### Communicating to Motivate Different Types of People

### ACEC/PA: September 2024

Presented by Kate Kaynak PhD, President of The Jennings Group LLC









Bookbinding carries us back to the time when leaden tablets with inscribed hieroglyphics were fastened together with rings which formed what to us would be the binding of the volumes. We might go even still further back when tiles of baked clay with cuneiform characters were encased one within the other so that if the cover of one were broken or otherwise damaged there still remained another...



### **Communicating to Motivate:**

- **1. Getting their attention**
- 2. Keeping their attention
- 3. Building buy-in
- 4. Moving them to action



#### How to Spot Reds, Greens, and Blues "in the wild"

## Listen Watch



#### Practical skill development: How do I use this?

## Borrow their relating style Speak to their self-worth



# When communicating with Reds, Greens, and Blues:

### WORD CHOICE MATTERS



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