



PENNSYLVANIA TURNPIKE COMMISSION

Mark Compton, CEO

An aerial photograph of a winding asphalt road that curves through a dense forest. The trees are in various stages of autumn, with colors ranging from deep green to bright yellow and orange. The road is dark and contrasts with the lighter foliage. The overall scene is captured from a high angle, looking down on the landscape.

TACT

Trust
Accountability
Communication
Teamwork

2023 TOLL EXCELLENCE AWARD WINNERS



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY



OKLAHOMA
Turnpike Authority



“Bad Companies are Destroyed by Crisis;
Good Companies Survive them;
Great Companies Are Improved By Them.”

— Andy Grove, Former CEO, Intel





**SAFETY FOCUSED.
CUSTOMER DRIVEN.**
AMERICA'S FIRST SUPERHIGHWAY

OUR VISION

Driving the standard for safety,
customer service, and mobility.

OUR COMMITMENT



Improve safety — zero fatalities, no
work-zone injuries, reduced incidents



Manage all assets in
a restorative manner



Achieve accessible, reliable,
and uninterrupted travel



Be the leader in
transportation services

OUR VALUES

SAFETY ALWAYS

We care deeply
about the safety of
our colleagues and
customers.

COMMUNICATE OPENLY

We listen and
collaborate to
connect people with
one another.

CUSTOMER DRIVEN

We provide our
customers with
premium service.

RESPONSIBILITY MATTERS

We embody
diversity, integrity
and sustainability, in
all of our practices.

TEAMWORK DELIVERS

We are accountable
to one another and
succeed when we
work together.

MISSION

To operate a safe, reliable, customer-valued toll road system that supports national mobility and commerce.



The Art of the Cleanup

“When your environment is clean you feel happy, motivated and healthy.”

— Lailah Gifty Akita



The Culture of Leading Up

“Good leadership requires you to surround yourself with people of diverse perspectives who can disagree with you without fear of retaliation.”

— Doris Kearns Goodwin

Ability to Communicate the Vision – Culture Carrier

“Great communication
begins with connection.”

– Oprah Winfrey

“How well we communicate is not determined by how well
we say things but how well we are understood.”

– Andrew Grove, Former CEO, Intel



The Role of Innovation

“Innovation in Government is very hard.”

– Mark Compton, CEO PA Turnpike Commission

“There is no innovation and creativity without failure.”

– Brene Brown

Compton's Pet Peeves

“My” Team

—

Open Door Policy



“Work Hard, Have Fun, Make History”

— Jeff Bezos

“People rarely succeed
unless they have fun in what they are doing”

— Dale Carnegie

“Just play. Have fun. Enjoy the game.”

— Michael Jordan

“When you have confidence, you can have a lot of fun.
And when you have fun, you can do amazing things.”

— Joe Namath

Questions?

