



Home Care Manager Certificate Program

Home Care Aide/Private Duty Track

March 17-19, 2026 (Training) | March 20, 2026 (Exam)

Schedule

Day 1: Tuesday, March 17, 2026

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| 7:00 - 8:00 | Registration & Sign-in / Continental Breakfast |
| 8:00 - 10:00 | <i>Medicare Certified & Home Care Aide / Private Duty: Leadership in a Changing Home Care Environment</i> Speaker: Chris Alexander |
| 10:00 - 10:15 | Break |
| 10:15 - 12:00 | <i>Medicare Certified & Home Care Aide / Private Duty: Leadership in a Changing Home Care Environment (continued)</i> Speaker: Chris Alexander |
| 12:00 - 1:00 | Lunch (provided) |
| 1:00 - 5:00 | <i>Medicare Certified & Home Care Aide / Private Duty: Legal Update and Summary of Employment Laws</i> Speaker: Elizabeth Murphy |
| 5:00 - 6:00 | Networking Reception - Light Apps/Hosted Bar |

Day 2: Wednesday, March 18, 2026

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| 7:00 - 8:00 | Continental Breakfast |
| 8:00 - 10:00 | <i>Medicare Certified & Home Care Aide / Private Duty: Financial Statements and Reimbursement</i> Speaker: Brian Lebanon |
| 10:00 - 10:15 | Break |
| 10:15 - 12:00 | <i>Home Care Aide / Private Duty: Marketing for Home Care Aide</i> Speaker: Melanie Stover |
| 12:00 - 1:00 | Lunch With Sponsors (provided) |
| 1:00 - 5:00 | <i>Home Care Aide / Private Duty: Regulation Overview for Licensed Home Health & Home Care Aide</i> Speakers: Brittnei Salerno & Stacie Dollar |

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Day 3: Thursday, March 19, 2026

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| 7:00 - 8:00 | Continental Breakfast |
| 8:00 - 10:00 | <i>Home Care Aide / Private Duty:</i> Regulations Overview for Licensed Home Health & Home Care Aide Speakers: Brittnei Salerno & Stacie Dollar |
| 10:00 - 10:15 | Break |
| 10:15 - 12:00 | <i>Home Care Aide / Private Duty:</i> Leadership, Marketing & Financial Success Speakers: Brittnei Salerno & Stacie Dollar |
| 12:00 - 1:00 | Lunch (provided) |
| 1:00 - 5:00 | <i>Home Care Aide / Private Duty:</i> Leadership, Marketing & Financial Success Speakers: Brittnei Salerno & Stacie Dollar |

Want to Earn a Professional Credential?

March 20, 2026 | Certification Exam

Earning your credential demonstrates that your knowledge, experience, and decision-making have been validated against rigorous, industry gold standards through formal assessment.

Professionals who pass the exam earn certification through the National Board for Home Care and Hospice Certification (NBHHC®) and may use the respected designations:

- **Certified Home Care Manager (CHCM)**
- **Certified Hospice Manager (CHM)**

If you're serious about advancing your leadership, strengthening your professional standing, and differentiating yourself in a competitive market, this is the next step.

Certification exam requires a separate application and registration fee and is not included with the training program. To learn more or apply to sit in the exam, please visit: <https://nbhhc.org/page/aboutcertification>