

## BROOKE FRITCHEN

General Manager

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www.servpro.com/

Meet Brooke Fritchen, the General Manager of Servpro Team Marchese, leading a talented team dedicated to providing exceptional service to their clients. Responsible for overseeing all aspects of the business, from client relations to operations and finance, Brooke uses her exceptional leadership skills and deep knowledge of the industry to successfully grow Servpro Team Marchese into a leading provider of restoration services in the region. With over 7 years of industry experience, Brooke is an expert in disaster recovery and property restoration and holds several certifications that demonstrate her commitment to providing the highest quality services to clients.

Brooke is certified by the Institute of Inspection Cleaning and Restoration Certification (IICRC), a globally recognized organization that sets standards for the cleaning and restoration industry, which showcases her mastery of the latest techniques, technologies and trends in the field.

In addition to her IICRC certifications, Brooke is also certified in Culture Index, a cutting-edge assessment tool that helps organizations identify and develop their unique cultures. With an understanding of the importance of a positive and supportive workplace culture, Brooke strives to foster such an environment within Servpro Team Marchese.

Brooke is passionate about helping clients get their lives and properties back to normal as quickly and efficiently as possible. Known for her integrity, reliability, and commitment to customer satisfaction, she strives to exceed expectations on every job.

