot in lieu of a meeting. Rules for a quorum apply.

- Unless otherwise provided, any election or other matter voted on by the membership will be decided by a simple majority of votes cast.
- Response from five percent of the eligible membership constitutes a valid election.
- Proxy and absentee voting is not permitted.
- Electronic voting is permitted when immediate action is required by the
  Executive Committee, Board, or a standing committee. Staff will
  electronically send a motion and all pertinent information to all committee
  members using a personal email address with instructions on voting
  procedures. The vote must be unanimous to be approved. Any discussion on
  the motion must be made available to all members by clicking the "reply to
  all" button when sending a message about the motion. If the motion is
  unanimously approved, it will be ratified at the next meeting of the
  committee. If the motion is not unanimously approved, the motion will be
  carried to a special meeting or the next regularly scheduled meeting of the
  committee.

#### **CHAPTER IX - Executive Committee**

# A. Composition

The Committee consists of the Chair, Vice Chair & Secretary, Industry Partner Vice Chair, Treasurer, and Immediate Past Chair who are deemed to have been appointed by the Board and subject to its authority.

# **B.** General Responsibilities

- The Executive Committee will act in place of and with the authority of the Board between Board meetings on all matters except those specifically reserved by the Board, CalSAE Bylaws, or the California Nonprofit Corporation Law.
- The Executive Committee will promptly report its actions to the Board.
- Executive Committee actions will be ratified at the next regularly scheduled meeting of the Board.
- The Executive Committee will be responsible to the Board.
- The Executive Committee will designate the salary and benefits package of the President/CEO.
- A majority of the Executive Committee will constitute a quorum at any duly called meeting of the Committee. The Chair will call meetings of the

Executive Committee as the business of the Society requires. A meeting of the Executive Committee may be called at any time at the request of three members of the Executive Committee.

# **C. Budget Responsibilities**

- The budget will be developed to support the annual work plan for the Society year and the implementation of the Society's strategic plan during that Society year, thus constituting an integral part of the annual work plan.
- The budget will be presented in a format consistent with the regular financial reports of revenues and expenses of the Society.
- President/CEO and Treasurer will prepare and present the annual budget for review by the Board of Directors prior to its effective date.
- The annual budget of the Society, as adopted by the Board of Directors, will remain in effect for the entire Society fiscal year, subject to specific amendment by the Board of Directors.

### **CHAPTER X – Leadership Development Committee (LDC)**

- **A. Committee Recruitment & Composition.** The Immediate Past Chair (IPC), who Chairs the LDC, recruits all members of the LDC, being mindful of the composition of the Society membership.
  - 1. The committee composition and related policies include:
    - Chaired by the Immediate Past Chair (IPC).
    - Five additional members (total of six).
    - Members should include two past chairs and three other members to be recruited from the membership.
    - IPC should be mindful that the composition of the committee reasonably reflects the composition of the Society membership (region, member type, title, etc.).
    - A majority of the committee shall be Association Professionals.

#### 2. Additional Guidelines

- The Chair of the LDC is the Immediate Past Chair of the Society. If that person declines or is unable to serve, then the Chair before him/her will be asked to serve in that position. If they are unable to serve, then the Chair of the Board may appoint a Chair of the LDC.
- The members of the LDC serve a one-year term beginning July 1 of each year.
- Members of the Board of Directors of the Society are not eligible to serve on the LDC, except in the case of the Immediate Past Chair.

#### **B. Nominations Process**

- 1. **Ineligible.** Members of the LDC are not eligible for consideration as candidates for the Board. Members will be made aware of this prior to accepting a position on the LDC.
- Open Nominations Process. Members should be given an opportunity to nominate themselves or another candidate to serve on the Board. All candidates nominated will need to apply for consideration. The LDC will review the applicants and select those that will appear on the ballot.
  - A call for nominations shall be announced to the membership. Members may self-nominate.
  - All candidates will complete a nomination form that will be used by the LDC in its deliberations.
- 3. **The LDC will nominate Directors and Officers.** One nominee will be selected by the LDC to appear on the ballot for each open position for the coming fiscal year. Selection of Board nominees by the LDC will take into consideration, in the following order of priority:
  - 1. The nominee's experience and qualifications meet the requirements of the position and the aspirations of the organization;
  - 2. The nominee's contributions to and engagement with CalSAE, as well as other associations and nonprofits; and
  - 3. Diversity of the nominees, being mindful of the composition of CalSAE membership (including member type, organization demographics, gender, race, etc.)
- 4. **Policy of Ascending Leadership.** CalSAE aspires to have a strong continuity of leadership, so the following policy should be used to guide the LDC:
  - The Treasurer position is considered the first position in the leadership pipeline to eventually become the Chair.
  - Candidates for the Treasurer position are required to submit an application to be considered by the LDC. All applications shall be considered confidential.
  - Assuming a positive performance by the Treasurer during his/her term, that person should be considered the primary candidate the following year for the Vice Chair & Secretary position.
  - Assuming a positive performance by the Vice Chair & Secretary during his/her term, that person should be considered the primary candidate the following year for the Chair position.
- 5. **Secondary Candidates.** The LDC, during its deliberations to secure candidates, should identify both a primary and secondary candidate for each position that is up for election.

# 6. Approval of Candidates.

- The slate of nominees, whose consent has been secured, shall be approved by the Board of Directors before it is presented to members for voting.
- The Board-approved ballot will be sent by mail and/or other electronic means to each member of CalSAE entitled to a vote, at least two weeks before the ballots are to be returned, and two weeks before the installation of Directors and Officers.
- Write-in candidates (applies to Directors only, not Officers) may be included with the returned ballots. For write-in candidates to be included in the final ballot (if one is required), the write-in candidate's name must have been submitted by at least five percent (5%) of the voting members, and the candidate must have agreed in writing to serve if elected.
- If no qualifying write-in candidates are submitted, the draft slate of nominees becomes the final slate.

# C. Scholarships.

The LDC is responsible for awarding two scholarships annually: The
Diversity Schoarship and the The Elaine Rose Scholarship for Small
Associations. Each scholarship shall be to attend ELEVATE and cover
registration fee, three nights at the host hotel and reasonable
transportation costs.

#### 2. Diversity Scholarship.

The purpose of the Diversity Scholarship is to promote the educational and professional growth of a Society member who associates with a historically under represented group by supporting his/her attendance at the Annual Conference (or equivalent educational opportunity).

**Scholarship Funding.** Staff will develop a Diversity Sponsorship to support CalSAE's overall DEI Plan, and the sponsorship would include underwriting the costs of this scholarship (including registration, three nights at the host hotel and reasonable transportation costs).

### Scholarship Criteria.

- A candidate must identify as a member of a racial or ethnic minority group, lesbian/gay/bisexual/transgender, or a person with a disability who is currently employed as an association professional (as defined by CalSAE bylaws).
- The candidate has worked as an association professional for at least three years.
- In their application, candidates must demonstrate how the scholarship will advance their learning aspirations and career goals.

- Candidates must demonstrate volunteerism with CalSAE and/or civic/community engagement. The successful candidate will be asked to serve as a volunteer on a committee or regional council to support their networking and relationship building.
- CalSAE membership is not a requirement for selection, but membership will be a consideration in making a final selection.
   CalSAE will provide complimentary membership for one year if the successful candidate is a non-member.

**Application Process.** Applicants must submit an application that includes the following attachments, below:

# A letter of application outlining:

- ✓ The candidate's career goals and how they hope to benefit from attending the CalSAE ELEVATE Annual Conference or being enrolled in the Association Leadership Academy.
- ✓ The candidate's volunteer contributions to CalSAE and/or other civic/charitable organizations.
- ✓ In their letter, the candidate must state which racial or ethnic minority group, lesbian/gay/bisexual/transgender, or disability qualifies them for the scholarship.

**A letter of recommendation** from the candidate's supervisor must also be submitted (Board Chair in the case of a CEO applicant).

# 3. The Elaine Rose Scholarship for Small Associations.

The purpose of the Elaine Rose Small Staff Association Scholarship is to promote the educational and professional growth of a Society member employed by a small association each year by supporting his/her attendance at the Annual Conference.

Qualifying criteria for candidates to be considered by the committee include:

- Current Society member
- Employed by a 501(c) organization
- Member for fewer than three years
- Generally, no more than five staff, including the CEO/Executive Director
- Demonstrated commitment to the association profession and other nonprofit organizations
- Actively pursuing professional growth and development

Applicants must submit employment verification, a letter of recommendation from their employer or supervisor, an outline of their career goals, and how they hope to benefit from the Annual Conference.

# <u>Elaine Rose Scholarship - Phase One - Selection Criteria (a numerical rating of all candidates)</u>

Selection of the recipient should be based upon the scope of the nominee's:

Category 1: Contributions to CalSAE and other nonprofit organizations Category 2: The candidate's career goals and pursuing professional development and how they will benefit from attending the Annual Conference

# Higher priority and greater weight will be given to activities that are reflected in Category 1.

Using a scale of 1-10 (10 being highest) nominees will be evaluated using the following template:

CATEGORY 1 – Contributions to CalSAE	Rating Scale (1-10, 10 being highest)
Level and amount of contributions to CalSAE,	
and volunteer contributions to other	
organizations.	
CATEGORY 2 – Contributions to the	Rating Scale (1-10, 10 being
association profession	highest)
Candidate's career goals/benefits of	
attending the Annual Conference	
TOTAL	

# <u>Phase Two - Review & Selection of the Top Candidate.</u>

Scores will be tabulated and used as the initial assessment for award winners. Additionally, the committee should then discuss the scores and the overall criteria as part of its deliberations in determining the final winner for each award.

# **CHAPTER XI – Volunteer Leadership Development Plan**

**A. Leadership Development Planning:** A set of strategies used to ensure that volunteers are recruited and successfully developed in order to provide a continuous corps of qualified individuals that are ready to ascend into volunteer leadership positions in order to fulfill the mission, vision, and objectives of CalSAE.

**B. Volunteer Leadership Development Plan.** The Volunteer Leadership Development Plan will ensure that the Society can fill key volunteer leadership positions with qualified candidates. These positions include the Board of Directors and the Chairs and Vice Chairs of committees and regional councils. The LDC, Board of Directors, volunteer leaders, and key staff will identify and develop potential candidates for key leadership positions.

The LDC is responsible for the recruitment and selection of Board candidates for voting by the Board and Society members. The Board Chair and Vice Chair & Secretary are responsible for the recruitment of committee and council Chairs and Vice Chairs.

**C. Development Process.** The leadership/development planning process includes the following steps:

# 1. Identify & Recruit Potential Committee and Council Chairs and Vice Chairs

Vice chairs typically serve as the Chair the following year. This allows them to gain experience prior to being the chair and provide leadership continuity to the organization.

Vice Chairs are typically identified and recruited from within the volunteers that serve on that committee or regional council. Leading candidates for Vice Chairs should exhibit many or most of the "Key Competencies" that are outlined below. Recommendations for Vice Chairs are usually developed by the current committee/council chair and appropriate staff member, with recommendations going to the Board Vice Chair & Secretary for approval (this allows Vice Chairs to serve as a Chair the same year the Board Vice Chair & Secretary takes over as Board Chair). The Vice Chair candidates are recruited at the discretion of the Board Vice Chair & Secretary, with either the Board Vice Chair & Secretary or committee/council Chair "making the ask" to serve as Vice Chair.

#### 2. Identify & Recruit Potential Board Candidates

Board candidates are identified by previous experience or participation, selfnomination, or recommendations from colleagues, staff, or other volunteer leaders.

Previous Experience or Participation

CalSAE will track the interest of select former CalSAE leaders and committee volunteers. These individuals may have previously demonstrated leadership skills that will enable them to achieve success at the board level. Individuals who have previously served in volunteer leadership roles in similar organizations

may be more concerned/aware of time commitments associated with a particular position. If a former leader/participant is ready to be considered for the Board, CalSAE will recommend that they submit a candidate application to the LDC. If a former leader/volunteer is interested in Board service but does not have the time to commit, CalSAE volunteers and staff will make referrals or recommendations for other volunteer opportunities as appropriate.

#### Future Board Leaders

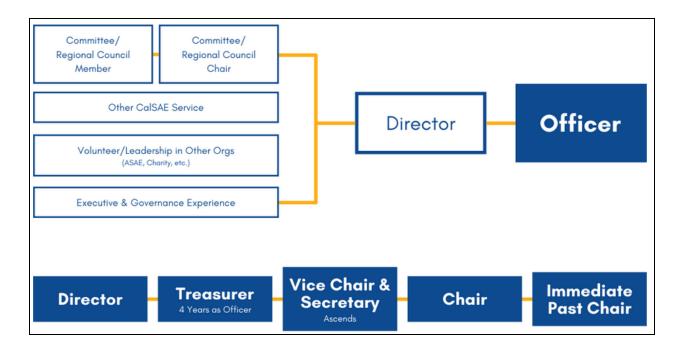
CalSAE volunteer leaders and staff members can identify other members as potential Board candidates. Future Board members should demonstrate high potential/ability that will enable them to achieve success. The process should promote a diverse slate of potential candidates where feasible. CalSAE volunteer leaders and staff will contact potential candidates to identify interest, commitment, and preparedness for Board positions. If the future Board leader is ready to be considered, CalSAE will recommend that they submit a candidate application to the LDC. If the future Board leader is interested in serving but is not yet prepared, the LDC will make referrals or recommendations for other volunteer opportunities as appropriate.

The Board should be actively involved with the recruitment and development process in reaching out to others.

#### 3. Candidate Review/Tracking

When appropriate, the LDC will track future leaders to ensure that potential Board candidates are continuing to build leadership experience with CalSAE. The LDC will track candidates that express an interest during the year and expand the time period to receive nominations.

4. Line of Development for Leadership Positions. Below is a set of sample pathways of potential leadership flow:



#### **Notes:**

- Directors serve a two-year term and may serve one additional two-year term (total four years)
- Treasurer (officer position) is a one-year term with ascension to Vice Chair & Secretary
- Vice Chair & Secretary is a one-year term with ascension to Chair
- Chair serves a one-year term and then becomes Immediate Past Chair (one-year term)
- The commitment from Treasurer to Immediate Past Chair is four years
- 5. **Key Competencies for Volunteer Leaders and Board Members.** The following is summarized from ASAE's *Building Better Association Boards (2019).*

# **Group Skills:**

**Team Orientation.** Preference and understanding to solve problems in groups rather than as an individual; prioritize group goals over individual priorities.

#### **Interpersonal Skills:**

**Communication** is the ability to convey information effectively and to listen to others.

**Relational competency** is the ability to nurture the development and cohesion of a team by building trusting relationships.

**Influence** is the capacity to have an effect on the behavior and decision-making of others.

**Reputation** is the perception others have of the character or capabilities of an individual.

# **Personal Leadership Skills:**

**Strategic competency** is the ability to analyze issues and make decisions that set and support the intended direction of the organization.

**Innovation** results in the creation of new solutions and fosters new ideas.

#### **Technical Skills:**

**Knowledge of the field and organization** gives board members important context to make informed decisions and provide direction for the Board

**Expertise and experience** are knowledge and information in areas that the Board needs to offer guidance and advice on critical issues.

## 6. What Volunteer Leaders Can Expect:

- Complete understanding of the position time required, required tasks, duties
- To feel welcomed
- Good training
- Opportunity to do interesting work
- To be appreciated
- To be communicated with
- To know they are helping to make their community a better place
- To be socially connected
- To learn something new

#### **CHAPTER XII - Committees**

### A. Committee Leadership and Structure

- 1. All meetings of the Society shall be governed by the current edition of Robert's Rules of Order Newly Revised except where superseded by these bylaws or other applicable law.
- 2. Attendance at Board Meetings
  - a. All volunteer leaders (Committee and Council Chairs and Vice Chairs) are invited and encouraged to attend board meetings, particularly those that take place locally within their region.
  - b. Attendance is expected in the following circumstances:
    - Committee Chairs: When the committee is making a formal report, requesting board action, or when the meeting is located in their region.
    - All volunteer leaders are expected to attend the Volunteer Leadership Retreat.

# 3. Appointments & Composition

a. The Chair, with the approval of the Board of Directors, may establish committees, sub-committees, or task forces as needed.

- b. President/CEO of the Society will be an ex-officio member without vote on all committees, councils, sub-committees, or task forces as needed.
- c. The Chair of the Board will identify the committee and regional council chairs whose terms in office will be the same as the term of the Chair of the Board, and these individuals will serve as Vice Chair of their respective committees during the same period. This policy encourages the selection process to occur during the period in which the incoming Board Chair is serving as the Vice Chair & Secretary of the Board. Therefore, the Vice Chair & Secretary of the Board will select the Vice Chairs of each committee during his/her term as Vice Chair & Secretary of the Board.
- d. The Chair of the Board will select the Chair of any advisory committee, council or other committee or task force formed directly by the action of the Board of Directors. When making such appointments, the Chair may appoint members who are temporarily unemployed.
- e. Each Committee and Council is encouraged to have a leadership structure that consists of one Chair and two Vice Chairs. Composition of the Vice Chairs are preferred, but not required, to be one Professional Member and one Industry Partner.
- f. The Chair of each committee or council may select the chair of any subcommittee or task force associated with or formed by that committee. However, the selection of sub-committee and task force chairs should be done in consultation with the Chair of the Board and/or President/CEO.

#### 4. Purpose & Roles

- a. Committee and council structure, including committees prescribed in the Bylaws, will be an element of each current and strategic plan approved by the Board of Directors.
- b. The Board of Directors will approve statements of purpose (Mission) for each committee and regional council. Such statements are to be made a part of the annual Membership Directory.
- c. The Chair of the Board will provide in writing to each standing committee and council an approved statement of purpose and specific charges or objectives contemplated by the annual work plan, budget, and financial goals.

# **B.** Committee and Council Responsibilities

- Committees and councils will report their projected activities and recommended budget requests with a rationale to the Board of Directors in time to be included in the annual work plan and annual budget.
- No committee or council Chair or member may take any final action or make any
  public statement on behalf of the Society without the prior approval of the Board
  of Directors unless the President/CEO deems it to be an emergency, in which
  case the authorization may come from the President/CEO and/or the Executive
  Committee. All committee and council decisions are advisory until accepted and
  approved by the Board of Directors.

Funds may not be expended or obligated by any committee or council for any
purpose unless in accord with the approved budget and financial goals for
committee activities. Amounts in excess of the budget may not be spent or
obligated without the prior approval of the Board of Directors.

#### C. Conflict of Interest

• Conflict of interest policies for the Board of Directors, committee members, and volunteers are retained in Chapter V, Section F.

# D. Committee/Council/Task Force Principles

The Board may establish committees/task forces to help carry out its responsibilities. (see Chapter VIII for regional councils)

- Board committees/task forces may not speak or act for the Board except when formally given such authority for specific time-limited purposes. Expectations and authority will be carefully stated in order to avoid conflict with the authority delegated to the President/CEO.
- Board committees are to help the Board and staff do their jobs. Board committees/task forces ordinarily assist the Board by preparing policy alternatives and implications for Board deliberations.
- Board committees/task forces cannot exercise authority over staff.
- Committee Chairs are appointed by the Chair of the Board.

# E. Legislative Policies

**Criteria for Response to Issues.** The Society, when called upon or on its own initiative, will respond to external public policy issues according to the following criteria:

- 1. The issue must have a direct impact on the association management community collectively, not on individual interest groups. Affected areas to consider:
  - a. Financial implications
  - b. Image of the association community/CalSAE
  - c. Regulatory/record keeping activities
  - d. External environment (i.e. the California region's economic health)
  - e. Association growth
  - f. Leadership
  - g. Employer insurance and tax issues
- 2. The issue must be a local or state issue unless it is an issue on which CalSAE disagrees with ASAE, but this will not preclude CalSAE from becoming involved in federal issues.

3. The issue must be within CalSAE's resources to address.

#### **Issues that Require Immediate Action**

From time to time, an issue may arise that requires immediate action on the part of CalSAE. Such action may include issuing a legislative alert, a telephone call campaign, etc. When the need arises, the Chair of the Board, in conjunction with the President/CEO, can develop and announce a preliminary position on an issue. If, after a thorough investigation, the position must be changed, an additional legislative alert will be issued.

#### F. Awards Committee - Honors & Awards

Annually, the Society recognizes outstanding contributions by members of the Society. Awards include, but are not limited to, the following:

**California Association Executive of the Year:** Presented to an Association Professional member of CalSAE who is the CEO of a professional society, trade association, or charitable/educational organization.

**Geri Hayes MacDonald Staff Achievement Award:** Presented to a senior-level or administrative staff employee who is an Association Professional member of CalSAE.

**Industry Partner of the Year:** Presented to a supplier/partner who is an Industry Partner member of CalSAE.

The Association Executive of the Year, Staff Achievement Award, and Industry Partner of the Year Award are conferred at the Annual Conference. The Elaine Rose Small Staff Association Scholarship is awarded prior to the Annual Conference to provide ample notice to the winner for attending the conference.

#### **Regional & Statewide Awards**

The Bay Area, Capital, Southern California, and San Diego Regional Councils may grant awards to outstanding individuals at the regional level.

Awards conferred by the Society will reflect statewide recognition. To ensure the broadest input, each council will have representation on the statewide Awards Selection Committee.

# **Awards Committee – Conflict of Interest Policy**

Members of the Awards Committee should not nominate individuals for a CalSAE award to avoid any potential conflict of interest. However, committee members are expected to encourage other individuals and groups to participate in the nominations process.

In the case that a member of the committee is nominated for an award, the committee member has the option to resign or continue as a member of the committee. If the individual accepts the nomination, he/she would therefore resign from the committee; if the individual declines the nomination, he/she would continue as a member of the committee. In the case where the individual declines the nomination, his/her name will automatically be submitted as a nominee the following year.

In the case where an individual resigns or is unable to serve on the committee, the following guidelines will be used to find a replacement: (1) If the individual is a regional representative, the Chair of that region will be allowed to identify a replacement; (2) If the individual is a former award winner, a past winner of that award will be asked to participate on the committee, beginning with the most recent winner.

#### **Awards Selection Process**

Nominations for candidates for each award category are solicited annually from the Society membership. Completed nomination information is reviewed by the Awards Committee. The committee uses established selection criteria and guidelines to evaluate nominated candidates and select award recipients. This is generally accomplished by committee members completing individual ratings in advance of a conference call in which results are compared and recipients selected. While prior winners can be considered for future awards, the fact that they have won the award, and how recently, should be duly considered by the committee.

# <u>Award Committee Composition</u>: (eight total members)

- One member from each of the four regions
- Past award recipient for each award

# Criteria for California Association Executive of the Year Award

# Eligibility Criteria:

- Current Association Professional member of the Society
- CEO of a professional society, trade association, or charitable/educational organization

#### **Evaluation Criteria**

- Contributions to CalSAE
- Contributions to CalSAE awareness or membership growth
- Achievements on behalf of the employing organization
- Service and leadership in other professional, civic, or charitable organizations

#### Criteria for Staff Achievement Award

#### Eligibility Criteria:

- Current Association Professional member of the Society
- Senior-level (other than CEO) or administrative staff employee
- Employed by a professional society, trade association, or charitable /educational organization

# **Evaluation Criteria:**

- Contributions to CalSAE
- Contributions to CalSAE awareness or membership growth
- Achievement on behalf of the employing organization

• Service and leadership in other professional, civic, or charitable organizations

#### Criteria for Industry Partner of the Year Award

#### **Eligibility Criteria:**

Current Industry Partner member of the Society

#### **Evaluation Criteria:**

- Contributions to CalSAE
- Contributions to CalSAE awareness or membership growth
- Achievement on behalf of the employing organization
- Service and leadership in other professional, civic, or charitable organizations

# **Guidelines for Review of Award Nominations**

Review of nominations will consist of two phases:

Phase One: Numerical rating of all candidates to select the top two to three.

Phase Two: Review and selection of the top candidate.

# INDIVIDUAL AWARDS Phase One - Selection Criteria (a numerical rating of all candidates)

Selection of the recipient should be based upon the scope of the nominees:

Category 1: Contributions to the Society

Category 2: Contributions to the association management profession

Using a scale of 1-10, 10 being highest for Category 1, and a scale of 1-5, 5 being highest for Category 2, nominees will be evaluated using the following template:

#### Category 1 – Contributions to CalSAE (category #1)

- Level and amount of volunteer contributions to CalSAE
- Extent to which nominee's activities increase community awareness of CalSAE services or membership growth

# Category 2 – Contributions to the Association Management Industry (category #2)

- Level of community service and leadership in other organizations
- Extent to which nominee's accomplishments contribute to the betterment of the association management profession
- Extent of nominee's contributions to the employing organization

#### Sample Rating Format

<b>CATEGORY 1</b> - Contributions to CalSAE	Rating Scale (1-10, 10 being highest)
Level and amount of volunteer contribution to	
CalSAE	(10 points max)
Awareness of CalSAE awareness/membership	
growth	(10 points max)

CATEGORY 2 - Contributions to the	
Association Management Profession and civic	
organizations	Rating Scale (1-5, 5 being highest)
Level of community service and leadership in	
other organizations	(5 points max)
Achievements of the nominee with his/her	
employing organization	(5 points max)
TOTAL	(30 points max per candidate)

# Phase Two - Review and selection of the top candidate.

Scores will be tabulated and used as the initial assessment for award winners. Additionally, the committee should then discuss the scores and the overall criteria as part of its deliberations in determining the final winner for each award.

# **G.** Liaisons with Related Organizations

- The Society will cooperate and/or coordinate its activities with other organizations, which may include the formation of a liaison advisory committee when such activities affect the objectives and activities of the Society.
- Co-sponsorship of events with other organizations must be in the best interest of CalSAE. The determination to co-sponsor events will be made on a case-by-case basis.

# H. Audit Committee - Composition, Charter & Policies

- Composition. The Audit Committee shall be composed of three members. The
  Chair of the Board shall appoint the Chair of the Audit Committee. The Chair of
  the Audit Committee shall then appoint the remaining two members (one will be
  a board member and one will be an at-large member). At least one member of
  the Audit Committee shall be designated as a financial expert. The CalSAE
  Treasurer shall not be on the committee. The audit committee shall meet at
  least two times per year, either in person or by teleconference, including at the
  time that the Society releases its annual financial statements.
- 2. <u>Charter.</u> The Audit Committee will appoint the independent auditors to be engaged by the Society and establish the audit fees of the independent auditors.

The Audit Committee will be responsible for meeting with the independent auditors in executive session before the audit or review work has begun and after the audit or review work is completed. The meetings should focus on:

- Reviewing and approval of the scope of work for the audit or review, including any specific areas of review desired by the committee.
- Review of the financial statements prepared by the independent auditor prior to their being finalized.
- Review of the report of the independent auditor based on their work during the audit, including any significant findings or recommendations.

• Review of Form 990 prior to being presented to the Board for approval.

The Audit Committee will review with the independent auditor the audit scope and plan of the independent auditors.

The Audit Committee will review with the independent auditor and the President/CEO of the Society annual financial statements and related footnotes, the independent auditors' audit or review of the financial statements, and their report thereon. The independent auditors shall provide judgment about the quality, not just the acceptability of the CalSAE accounting principles applied in its financial reporting, any changes required in the independent auditor's audit or review plan, any serious difficulties with management encountered during the audit or review, and any matter required to be discussed by the Statement of Auditing Standards (SAS) No.61, Communication with Audit Committee, as amended, to the conduct of the audit or review.

3. <u>Audit and Review Policy.</u> The organizational policy is to conduct an audit every four years, with a financial Review conducted in the interim years.

Exceptions to this policy include:

- A full audit can be required by the Board or the Audit Committee at the discretion of either body.
- A change in staffing for those that have significant financial responsibility will automatically trigger an audit for the next engagement.
- 4. <u>CalSAE Officer's Responsibility.</u> The CalSAE Officers have specific legal obligations to ensure that CalSAE provides full, fair, accurate, timely, and understandable financial reports and internal controls. Officers may not divulge confidential or proprietary information except as authorized by the President and Chief Executive Officer.

Any officer who knows, or has reason to believe, of violations to this or other Society policies and procedures is expected to report the violation to the President/CEO. Reporting may be anonymous. No officer will be subject to retaliation, discrimination, or other adverse treatment for reporting known or suspected violations of this and other Society policies and procedures.

#### I. Volunteer Policies:

 Attendance Policy. Committee & council members are expected to regularly attend meetings. Regular attendance is critical to each committee's and council's ability to perform their responsibilities and to ensure members have strong knowledge and good communications in the committee/council activities, policies, and decision-making processes. Therefore, if a member is unable to attend regularly, the following reminders and actions should be taken by the Chair of the committee or council.

- a. Missing two meetings. The volunteer will be politely reminded of the policy and an inquiry made if the volunteer will be able to regularly attend meetings in the future.
- b. Missing three meetings. The volunteer will be sent an email thanking them for their service and will be removed from the committee.
- c. The Chair of the committee or council has the discretion to use his/her judgment in implementing this policy. The Chair has the authority to consider appropriate circumstances that may warrant exceptions to this policy.
- 2. **Operational Guidelines.** The following guidelines and policies are established to support the strong operations of each committee and council.
  - a. Quorum. Committees and councils will operate under Roberts Rules of Order. This means that a majority of members are required to take action (make motions, approve minutes, approve policies, etc.)
  - b. Orientation. Each committee and council should have at least one formal orientation at the beginning of the committees/council cycle (typically July 1).
  - c. Volunteer Expectations. Each Committee and Council should be deliberate, at least once a year, in asking its volunteers what they would expect or desire to get out of their volunteer experience.
  - d. Evaluation. Each Committee and Council should review and evaluate their activities formally at least once each year. Such evaluations may include a survey of the volunteers. Suggestions and recommendations that have consensus should be incorporated for next year. The exception would be suggestions that have a specific budget or resource impact, which would need board approval.
  - e. Outreach to new volunteers. It is suggested that one-on-one follow-up occurs by either the committee or council Chair or another member of the committee. Current members on the committee or council can be assigned to new volunteers as a point of contact so the new member has an identified point-of-contact to approach with questions or suggestions.
  - f. Flexibility. Each committee or council is encouraged to have two "tiers" of membership: Association Professional members who are expected to fully participate and be voting members and "part-time" members who will have more limited involvement and be focused on specific projects or tasks. The "part-time" members will not be counted toward a quorum but will receive all committee or council communication.

# **CHAPTER XIII – Regions**

#### A. Definition

A Region is a geographical unit of the members duly recognized or formed by the Board. Each member has regional representation.

Regions may be formed subject to the Policies & Procedures specified by the Board.
 The Board has the authority to create or deny new Regions.

- Regions may be formed, realigned, created, or dissolved by the Board when it determines it is in the best interest of the Society.
- Each member will belong to the Region of his/her choice. This will determine which Regional Council the member may serve.

# **B.** Regional Council

**Summary:** CalSAE Regional Council members are selected by the local Regional Council, serve at the pleasure of the Board, and work with the regional council chair and staff to achieve the council's mission and goals.

**Regional Council Goal:** Build a community among its members with a culture and environment that produces valued relationships.

# **Responsibilities of the Regional Council:**

- 1. Membership recruitment and engagement.
- 2. Networking development and enhancement.
- 3. Leadership development opportunities.

#### C. Update & Revision of Purposes

When appropriate, the Board and each Region will review the purposes of the Region and update and clarify those purposes through Board policies and procedures or specific agreement.

#### D. Regional Staff

Regional staff will be hired, reviewed, and discharged by the President/CEO.

#### **CHAPTER XIV – Amendment to Bylaws**

The Board may amend or revise these Bylaws, provided that any such amendment or revision shall be subject to ratification by the duly voting members.

#### **CHAPTER XV - Dissolution**

In the event of the dissolution or final liquidation of the Society, its remaining net assets will be distributed to nonprofit corporations or associations that are exempt from Federal Income Tax under section 501(c) of the Internal Revenue Code, as determined by the Board of Directors.

Upon dissolution, the President/CEO and Treasurer shall pay all debts and obligations outstanding. The remaining assets will be distributed by a majority vote of the Board of Directors to a qualified non-profit entity constituted for the same or similar purposes as this corporation.

No part of such net assets may inure to the benefit of any individual member or person. Any assets held in trust will be disposed of in a manner required by law or appropriate court order.