

ENHANCED YARD & DELIVERY OPERATIONS WORKSHOP

Feb. 7 & 8, 2024 | Hickory, NC



Discuss new innovative best practices for effective yard and warehouse layouts. The course will focus on how to drop legacy management practices that hinder the retention and engagement of team members. If you have attended this workshop before, there is plenty of refreshed material to attend now, including a guest speaker who will be discussing yard design & efficiency techniques. This workshop is about maximizing productivity, increasing ROI, and fine-tuning communication and leadership skills.

Course Topics

Communication and coaching skills	Operational segregation and consolidation – working smarter, not harder!
Management best practices for staffing and supervision	Maximize customer experience in the yards and on the job site
Yard and warehouse layout design principles for maximizing ROI, efficiency, and effectiveness	The war on clutter, waste, and poor operational standards
Yard design criteria based on operational priorities	5 Management habits to engage and retain top-level teams

Instructors: Ken Wilbanks & David Wells

Ken Wilbanks, a highly regarded business consultant both nationally and within the BMSA community. His 40-year career in the building materials industry extends from entry-level to executive responsibility. David Wells, LBM Operations Consultant, and Industrial Architect. Previously David served 36 years with Goldsboro Builders Supply as Director of Organizational Development.

Workshop Hours: **Wednesday, Feb. 7: 8:00am - 5:00pm & Thursday, Feb. 8: 8:00am - 12:00pm**

Fees: **BMSA Members: Special Rate for BMSA Members \$595 per attendee | Non-Members: \$795 & must be paid in advance**
Tuition includes program, handout materials, & lunch 2/7. Transportation, meals, & lodging expenses are additional.

Hotel: **Hampton Inn Hickory** 1956 13th Ave. DR SE Hickory, NC – BMSA group rate \$149 & includes breakfast.
 Call : 828.624.2000 and mention Group Code: 90S. This hotel shares a parking lot with the class location: The Hickory Metro Convention Center. **Important, Register Now!** Reservations will be accepted on a first come, first serve basis. Cancellations received less than 10 business days of the workshop will forfeit their registration fees.

Attendee Name	Attendee Title	Attendee Email

Number of Attendees: _____ Amount Due \$ _____

Company: _____ Phone: _____

Address: _____ City, State, Zip: _____

Company Contact: _____ Email: _____

All payments are made directly through Quick Books, please provide the following billing details (if different from above):

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