

**BARTENDER**

Job Category: Food & Beverage

Schedule: Part-Time, Over-Time Non-Exempt

Compensation: $12 per-hour + tip-pool inclusion

Reports to: Lead Bartender & Assistant General Manager

Located in Boone, North Carolina, Rhode’s Motor Lodge is a soon to open 54-room renovated and reimagined mid-century motel that captures the spirit of adventure and the essence of the High Country in both design and attitude. Our hip, one-of-a-kind boutique hotel features stylish design, a lively restaurant & bar, and an outdoor adventure vibe, making it an authentic hospitality experience for both travelers and locals. Our down-to-earth brand of hospitality is reflected in our welcoming and warm atmosphere. We don’t know a stranger here and everything we do is centered around our guests.

The person in this position must have excellent communication skills, the ability to resolve conflict, and a thorough understanding of what it takes to launch and run a unique food & beverage program. The Bartender position must develop and maintain the company’s culture, values, and reputation in the public eye and with all staff, guests, vendors, and partners.

**About LODEN Hospitality**

LODEN Hospitality is a hospitality development and management company based in Raleigh, NC. You will be joining a fun team of people delivering warm welcomes and unforgettable hospitality experiences to everyone who comes through our doors. Every day we support each other in exercising our creativity, embracing challenges, and serving our guests and community. In addition to Rhode’s Motor Lodge, we also own and operate The Longleaf Hotel & Lounge in Raleigh, Aloft Durham Downtown, Hampton Inn & Suites Raleigh Midtown, and Guest House Raleigh.

LODEN Hospitality is an equal opportunity employer and values diversity. All employment is decided based on qualifications, merit, and business need.

LODEN Hospitality pays competitive wages and offers a working environment that encourages individuality and creativity. We offer a benefits package to employees who work 32 hours/week. Other benefits are listed under compensation below.

**Responsibilities:**

The Bartender actively contributes to the overall operation of the hotel by providing strong leadership to the bar team. They help to create a welcoming environment that is hospitality driven. In the absence of the GM or AGM they act as a liaison from leadership to employee.

**Job Requirements:**

* Ambassador of Rhode’s mission, vision, and values
* Provide outstanding service and hospitality by guiding guests through their experience
* Serve patrons of the bar, and assist with any guest needs
* Act as a resource for guests regarding all food menu related items and allergens
* Maintain education and awareness of bar program offerings
* Always maintain cleanliness of the bar and restaurant area
* Mitigate any risk for staff and guests ensuring safety
* Collect credit card and cash payments alongside tips to ensure bank counts are accurate at all times
* Assist Lead Bartender in the Development and planning of Beer, Wine & Cocktail menus that support the Rhode’s Motor Lodge vision taking into account guests, marketing conditions, inventory costs
* Assist Leader Bartender with weekly inventory management and ordering
* Assist in training of new hire bar team members
* Practice controls to minimize beverage, food, and inventory supply waste
* Execute special projects as assigned
* Handle guest complaints and problem solve until resolved
* Situationally assist outside of the bar and in the dining room
* Safeguard all food preparation by implementing training to increase staff food handling knowledge and maintain high Health Inspection Score
* Completes alcohol awareness and food safety programs successfully
* Attend regular department staff meetings and trainings
* Work a variety of shifts, as required, including nights, weekends, and holidays

**Knowledge, Skills & Abilities:**

* Hardworking, dependable, and honest.
* Manage stressors and multi-task while communicating effectively.
* Passion for crafting and personalizing guest experiences.
* Excellent wine and spirits knowledge, great communication and presentation skills.
* Knowledgeable of credit card and cash handling procedures, as well as recording accurate tip-out sheets, and calculating accurate bill amounts.
* Food Handler and Alcohol Serving Certifications (if applicable).
* Flexible schedule and can work evenings, weekends, and holidays when needed.
* Speaking, reading, and writing in English is required.

**Physical Demands:**

* Willingness to periodically work longer or more irregular hours when needed.
* Physically active - the employee will be required to stand, kneel, and walk while performing the duties of this job. The person in this position may have to lift/carry up to fifty (50) pounds daily; anything over fifty (50) pounds is considered a minimum two (2) person lift.
* Stress management: manages stress in a professional manner.
* The employee frequently is required to use hands and fingers and must reach with hands and arms.
* The noise level in the work environment is usually moderate, typical of a hotel/restaurant setting.

**Requirements:**

* High school diploma or equivalent
* Minimum of 1-2 years of bartending experience preferred

**Compensation:**

* $12 per hour, plus inclusion in tip pool
* Discounted rate’s at Loden Hospitality Managed Properties
* Full-time employees enjoy:
	+ Paid time off and paid holidays
	+ Subsidized medical benefits

**Service Principles We Live By:**

* We always respond with what we can do, not with what we won’t do.
* We go above and beyond by delivering more than expected.
* We believe that having empathy is an essential characteristic in how we deliver awesome service.
* We believe in being our authentic and genuine selves by treating everyone with respect and care.
* We believe in remaining true to our word and with integrity.
* We believe that our places should feel like home. If a guest needs something, we work to make it so.

Interested candidates, send resume to Elaine@rhodesmotorlodge.com