



# THRIVE IS COMMITTED TO KEEPING OUR RESIDENTS SAFE DURING THE CORONAVIRUS OUTBREAK.

TO DO SO, WE'VE IMPLEMENTED THE FOLLOWING PROTOCOLS, EFFECTIVE IMMEDIATELY:

## **OUR TEAMS ARE ON-SITE AND WORKING, BUT WILL BE PRACTICING SOCIAL DISTANCING.**

THIS MEANS THAT THE OFFICE WILL BE LOCKED FOR THE TIME BEING AND WE'LL BE COMMUNICATING THROUGH PHONE CALLS AND EMAILS. WE'LL MISS SEEING YOU IN PERSON, BUT CARE TOO MUCH ABOUT YOUR HEALTH TO PUT YOU AT RISK.



## **ALL BEVERAGE AND REFRESHMENT STATIONS WILL BE SUSPENDED FOR THE TIME BEING.**

IT'S JUST ONE MORE WAY WE CAN KEEP YOU SAFE FROM SHARED SURFACES.



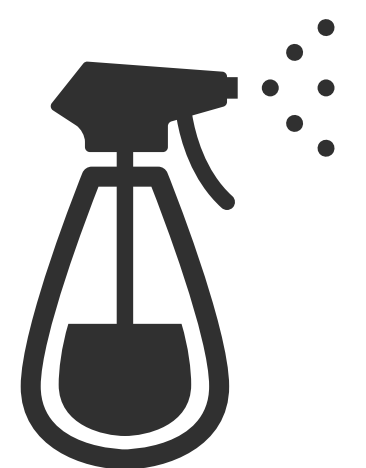
## **OUR MAINTENANCE TEAMS WILL ONLY BE ENTERING HOMES TO ADDRESS EMERGENCY SERVICE REQUESTS.**

FOR ALL OTHER REQUESTS, WE'LL BE REACHING OUT TO SEE IF WE CAN HELP YOU PROBLEM-SOLVE REMOTELY. ON THE PLUS SIDE, WE'LL BE FOCUSING ON GENERAL CURB APPEAL OF THE COMMUNITY.



## **OUR AMENITIES ARE CLOSED UNTIL FURTHER NOTICE.**

ALTHOUGH WE KNOW THIS IS AN INCONVENIENCE, IT ALLOWS US TO FOCUS OUR CLEANING SUPPLIES ON HIGH-TRAFFIC AREAS AND REDUCES THE POTENTIAL FOR SPREAD OF THE CORONAVIRUS.



**THANK YOU FOR YOUR PATIENCE DURING THIS CHALLENGING TIME. WE APPRECIATE YOUR RESIDENCY AND WISH YOU ALL GOOD HEALTH!**