



Wastewater Technician

Join our team to support rural utilities and help protect water quality in communities across Indiana.

The Alliance of Indiana Rural Water is seeking an experienced wastewater professional to provide on-site technical assistance and training to rural and small community wastewater utilities across the state. This role plays an important part in strengthening utility operations, supporting regulatory compliance, and protecting public health and environmental quality in Indiana's communities.

The selected candidate will travel throughout the state working directly with wastewater utilities to provide operational support, training, and guidance. This position works closely with system operators, utility leaders, and state agency partners to help utilities address operational challenges and maintain sustainable wastewater systems.

To apply, please email your resume and a brief note about your interest in the position to:

alliance@inh2o.org

About the Association

The Alliance of Indiana Rural Water (AIRW) is a nonprofit 501(c)(6) trade association and has served as the Indiana state affiliate of the National Rural Water Association (NRWA) since 1982.

AIRW provides training, technical assistance, advocacy, and workforce development support to rural and midsized water and wastewater utilities throughout Indiana.

With more than 1,000 members statewide and a dedicated staff of approximately 20 professionals, AIRW is committed to strengthening Indiana's rural communities by supporting reliable infrastructure, skilled operators, and sustainable utility operations.

About the Position

The Wastewater Technician provides technical assistance and training to rural and small community wastewater systems across Indiana through the National Rural Water Association's Wastewater Technical Assistance Program.

This role supports utilities by providing on-site operational guidance, troubleshooting system challenges, assisting with regulatory compliance, and helping utilities maintain sustainable wastewater operations.

The Wastewater Technician works closely with system personnel, state agencies, and regional partners while supporting the Alliance's mission of strengthening water and wastewater infrastructure in rural communities.

Roles & Responsibilities (Not all inclusive)

Technical Assistance & Utility Support

- Provide on-site technical assistance to wastewater utilities throughout Indiana
- Assist utilities with operational challenges, maintenance practices, and regulatory compliance



- Help utilities address system performance issues, environmental concerns, and operational improvements
- Prioritize assistance to systems experiencing serious health, environmental, or financial challenges

Program Implementation

- Follow program procedures provided by the National Rural Water Association to meet required technical assistance and training hours
- Research and stay informed on state regulatory requirements, compliance issues, and funding opportunities
- Assist utilities in understanding regulatory requirements and available assistance programs

Training & Education

- Organize and deliver at least one formal training class annually related to emerging contaminants or other wastewater topics
- Provide additional training opportunities for operators and system personnel when appropriate
- Develop training materials and technical resources for utilities

Utility Engagement & Communication

- Respond to technical assistance inquiries from utilities and partner agencies
- Build and maintain professional relationships with utility personnel, operators, and regulatory agencies
- Collaborate with AIRW staff and national program partners to support technical assistance efforts

Program Reporting & Documentation

- Maintain accurate records of technical assistance visits and program activities
- Complete and submit required reporting documentation in accordance with program requirements
- Develop informational articles for publication in the Alliance's membership magazine

Professional Engagement

- Attend state and national events including NRW In-Service and WaterPro conferences
- Participate in Alliance trainings, conferences, and outreach events throughout the year

Job Requirements & Additional Information

Education, Skills & Abilities

- Minimum of five years of experience in wastewater utility operations or management
- Wastewater operator license required
- All accepted applicants must obtain the Utility Management and Utility Finance Certification within six months of hire
- Valid Indiana driver's license required with a clean driving record
- High school diploma or GED required
- Strong interpersonal skills and the ability to build relationships with utilities, operators, and state agencies
- Ability to work independently and as part of a collaborative team



- Ability to develop training materials using Microsoft Office products
- Computer proficiency and strong written communication skills required
- Ability to pass a background check

Schedule & Position Details

- Full-time position, Monday–Friday
- Flexible work environment

Work Location & Travel

- Work-from-home role when not traveling
- Travel statewide to provide on-site technical assistance, training, and meetings
- Attendance at Alliance conferences and events (approximately 5–6 per year)
- Attendance at National Rural Water Association conferences (approximately 2 per year)
- Company vehicle provided for work-related travel

Why You'll Love Working Here

At the Alliance of Indiana Rural Water, we believe the strength of our organization comes from the people behind it.

Here's what makes our team special:

Supportive Team Culture

We're a close-knit group that values teamwork, collaboration, and supporting one another.

Meaningful Work

Your work directly supports the operators and utilities that protect public health and provide safe water to communities across Indiana.

Professional Growth

We encourage learning, knowledge sharing, and opportunities to expand your professional expertise.

Work-Life Balance

Flexible scheduling and a supportive environment allow our team members to maintain balance while doing meaningful work.

Benefits Snapshot

• Medical, Dental, and Vision Insurance

Employee premiums covered 100% by the employer

• Health Savings Account (HSA)

Employer contribution included

• Life & AD&D Insurance

Basic coverage provided by employer with optional voluntary coverage available



- **401(k) Retirement Plan**

Employer match up to 10%

- **Generous Paid Time Off**

13 paid holidays plus vacation, sick, and personal leave

- **Loyalty Recognition**

Employees receive a \$100 bonus for each year of employment after their first full year, increasing annually up to \$2,500

- **Flexible Work Environment**

Compensation

Salary Range:

\$54,400 – \$81,600

The salary range represents the current full range for this position, including progression over time. Placement within the range will be based on factors such as relevant experience, skills, education, and internal equity, with opportunities for growth through tenure and performance.

Alliance of Indiana Rural Water is an equal opportunity employer.