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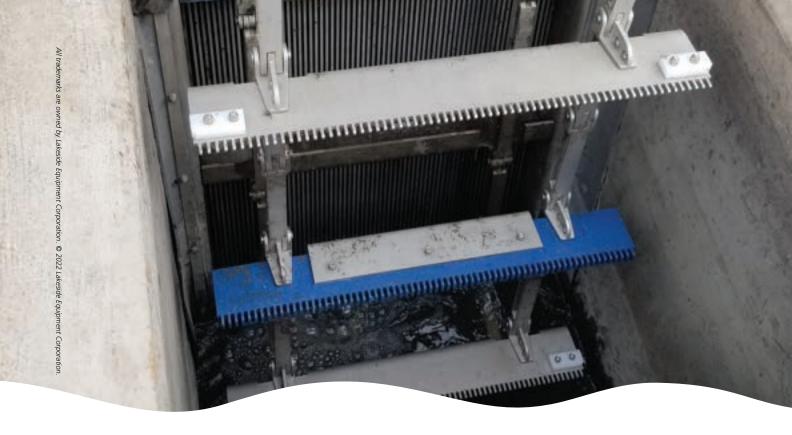












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SUMMER/FALL 2022

The official publication of the Alliance of Indiana Rural Water

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Changing the world one wet well at a time.

What has your wet well done for you lately?

Gravity lines that feed our lift stations seem to dump in and mix the contents well, right? The cream (FOG - fats, oils, and grease) rises to the top, and the heavy solids settle out, leaving us to pump the liquid in between. This condition allows for grease and wet wipes to band together causing even larger problems, not to mention we are only pumping the liquid in between. Eventually we are going to have to call a vac truck to suck the grease off the top and the grit off the bottom, or we'll be at risk for our level controls to fail. The debris at the bottom of the tank is decaying and emitting hydrogen sulfide and other harmful gases that are dangerous to the environment and smells terrible.

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Alliance Board President

So Many Great Events, And So Many More Reasons to Say Thanks

reetings once again Alliance members! By the time this article comes out, we will be about three-quarters of the way through 2022! So much has happened, and I want to take some time to recap our events thus far. In March, we had our Spring Conference in beautiful French Lick, Indiana. It was another great event with record numbers of over 900 attendees!

We started out on Tuesday night with National Water Services Annual Pre-Conference Party at Legendz Sport Bar. A big THANK YOU once again to the National Water Services Team for hosting this great event. Everyone had such a great time! The next morning, we began our classroom sessions, and then in the afternoon, we presented our awards for the BEST OF THE BEST in the water and wastewater industries. Congratulations again to all our award winners! Then on Thursday, we had a hot breakfast and continued with more great educational classes. As always, we then announced our many raffle winners. This raffle not only provides awesome prizes for several lucky attendees, but it also raises funds for WaterPac to ensure rural water and wastewater is represented in Washington, D.C.

Next on our list is one of my favorite events: the Operator Expos in Huntingburg and Akron. We also had record attendance at these events and had several informative presentations put on by our vendors. As in the past, we had our "famous" hog roast lunch provided by David Harvey and the Water Solutions Unlimited crew.

Our sincere THANKS to Dave and Water Solutions for continuing this wonderful tradition.

In July, we had our Leadership Summit in downtown Bloomington. This was another great event with so much for our industry leaders to learn and talk about. Good business practices for operation and proper utility management are essential in long-term success, and this event provided our leaders with the skills necessary to achieve their goals, as well as highly important industry knowledge and updates. All had a wonderful time networking and learning with fellow leaders of our industry!

In September, we have our annual Clay Shoot and Scholarship Golf Outing. This is yet another event that is so graciously supported by many of our vendors and members. All proceeds from this event go to our Alliance Scholarship Fund, which provides college scholarships to eligible children of our members. We award four \$2,000 scholarships to highly deserving students at our Spring Conference in

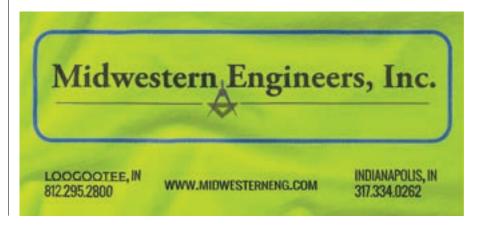
French Lick. For those who may want to apply, please look for information to come out about this in December or refer to our website, inh2o.org.

Don't forget about our highly anticipated Fall Conference in Fort Wayne, Indiana. Please mark your calendars to attend this event to be held on October 26 and 27 at the Grand Wayne Convention Center.

I'd also like to say thank you to our great Alliance staff for continuing to represent us so well and provide the great services they do. I can't miss saying THANK YOU to our Executive Director and the office staff for scheduling all the conferences and classes throughout the year. And to my fellow Board members, thank you for your continued guidance and leadership of this great organization.

And finally, to you, our members... THANK YOU for your continued support of this great organization. This is your association! Please let us know if there are any special classes you'd like to see us present, or if there is anything with which we can help you.

I hope to see you at one of our upcoming events. Have a great rest of 2022! *





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Connie Stevens **Executive Director**

New Legislation Makes It A Busy Year for Legislators

f you attended the Spring L Conference, you may have heard Senator Eric Koch speak at the Awards Luncheon about leadership in the water and wastewater industry. Senator Koch chairs the Utilities Committee, and represents District 44. He is very involved with any legislative discussion concerning utilities in Indiana. Senator Koch assured us that if we (meaning utilities) experience unintended consequences or issues due to the bills passed this year, he will listen to our concerns and address them. He wants us to bring these concerns to his attention. For his commitment to the wellbeing of water and wastewater utilities, as well as his resolute integrity, we presented Senator Koch with the Commitment to Rural Excellence Award. He could see by the number of attendees in the room that these people represent a significant number of utilities, and those utilities represent a great deal of customers in each of their communities.

Senator Koch also reminded attendees to stay in touch with the legislators in their areas and keep them informed of what is important to them. It is the legislator's job to listen to their constituents and look out for the best interest of the communities in their districts, and this goes for all levels of government. They cannot represent us well if we don't keep them informed.

Although this was a "short" legislative session, 2022 has been a busy year for our Indiana legislators. While I have concerns with a couple of the bills that were passed, I will let time tell if any of them were ill-advised, or if each actually



Senator Eric Koch and the Alliance Board.

has a positive impact. We will keep a close eye on how this legislation truly affects the water or wastewater utilities. That said, the following bills may be of interest to you:

HB 1002 - Repeals the utility receipts and utility services use tax. This is mainly for municipalities and For-Profits and is typically included in the rate structure. Your rate consultant has likely contacted you about this. To read the entire bill, see: http://iga.in.gov/ legislative/2022/bills/house/1002

HB 1245 - This has to do with charging a capacity or tap fee. Exemptions for connecting to regional sewer district. Local health departments cannot impose residential onsite sewage system requirements that are more stringent than those of the Departments rule. To read the entire bill, see: http://iga.in.gov/legislative/2022/ bills/house/1245.

SB 272 - Wastewater infrastructure. This bill encompasses many pieces discussed during the Wastewater Infrastructure Taskforce meetings. Provides that the Indiana Finance Authority shall serve as the executive branch coordinator for funds allocated or made available to the state or local

communities from federal, state and other sources for purposes related to drinking water, wastewater or stormwater infrastructure and systems. To read the entire bill, see: http://iga. in.gov/legislative/2022/bills/senate/272

SB 273 - Financing of water and wastewater utility assets. To read the entire bill, see: http://iga.in.gov/ legislative/2022/bills/senate/273

SB 374 - Regional water and sewer district service areas. To read the entire bill, see: http://iga.in.gov/ legislative/2022/bills/senate/374

In alignment with our discussions of good leadership in this industry, the Alliance of Indiana Rural Water will be hosting the Leadership Summit in Bloomington on July 27 and 28 this year. This Summit is specifically for Board Members, Council Members, and Utility Managers. There will be excellent and highly relevant topics, including "Planning for an Uncertain Future", "Where's the Funding?", "Economic Importance of Utilities", "Rates You Can Live With", Peer to Peer Roundtable discussions, and so much more. I hope to see you and your Board members there! We sincerely care about your utility's success. *







LOCATION

Grand Wayne Convention Center 120 W Jefferson Blvd, Fort Wayne, IN 46802

MAKE PLANS TO JOIN US!

Make your plans now to attend the 2022 Annual Fall Conference in Fort Wayne! This event offers great networking and educational opportunities for water and wastewater professionals, as well as the ability to earn contact hours. It also provides vendors the perfect venue to showcase their products and services to a variety of utility professionals.

Earn up to 10 contact hours for Water & Wastewater!



SPRING CONFERENCE

A huge THANK YOU to everyone who participated in the Spring Conference at the beautiful French Lick Resort in March! We had record numbers this year, and we couldn't be more grateful to all of our exhibitors, speakers, sponsors, staff and board for their efforts to help make the event a success! To our attendees, we couldn't be more appreciative of you taking the time out of your busy (and very important!) schedules to take part in this event and to continue to grow and strengthen our essential industry!

We welcomed everyone on Tuesday evening with a wonderful Pre-Conference Hospitality Kick-Off Event sponsored by National Water Services at Legendz Sports Bar & Grill. Wednesday morning, we hit the ground running and participants went off to their chosen track of classes – administrative, water, or wastewater. After receiving positive feedback from last year's staggered class sessions, we had a similar schedule planned for this year. Luckily, we were able to bring our Awards Luncheon back to honor our best of the best in the industry, as well as four outstanding students with \$2,000 scholarships!

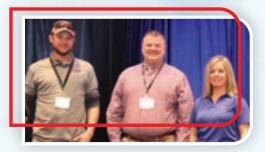
Wednesday evening, we hosted a Hospitality Bowling Event on-site at Pluto's Alley with arcade games, drinks, bowling, and pizza! It was a great time to wind down from a full day of classes while mingling with peers and friends, both new and old.

Thursday morning, everyone woke up to a delicious hot breakfast buffet before starting in on another day of classes. We also held the first round of our Regional Taste Test Competitions. The City of Fort Wayne will advance to the Best Tasting Water in Indiana Contest to be held at the Grand Wayne Convention Center during our Fall Conference. We wrapped up the conference by announcing the big Sportsman's Raffle grand prize winner. Over \$5,500 in tickets were sold for the Sportsman's Raffle, the proceeds of which were donated to WaterPAC! This year's winner was Steve Vail from NineStar Connect, who walked away with a Trager Grill package worth over \$2,500! Dave Harvey from Water Solutions Unlimited won the shotgun raffle. Todd Watts from the City of Austin won the all-inclusive trip for two to the NRWA conference this fall in National Harbor, Maryland, sponsored by Covalen & Midwestern Engineers, Inc. Thank you all for helping make this another fantastic Alliance event! *















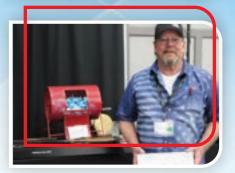




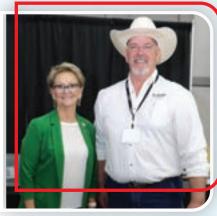










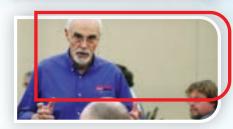


















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AWARD RECIPIENTS

















The best of the best in the water and wastewater industry were honored at our 2022 Spring Conference. Each recipient was presented with their award prior to the conference, then recognized throughout the event on a slideshow displaying on the event center's television monitors throughout the venue!

Robin Willey, Town of Nashville Utilities

Wastewater Systems Operations Specialist of the Year

Gabe Brindle. Town of Huntertown Utilities

Water Systems Operations Specialist of the Year

Kevin Crecelius. Town of Shoals Manager of the Year

Micah Sarabyn, Ben Davis Conservancy District

Administrative Professional of the Year

Midwestern Engineers

Associate Member of the Year

Gene Eaton, Napoleon Community Rural Water Corp.

President's Choice Award

Connie Stevens, Alliance of Indiana Rural Water

Steward of the Environment Award

Senator Eric Koch, District 44

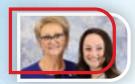
Commitment to Rural Excellence Award *





SCHOLARSHIP RECIPIENTS

The annual Alliance awards scholarships is based on fundraising from our annual Golf Outing and Clay Shoot. This year, the Alliance awarded four \$2,000 scholarships!



Samantha Williamson Daughter of Travis Williamson Hartford City WWTP \$2,000 Recipient



Ethan Hall Son of Daniel Hall Patoka Lake Regional Water & Sewer \$2,000 Recipient



Ellie Hall Daughter of Daniel Hall Patoka Lake Regional Water & Sewer \$2,000 Recipient



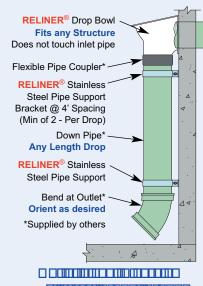
Emma Hall Daughter of Daniel Hall Patoka Lake Regional Water & Sewer \$2,000 Recipient 🖈

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Foundations of LCRR Compliance





Lead Service Line Inventory

- Utilities must compile and manage an inventory of both public and private owned service lines within their service area by 2024.
- Submission recurrence is now based on a system's monitoring compliance schedule and the first inventory must be submitted within three years (or prove they don't have LSLs).
- Inventories must be made publicly available and each customer serviced by an LSL or a line with an unknown matieral must be notified annually.

Public Communication and Education

- Any customer with an individual lead sample result > 15 ug/L must be notified within three days.
- After all monitoring round samples are in, customers must be notified within 24 hours if the 90th percentile level are > 15 ppb.
- . LSLI information must be made public and included in the CCR
- Systems must provide public education materials when doing mandatory LSLR.

Sampling Requirements

- A 1st- and 5th-liter draw and analysis for any Tier 1 and Tier 2 properties served by an LSL is now required.
- The Tier List will be based on the LSL inventory and all Tier 1 samples must be collected from any property served by an LSL.
- A new "find and fix" provision requires a second look at properties with high lead levels.

Testing in School and Daycare Facitilites

- Utilities must sample 20% of elementary schools and certified childcare facilities in the service area each year.
- Secondary school sampling must be provided when requested.
- Results and public education must be provided to each sampled facility, primary agency, and health department.

For more information on the partnership and how to get support tackling LCRR, contact:

Connie Stevens

Alliance of Indiana Rural Water cstevens@inh2o.org 317-789-4200

Lowell Huffman

120Water lowell@120water.com 317-750-2096







OPERATOR EXPOS RECAP

Southern - Huntingburg, IN Northern - Akron, IN

Our Southern and Northern expos were both held in May. Each was a big success, and though the weather didn't cooperate for us each afternoon, we got in full mornings of demonstrations, contests, a great lunch, and of course, seeing old friends and making new ones!

More than 250 people were in attendance at each expo! Both events featured our "famous" hog roast, graciously donated and cooked by Water Solutions Unlimited.

The Meter Toss, Backhoe Rodeos, and the Expoo Royal Flush contests provided chances to win cash and prizes, and didn't disappoint on the fun! 1st Place for each contest won \$50 cash, and 2nd Place won an Alliance camping chair. The winner of the 2nd Regional Water Taste Test was Garrett Water Works!

Huntingburg Meter Toss Winners

- Powder Puffs: 1st Sarah Hartman of Alcoa, 2nd - Kristen Guggenheim
- Young Bucks: 1st David Rakes of Edinburgh, 2nd - David Cissell of Henryville Membership Sanitation Corporation
- Grizzly Ol' Veterans: 1st - Mike Compton of Paoli, 2nd – Jeff Dunaway of Edwardsville Water

Huntingburg Backhoe Rodeo Winners

1st - Daniel Houchin of Orleans 2nd - Mike Compton of Paoli

Huntingburg Expoo Royal Flush Winners

1st - Nathan Bourland of Washington Township 2nd - Brad Hutchins of Henryville Membership Sanitation Corporation

Akron Meter Toss Winners

Powder Puffs:

1st - Marcy Coe of Garrett Water Works 2nd - Sara Benkert of IDEM

Young Bucks:

1st - Tony Fey of Blufton 2nd - Chase Thompson of Frankfort

Grizzly Ol' Veterans:

1st - Rick Freiberger of Albany 2nd - Kenneth Depew of Auburn

Akron Equipment Rodeo Winner

1st - Alex Mikel of Breman 2nd - Dustin Stewart of Columbia City

Akron Expoo Royal Flush Winner

1st - Austin Roberson of Huntertown 2nd - Chase Perry of Montpelier

Thanks to all of our attendees, demonstrators, and especially, our sponsors. We couldn't do it without you! *

SAVE THE DATE FOR NEXT YEAR'S EXPOS:

Southern Operator Expo - May 18, 2023 Northern Operator Expo - May 25, 2023











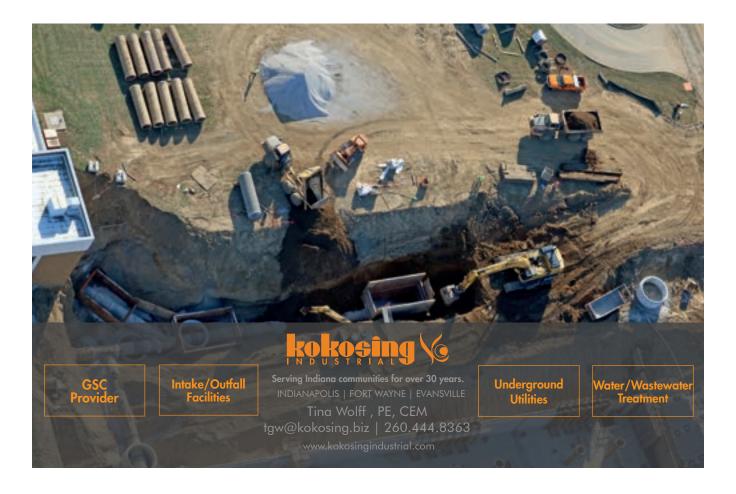














2021 Best-Tasting Water in Indiana Named!

Auburn Water Department's Water Named Best Tasting Water in Indiana during State Finals Competition!





Officials at the Alliance of Indiana Rural Water

have found the best-tasting water in Indiana.
On October 20, 2021, Auburn Water Department was announced as the winner of a state-wide competition to identify the tastiest rural water in the state.

The competition was conducted during lunch on the first day of the Alliance of Indiana Rural Water Annual Fall Conference at the Grand Wayne Convention Center in Fort Wayne, Indiana. Throughout the year, the Alliance held four different regional competitions around the state. The regional winners were Town of Osgood, Town of Akron, Auburn Water Department, and Town of Madison.

Participating water samples were judged on three categories – clarity, odor, and taste. The competition is part of the Quality on Tap! campaign to emphasize the high quality, standards, and consequently, taste of rural water.

As the winner of the Best-Tasting Water in Indiana, Auburn Water Department will advance to compete in The Great American Water Taste Test, a national contest at Capitol Hill in Washington, D.C., in early February 2022.

This event is part of the Rural Water Rally, an annual legislative event for the 49 state affiliates of National Rural Water Association. ★





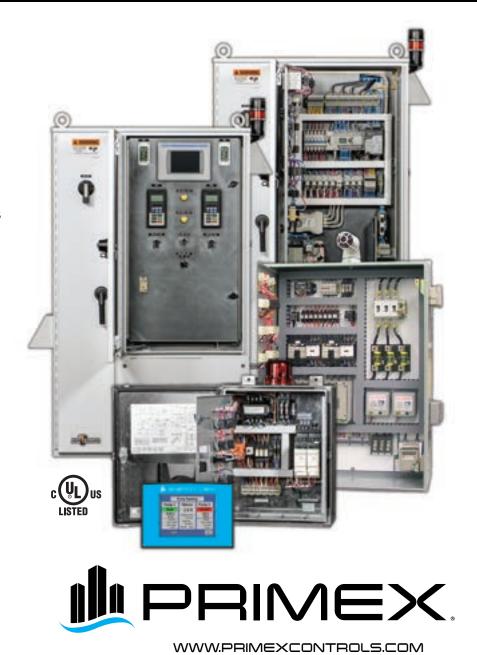
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Leadership...
Key Traits to Make

ey Traits to Make the Path a Smoother One

BY REX BLANTON WASTEWATER TRAINING DIRECTOR

ere at the Alliance of Indiana Rural Water, we have been discussing the upcoming loss of many of our water and wastewater operations specialists over the next few years. I'm sure you've heard many of us and others discuss this situation, as well as the outcome of losing these highly experienced individuals. We are not only losing their knowledge of the processes and procedures of their everyday jobs, but maybe even more importantly, we are losing their leadership. When you think about leadership in a municipality, some of the first people that come to mind are mayors, clerks, and board members. However, these elected officials need employees in the water and wastewater fields of expertise to lead and guide existing and new employees to achieve goals set forth by EPA and IDEM for drinking water quality and environmental protection.

What exactly is leadership, anyway? It is the ability to inspire employees, team members, and anyone you encounter, to achieve goals and build their skills to become the best they can be. You don't have to be a mayor, clerk, board member, teacher, CEO, supervisor, or team leader to be a great leader. In other words, you don't need a title to become a great leader. Leadership skills are not something you are born with, so anyone can become a great leader with the daily commitment to achieve personal and team goals.

One of the most important traits as a leader is trust. One way to build trust is to share your individual struggles, experiences, and concerns with others. Being honest and clear with them can lead to you gaining their trust. But perhaps, one of the most important factors with gaining trust is to always have the same demeanor when it comes to them opening up to you with their concerns and struggles or ideas. A loss of trust can be very difficult to regain, but it can be done if you are totally honest with them. The first thing is to give a heartfelt apology, but don't expect the trust to come back immediately after the loss. You must give it time and reprove yourself with your actions moving forward.

Great leaders also need to be great listeners and convey a positive attitude. Be empathetic toward your team members' situations, put yourself in their shoes, and learn why they feel the way they do.

Negativity can kill a leader's credibility, along with any trust previously gained. Being a great listener doesn't mean you have to agree with everything everyone else says, especially if you are the decision maker. However, allowing your team members to try their ideas can be very successful at times. As long as the ideas do not conflict with current procedures, violate primacy agency rules, or put folks in unsafe conditions, give them a try. If you do not use an idea, give the person a legitimate reason, and let them know why it may not work. Don't tell them no, just because you've never done it that way.

Being able to delegate is a must. It's important not to delegate just for the sake of it, but to know when and how to delegate appropriately. A leader has a lot to do and must be committed to goal achievement and the work and integrity it takes to achieve these goals. Delegation can help achieve team goals and relieve some of the stress on the leader. But that's just one side of it. Delegation also shows that you have confidence in the group's abilities, and it develops morale and loyalty. People in the workplace and team environment want to be trusted and appreciated, and delegation can help achieve these feelings.

Being able to accept failure and the responsibility of those failures in a calm manner and logically think through the situation without having a breakdown, is essential. Not being able to work through failures in a positive manner can lead to negative morale and fear of losing everything. Great leaders take the blame for the failure and work out how to fix the problem quickly, which will lead to great trust and building integrity.

Another key to being a leader is to never stop learning. Most water and wastewater professionals have lots of learning opportunities available to them, whether online or in person. Leaders should also allow subordinates to attend these meetings. Though important and necessary, we don't just learn just from organized training sessions. Our everyday life experiences are also vital to help guide our way.

There are several other traits great leaders possess, but I don't want to hold a leadership-know-how session in this format. It would take up way too much space, and besides, there are many more qualified leadership experts out there.

Get online and search for more details, buy a leadership guide, and always come to our Leadership Summit in Bloomington each year. Don't ever think you are not a leader; eyes and ears are always on us, so become the leader they want you to be. And never forget that the leaders of tomorrow are getting their foundation from you today.

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Knowing your plant can be one of the largest ways to create savings when it comes to rehabilitation or planning for your community. The data we collect every day is the map to constructing an efficient, well-sized plant for getting the job done. Many times, we see a disconnect from operator to engineer, and as operators, it's vitally important that we try to make the communication of data to the developing engineer as plentiful as possible. For many communities, large construction projects at the wastewater facility do not come around often. Having your "ducks in a row" when the time comes can not only be a financial savings, but a preventative measure against operational nightmares.

Too many times, I have come across issues with plants that get passed off as engineering flaws. Good engineers look to the operator for input of the specific needs of their plants. Engineers come from a background of theory and design. Not all engineers we see onsite have the full knowledge of wastewater treatment and biology, and that is where the operator comes into play. Building a good relationship with the engineer of a project has many benefits, not only for the town's budget, but for the day-to-day work operators will be performing. Like many things, you get what you put in, especially when it comes to wastewater construction.

Engineers are not onsite every day, and don't know the ins and outs of your plant. It is the operator's job to evaluate and share information on specific issues at the plant with as much detail as possible to the designing engineer. It's also important to select an engineer that will work with the operator. Not every plant works the same as the next, even though they may be managing the same treatment style. Knowing your wastewater and your plant's issues is key in the construction process.

One of the largest issues I have come across in my travels is over-designed or oversized treatment facilities. Planning for future changes while providing an efficient treatment area or

size can be troublesome. As I mentioned before, projects don't come around often, and we want to make sure we are considering growth in the development of a new plant. We also want to keep in mind that oversizing a plant can cause issues.

Many times, we find plants that are sized incorrectly for the influent flow and loading they are receiving. This can lead to treatment issues and operational headaches. Knowing your lab data and being able to work with the engineer to design a plant that considers both current and future treatment is huge. The last thing you want to do is spend millions of dollars on a construction upgrade only to find out that you are oversized and now must pay for the addition of carbon or other nutrients to keep up good treatment.

When undergoing a capacity increase, working with the engineer to have operational control over the capacity can be crucial. Having the extra volume for storm surges and possible growth is great, but not when it isn't raining, or the development falls through. Having operational control to be able to take tanks or processes offline when not needed can be a life saver for the operator or the town's pocket.

There are many things for the operator to keep in mind when going through the construction process. Rules and regulations, emerging contaminants, industrial growth, and operation process are important issues that the engineer will look to the operator on. Sharing ideas that will make your job easier is important, so you don't get stuck with a poor design for your process. Using your resources and making connections with other facilities is also important, and ultimately, it can lead to a better finished product. You get what you put in; the engineer can only design with the data that they have been given. Next time you point out that engineering flaw, keep in mind that an operator should have been involved as well. *



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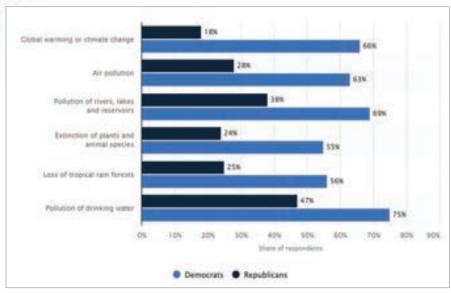
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SOURCE WATER SPECIALIST



Share of adults who worry about environmental issues in the US as of March 2017, by political party.



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Lafayette 765-449-2723 In March 2011, the Gallup Environmental Poll surveyed American citizens to determine which environmental issues most concerned them. The poll found that 77% of Americans worry a great deal about the pollution of their drinking water. Drinking water concerns topped the list compared to other environmental issues, such as loss of open space (57%) and global warming (51%).

Pollution of drinking water continues to be a concern for Americans. As of 2017, 75% of Democrats and 47% of Republicans worry about the quality of their drinking water.

Are the citizens in your community worried about the quality of water you supply to them? Reassuring your citizens that you are working hard to protect their source of drinking water and supply a safe and healthy product to their home can encourage citizens to get involved in the protection efforts. You may be wondering how to properly communicate this to your citizens.

Encouragement and leadership produce conservation action from citizens - not information. Often, we overwhelm our citizens with numbers, terms, and acronyms that we in the utility industry understand, but which are foreign to most people. People are more likely to understand what you want them to perceive if they can see the outcome of a given action. It is advisable to regularly promote deeds you do to ensure your system is running efficiently and effectively. Post pictures along with a short description of leak repairs, line extensions, plant upgrades and regular maintenance activities which are done to your system. This will show citizens that you are working hard to ensure their water is safe and healthy to consume. It's important that residents think what you do is important, and want you to succeed. In turn, they will be more accepting of their role in the overall process.

Poor, minimal, or inconsistent communication saps citizens' confidence in their utilities. The first step towards communicating more effectively is to clearly visualize who you are trying to reach and how they typically receive communication. How well do you know the citizens you serve? Out of 10 people, your everyday citizens are comprised of these demographics and attributes:

- 7 Caucasians, 3 minorities
- 6 voters
- 5 men, 5 women
- 4 follow news
- 3 college grads
- 2 speak English as a second language
- Have a vocabulary of 400 words

To improve your communication, you must reconnect with your fellow Figure A



citizens. Understand that most citizens don't understand where their water comes from or how it gets to their homes, businesses, and schools. Keep your message(s) short, simple and to the point. Showing them instead of telling them is important. Pictures, demonstrations, and tours are great

ways to hold peoples' attention and to get a point across in a short amount of time. Understand who you serve and how to connect with them. They are a crucial element to the success and longevity of your utility.

Which figure would you take the time to look at and associate with the statement, "My water is safe to drink!" -Figure A or Figure B? *

Reference material for this article: Water Issues Worry Americans Most, Global Warming Least (gallup.com) Eckl, Eric. (2011, March 24). "Water Words that Work, Making a splash with your Communications". Zionsville, Indiana. waterwordsthatwork.com

Share of adults who worry about environmental issues in the U.S. as of March 2017, by political party* Concerns about environmental issues United States by ideology 2017 | Statista https://www.statista.com/ statistics/691912/us-citizens-who-worryabout-environmental-issues-by-political-party/

Figure B

Consumer Confidence Report									
CONSTITUENTS	Date Tested	Unit	MCL	MCLG	MRAA	Range	Violation	Major Sources	
DISINFECTION PROCESS	BYPRODUCTS								
Total Haloacetic Acids (4)	2010	Ppb	60	NA	28.0	17.7 TO 36.0	No	Disinfection process byproduct	
TTHM'S (Total Trihalomethanes)	2010	Ppb	80.00	NA	32.8	16.6 TO 51.7	No	Disinfection process byproduct	
Vinyle Chloride	2010	Ppb	2	NA	BDL		No	Leaching from PVC piping; Discharge from plastics factories	
			INORGA	NIC CONSTITUE	NTS				
Fluoride	2010	Ppm	2.0	1.0	1.0	.44 to 1.4	No	Water Additive to promote strong teeth & Erosion of natural deposits	
Copper	2008	Ug/L	1300 AL	1300	400	90th percentile value	No	Corrosion of household plumbing	
Lead	2008	Ug/L	15 Al	0	8.2	90th percentile value	No	Corrosion of household plumbing	
(For Lead & Copper the nun	nber of samples abov	e AL is 0.)							
Sodium	2010	Ppm	None	None	3.3	NA	No	Erosion of natural deposits	
Sulfate	2008	Ppm	None	None	24	NA	No		
Barium	2010	Ppm	2	2	0.31	NA	No	Erosion of natural deposits	
Atrazine	2010	Ppb	3	3	.2	NA	No	Runoff from herbicide used on row crops	
Radium 228	5/13/08	pCi/L	5	0	0.7	NA	No	Erosion of natural deposits	
Uranium	5/13/08	Mg/L	.03	0	.0005	NA	No	Erosion of natural deposits	
Gross Beta	5/13/08	pCi/L	40	0	2.4	NA	No	Erosion of natural deposits	
Turbibity Daily NTU Turbidity does not present a		37 Highest reading . Turbidity is a meas			d is a good indicate	or that the filtration	system is function	ning.	
			TOTAL	ORGANIC CARBO	ON				
Average percent of removal	%	25%	100%	24.8	10.6 to 34%	Yes	Erosion of natural deposits		
	·	<u>'</u>	UNREGUL	ATED CONTAMIN	ANTS		· ·		
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CONSTITUENTS	Date Tested	Unit	MRDL	MRDLG	MRAA	Range	Violation	Major Sources	
Chloramine	Daily	Ppm	4.0	4.0	3.7	NA	No	Added for disinfectant	

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CHAD REYNOLDS WATER CIRCUIT RIDER

KNOWLEDGE VERSUS TOOLS OF THE TRADE... SOMETIMES IT JUST TAKES A LITTLE TRUST AND COMMON SENSE

ow many tools do you have in your toolbox? Most people will have the necessities to do the job, whether it's a socket set, a whole shot wrench, a hammer, or a few wrenches and screwdrivers. How about high-tech equipment, such as line-locating devices or leak-detection analyzers? Many times, all the tools in the world are not as good as the ones that come naturally to us.

Natural - "What is natural and what do you mean?", you may ask. Many of us have the power within our own means. Knowledge is power and strength in numbers, or the older gentleman who grew up in town and never moved away. So many times, the answer to finding a utility line or locating a leak can be done simply by using one of the tools mentioned. Most of us do not realize the ability we carry within ourselves. The longer you're an operator or a utility employee, the more knowledge you gain. All the tools in the world don't hold up compared to what you carry in common sense.

We've all been there. At our fingertips, we have the best technology to find a buried utility. However, it is leading us in directions we know aren't right. What do we do next? We revert to the wire clothes hanger, or the old goat from the café drinking his coffee. "BINGO! There it is!" The interruption was worth it, as the old man pointed us to where it was, and he was right. Recently, I was called to do a leak detection in a town that produces over 100,000 gallons of water per day, and they were well above that, at nearly 250,000 gallons. No, the water was not coming to the surface. No, the

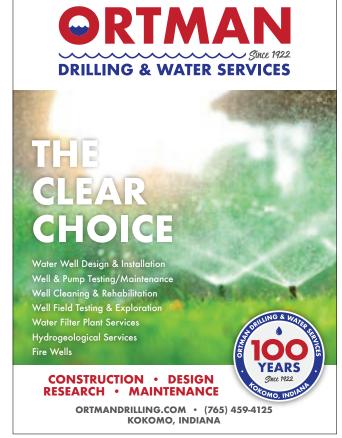
wastewater plant wasn't seeing the same spike. Yes, the catch basins had been checked for chlorine. Any homes that were unoccupied from snowbirds having already headed south were checked. No one experienced a loss of pressure. This town has three water towers, and they all push the same pressure. Nothing was found. My next suggestion was to stop flow to all water towers so we could analyze them and see which dropped the fastest. Our advantage: there were only five valves to shut to isolate the towers. However, I failed to mention that there were 18 inches of snow on the ground, so if water were to surface, it would be obvious. Shutting down the towers allowed us to be pointed in the right direction. One tower over the next 45 minutes dropped 11 inches, while

the other two only lowered around an inch or two. Now, we needed to further narrow down the area, and we did so by shutting down more valves. Eventually, we were able to narrow it down from 53 miles of pipe to 2 miles, and then to two blocks of the town. Thanks to my 20 years of experience within the industry and a little common sense, the leak was found! The high fives and smiles were shared by all.

The point I'm trying to get across here, or the moral of the story is this: It doesn't matter how many tools one may have access to or the technology; sometimes the tool you need you carry each day is within yourself. Do the other tools help at different times? Absolutely! They can, and they do. Trust in yourself and in others because many times, the strength and the answers are carried within.









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Food to Microorganisms Ratio (F/M Ratio)...Finding the Right Balance for Your Plant



s a new wastewater circuit rider, I have had the opportunity to meet many operators over the past few months who are making do with what they have at their disposal. I've been quite impressed on several occasions by operator ingenuity. Even though so many operators seem to have a firm grasp on the operation of their plants, sometimes unexpected treatment issues arise. When a plant "acts up" and treatment starts to suffer, there could be several reasons why. Keeping track of additional operational information is crucial in making the decisions necessary to adjust treatment and correct plant upsets. A little more time in the lab and a little extra math may help catch potential issues before they become problems.

There are many equations used by wastewater treatment plant operators that help them operate their plants

effectively. Some of these equations are used with others to allow for a bigger picture of plant performance. One equation that I feel is important for operators to know and understand is how to calculate is the Food to Microorganism Ratio (F to M).

F to M has been used to operate activated sludge treatment plants for a very long time. It is the measurement of how much food (F) in the plant influent, usually measured in pounds of five-day carbonaceous biochemical oxygen demand (CBOD5), is available to the microorganisms (M) to consume, which is usually measured in mix liquor volatile suspended solids (MLVSS). Most of the data needed to calculate F to M, plants already monitor. Collecting MLVSS numbers could add a muffle furnace and a few extra steps to accomplish the testing.

There are many places online to find what F to M Ratio range your type of

plant should use as a guideline. This ratio represents a balance between the F to M needed for the wastewater plant to effectively operate. Each type of treatment plant may have a slightly different ratio range. It's up to the operator to find the optimum range for their plant, depending on the season.

Continually tracking the F to M can help the operator make adjustments in order to keep the treatment optimized. For example, if the operator sees the amount of Food has started to trend downward, wasting could be increased gradually to reduce the Microorganisms to maintain optimal operation. If the incoming Food continues to decrease, taking an aeration basin offline (if possible) could help increase F to M. If operational adjustments aren't working, the temporary addition of another source of BOD could help maintain treatment. Conversely, if the amount of Food has trended upward, increasing (if possible) the dissolved oxygen (DO) in the aeration basins may help the Microorganisms breakdown the Food faster. Wasting could be decreased gradually to increase the number of Microorganisms used to maintain optimal treatment. Occasionally, the fluctuations in the amount of Food vary widely. It may be worth waiting a bit before any adjustments are made just to see if the Food supply evens out.

As with any type of operational adjustments to wastewater treatment, changes should be made gradually and given time to see their effect.



F to M = Influent CBOD5 x Influent flow x 8.34 lbs/gallon

MLVSS x Aeration Volume MG x 8.34 lbs/gallon



Not A One-Size Fits All Program

BY DAVE ADKINS WATER CIRCUIT RIDER

ecently, I've been getting a lot of questions about how to start a hydrant flushing program. I don't think there is a one-size-fits-all program for everybody. So, I thought I would share my own experience setting up a flushing program for the utility I took care of recently.

When I first started at the utility, we had several calls about dirty water. If you opened a hydrant, the water that would flow from it was so dark that I was ashamed for anyone to see it.

I didn't know anything about how to flush hydrants, so I sought advice from people that I thought would know. I was told to just "open your deadend mains and let them flow", but I found out quickly that this didn't work. Then I was told to just "open random hydrants throughout the system", but that didn't work either. Then I saw that the Alliance would be having a training class on hydrant flushing, so I showed up, hoping they could steer me in the right direction.

The speaker talked about starting close to the water plant and working your way out, as well as shutting off valves to do directional flushing. I knew some of what he talked about would work for me, but I still didn't have a clear picture as to what I needed to do. Once again, the Alliance had another class on hydrant flushing, so I attended that class as well and took away some tips that I felt I could apply to my system.

I began by breaking my system up into three sections. On day one, we would start at the closest point to the water plant and work our way out to the end. Days two and three were the same; we started at the end of the system and worked our way out. I made sure to shorten up the start/stop cycle at my water plant to ensure that I would have plenty of water to flush the system each day. I also didn't open up the hydrants and flow at full velocity. I don't think that this is necessary. Some may disagree, and that's fine because like I said earlier, there isn't a one-size-fits-all way to do it.

We flushed in the spring and fall. It took about a year and a half before I started seeing the results of the flushing program. I knew that this process was working when a Council member commented on the fact that dirty water complaints had all but disappeared, and I was no longer ashamed for someone to see the water flowing from these hydrants.

I hope that this article has provided you with something you can incorporate into your own program. Like I said, I'm not saying this is right for everyone, but it worked for me. I believe the key is to start and make adjustments until you find what works for you. As always, thank you for all you do and stay safe. 🛨



SHOULD I CONSIDER SOLAR ENERGY FOR MY WATER AND WASTEWATER TREATMENT FACILITIES?



ENERGY EFFICIENCY CIRCUIT RIDER

We all know that water and wastewater facilities are key to the success and growth of surrounding communities. However, powering these facilities requires a large amount of energy, consuming 4% of all energy used in the US. To free up budgets and make use of excess land, water and wastewater facilities are in a good position to utilize solar energy to power their plants with low-cost, clean energy.

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facility benefits from savings on its electricity bills from day one of system operation with no upfront costs.

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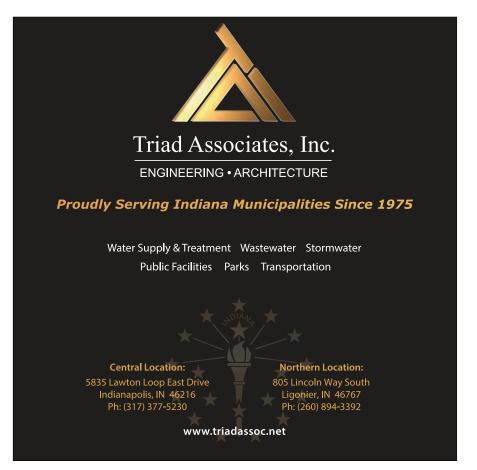
Beyond high-energy usage, solar, water and wastewater treatment plants go well together because these facilities often have the land requirements necessary to build a solar project of needed size. Traditionally, many water and wastewater facilities purchased additional land beyond their required footprint to serve as a buffer between the plant and any neighbors, making the land a perfect site for a solar energy system.

Many electric utilities have programs that help their customers achieve their solar and energy goals. These programs include everything from simple rebates to working with contractors and solar providers to help you install, reap benefits, and provide longterm, affordable energy costs for you and your customers.

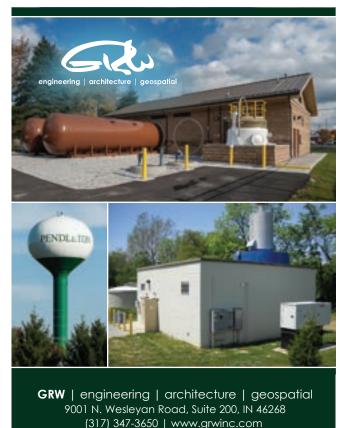
Check with your electric utility today to see if the payback is there for your facility, and if your long-range goals fit into this resource.

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ALLIANCE OF INDIANA RURAL **WATER PRESENTS WATER &** WASTEWATER **MANAGEMENT TO PURDUE**

n April 14, the Alliance was invited by Dr. Iseley to speak to his Construction Business Management class. We were invited to share with the class our roles and functions within the water and wastewater industries, and to share experiences of how AIRW assists

We started off the presentation with the video. The History of the National Rural Water Association. This provided the students the knowledge that we are part of a nationwide effort in our industry to assist communities with technical, operational, and financial issues in all 50 states.

communities throughout Indiana.

Mr. Johnston and Mr. Revnolds shared with the class their daily roles as circuit riders in Indiana, and both shared examples of how they have assisted communities.

Mr. Reynolds shared how he was called upon at 11:30 p.m. one night by a town experiencing low water pressure. He was able to assist the staff to get the water pressure back up, arriving home at 4 a.m. the next morning. His assistance prevented the town from losing all the water in the tower for their community.

Mr. Johnston told the class about his call for assistance to a wastewater facility, and how they needed help with a snail problem in the wastewater plant. He shared that the issue wasn't one that could be resolved in one visit, but over a few months and many trips. The issues are now under control. Mr. Johnston continues to assist the utility on this to work on prevention.

Mrs. Gardner shared how she travels all of Indiana helping utilities of all sizes and types with training new or existing employees to become our next generation of water and wastewater operators and managers of the systems they serve. Mrs. Gardner also shared how the AIRW Apprenticeship Program assists communities with the training of staff and that the AIRWA has impacted approximately 20 communities by training operators.

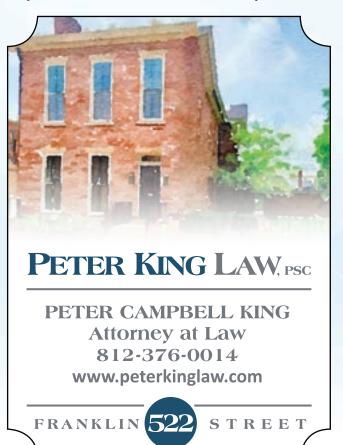
The class was 75 minutes long and participation was great among the many students. This is a continual effort of the Alliance's partnership with Dr. Iseley at Purdue University in sharing important knowledge with those interested in entering the industry. *



KELLY GARDNER **APPRENTICESHIP** PROGRAM COORDINATOR



Pictured (left to right): Purdue University Assistant -Saleh Behbahani, AIRW Wastewater Circuit Rider -Lorean Johnston, Purdue University Professor of Engineering -Dr. Tom Iseley, AIRW Apprenticeship Program Coordinator -Kelly Gardner, AIRW Water Circuit Rider – Chad Reynolds





had by all!

Hartford City closed down their Town Hall, and the Mayor, as well as all office staff attended. All of the Hartford City Water staff attended and ran a 5-demo station for the kids.

Pictured in top photo: (Back row) Tyler Lucas with American Flow Controls, Dave Emerick with E3P, Hartford City Water Superintendent Bill Bacon, AIRW Water Circuit Rider Chad Reynolds, AIRW Wastewater Circuit Rider Lorean Johnston, (Front row) Hartford City's Ethan Speidel, Eli Coulter, Travis Storer, & Jordan McCammon, AIRW Apprenticeship Program Coordinator Kelly Gardner, Purdue Extension Community Development Educator Cheri Brown

Hartford City Water is a part of our nationally recognized Apprenticeship Program. This program was developed in response to the industry's need to train the next generation of skilled workers and standardize training across the state of Indiana. If you're interested in learning more about our Apprenticeship Program, please contact Apprenticeship Coordinator, Kelly Gardner, at kgardner@inh2o.org.













- Hartford City Water's Superintendent Bill Bacon explains the importance of testing the water daily for the health and safety for all who live and work in the community.
- Alliance of Indiana Rural Water's Circuit Rider Chad Reynolds mocks an underground leak for the students to get hands on experience and use the leak detection equipment.
- Hartford City's Eli Coulter explains the heavy equipment used to fix leaks and repairs in the field.



- 4: Fixing a leak with a clamp became a race and challenge with all the students. This was exciting to watch. Students also learned what tools are necessary for fixing leaks in the community and what they look like.
- Tyler Lucas with American Flow Controls and Dave Emerick with EJP provide information about fire hydrants to the students.
- Jordan McCammon with Hartford City explains to the students how water gets to their homes.

Special Thanks to:

Jones and Henry for providing all the students backpacks

Servline for the water droplets

Purdue Engineering Department for the yellow hats

Hartford City for their participation, as well as providing water bottles and pencils

Tyler Lucas with American Flow Controls who ran the Hydrant Station

Dave Emerick with EJP who assisted with the leak station

AIRW for providing activity books, colored pencils, and hats

We also want to thank the Hartford Intermediate School's Principal, Jim Fox, the Mayor at Hartford City, the entire Hartford City office staff, and the board members in attendance for their support in making this event a success.



Friday, June 3, 2022

(Franklin, IN) The Alliance of Indiana Rural Water, a local non-profit organization supporting Indiana's rural water industry, has secured a total of 4.1 million dollars in reimbursement grants from the Indiana Finance Authority (IFA) for rural communities across the state to utilize in order to gain more licensed water and wastewater operators. Access to this grant funding began in 2018 and will continue through December 2023. With over 50% of the water industry workforce retiring in the next five years, communities will fail to prosper or eventually even exist if replacements aren't put in place and properly trained. Water and Wastewater Operations Specialists are imperative to our communities for access to clean drinking water and to ensure wastewater effluent is returned to the environment properly. The IFA, whose mission is "to oversee state-related debt issuance and provide efficient and effective financing solutions to facilitate state, local government and business investment in Indiana (in.gov)," has offered this grant opportunity to help subsidize utilities' participation in the Alliance of Indiana Rural Water's Apprenticeship Program, as approved by the U.S Department of Labor, Office of Apprenticeship.

In response to the industry's need to train the next generation of skilled workers and standardize training across the state of Indiana, the Alliance of Indiana began taking on apprentices through the National Rural Water Association's Apprenticeship Program. Once an Apprentice completes this 2-year program and passes an aptitude test given by the State of Indiana, he or she is considered a journey worker and can complete tasks unsupervised, making this person employable as a Systems Operations Specialist in the Water or Wastewater Industry. The Alliance was the very first state rural water association in the country to graduate an apprentice and has since become nationally recognized and a leader in combating future industry employment shortfalls.

The following Indiana towns, cities, or corporations have participated or are currently participating in the Alliance's Apprenticeship Program: Albany Waterworks/Sewage Dept., BBP Water Corp., Bremen, Chalmers, Clay City, Colfax Water Works, Hartford City, Kingsford Heights, Lagro, Lewisville, Montezuma, New Castle, North Liberty, Oxford, Paoli, Plainville, Reynolds, Salem, Scottsburg, Silver Lake, South Harrison, Tennyson, Van Buren, Milford, Montpelier, Oakland City, Otterbein Water & Sewage Utilities, Pike-Gibson Water, Inc., Roann, Sullivan-Vigo Rural Water Corporation, Windfall, Valley Rural Water Corp., and West Terre Haute Water & Wastewater. If you're interested in learning more about our Apprenticeship Program, please contact our Apprenticeship Coordinator, Kelly Gardner, at kgardner@inh2o.org.

TEACHING PAST, PRESENT, AND FUTURE



e have all heard the stories from our grandparents: "I used to have to walk to school uphill both ways....in the snow!" And sure, a lot of them did. Though, I imagine both ways weren't uphill, but I'm sure at least one way was. Those one-room schoolhouses are nearly all gone. Sort of a bummer, really. I have been given tidbits of information from many individuals on how we should be educating the new faces of our industry. I take it all in because I want to do the best job possible. I mix the old with the new, and it seems to be working thus far.

Back when I was a kid (just a few years ago), a lot of our education was built on memorization and repetition, such as spelling words and completing multiplication tables. There is nothing wrong with teaching that way; it's just that all minds are not constructed in the same manner. Some can retain the information well, while others have a hard time doing so. There are a few staples like salt and pepper that we learn in this industry, such as a gallon of water weighs 8.34 lbs., or a cubic foot of water is 7.48 gallons. I revert to those theories of memorization and repetition to retain that information, but as I have mentioned in a few of my other articles, I like to use mind connections, or what I call "silly, corky, rhyming things". It works; just ask one of our many apprentices.

The AIRW Apprenticeship Program continues to develop. Remember, I'm one of those old-school fellas, and a majority of our apprentices are, well, let's just say, from a different era. I still send home paper quizzes and assignments just like they used to do when Lou was a pup. A few students have difficulties with that style - printing the paper out, answering the questions, and scanning it back in. You can see,

it's pretty cumbersome. We are changing it up a bit, trying to find a level playing field.

In the very near future, a lot of my quizzes and homework assignments will be out "there", wherever "there" is. A link will be sent to the student, and they can log in on their device and complete the task. Immediately following, they will receive a grade, and for the questions missed, they'll be given the correct answer. I, as the instructor, will be sent a report for those who have completed the task, as well as their grade, and those who have not. Currently, I grade everything by hand and send a response to the student, as well as their mentor. Trust me - I will not lose the personal connection I currently

have with my students. We will still go over each of the assignments, question by question, until I know we are all on the same page before starting another lesson.

In closing, I would like to quote the renowned American Psychologist, John Dewey:

"You cannot teach today the same way you did yesterday to prepare students for tomorrow."

If you're still thinking about the Apprenticeship Program and have questions, please call me at 1-317-607-0531. If it's during class hours, leave a message and I'll get back with you.

This is Donald Papai with the Alliance of Indiana Rural Water saying "Good day" to you all. ★



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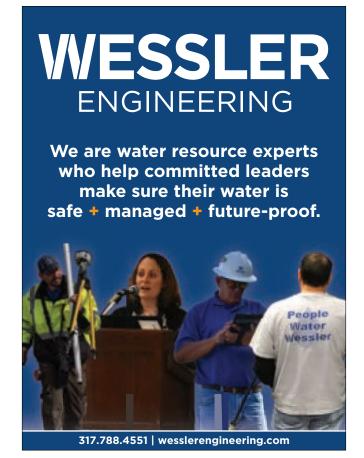
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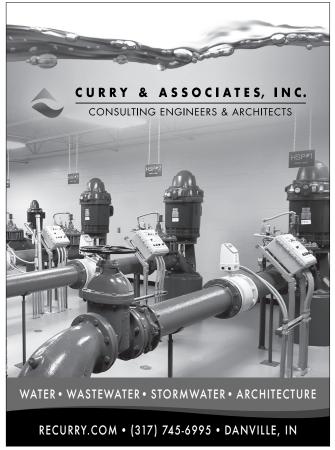


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River Valley Resources Provides \$22,000 in Grants for AIRW Apprentices

Monday, June 13, 2022

The Alliance of Indiana Rural Water has significant interest in establishing relationships with various agencies and organizations that our enable local utilities and their employees to grow and succeed, as well as to secure the next generation of water and wastewater professionals. One of these agencies is River Valley Resources (RVR), whose mission is "developing a competitive workforce through collaboration and innovative services for individuals, employers, and communities." River Valley Resources is a 501 (c)(3) nonprofit organization that was founded to help Hoosiers obtain and maintain gainful employment. Since 1990, this organization has managed over 250 million dollars in federal, state, and local workforce development related grants and contracts. RVR has provided \$22,000 in grants for active apprentices in the AIRW Apprenticeship Program throughout the state. 22 apprentices each received a \$1,000 grant toward their training.

The following apprentices/utilities have received a grant from River Valley Resources:

- · Willie Brock & Ryan Frazier North Lawrence Water Authority
- Eric Thomas East Lawrence Water
- Aaron Gearhart & Jake Gearhart Town of Akron (pictured in middle)
- Tyler Ballard Town of Greendale
- Dennis Balensiefer Warren County School
- Kyle Wood & Braxton Goodman Columbia City
- · Matthew Minnick Town of Gosport
- Chandler Wise Connersville Utilities.
- Christopher Gagnon BBP Water Corp.
- Avery Dyer Oakland City (pictured on right)
- Chase Perry City of Montpelier (pictured on left)
- Darren Knight Town of Farmersburg
- Michael Stacy Town of Oxford
- Robert Woods Town of Tennyson
- Kyle Lechner & Clint Meyer Town of Ferdinand
- Leonel Foust Town of Roann
- Gage Naylor Town of Shipshewana
- Ralphie Mosley Town of Wolcottville

SERVLINE SCHOLARSHIP DEVELOPING SKILLED WORKERS FOR WATER AND WASTEWATER INDUSTRIES

By Mike Chambers

he water and wastewater industries have faced challenges attracting employees over the past few years. The ServLine by HomeServe Apprentice Scholarship is designed to address the challenges faced by rural water systems in attracting and developing the next generation of skilled workers to the industry by offsetting the utilities' costs to train apprentices.

"ServLine recognizes the importance of NRWA and the rural water associations water utility industry training model, especially its impact for small systems," said Tom Rusin, CEO of ServLine parent HomeServe NA. "We are proud to offer the ServLine by HomeServe Apprenticeship Scholarship to help encourage the next generation of water operators."

The program, launched in July 2021, with the Alliance of Indiana Rural Water (AIRW), initially awarded two scholarships. Ryan Frazier of Bedford, IN, a North Lawrence Water Authority employee, is the third recipient.



At the AIRW Spring Conference on March 16 in French Lick, Indiana, Ryan was awarded a \$3,000 scholarship to attend the AIRW's nationally recognized two-year training program.

Frazier, a former journeyman stonecutter and planer man at Indiana Limestone, was looking for a position with more stability during the pandemic. When an opportunity as a water technician at North Lawrence Water presented itself, he applied, and the rest

"I was fortunate to have been chosen for this position," Frazier said. "I truly did not realize the whole scope of the water industry, and I learn something new every day."

According to Kelly Gardner, the Apprenticeship Coordinator for AIRW, "The ServLine Scholarship is making a major difference, providing funds for those that want careers in the water and wastewater industry."

ServLine by HomeServe partners with municipalities and water utilities to offer a unique leak protection program, which protects both residential and small commercial customers from high water bills as a result of water leaks on their property. ServLine is an affinity partner with AIRW and the National Rural Water Association and works with over 200 municipalities and water utilities. In the past seven years, ServLine has saved these utilities and customers over \$22 million.

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ABOUT THE AUTHOR

Mike Chambers is a Regional Business Development Director at HomeServe. Mike has been with HomeServe for the past 13 years. In this role, Mike is responsible for working with municipalities/ utilities to educate and develop the best program options for their residents. Mike received a B.A. in Communications from California University of Pennsylvania. *

LCRR LEAD SERVICE LINE **INVENTORY BRAIN TEASERS**

By Gordon Meyer

The Lead and Copper Rule Revisions (LCRR) officially took effect on December 16, 2021, published on December 17, 2021, and the compliance date will quickly be upon us. Have you even heard of this rule? Do you have any idea how this will affect your system? Do you know what is required to develop a Lead Service Line Inventory?

These are a few of the questions you need to be asking yourself, so I decided to throw a few brain teasers at you in order to assess your knowledge of the rule.

1. WHAT IS THE CURRENT **COMPLIANCE DATE** FOR THE LCRR?

- A. January 1, 2023
- B. October 16, 2023
- C. January 1, 2024
- D. October 16, 2024

2. HOW MUCH TIME DO PUBLIC **WATER SYSTEMS HAVE TO DEVELOP AND SUBMIT TO EPA A LEAD SERVICE LINE INVENTORY?**

- A. Within 3 years of the final rule publication
- B. Within 2 years after the compliance date
- C. Within 5 years after compliance date
- D. Within 10 years after compliance date

3. THE LEAD SERVICE LINE **INVENTORY MUST INCLUDE ALL PUBLIC AND PRIVATE SIDE** SERVICE LINES THAT ARE...

- A. Known lead service lines
- B. Non lead service lines
- C. Galvanized pipes
- D. Unknown service lines that need further investigation
- E. All of the above

4. WHO SHOULD BE INCLUDED IN THE DEVELOPMENT OF THE LEAD **SERVICE LINE INVENTORY?**

- A. Board
- B. Utility Manager
- C. Clerk
- D. Operators

- E. Customers
- F. All of the above

5. WHO SHOULD ATTEND THE TRAINING THAT IS BEING **OFFERED BY THE ALLIANCE FOR LCRR?**

- A. Board Members
- B. Clerks
- C. Managers
- D. Operators
- F. All of the above

6. WHEN SHOULD YOU BEGIN TO DEVELOP THE LEAD SERVICE LINE INVENTORY?

- A. Yesterday
- B. Todav
- C. NOW
- D. All of the above

As you can see, this is going to be a daunting task which needs to be started as quickly as possible. It is going to take many staff hours to complete the search for what type of service line is in use by the water utility, or if the connection has ever been a lead service line that has been replaced by a non-lead service line going into the meter setter.

It's also necessary to determine what type of service line is in use on the private side, such as a non-lead service line or galvanized line. If the galvanized line has ever been connected to a lead service line that has been replaced, then it is still considered a lead service line.

This is just a small fraction of the LCRR that this article has focused, which can be very confusing. I strongly recommend that you attend the webinars and in-person classes being presented by the Alliance, with IDEM and 120 Water. These classes can be found in the One-Day Training section on the Alliance website (www.inh2o.org). ★

Answers: 1. D, 2. A, 3. E, 4. F, 5. E and 6. D



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We are a small utility and with a tight budget. Having Gordon available to answer questions and help us when needed has saved us thousands of dollars.

Gordon was more than helpful when we switched to the new media and switching to chloramines when we had trouble with them. His leak detection is second to none. He has kept us informed about the updates to the Lead and Copper Rule and PFAS and has given us clarification on tier 1 and tier 2 levels. Gordon is our go-to guy if we have questions, concerns, or need up-to-date information.

Joe Christmas, Anderson Township Regional Sewer District

I am a proud member of the Alliance! I have been in the water and wastewater business for 15 or so years. I even remember taking samples with my father when I was in high school. To this date, I have achieved and have used my WT3, DSM, WW-IV. In the past, Alliance was the main help to get me on the path to my license, and now I see that there are even better opportunities with the apprenticeship program, which I can't wait to have my employees be part of.

I remember the Alliance coming to my aid whenever I had a leak, no matter the time or day. They are very skillful with all things water and wastewater treatment. The Alliance is a friendly and good-hearted bunch, and I'm treated like a friend every time I meet someone new. I'd go so far as to say that they are like family.

I usually look to the Alliance first for CEUs as I know they hold some of the best classes – in some shape or form, I'm going to learn something.

Recently, the Town of Hamilton had a major water leak that went on for days. Many worked on helping with the situation, but the only one clever enough to get results was an Alliance worker. I ask them random water and wastewater questions almost every day and they do their best to help me out. I would recommend the Alliance to everyone I meet who needs help in this field.

Jonah Johnson, Water Superintendent Town of Hamilton

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The Town of Lakeville, Indiana has been extremely satisfied with the assistance we receive from Alliance of Indiana Rural Water. We have been a member of the Alliance for many years, and they have always been willing to help when needed. Their services are important to us, and the immediate attention they give us is appreciated. They have always gone out of their way to assist us. I know we will need them in the future, and they will continue their expert assistance and guidance, which will help the Town to continue to save money. It is always beneficial for small towns like Lakeville to have someone like the Alliance on our side.

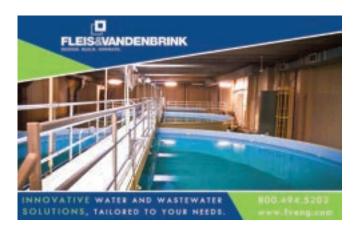
Chad has helped us many times, in particular, with a leak the Town couldn't find because it had not surfaced and was difficult to locate. Chad came, did an assessment, and found the leak.

Kevin has been here to assist us numerous times. The most recent was assisting with the lagoons and helping with the algae and duck weed problem. Both have been a great help to the Town and we looked forward to the continued service.

Christine K Rowe, Clerk/Treasurer and Dan Casad. Utility and Maintenance Director Town of Lakeville

The Town of Mentone would like to express its appreciation for the Alliance of Indiana Rural Water for their assistance and support over the last couple of years. It has been a pleasure working with Chad Reynolds on numerous occasions. He is always just a phone call away, and is happy to help in any way he can. His knowledge has been a huge asset to the town. We look forward to continuing to work with him and the Alliance in the future.

Josh Shepherd, Town of Mentone





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