



Home Care Manager Certificate Program

Medicare Certified Track

March 17-19, 2026 (Training) | March 20, 2026 (Exam)

Schedule

Day 1: Tuesday, March 17, 2026

7:00 - 8:00	Registration & Sign-in / Continental Breakfast
8:00 - 12:00	<i>Medicare Certified & Home Care Aide / Private Duty:</i> Leadership in a Changing Home Care Environment Speaker: Chris Alexander
12:00 - 1:00	Lunch (provided)
1:00 - 5:00	<i>Medicare Certified & Home Care Aide / Private Duty:</i> Legal Update and Summary of Employment Laws Speaker: Elizabeth Murphy
5:00 - 6:00	Networking Reception - Light Apps/Hosted Bar

Day 2: Wednesday, March 18, 2026

7:00 - 8:00	Continental Breakfast
8:00 - 10:00	<i>Medicare Certified & Home Care Aide / Private Duty:</i> Financial Statements and Reimbursement Speaker: Brian Lebanon
10:00 - 10:15	Break
10:15 - 12:00	<i>Medicare Certified:</i> Financial Management Under PDGM Speaker: Melinda Gaboury
12:00 - 1:00	Lunch With Sponsors (provided)
1:00 - 3:00	<i>Medicare Certified:</i> Financial Management Under PDGM Speaker: Melinda Gaboury
3:15 - 5:00	<i>Medicare Certified:</i> The Medicare Conditions of Participation: Manage for Compliance Speaker: Sharon Fredrichs

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Day 3: Thursday, March 19, 2026

7:00 - 8:00	Continental Breakfast
8:00 - 10:00	<i>Medicare Certified:</i> The Medicare Conditions of Participation: Manage for Compliance Speaker: Sharon Fredrichs
10:00 - 10:15	Break
10:15 - 12:00	<i>Medicare Certified:</i> The Medicare Conditions of Participation: Manage for Compliance Speaker: Sharon Fredrichs
12:00 - 1:00	Lunch (provided)
1:00 - 5:00	<i>Medicare Certified:</i> Home Health Marketing for Long Term Growth Speaker: Neil Rotter

Want to Earn a Professional Credential? March 20, 2026 | *Certification Exam*

Earning your credential demonstrates that your knowledge, experience, and decision-making have been validated against rigorous, industry gold standards through formal assessment.

Professionals who pass the exam earn certification through the National Board for Home Care and Hospice Certification (NBHHC®) and may use the respected designations:

- **Certified Home Care Manager (CHCM)**
- **Certified Hospice Manager (CHM)**

If you're serious about advancing your leadership, strengthening your professional standing, and differentiating yourself in a competitive market, this is the next step.

Certification exam requires a separate application and registration fee and is not included with the training program. To learn more or apply to sit in the exam, please visit: <https://nbhhc.org/page/aboutcertification>