



Hospice Manager Certificate Program Schedule

March 17-19, 2026 (Training) | March 20, 2026 (Exam)

Schedule

Day 1: Tuesday, March 17, 2026

7:00 - 8:00	Registration, Coffee/Danishes
8:00 - 10:00	<i>Hospice, Medicare Certified & Home Care Aide / Private Duty: Leadership in a Changing Home Care Environment</i> Speaker: Chris Alexander
10:00 - 10:15	Break
10:15 - 12:00	<i>Hospice, Medicare Certified & Home Care Aide / Private Duty: Leadership in a Changing Home Care Environment (continued)</i> Speaker: Chris Alexander

Day 2: Wednesday, March 18, 2026

7:00 - 8:00	Continental Breakfast
8:10 - 10:00	<i>Hospice:</i> Hospice Medicare Benefits Speaker: Cindy Hatton
10:00 - 10:15	Break
10:15 - 12:00	<i>Hospice:</i> Conditions of Participation Overview Speaker: Cindy Hatton
12:00 - 1:00	Lunch With Sponsors (provided)
1:00 - 2:00	<i>Hospice:</i> Regulatory and Eligibility Requirements Speaker: Cindy Hatton

Continued on next page...



Day 3: Thursday, March 19, 2026

7:00 - 8:00	Continental Breakfast
	<i>Hospice:</i>
8:00 - 10:00	Organizational Management Skills Speaker: Cindy Hatton
10:00 - 10:15	Break
	<i>Hospice:</i>
10:15 - 12:00	Regulations Impacting Hospice Providers Speaker: Cindy Hatton
12:00 - 1:00	Lunch (provided)
	<i>Hospice:</i>
1:00 - 5:00	Budgeting and Reimbursement Fundamentals Speaker: Cindy Hatton

Want to Earn a Professional Credential? March 20, 2026 | Certification Exam

Earning your credential demonstrates that your knowledge, experience, and decision-making have been validated against rigorous, industry gold standards through formal assessment.

Professionals who pass the exam earn certification through the National Board for Home Care and Hospice Certification (NBHHC®) and may use the respected designations:

- **Certified Home Care Manager (CHCM)**
- **Certified Hospice Manager (CHM)**

If you're serious about advancing your leadership, strengthening your professional standing, and differentiating yourself in a competitive market, this is the next step.

Certification exam requires a separate application and registration fee and is not included with the training program. To learn more or apply to sit in the exam, please visit: <https://nbhhc.org/page/aboutcertification>