

# Using ChatGPT & Other Tools in the Orthopedic Practice

AAOE

## *Common Applications of AI in Orthopedic Practice*

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1

### Front Office & Clinical Uses

AI-powered scribes for documentation.  
Automated welcome calls and pre-op education.  
AI-assisted claims submissions and prior authorization tracking.  
Post-op follow-up messaging for patient engagement.

2

### Back-Office Operations

Insurance verification and benefit checks.  
Appeals management and denial follow-up.  
Formulary exemption handling to streamline pharmacy-related issues.

3

### Administrative & Business Operations

Meeting summaries and task automation.  
AI-assisted email drafting for efficient communication.  
Generating job descriptions and standard operating procedures (SOPs).

4

### Next Steps: How to Get Started

1. Identify key areas in your practice where AI can provide immediate value.
2. Select AI tools that align with your practice's needs (e.g., AI scribes, automation software)
3. Develop policies & training to ensure AI is used effectively and responsibly.
4. Monitor AI Performance and adjust as needed.