

REASONABLE ACCOMMODATION

AND

REASONABLE MODIFICATION

WHAT IS IT?

Reasonable accommodations are physical changes in the way things are usually done.

Reasonable modifications are changes to policies and procedures.

EXAMPLES

Requesting assistance animals despite a "no pets" policy.



Requesting a reserved parking spot closer to the unit because of a mobile disability



Adding grab bars to a bath tub or shower



Widening doorways



Adding a ramp to make an entrance accessible



REQUESTS

A resident or prospective resident may ask the property owner or manager for the Reasonable Accommodation/Modification policy. Request can be made orally or in writing and are not required to be entered on specific forms, though management may provide a form for this purpose.

WHAT INFORMATION SHOULD BE PROVIDED

Unless the disability is readily apparent a person seeking a reasonable accommodation /modification is a person with a disability (i.e. visually impaired person seeking a seeing eye dog, the requesting person should provide some verification from his or her healthcare provider that they are a person with a disability and provide an explanation of the nexus between the stated disability and the requested accommodation/modification.

DOES A REQUEST HAVE TO BE PROVIDED?

Property Owners have the right to deny an accommodation request if the request was not made by or on behalf of a person with a disability, if there is no disability-related need for the accommodation or modification, or if the request would result in an undue administrative and financial burden or would fundamentally alter the nature of the provider's operations.

