



# Be a jack-of-all-trades and a master of maintenance.

## Certificate for Apartment Maintenance Technician



**WE RECOMMEND THIS COURSE** for maintenance technicians, porters, housekeepers, and groundskeepers who are ready for advancement.

Earning your CAMT boosts your knowledge and skills, your reputation, and your confidence.

### YOU'LL LEARN ABOUT:

- Processing work orders efficiently and to residents' satisfaction
- Electrical, plumbing, HVAC, mechanical, appliance, construction, and lock and key services and repairs
- Painting services
- Customer service
- Following company policy and procedures
- Minimizing personal and property damage
- Maintenance safety
- Fair housing regulatory compliance
- Environmental responsibility and regulatory compliance
- Documenting and reporting maintenance activities in compliance with company policy and regulation
- Curb appeal, property inspection, and daily maintenance
- Maintaining recreational facilities and common areas
- Implementing a preventive maintenance schedule
- Product repair and replacement decisions
- Professional behavior, communication skills, and personal appearance



May 7-9, AND May 21-23, 2019  
557 W. Randolph Street, Suite 201  
Chicago, IL 60661

For more information, visit [www.naahq.org/](http://www.naahq.org/)  
CAMT or contact Kim McCrossen at  
[kmccrossen@naahq.org](mailto:kmccrossen@naahq.org).



